



August 26, 2021

City of Clearwater
Clearwater Police Department
645 Pierce Street
Clearwater, Florida 33756

Renewal of Software Support Agreement

This letter is an important notice to renew your Software Support Agreement for your TriTech System, which will expire on September 30, 2021. The renewal of the Software Support Agreement will allow you to continue to take advantage of the software support and maintenance services provided by TriTech and allow you to receive upgrades to your TriTech System.

Please complete and sign this Software Support Renewal Agreement and return it to TriTech along with your payment to assure uninterrupted software support and maintenance services coverage. Action on this Support Renewal Agreement is time sensitive; services to support your system may not be provided if you have not paid your Support Renewal Fee by October 1, 2021.

TriTech Support Services Renewal Agreement Amendment

Client agrees to renew its Software Support Agreement, the terms of which are incorporated by reference herein as though set forth in full, and according to the terms and conditions included herein. Except as modified herein, all other terms and conditions of the Software Support Agreement shall remain in full force and effect. With respect to the content herein, in the event of any conflict between this Software Support Renewal Agreement Amendment and the Software Support Agreement, the terms of this Software Support Renewal Agreement Amendment shall control. **This Renewal of Software Support Agreement Amendment and applicable support fees must be signed, paid and returned by October 1, 2021** to avoid any interruptions in the software support and maintenance services provided by TriTech. Payment of \$198,451.06 is due by October 1, 2021.

Consumer Price Index Adjustment

For support renewals that go into effect within calendar year 2021, the support renewal fees were increased by the currently consumer price index (CPI) rate at the time of invoicing. This current CPI rate was greater than our standard annual increase rate of 5%; therefore the 2021 support renewal fees increase was capped at 5%.

Note: Escrow Fees, if applicable, are calculated separately and added to your annual support fee.

Payment

For your convenience, we have enclosed an invoice for the full amount of the TriTech Support Services Renewal Fees covering the 12-month period, beginning October 1, 2021-September 30, 2022.

The Support Renewal Agreement for TriTech Support Services is based upon the attached TriTech Software License Products Maintenance Fees (Invoice 325412).

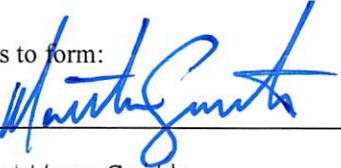
TriTech Software Systems

DocuSigned by:
Signature: 
Dan Maier
E4124F28B4F5410...
Name: Dan Maier
Title: CRO
Date: 8/26/2021

Countersigned:

Signature: _____
Name: Frank Hibbard
Title: Mayor

Approved as to form:

Signature: 
Name: Matthew Smith
Title: Assistant City Attorney

CITY OF CLEARWATER, FLORIDA

Signature: _____
Name: Micah Maxwell
Title: Interim City Manager

Attest:

Signature: _____
Name: Rosemarie Call
Title: City Clerk

**ATTACHMENT 1****Invoice**Invoice No (1 of 1)
328412Date
8/19/2021Page
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Tritech Software Systems, a CentralSquare Company
1000 Business Center Drive
Lake Mary, FL 32746

Billing Inquiries: Accounts.Receivable@centsquare.com

Bill To
Clearwater Police, FL
David Dalton
645 Pierce St
Clearwater FL 33758
United States

Ship To
Clearwater Police, FL
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United States

| Customer No | Customer Name | Customer PO # | Currency | Terms | Due Date |
|-------------|-----------------------|---------------|----------|--------|-----------|
| 12849 | Clearwater Police, FL | | USD | Net 30 | 9/30/2021 |

| Description | | Units | Rate | Extended |
|----------------------|---|-------|------------|-------------|
| Contract No. Q-54497 | | | | |
| 1 | Inform CAD Mapping Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Mapping Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 19 | \$17.13 | \$325.47 |
| 2 | Standard ANI/ALI Interface Annual Maintenance Fee - Annual Maintenance Fee Standard ANI/ALI Interface Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$2,510.21 | \$2,510.21 |
| 3 | Inform Mobile Integrated Solution Annual Maintenance Fee - Annual Maintenance Fee Custom Mobile Enhancement (XML Automatic Download Header Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$1,464.28 | \$1,464.28 |
| 4 | Inform CAD the Archive Server Software Annual Maintenance Fee - Annual Maintenance Fee Inform CAD the Archive Server Software Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$5,159.87 | \$5,159.87 |
| 5 | Inform CAD Position Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Position Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 15 | \$2,789.12 | \$41,836.80 |
| 6 | Event Playback (GIS Playback) Module Annual Maintenance Fee - Annual Maintenance Fee Event Playback (GIS Playback) Module Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$2,091.84 | \$2,091.84 |
| 7 | Inform CAD GeoFile Cross Reference Module Annual Maintenance - Annual Maintenance Fee Inform CAD GeoFile Cross Reference Module Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$697.29 | \$697.29 |



