



# Marketing Update

October 2020 - February 2021



March 4, 2021

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#### Revenue Results

**Pour Yours:** Events continue to draw in new people and repeat business: a 20 - 25% increase in revenue.

**Lucky Anchor:** Sip & Stroll's continue to be a strong driver for revenue on Saturday night. Friday's revenue is strong but Saturday's is a role of the dice. On Saturday February 20, our revenue was up 60% over our typical Saturday nights. The events bring in new business and repeat business.

**Downtown Pizza:** We had our best January since we've been in business. Our sales are actually back to pre-COVID level despite not having strong lunch traffic from people normally working downtown. (specifically KnowB4).

**Chiang Mai:** Our business has been slowly coming back and we anticipate with the Capitol Theatre coming back on-line, we will continue to regain our revenue.

Clear Sky on Cleveland: Our business has come back stronger that we had anticipated, and we are much further along in the recovery from the COVID shutdown and the limited in-door seating. Thursday revenue is strong than in year's past, despite not having Capitol Theatre not being at full capacity.

#### Other Economic Development Highlights

Five of our existing DCMA members have expressed interest in either expanding their footprint in The District or opening another concept located in the downtown core.

Due to unemployment benefits (federal and state) and stimulus checks, many of restaurants are experiencing labor shortages with growing demand.

These results were achieved despite facing economic headwinds:

- 1. COVID is still prevalent in the minds of our customers, and many in our demographic (65+ are hesitant to dine out).
- 2. The state is under an emergency order until 4/16/21 with limited indoor seating
- 3. The hospitality industry is slow to recover, occupancy at 55.4% with a 20% decrease in the amount of the days: more venues chasing fewer travelers
- 4. The Capitol Theatre is not fully on-line
- 5. The District's brand is less than a year-old



#### Rebranding the Downtown Core (The District)

Two-Pronged Approach In Brand Messaging

#### 1. Residents

Families (avg age 45.4: older than national average, Tampa (35.7) and St. Petersburg (42.9)

Senior Citizens (30% of the population, though with higher spending capacity)

Middle Income (10-12% lower than Tampa / St. Pete)

Initial goal: Engage the immediate community by offering a diverse program of activities and events, and expand the footprint north and south. For The District to best serve the needs of the Clearwater community, it needs be more than an entertainment "district," a foodie "district" or a music "district." We want to make The District a community "hub" for residents from all walks of life, and at all ages and stages, with an added dimension of doing commerce and community good.

Brand Differentiation / Messaging:

#### Cuisine, Culture, Commerce, Community & Causes

#### 2. Visitors

Average stay is 6.6 days / 59% couples / 61% drove / avg. age 44.9 / income \$124,687

Competing with Clearwater Beach and its amenities

Encourage people to enjoy a meal downtown

Focus on differentiation (pivot to the customer versus the food, the servers and the beach views)

Brand Differentiation / Messaging:

Come As Visitors, Leave As Friends

#### Cuisine









BUD





#### Culture

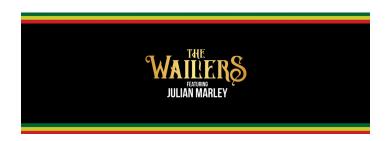
More than 170 Performances Took Place in The District
From Reggae, Grunge, Easy Listening, Big Band, Jazz, Salsa and Acoustical Guitar
to DJs with Top 40's / 80's - 90's Music





# Black History Month Film Series Sponsored WestCMR\* by WestCMR\* WestCMR\*





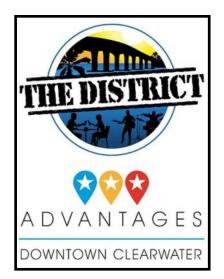


#### Commerce

















#### Community



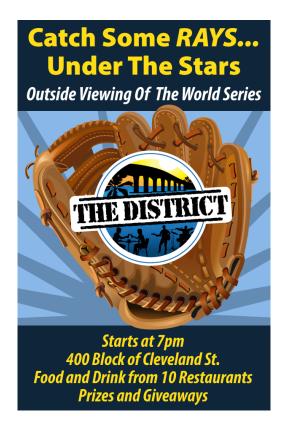
Wearable Art Exhibit Launch with Clearwater Arts Alliance





