

## ORDER FORM

**Quote#:** 570416 - 1  
**Expires:** 28-JUL-2017  
**Sales Executive:** Kim, Jessie H

**Order Type:** Upgrade US  
**Date:** 11-JUL-2017  
**Page:** 1/2

**Bill To:** Attn:SCOTT MAGNESS  
CLEARWATER FIRE  
1140 COURT STREET  
CLEARWATER  
FL 33756  
United States  
**Solution ID:** 6104285

**Ship To:** Attn:SCOTT MAGNESS  
CLEARWATER FIRE  
1140 COURT STREET  
CLEARWATER  
FL 33756  
United States  
**Contact:** Scott Magness  
**Email:** scott.magness@myclearwater.com  
**Ship To Phone:** 1 727 4241644

**Payment Terms:** N30  
**Currency:** USD  
**Customer PO Number:**

**FOB:** Shipping Point  
**Ship Method:**  
**Freight Term:** Prepay & Add

### Order Notes:

This order is subject to the terms and conditions of that certain Sales, Software License and Services Agreement between Kronos and Customer dated 11/14/2011

Customer will continue support on the Web Access TSG Hosted product. Customer may renew or terminate the Web Access TSG Hosted product support services in accordance with the terms of the Agreement.\

Kronos will invoice Customer each month in arrears for Workforce Telestaff IVR service usage fees for the total actual number of metered minutes used each month (the "Minute Usage Fee") at a rate of \$0.13 per minute.

Initial Term: 1 Year  
Data Center: US  
Total Monthly Service Fees: \$1360.00  
Billing Start Date: Upon execution of Order Form  
Billing Frequency: Monthly in Advance  
Renewal Term: 1 Year

Your Kronos solution includes:

### SOFTWARE

Item	License/Qty	Total Price
WORKFORCE TELESTAFF GLOBAL ACCESS V6	220	
WORKFORCE TELESTAFF IVR SERVICE	1	
<b>Total Price</b>		<b>3,960.00</b>

### SUPPORT SERVICES

Item	Duration	Total Price
PLATINUM SUPPORT SERVICE	1 YR	990.00
<b>Total Price</b>		<b>990.00</b>

\*Support values listed above are total for all applicable products in each section of this order form

## PROFESSIONAL SERVICES / EDUCATIONAL SERVICES

Item	Quantity	Unit Price	Total Price
KNOWLEDGE PASS	1 Each	0.00	0.00
ED SERVICES SUBSCRIPTION	1 Contract	1,050.00	1,050.00
TSG TECHNICAL SERVICES	21 Hours	215.00	4,515.00
Technology Consultant	21 Hours	215.00	
TSG PROFESSIONAL SERVICES	2 Hours	180.00	360.00
Project Manager	2 Hours	180.00	
<b>Total Price</b>			<b>5,925.00</b>

Item	Quantity	Total Price
CLOUD HOSTING WORKFORCE TELESTAFF ENTERPRISE BASE FEE PER MONTH	12	15,000.00
CLOUD HOSTING WORKFORCE TELESTAFF ENTERPRISE PER EMPLOYEE PER MONTH	12	1,320.00
<b>Total Price</b>		<b>16,320.00</b>

## QUOTE SUMMARY

Description	Total Price
Subtotal	27,195.00
Deposit	0.00
Tax	0.00
<b>Grand Total</b>	<b>27,195.00</b>

### CLEARWATER FIRE

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Effective Date: \_\_\_\_\_

### Kronos Incorporated

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Effective Date: \_\_\_\_\_

*Invoice amount will reflect deposit received. All professional services are billed as delivered with a payment term of Net Upon Receipt. Unless otherwise indicated above, this order is subject to the attached terms and conditions which the customer acknowledges have been read. THIS ORDER IS SUBJECT TO APPLICABLE TAXES. THE TAX AMOUNT SHOWN ON THIS ORDER IS ONLY AN ESTIMATE. THE ACTUAL TAX AMOUNT TO BE PAID BY CUSTOMER WILL BE SHOWN ON CUSTOMER'S INVOICE. The JBoss® Enterprise Middleware components embedded in the Software are subject to the End User License Agreement found at [http://www.redhat.com/licenses/jboss\\_eula.html](http://www.redhat.com/licenses/jboss_eula.html). Shipping and handling charges will be reflected on the final invoice.*