



August 18, 2020

Clearwater Police Department
City of Clearwater
645 Pierce St.
Clearwater, FL. 33756

Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which will expire on September 30, 2020. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. **This Renewal of Software Support Agreement Amendment and applicable support fees must be signed, paid and returned by October 1, 2020** to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$189,096.22 for this period is due October 1, 2020.

Consumer Price Index Adjustment

For support renewals that go into effect within calendar year 2020, the support renewal fee has been increased by the consumer price index (CPI) rate .6%.

Note: Escrow Fees, if applicable, are calculated separately and added to your annual support fee.

Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering 12-month period, beginning October 1, 2020 - September 30, 2021.

The Support Renewal Agreement for TriTech Support Services is based upon the attached TriTech Software License Products and Fees (Invoice 288919).

**CITY OF CLEARWATER, FL
ACCEPTED AND AGREED:**

Signature: See following page

Print Name: _____

Title: _____

Date: _____

TRITECH SOFTWARE SYSTEMS

Signature:  _____
AE461G20244446B...

Print Name: David Gai

Title: Chief Customer Officer

Date: 8/19/2020

**Signature Page / Renewal of Software Support Agreement / TriTech /
October 1, 2020 to September 30, 2021**

Countersigned:

CITY OF CLEARWATER, FLORIDA

Frank Hibbard
Mayor

By: _____
William B. Horne II
City Manager

Approved as to form:

Attest:



Matthew Smith
Assistant City Attorney

Rosemarie Call
City Clerk



Tritech Software Systems, a CentralSquare Company
1000 Business Center Drive
Lake Mary, FL 32746

Billing Inquiries: Accounts.Receivable@centralsquare.com

Invoice

Invoice No
288919

Date
8/18/2020

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Bill To
Clearwater Police Department
645 Pierce St
Clearwater FL 33758
United States

Ship To
Clearwater Police Department
645 Pierce St
Clearwater FL 33758
United States

Customer No	Customer Name	Customer PO #	Currency	Terms	Due Date
12849	Clearwater Police, FL		USD	Net 30	9/17/2020

Description	Units	Rate	Extended
Contract No. Q-06455			
1 Inform CAD Mapping Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Mapping Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	19	\$16.22	\$308.18
2 Standard ANI/ALI Interface Annual Maintenance Fee - Annual Maintenance Fee Standard ANI/ALI Interface Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$2,391.35	\$2,391.35
3 Inform Mobile Integrated Solution Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Integrated Solution Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$1,394.95	\$1,394.95
4 Inform CAD the Archive Server Software Annual Maintenance Fee - Annual Maintenance Fee Inform CAD the Archive Server Software Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$4,915.56	\$4,915.56
5 Inform CAD Position Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Position Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	15	\$2,657.06	\$39,855.90
6 Event Playback (GIS Playback) Module Annual Maintenance Fee - Annual Maintenance Fee Event Playback (GIS Playback) Module Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$1,992.80	\$1,992.80
7 Inform CAD GeoFile Cross Reference Module Annual Maintenance - Annual Maintenance Fee Inform CAD GeoFile Cross Reference Module Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$664.27	\$664.27



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	Description	Units	Rate	Extended
8	Inform CAD The GISLink Utility Position Annual Maintenance F - Annual Maintenance Fee Inform CAD The GISLink Utility Position Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$3,985.59	\$3,985.59
9	Inform Mobile Mapping Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Mapping Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	211	\$25.50	\$5,380.50
10	Inform CAD Position Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Position Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$1,328.52	\$1,328.52
11	Inform CAD Integrated Solution Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Integrated Solution Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$0.00	\$0.00
12	Message Switch Manager Annual Maintenance Fee - Annual Maintenance Fee Message Switch Manager Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$0.00	\$0.00
13	NCIC/State Message Switch Additional Query Annual Maintenance - Annual Maintenance Fee NCIC/State Message Switch Additional Query Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$13,285.29	\$13,285.29
14	NCIC/State Query Position for Inform CAD Annual Maintenance - Annual Maintenance Fee NCIC/State Query Position for Inform CAD Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	17	\$132.85	\$2,258.45
15	Inform Mobile Interface License Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Interface License Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$0.00	\$0.00



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	Description	Units	Rate	Extended
16	Inform CAD Integrated Solution Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Integrated Solution Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$1,128.60	\$1,128.60
17	Inform CAD Position Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Position Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$7,971.17	\$7,971.17
18	Inform CAD Test or Training System (Add On) Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Test or Training System (Add On) Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$2,657.06	\$2,657.06
19	Inform CAD Quickest Path Module Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Quickest Path Module Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$6,642.65	\$6,642.65
20	Inform CAD Integrated Solution Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Integrated Solution Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$3,188.47	\$3,188.47
21	Inform CAD Snapshot Module Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Snapshot Module Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$664.27	\$664.27
22	Inform CAD Standard Operating Procedure (SOP) Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Standard Operating Procedure (SOP) Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$1,992.80	\$1,992.80
23	Inform CAD Administrator Position License Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Administrator Position License Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	2	\$1,328.52	\$2,657.04



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	Description	Units	Rate	Extended
24	Inform CAD Position Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Position Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$6,642.65	\$6,642.65
25	Inform CAD the Archive Server Software Annual Maintenance Fee - Annual Maintenance Fee Inform CAD the Archive Server Software Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$653.93	\$653.93
26	Inform Mobile AVL Only Device License Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile AVL Only Device License Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	210	\$79.72	\$16,741.20
27	Inform Mobile Base Position Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Base Position Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	210	\$132.85	\$27,898.50
28	Inform Mobile Mapping Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Mapping Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$1,328.52	\$1,328.52
29	Inform Mobile Server Software Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Server Software Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$14,613.82	\$14,613.82
30	Inform Mobile Test or Training System Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Test or Training System Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$2,482.63	\$2,482.63
31	Inform CAD Integrated Solution Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Integrated Solution Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$1,992.80	\$1,992.80



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	Description	Units	Rate	Extended
32	Std Inform CAD to External System Incident Data Transfer Int - Annual Maintenance Fee Std Inform CAD to External System Incident Data Transfer Interface Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$9,299.70	\$9,299.70
33	NCIC/State Message Switch Additional Query Annual Maintenance - Annual Maintenance Fee NCIC/State Message Switch Additional Query Annual Maintenance Fee Maintenance: Start:10/1/2020, End: 9/30/2021	1	\$1,829.05	\$1,829.05
34	Escrow Fee - Annual Subscription Fee	1	\$950.00	\$950.00

Please include invoice number(s) on your remittance advice, made payable to Tritech Software Systems

Subtotal \$189,096.22

Tax \$0.00

ACH:

Routing Number 121000358

Account Number 1416612641

E-mail payment details to: Accounts.Receivable@CentralSquare.com

Invoice Total \$189,096.22

Check:

12709 Collection Center Drive

Chicago, IL 60693

Payments Applied \$0.00

Balance Due \$189,096.22