Super Bowl Viewing Party With Outside Mobile Truck





### Community









#### Causes

#### November - Dress For Success





**Drive Thru & Drop Off! Watterson / Cleveland** Wed. 11/18 ~ 3-5PM



#### December - Salvation Army of Clearwater and Upper Pinellas





Wednesday Dec. 16 **Downtown** Clearwater



#### January - SAFE in Tampa Bay









February - Clearwater Urban Leadership Coalition



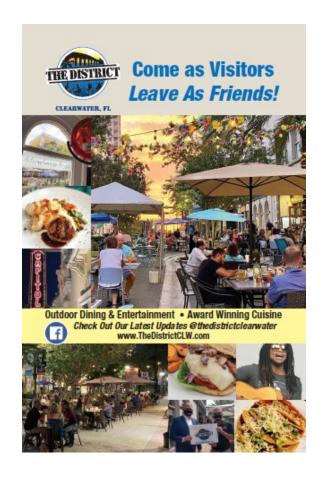


## Paid Advertising

#### Tampa Bay News (Welcome Back Edition)



#### Clearwater Visitors Guide



## Clearwater Ferry (In-kind)



#### Media and Community Public Relations



#### The District has been featured throughout the Tampa Bay Media Outlets

Charlie Belcher Ribbon Cutting (segments throughout the Morning)

WTSP - News 10

Yahoo News

**ABC Action News** 

WFLA - NBC

Tampa Bay Newspaper – The Beacon

**Tampa Bay Times** 

N2 Publishing - Island Estates Living (Harbor Bluffs Living)

Morning Blend

Kelly Kelly Show

Dine Out For A Difference (Live shot with Fox)

Featured Articles in Next Door and

Clearwater Patch

Featured Articles in Colorful Clearwater Blog

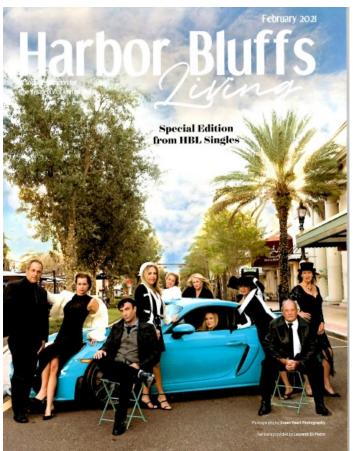
**Amplify Clearwater Podcast** 

ABC Action News (Wearable Art Exhibit)

Bay News 9 (Human Trafficking)

**Creative Loafing** 





## Multi-Page Spread



#### Media & Public Relations, contd. Cover & Inside Cover Event - 85 attended





#### neighbors' night out

the event for you and HBL Living Magazine and Network is the cor

Media-The More the Merrier Please email Devin.pappas@N2pub

Magazine on FB and Like on IG to



Join the Mardi Gras Outdoor Party on Cleveland Street in Downtown Clearwater known as The District on February 19th at 6:00 pea.

keep up with the events.

# SHEPHARD'S BEACH RESORT OUR GUIDE TO SHEPHARD' S RESORT AND FREE!

CLEARWATER DOWNTOWN'S CHIC NEW VIBE!

