

July 20, 2018

Clearwater Police Department  
City of Clearwater  
645 Pierce St.  
Clearwater, FL. 33756

## **Renewal of Software Support Agreement**

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which will expire on September 30, 2018. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

### **TriTech Support Services Renewal Agreement Amendment**

Client agrees to renew its Software Support Agreement, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. **This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by October 1, 2018** to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$185,293.10 for this period is due October 1, 2018.

### **Consumer Price Index Adjustment**

For support renewals that go into effect within calendar year 2018, the support renewal fee has been increased by the consumer price index (CPI) rate of 2.50%.

Note: Escrow Fees, if applicable, are calculated separately and added to your annual support fee.

### **Payment**

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering 12-month period, beginning October 1, 2018 - September 30, 2019.

**If you have any questions or would like to add additional funds for future services or training, please contact Sue Cote at 563-387-4844 or your Account Manager at 858-799-7000.**

The Support Renewal Agreement for TriTech Support Services is based upon the following TriTech Software licenses:

**Clearwater**

Product Name	Notes	# of Licenses	Cost per License	Total License Cost	Support Term 10/1/18 - 9/30/19
Primary-Server SWL-Multi		1	30,000.00	30,000.00	7,814.23
Dispatcher/Call Taker User SWL		15	10,000.00	150,000.00	39,071.16
Supervisor User SWL		2	5,000.00	10,000.00	2,604.74
QA/Training Server SWL		1	10,000.00	10,000.00	2,604.74
Site License for TRU, Command Van QA Training Site License		1	12,000.00	12,000.00	3,125.69
VisiNet Browser Site License		1	25,000.00	25,000.00	6,511.86
Data Archive Server License		1	18,500.00	18,500.00	4,818.78
Event Playback Module		1	7,500.00	7,500.00	1,953.56
NCIC/FCIC Query User License		17	500.00	8,500.00	2,214.03
SOP Module		1	7,500.00	7,500.00	1,953.56
Quickest Path Unit Recommendation Module		1	25,000.00	25,000.00	6,511.86
Geofile Cross Reference		1	2,500.00	2,500.00	651.19
Snapshot Module		1	2,500.00	2,500.00	651.19
GISLink Utility License		1	15,000.00	15,000.00	3,907.12
ANI/ALI Interface License		1	9,000.00	9,000.00	2,344.27
Master Timing Source Interface		1	0.00	0.00	0.00
NCIC/FCIC Interface		1	50,000.00	50,000.00	13,023.72
Connection Fee (NCIC/FCIC,RMS, PCO Computer,DAVID,Coplink		2	7,500.00	15,000.00	3,907.12
Connection Fee (NCIC/FCIC,RMS, PCO Computer,DAVID,Coplink		-1	7,500.00	(7,500.00)	(1,953.56)
CAD2CAD/CAD2AVL Interface		1	35,000.00	35,000.00	9,116.60
Interface Manager License		1	5,000.00	5,000.00	1,302.37
VisiNet Mobile Server		1	55,000.00	55,000.00	14,326.09
VisiNet Mobile Mapping Server		1	5,000.00	5,000.00	1,302.37
VisiNet Mobile to CAD Interface		1	0.00	0.00	0.00
VisiNet Mobile Base Client License		210	500.00	105,000.00	27,349.81
VisiNet Mobile AVL License with mapping		210	300.00	63,000.00	16,409.89
Message Switch/NCIC Interface License		1	0.00	0.00	0.00
Custom Mobile Enhancement (XML Automatic Download Header		1	5,250.00	5,250.00	1,367.49
VisiNet Command AVL and Activity Log Purging Module		1	2,500.00	2,500.00	641.06
VisiNet Mobile Test/Training Server License		1	10,000.00	10,000.00	2,433.75
NCIC/State Message Switch Additional Connection		1	7,500.00	7,500.00	1,793.04
Odyssey Warrant Interface Enhancement-Active Warrants Filter		1	4,725.00	4,725.00	1,106.38
CAD Mapping Support Fees					304.00
Inform Mobile Mapping					5,275.00
<b>Total Support Renewal Fee:</b>					<b>184,443.10</b>
Escrow Fee:					850.00
<b>Total Adjusted Support Renewal Fee:</b>					<b>185,293.10</b>

ACCEPTED AND AGREED:


\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date

TRITECH SOFTWARE SYSTEMS

  
\_\_\_\_\_  
Brenda Stiehl  
Vice President, Finance



9477 Waples St, Suite 100  
San Diego, CA 92121

Invoice	INF0000000377
Date	7/20/2018
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Tritech Software Systems  
P.O. Box 203223  
Dallas, TX 75320-3233

**Bill To:**

Clearwater Police Department  
645 Pierce St  
Clearwater FL 33758

**Ship To:**

Clearwater Police Department  
645 Pierce St  
Clearwater FL 33758

Purchase Order No.	Customer ID	Salesperson ID	Shipping Method	Payment Terms	Req Ship Date	Master No.
	FL102			Net 30 Days	7/20/2018	61,390

Quantity	Contract Num	Item Number	Term	Unit Price	Ext. Price
1.00	0000007425	I-INFORM CAD Maintenance Contracts Maintenance Contracts	Period: 10/1/2018 - 9/30/2019	\$118,196.19	\$118,196.19
1.00	0000007425	I-INFORM MOBILE Maintenance Contracts Maintenance Contracts	Period: 10/1/2018 - 9/30/2019	\$67,096.91	\$67,096.91

Subtotal	\$185,293.10
Misc	\$0.00
Tax	\$0.00
Freight	\$0.00
Trade Discount	\$0.00
Total	\$185,293.10