



**Voice Rate Sheet**  
**Deal# 11661237**  
**Quote# 12902186**

Term Plan					
Product	Customer Name	Currency	Term	Rates Good Until	Exchange Rate Effective Date
Voice Complete	City of Clearwater, FL	USD	1 Year	8/6/2024	5/8/2024 9:17:30 PM

CCP (Concurrent Call Path)						
CCP Plans						
Currency	CCP Plan 1	CCP Plan 2	CCP Plan 3	CCP Plan 4	CCP Plan 5	Measured
	MRC	MRC	MRC	MRC	MRC	MRC
USD	14.00	27.00	34.00	38.00	87.00	8.00
GBP	11.14	21.49	27.06	30.24	69.24	6.37
EUR	13.00	25.07	31.57	35.28	80.77	7.43

\*Plan maximum included minutes of 5000 minutes per CCP.

- Plan 1 includes United States Local Calling
- Plan 2 includes Local and National Calling in the United States, the United Kingdom, and France
- Plan 3 includes Local and National Calling in the United States, the United Kingdom, France, and Germany
- Plan 4 includes Local and National Calling in the United States, the United Kingdom, France, Germany, and the Netherlands
- Plan 5 includes Local and National Calling in the United States, the United Kingdom, France, Germany, the Netherlands, and Belgium as well as United Kingdom Mobile: 3 Mobile, O2, EE (Orange, T-Mobile), Vodafone
- Measured: Every call is rated.

CCP (Concurrent Call Path)						
Call Type Feature						
Currency	Voice Order Change Charge		Expedite Charge per ckt end (separate from LEC charges)		Account and Authorization Codes	
	MRC	NRC	MRC	NRC	MRC	NRC
USD		100.00		250.00	10.00	15.00
GBP		79.58		198.96	7.96	11.94
EUR		92.84		232.10	9.28	13.93

Feature Packs						
Currency	Feature Pack 1		Feature Pack 2		Mobility Feature Pack	
	MRC	NRC	MRC	NRC	MRC	NRC
USD			3.00		3.00	
GBP			2.39		2.39	
EUR			2.79		2.79	

Prepaid Minute Plan USD					
Minutes	Prepaid Minute Plan 1	Prepaid Minute Plan 2	Prepaid Minute Plan 3	Prepaid Minute Plan 4	Prepaid Minute Plan 5
	MRC	MRC	MRC	MRC	MRC

10,000 Prepaid Minutes	24.00	99.75	127.05	168.00	360.94
50,000 Prepaid Minutes	120.00	498.75	635.25	813.75	1804.69
100,000 Prepaid Minutes	240.00	997.50	1270.50	1627.50	3609.38
250,000 Prepaid Minutes	570.00	2418.94	3017.44	3865.31	8572.27
500,000 Prepaid Minutes	1116.00	4738.13	5907.83	7567.88	16783.60
750,000 Prepaid Minutes	1620.00	6957.56	8575.88	10985.63	24363.29
1,000,000 Prepaid Minutes	2112.00	8977.50	11179.65	14322.00	31762.50
Customized Prepaid Minutes					

Prepaid Minute Plan GBP					
Minutes	Prepaid Minute Plan 1	Prepaid Minute Plan 2	Prepaid Minute Plan 3	Prepaid Minute Plan 4	Prepaid Minute Plan 5
	MRC	MRC	MRC	MRC	MRC
10,000 Prepaid Minutes	19.10	79.39	101.11	133.70	287.25
50,000 Prepaid Minutes	95.50	396.93	505.56	647.62	1436.25
100,000 Prepaid Minutes	191.00	793.85	1011.12	1295.23	2872.50
250,000 Prepaid Minutes	453.63	1925.10	2401.41	3076.18	6822.18
500,000 Prepaid Minutes	888.16	3770.81	4701.70	6022.84	13357.10
750,000 Prepaid Minutes	1289.26	5537.12	6825.05	8742.83	19389.34
1,000,000 Prepaid Minutes	1680.82	7144.68	8897.24	11398.06	25277.95
Customized Prepaid Minutes					

Prepaid Minute Plan EUR					
Minutes	Prepaid Minute Plan 1	Prepaid Minute Plan 2	Prepaid Minute Plan 3	Prepaid Minute Plan 4	Prepaid Minute Plan 5
	MRC	MRC	MRC	MRC	MRC
10,000 Prepaid Minutes	22.28	92.61	117.95	155.97	335.10
50,000 Prepaid Minutes	111.41	463.04	589.77	755.49	1675.48
100,000 Prepaid Minutes	222.82	926.08	1179.53	1510.97	3350.95
250,000 Prepaid Minutes	529.19	2245.75	2801.40	3588.56	7958.51
500,000 Prepaid Minutes	1036.10	4398.89	5484.84	7026.03	15581.92
750,000 Prepaid Minutes	1504.01	6459.41	7961.86	10199.08	22618.92
1,000,000 Prepaid Minutes	1960.78	8334.73	10379.21	13296.57	29488.36
Customized Prepaid Minutes					

- Plan 1 includes United States Local Calling
- Plan 2 includes Local and National Calling in the United States, the United Kingdom, and France as well as International Calling to Canada, UK, UK-London, Italy, and Sweden
- Plan 3 includes Local and National Calling in the United States, the United Kingdom, France, and Germany as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), and the Netherlands
- Plan 4 includes Local and National Calling in the United States, the United Kingdom, France, Germany, and the Netherlands as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands, Austria, France, USA-Puerto Rico, and Spain
- Plan 5 includes Local and National Calling in the United States, the United Kingdom, France, Germany, the Netherlands, and Belgium. UK mobile Calling: 3 Mobile, O2, EE (Orange, T-Mobile), Vodafone, as well as International Calling to Canada, UK, UK-London, Italy, Sweden, Germany, France-Paris, Ireland, Portugal, USA (Continental 48), the Netherlands, Austria, France, USA-Puerto Rico, Spain, Luxembourg, USA (Hawaii), and Belgium