THE DISTRICT

#### Public & Media Relations, contd. Extra Editorial Copy



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Luckily, it's

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Cleveland S

and relaxed

the best dining in the area! With its laid-back vibe and arrazing variage point overlooking the intracoustal waterway and barrier island, an avening in The District offers a refreshing escape from the daily beach hastle-and-bastle as well as one of the best surset dining experiences you could hope for during your Clearwater Beach vacations

SHEPHARD'S EVOLUTION . JSSUE 16

Among The District's beautiful priginal buildings is the Capitol Theatre. One of the oldest live venues in America, this theater lays claim to have had such iconic stars as Laurel & Hardy, Chaolin, Bob Hope and many more adom its beautiful stage. At Capone is runnored to have used a visit to a show at The Cap as his alibi for the St. Valentine's Day Masacre. And with NY Yankees spring training having been held in the area for decades, it's no surprise that Marilyn Monroe had been seen attending shows here, on the arm of then husband, Joe DiMaggio. Clearwater resident Donald Roebling, inventor of the LVT (Landing Vehicle fracked amphibious warfare wehicle used in Normandy) was a major donor and had his own seat custom-made for visits to the Capitol. You can check out a show by visiting RuthEckerdHall.com/bilheimer-capitol-theatre.

Today, you can still go star-spotting as many A-list celebrities spend time in downtown. You just might bump into John Travolta outside Dawntown Pizza, or maybe you'll spot Torn Cruise coming or going from the penthouse condo he is said to have purchased in The District . . . it's definitely not unusual to spot a familiar face or two while you're enjoying your an of fresce meal or drinks!





\$15 PER COUPLE RIDE R/T Get a round trip ride from the Beach to The District and back for just \$15 per couple/family with our elite partner, Free Rides USA! 727-424-5458



## SAVE AT EACH RESTAURANT

#### BECOME A DISTRICT ADVANTAGES MEMBER ONE-TIME COST FOR SHEPHARD'S GUESTS IS JUST \$15 PER FAMILY OF FOUR.

Get 20% off food and beverages (incls up to four people) with **every** restaurant, featured here! No blackout dates! Use one for dinner, go to another spot for dessert, have chinks at a third. Use your membership all in one day or across the duration of your vacation? Shephard's guests pay \$20 \$15 for a membership which lasts one full year when you use promo code 'shep' (all lower case).

Please Nate: to encourage you to enjoy different establishments, you may only use your enoughestilp discount at the SAME restourant every 30 days.



