



July 20, 2017

Clearwater Police Department  
City of Clearwater  
645 Pierce St.  
Clearwater, FL. 33756

## Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which will expire on September 30, 2017. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

### TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. **This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by October 1, 2017 to avoid any interruptions in the software support and maintenance services provided by TriTech.** Payment of \$180,930.56 for this period is due October 1, 2017.

### Consumer Price Index Adjustment

For support renewals that go into effect within calendar year 2017, the support renewal fee has been increased by the consumer price index (CPI) rate of 1.90%.

Note: Escrow Fees, if applicable, are calculated separately and added to your annual support fee.

### Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering 12-month period, beginning October 1, 2017 - September 30, 2018.

If you have any questions or would like to add additional funds for future services or training, please contact Sue Cote at 563-387-4844 or your Account Manager at 858-799-7000.

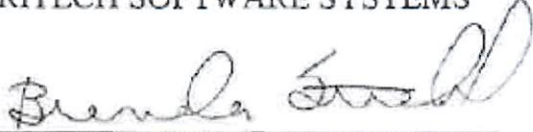
The Support Renewal Agreement for TriTech Support Services is based upon the following TriTech Software licenses:

**Clearwater**

| Product Name   | Notes | # of Licenses | Cost per License | Total License Cost | Support Term 10/1/17 - 9/30/18 |
|--|-------|---------------|------------------|--------------------|--------------------------------|
| Primary-Server SWL-Multi                                     |       | 1             | 30,000.00        | 30,000.00          | 7,623.64                       |
| Dispatcher/Call Taker User SWL                               |       | 15            | 10,000.00        | 150,000.00         | 38,118.20                      |
| Supervisor User SWL  |       | 2             | 5,000.00         | 10,000.00          | 2,541.21                       |
| QA/Training Server SWL                                       |       | 1             | 10,000.00        | 10,000.00          | 2,541.21                       |
| Site License for TRU, Command Van QA Training Site License   |       | 1             | 12,000.00        | 12,000.00          | 3,049.46                       |
| VisiNet Browser Site License                                 |       | 1             | 25,000.00        | 25,000.00          | 6,353.03                       |
| Data Archive Server License                                  |       | 1             | 18,500.00        | 18,500.00          | 4,701.25                       |
| Event Playback Module  |       | 1             | 7,500.00         | 7,500.00           | 1,905.91                       |
| NCIC/FCIC Query User License                                 |       | 17            | 500.00           | 8,500.00           | 2,160.03                       |
| SOP Module   |       | 1             | 7,500.00         | 7,500.00           | 1,905.91                       |
| Quickest Path Unit Recommendation Module                     |       | 1             | 25,000.00        | 25,000.00          | 6,353.03                       |
| Geofile Cross Reference                                      |       | 1             | 2,500.00         | 2,500.00           | 635.30                         |
| Snapshot Module  |       | 1             | 2,500.00         | 2,500.00           | 635.30                         |
| GISLink Utility License                                      |       | 1             | 15,000.00        | 15,000.00          | 3,811.82                       |
| ANI/ALI Interface License                                    |       | 1             | 9,000.00         | 9,000.00           | 2,287.09                       |
| Master Timing Source Interface                               |       | 1             | 0.00             | 0.00               | 0.00                           |
| NCIC/FCIC Interface  |       | 1             | 50,000.00        | 50,000.00          | 12,706.07                      |
| Connection Fee (NCIC/FCIC,RMS, PCO Computer,DAVID,Coplink    |       | 2             | 7,500.00         | 15,000.00          | 3,811.82                       |
| Connection Fee (NCIC/FCIC,RMS, PCO Computer,DAVID,Coplink    |       | -1            | 7,500.00         | (7,500.00)         | (1,905.91)                     |
| CAD2CAD/CAD2AVL Interface                                    |       | 1             | 35,000.00        | 35,000.00          | 8,894.25                       |
| Interface Manager License                                    |       | 1             | 5,000.00         | 5,000.00           | 1,270.61                       |
| VisiNet Mobile Server  |       | 1             | 55,000.00        | 55,000.00          | 13,976.67                      |
| VisiNet Mobile Mapping Server                                |       | 1             | 5,000.00         | 5,000.00           | 1,270.61                       |
| VisiNet Mobile to CAD Interface                              |       | 1             | 0.00             | 0.00               | 0.00                           |
| VisiNet Mobile Base Client License                           |       | 210           | 500.00           | 105,000.00         | 26,682.74                      |
| VisiNet Mobile AVL License with mapping                      |       | 210           | 300.00           | 63,000.00          | 16,009.65                      |
| Message Switch/NCIC Interface License                        |       | 1             | 0.00             | 0.00               | 0.00                           |
| Custom Mobile Enhancement (XML Automatic Download Header     |       | 1             | 5,250.00         | 5,250.00           | 1,334.14                       |
| VisiNet Command AVL and Activity Log Purging Module          |       | 1             | 2,500.00         | 2,500.00           | 625.42                         |
| VisiNet Mobile Test/Training Server License                  |       | 1             | 10,000.00        | 10,000.00          | 2,374.39                       |
| NCIC/State Message Switch Additional Connection              |       | 1             | 7,500.00         | 7,500.00           | 1,749.31                       |
| Odyssey Warrant Interface Enhancement-Active Warrants Filter |       | 1             | 4,725.00         | 4,725.00           | 1,079.40                       |
| CAD Mapping Support Fees                                     |       |               |                  |                    | 304.00                         |
| Inform Mobile Mapping  |       |               |                  |                    | 5,275.00                       |
| <b>Total Support Renewal Fee:</b>                            |       |               |                  |                    | <b>180,080.56</b>              |
| <b>Escrow Fee:</b>   |       |               |                  |                    | <b>850.00</b>                  |
| <b>Total Adjusted Support Renewal Fee:</b>                   |       |               |                  |                    | <b>180,930.56</b>              |

Signature Page – Tri Tech Software Support Agreement FY 2017/2018

TRITECH SOFTWARE SYSTEMS



Brenda Stiehl  
Vice President, Finance

Countersigned:


CITY OF CLEARWATER, FLORIDA

\_\_\_\_\_  
George N. Cretekos  
Mayor

By: \_\_\_\_\_  
William B. Horne II  
City Manager

Approved as to form:

Attest:



Robert J. Surette  
Assistant City Attorney

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Rosemarie Call  
City Clerk