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| Invoice No (1 of 1) | Date | Page |
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| 8 | Inform CAD The GISLink Utility Position Annual Maintenance F - Annual Maintenance Fee Inform CAD The GISLink Utility Position Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$4,183.68 | \$4,183.68 |
| 9 | Inform Mobile Mapping Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Mapping Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 211 | \$26.77 | \$5,648.47 |
| 10 | Inform CAD Position Annual Maintenance Fee - Annual Maintenance Fee Interface Manager License Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$1,394.55 | \$1,394.55 |
| 11 | Inform CAD Integrated Solution Annual Maintenance Fee - Annual Maintenance Fee Master Timing Source Interface Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$0.00 | \$0.00 |
| 12 | Message Switch Manager Annual Maintenance Fee - Annual Maintenance Fee Message Switch/NCIC Interface License Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$0.00 | \$0.00 |
| 13 | NCIC/State Message Switch Additional Query Annual Maintenanc - Annual Maintenance Fee NCIC/State Message Switch Additional Query Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$13,945.59 | \$13,945.59 |
| 14 | NCIC/State Query Position for Inform CAD Annual Maintenance - Annual Maintenance Fee NCIC/State Query Position for Inform CAD Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 17 | \$139.46 | \$2,370.82 |
| 15 | Inform Mobile Interface License Annual Maintenance Fee - Annual Maintenance Fee VisiNet Mobile to CAD Interface Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$0.00 | \$0.00 |



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| 16 | Inform CAD Integrated Solution Annual Maintenance Fee - Annual Maintenance Fee Odyssey Warrant Interface Enhancement-Active Warrants Filter Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$1,184.69 | \$1,184.69 |
| 17 | Inform CAD Position Annual Maintenance Fee - Annual Maintenance Fee Primary-Server SWL-Multi Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$8,367.35 | \$8,367.35 |
| 18 | Inform CAD Test or Training System (Add On) Annual Maintenance - Annual Maintenance Fee QA/Training Server SWL Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$2,789.12 | \$2,789.12 |
| 19 | Inform CAD Quickest Path Module Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Quickest Path Module Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$6,972.80 | \$6,972.80 |
| 20 | Inform CAD Integrated Solution Annual Maintenance Fee - Annual Maintenance Fee Site License for TRU, Command Van QA Training Site License Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$3,346.94 | \$3,346.94 |
| 21 | Inform CAD Snapshot Module Annual Maintenance Fee - Annual Maintenance Fee Inform CAD Snapshot Module Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$697.29 | \$697.29 |
| 22 | Inform CAD Standard Operating Procedure (SOP) Annual Maintenance - Annual Maintenance Fee Inform CAD Standard Operating Procedure (SOP) Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$2,091.84 | \$2,091.84 |
| 23 | Inform CAD Administrator Position License Annual Maintenance - Annual Maintenance Fee Supervisor User SWL Maintenance: Start:10/1/2021, End: 9/30/2022 | 2 | \$1,394.55 | \$2,789.10 |



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| 24 | Inform CAD Position Annual Maintenance Fee - Annual Maintenance Fee VisiNET Browser Site License Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$6,972.80 | \$6,972.80 |
| 25 | Inform CAD the Archive Server Software Annual Maintenance Fee - Annual Maintenance Fee VisiNet Command AVL and Activity Log Purging Module Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$686.43 | \$686.43 |
| 26 | Inform Mobile AVL Only Device License Annual Maintenance Fee - Annual Maintenance Fee VisiNet Mobile AVL License with mapping Maintenance: Start:10/1/2021, End: 9/30/2022 | 210 | \$83.68 | \$17,572.80 |
| 27 | Inform Mobile Base Position Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Base Position Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 210 | \$139.46 | \$29,286.60 |
| 28 | Inform Mobile Mapping Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Mapping Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$1,394.55 | \$1,394.55 |
| 29 | Inform Mobile Server Software Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Server Software Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$15,340.15 | \$15,340.15 |
| 30 | Inform Mobile Test or Training System Annual Maintenance Fee - Annual Maintenance Fee Inform Mobile Test or Training System Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$2,606.02 | \$2,606.02 |
| 31 | Inform CAD Integrated Solution Annual Maintenance Fee - Annual Maintenance Fee Connection Fee (NCIC/FCIC,RMS, PCO Computer,DAVID,Coplink Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$2,091.84 | \$2,091.84 |



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| 32 | Std Inform CAD to External System Incident Data Transfer Int - Annual Maintenance Fee CAD2CAD/CAD2AVL Interface Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$9,761.91 | \$9,761.91 |
| 33 | NCIC/State Message Switch Additional Query Annual Maintenanc - Annual Maintenance Fee NCIC/State Message Switch Additional Query Annual Maintenance Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$1,919.96 | \$1,919.96 |
| 34 | Escrow Fee - Annual Subscription Fee Maintenance: Start:10/1/2021, End: 9/30/2022 | 1 | \$950.00 | \$950.00 |

| | | |
|--|-------------------------|---------------------|
| Please include invoice number(s) on your remittance advice, made payable to Tritech Software Systems | Subtotal | \$198,451.06 |
| ACH: Routing Number 121000358 Account Number 1416612641 E-mail payment details to: Accounts.Receivable@CentralSquare.com | Tax | \$0.00 |
| | Invoice Total | \$198,451.06 |
| Check: 12709 Collection Center Drive Chicago, IL 60693 | Payments Applied | \$0.00 |
| | Balance Due | \$198,451.06 |