SCAN OR GO TO DISTRICTNOWANT AGES.COM — SHIPHARD'S GUESTS USE PROMO CODE "May" LOWER CASE TO JOIN FOR S15

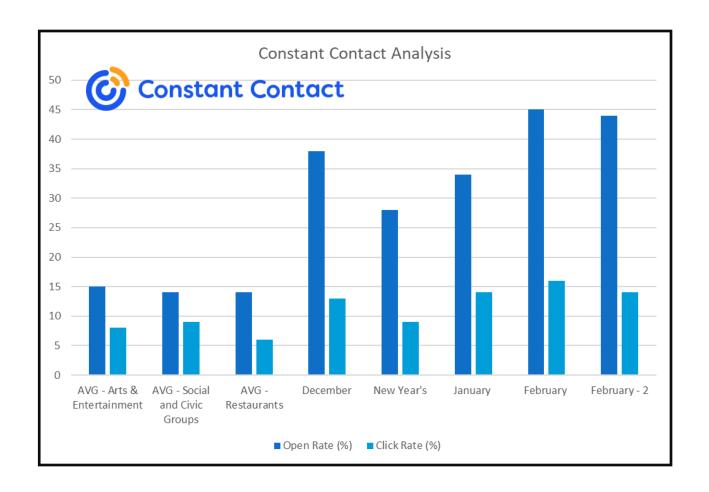
ADVANTAGES

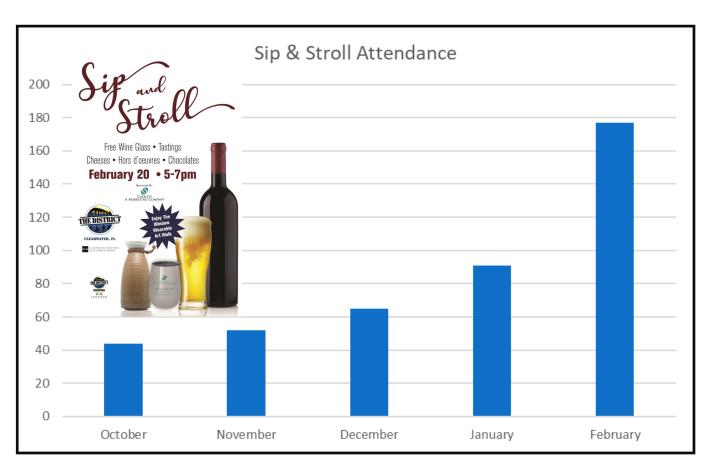
ISSUE 16 . SHEPHARD'S EVOLUTION

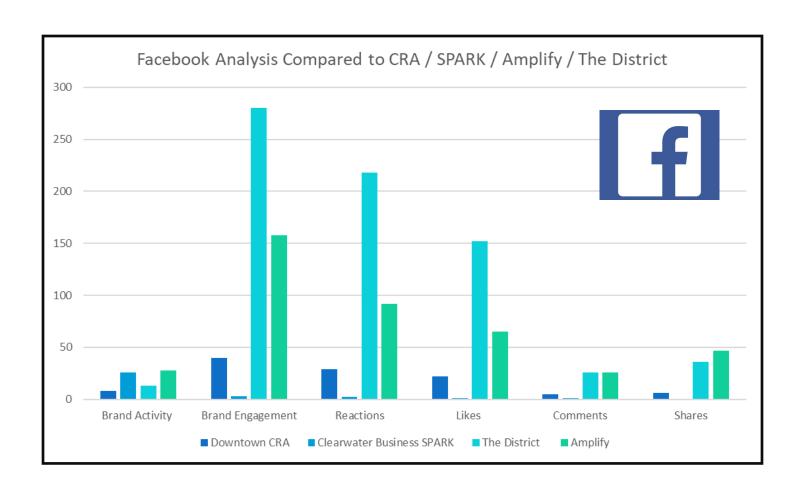
· OUTDOOR DINING

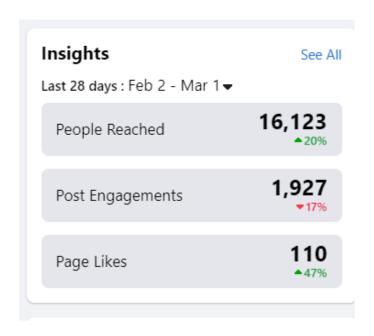
WHERE VISITORS LEAVE AS FRIENDS

MEXICAN GRILL & CANTINA

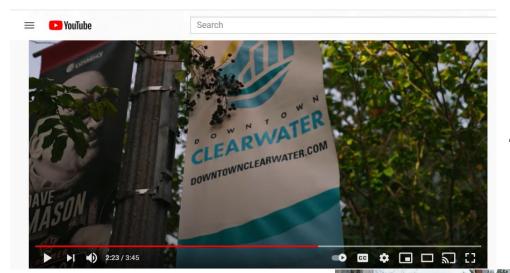








#### Creative Use of Video



"Sail Away (Where I Wanna Go) Chris McCarty & Kidd Leow

Valentine's Sip & Stroll Contest



Dine Out For A Difference Benefits Salvation Army of Clearwater & North Pinellas

New Year's Eve Promotion



What's Next??

#### Sip & Stroll are sponsored

March: Billy Bricks Pizza
April: Hibbard Financial
May: Jolley Trolley

#### Dine Out For A Difference has secured not-for profit partners

March: Clearwater Dental Clinic
April - Ocean Allies
May - Clearwater Historical Society
June - Ruth Eckerd Hall Scholarship Program
October - Village of Hope

Photo Shoot for Harbor Bluffs Living Magazine
Editorial Content in DuPont Publishing (2 page insert)

New Leads Club (RGA) has more than 30 chapters throughout Tampa Bay

(will meet weekly in The District)

National Tourism Week

National Small Business Week
Partnership with Clearwater Beach Association
Events with Belleair Bluffs Living Magazine & Island Estate Magazine
Events with local apartment complexes
Chef's Corner Cooking Classes
Easter / Mother's Day Promotion

# Thank YOU!

