Spring Break Mobility Program

Moving People by Land and Sea



















Overview

- March 1, 2019 April 30, 2019
- Transportation Partners:
 - PSTA
 - Jolley Trolley
 - Clearwater Ferry

People took a total of 54,391 trips on the trolley or ferry, and not in cars.



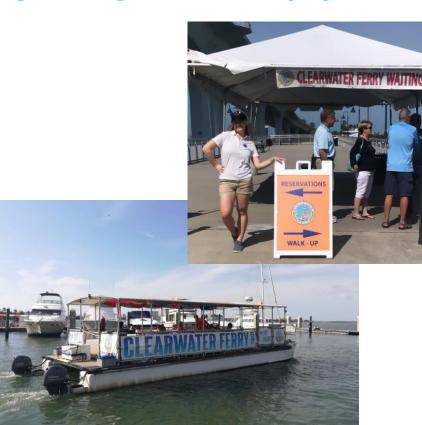
PSTA 2019 Program

- Park & Ride free at Former City Hall
- Board & Ride free at Clearwater
 Beach Transit Center and Marina Stop
- Sidewalk directional decals
- Social media marketing with gift card giveaways
- Promotional partnerships and coordination with businesses



Clearwater Ferry 2019 Program

- Additional vessels added on weekends to improve service for high volume days
 - 1 additional vessel in March
 - 2 additional vessels in April



City 2019 Program Changes

- Increased city funding of trolley service: \$66,354 to \$96,364
- City-funded supplemental ferry service on weekends: \$10,000
- Event shortened from 10 weeks to 8 weeks
- Reduced free stop locations from 4 to 3 due to Harborview demolition
- Park & Ride directional signage added as part of traffic control signage



City 2019 Program Changes

- Created city "Parklet" at former City Hall
 - Public Engagement
 - Placemaking/Interactive Art
 - Event Marketing
- Provided shaded seating for people waiting for trolley.



3-D Art at Parklet

New Beach Marina Stop

Added new Marina Stop for better access and circulation





PSTA 2019 Event Ridership

• March: 10,526

April: 21,931

Ridership: 2018 vs 2019

2018: 26,000 over 10 weeks

2019: 32,457 over 8 weeks

23% overall increase

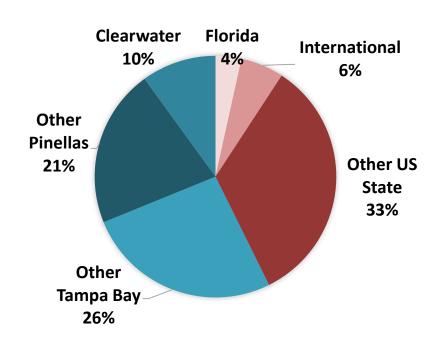
56% per week increase



PSTA Rider Survey Results

- 260 surveys; rated 4.7 out of 5
- 61% of all riders Florida
- 57% of Florida riders Tampa Bay
- 33% of all riders Out of state
- How riders found free service:
 - Signage (43%)
 - Word of Mouth (17%)
 - Online, Non-Social Media (16%)
 - Social Media (11%)

Where did riders come from?



Ferry 2019 Ridership

March: 12,717

April: 18,691

Ridership: 2018 vs 2019

2018: 25,133 (March & April)

2019: 31,408 (March & April)

25% overall increase



Ideas and Challenges from Spring Break Partners

- Create a single unified signage plan
- Develop a parking plan that includes Imagine Clearwater construction that will reduce available parking
- Explore a Pier 60 stop and service from Sand Key Park
- Add volunteers/ambassadors (Chambers, Bright Futures) at key areas
- Improve information and maps at stops to identify directions to key locations and to business services
- Provide Transit Signal Priority at Osceola Ave. and Court St.
- Remove signage immediately after promotion ends

QUESTIONS?

