



## Legislation Text

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### **SUBJECT/RECOMMENDATION:**

Approve an agreement with Century Link Communications, LLC dba Lumen Technologies Group (Lumen), of Bloomfield, CO for telecommunications and internet services in the amount of \$305,000.00 from July 1, 2024 through June 30, 2027 in accordance with Clearwater Code of Ordinances Section 2.563 (1)(d), Non-competitive purchase, and authorize the appropriate officials to execute same. (consent)

### **SUMMARY:**

Lumen is the incumbent internet service provider (ISP) and telecommunications provider for the City's primary internet gateway and legacy phone system lines.

Lumen is one of 4 companies that provides telecommunications/internet services in support of operations and resiliency of service for access to critical cloud-based business systems (other providers are Spectrum, Crown Castle, and Frontier). Using all providers is necessary to provide diversification and redundancy for these services. Additional competition cannot be obtained. For these reasons, this purchase with Lumen is non-competitive.

Lumen currently provides ISP services at city offices and the Municipal Services Building under existing service orders. A new service order is being placed to physically move the Municipal Services Building connection to the adjacent Police District 2 headquarters and increase bandwidth speeds to enhance their level of service and keep pace with increasing bandwidth requirements.

Lumen also currently provides PRI connections for the City's legacy phone system which is planned for decommissioning over the next 12 months.

For the term defined the charges are as follows:

Internet Services (data): \$105,000.00

Telecommunications Services (voice): \$200,000.00

This amount represents a decrease of approximately \$125,000 from the previous term due to the recent conversion to IP telephony.

### **APPROPRIATION CODE AND AMOUNT:**

Funds are budgeted and available in the annual IT Admin Services budget.

### **STRATEGIC PRIORITY:**

This purchase will support all the objectives of a High-Performance Government, as well as Superior Public Service.

