



July 20, 2016

Clearwater Police Department
City of Clearwater
645 Pierce St.
Clearwater, FL 33756

Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which will expire on September 30, 2016. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech Software Systems and allow you to receive upgrades to your TriTech System.

Please complete and sign this Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system will not be provided if you have not paid your Support Renewal Fee by the Expiration date of your Software Support Agreement.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. **This Support Renewal Agreement Amendment and applicable support fees must be signed, paid and returned by October 1, 2016 to avoid any interruptions in the software support and maintenance services provided by TriTech.** Payment of \$172,401.85 for this period is due October 1, 2016.

Consumer Price Index Adjustment

For support renewals that go into effect within calendar year 2016, the support renewal fee has been increased by the consumer price index (CPI) rate of 1.8%.

Note: Escrow Fees, if applicable, are calculated separately and added to your annual support fee.

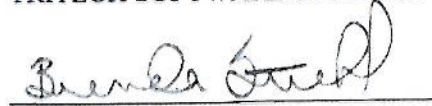
Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering 12-month period, beginning October 1, 2016 - September 30, 2017. If you have any questions, please contact Kimberly DeRieux at 858-799-7389 or your Account Executive at 858-799-7000.

The Support Renewal Agreement for TriTech Support Services is based upon the following TriTech Software licenses:

Clearwater				
Product Name	Notes	# of License s	Cost per License	Support Term 10/1/16 - 9/30/17
Primary-Server SWL-Multi		1	30,000.00	7,481.49
Dispatcher/Call Taker User SWL		15	10,000.00	37,407.46
Supervisor User SWL		2	5,000.00	2,493.83
QA/Training Server SWL		1	10,000.00	2,493.83
Site License for TRU, Command Van QA Training Site License		1	12,000.00	2,992.60
VisiNet Browser Site License		1	25,000.00	6,234.58
Data Archive Server License		1	18,500.00	4,613.59
Event Playback Module		1	7,500.00	1,870.37
NCIC/FCIC Query User License		17	500.00	2,119.76
SOP Module		1	7,500.00	1,870.37
Quickest Path Unit Recommendation Module		1	25,000.00	6,234.58
Geofile Cross Reference		1	2,500.00	623.46
Snapshot Module		1	2,500.00	623.46
GISLink Utility License		1	15,000.00	3,740.75
ANI/ALI Interface License		1	9,000.00	2,244.45
Master Timing Source Interface		1	0.00	0.00
NCIC/FCIC Interface		1	50,000.00	12,469.15
Connection Fee (NCIC/FCIC,RMS, PCO Computer,DAVID,Coplink		2	7,500.00	3,740.75
Connection Fee (NCIC/FCIC,RMS, PCO Computer,DAVID,Coplink		-1	7,500.00	(1,870.37)
CAD2CAD/CAD2AVL Interface		1	35,000.00	8,728.41
Interface Manager License		1	5,000.00	1,246.92
VisiNet Mobile Server		1	55,000.00	13,716.07
VisiNet Mobile Mapping Server		1	5,000.00	1,246.92
VisiNet Mobile to CAD Interface		1	0.00	0.00
VisiNet Mobile Base Client License		210	500.00	26,185.22
VisiNet Mobile AVL License with mapping		210	300.00	15,711.13
Message Switch/NCIC Interface License		1	0.00	0.00
Custom Mobile Enhancement (XML Automatic Download Header		1	5,250.00	1,309.26
VisiNet Command AVL and Activity Log Purging Module		1	2,500.00	613.76
VisiNet Mobile Test/Training Server License		1	10,000.00	2,330.12
NCIC/State Message Switch Additional Connection		1	7,500.00	1,716.69
Odyssey Warrant Interface Enhancement-Active Warrants Filter		1	4,725.00	1,059.27
CAD Mapping Support Fees				304.00
Total Support Renewal Fee:				171,551.85
Escrow Fee:				850.00
Total Adjusted Support Renewal Fee:				172,401.85

TRITECH SOFTWARE SYSTEMS



Brenda Stiehl
Vice President, Finance

Countersigned:

CITY OF CLEARWATER, FLORIDA

George N. Cretekos
Mayor

By:

William B. Horne II
City Manager

Approved as to form:

Attest:



Robert J. Surette
Assistant City Attorney

Rosemarie Call
City Clerk



Remit To:
TriTech Software Systems
P.O. Box 203223
Dallas, TX 75320-3223
Contact: 858-799-7000

Invoice No. 19335

Invoice Date 7/20/2016

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Bill To:

Clearwater Police Department
645 Pierce St

Clearwater FL 33758

Ship To:

Clearwater Police Department
645 Pierce St

Clearwater FL 33758

Customer PO	Cust. No.	Ship Method	Payment Terms
	FL102		Net 30 Days
QTY:	Item Number:	Item Description:	Unit Price: Ext.Price:
1	4300-60	Customer Support - 10/1/16-9/30/17	Ea \$0.00 \$172,401.85 \$172,401.85

New Remit To Address:
TriTech Software Systems
P.O. Box 203223
Dallas, TX 75320-3223

Subtotal	\$172,401.85
Tax	\$0.00
Freight	\$0.00
Total	\$172,401.85