National Voice Services - United States							
	MRC			NRC			
	USD	GBP	EUR	USD	GBP	EUR	
Directory Listing Additional Listing	5.00	3.98	4.64	3.00	2.39	2.79	
Directory Listing Caption	5.00	3.98	4.64	3.00	2.39	2.79	
Directory Listing Foreign Additional Listing	12.00	9.55	11.14	3.00	2.39	2.79	
Directory Listing Non Pub	3.00	2.39	2.79	3.00	2.39	2.79	
Directory Listing Primary Listing							
Directory Listing Un Listed	3.00	2.39	2.79	3.00	2.39	2.79	
Interstate - Per Call Surcharge Directory Assistance				1.99	1.58	1.85	
Intrastate - Per Call Surcharge Directory Assistance				0.69	0.55	0.64	

LD Oper Chg: Person-to-Person Per Call Surcharge				3.50	2.79	3.25
LD Oper Chg: Station-to-Station Per Call Surcharge				1.75	1.39	1.62
Telephone Number Vanity Charge				100.00	79.58	92.84
Telephone Number	0.30	0.24	0.28	2.00	1.59	1.86
Port Charge Per Telephone Number				7.00	5.57	6.50
Telephone Number with Teams/Lync 911	0.35	0.28	0.32	2.00	1.59	1.86

National Voice Services Outbound - United States									
Rates are per minute / 18 second minimum / 6 second rounding									
	Rate Per Minute			Rate Per Call			Minimum Call Charge		
	USD	GBP	EUR	USD	GBP	EUR	USD	GBP	EUR
Interstate	.0125	.0099	.0116						
Intrastate (All States)	.0125	.0099	.0116						
Local	.0125	.0099	.0116						

Toll Free/Free Phone - United States							
		MRC			NRC		
		USD	GBP	EUR	USD	GBP	EUR
United States Toll Free Number	800 Number	3.00	2.39	2.79			
United States Toll Free Call Type Feature	Area Code Blocking				25.00	19.90	23.21
United States Toll Free Call Type Feature	Info Digit Blocking	10.00	7.96	9.28			
United States Toll Free Call Type Feature	Info Digit Routing	10.00	7.96	9.28			
United States Toll Free Call Type Feature	Info Digit Screening	15.00	11.94	13.93	15.00	11.94	13.93
United States Toll Free Call Type Feature	National Directory Assistance	20.00	15.92	18.57			
United States Toll Free Call Type Feature	Origin of Call Blocking	10.00	7.96	9.28			
United States Toll Free Call Type Feature	Origin of Call Routing	10.00	7.96	9.28			
United States Toll Free Call Type Feature	Payphone Surcharge (per call)				0.62	0.49	0.58
United States Toll Free Call Type Feature	Percent Allocation Routing	10.00	7.96	9.28			
United States Toll Free Call Type Feature	Time of Day Routing	10.00	7.96	9.28			
United States Toll Free Call Type Feature	Vanity Number						

Toll Free/Free Phone - United States					
Rates are per minute / 18 second minimum / 6 second rounding					
		Rate Per Minute			
		USD	GBP	EUR	
United States Interstate	Interstate		.0150	.0119	.0139
United States Canadian Origination	United States		.0700	.0557	.0650
United States Intrastate	Alabama		.0150	.0119	.0139
United States Intrastate	Alaska		.0180	.0143	.0167
United States Intrastate	Arizona		.0150	.0119	.0139
United States Intrastate	Arkansas		.0180	.0143	.0167
United States Intrastate	California		.0150	.0119	.0139
United States Intrastate	Colorado		.0150	.0119	.0139
United States Intrastate	Connecticut		.0150	.0119	.0139
United States Intrastate	Delaware		.0150	.0119	.0139
United States Intrastate	Florida		.0150	.0119	.0139
United States Intrastate	Georgia		.0150	.0119	.0139
United States Intrastate	Hawaii		.0180	.0143	.0167
United States Intrastate	Idaho		.0180	.0143	.0167

United States Intrastate	Illinois	.0150	.0119	.0139
United States Intrastate	Indiana	.0150	.0119	.0139
United States Intrastate	Iowa	.0250	.0199	.0232
United States Intrastate	Kansas	.0180	.0143	.0167
United States Intrastate	Kentucky	.0180	.0143	.0167
United States Intrastate	Louisiana	.0150	.0119	.0139
United States Intrastate	Maine	.0180	.0143	.0167
United States Intrastate	Maryland	.0180	.0143	.0167
United States Intrastate	Massachusetts	.0150	.0119	.0139
United States Intrastate	Michigan	.0150	.0119	.0139
United States Intrastate	Minnesota	.0180	.0143	.0167
United States Intrastate	Mississippi	.0180	.0143	.0167
United States Intrastate	Missouri	.0150	.0119	.0139
United States Intrastate	Montana	.0250	.0199	.0232
United States Intrastate	Nebraska	.0180	.0143	.0167
United States Intrastate	Nevada	.0150	.0119	.0139
United States Intrastate	New Hampshire	.0180	.0143	.0167
United States Intrastate	New Jersey	.0150	.0119	.0139
United States Intrastate	New Mexico	.0150	.0119	.0139
United States Intrastate	New York	.0180	.0143	.0167
United States Intrastate	North Carolina	.0150	.0119	.0139
United States Intrastate	North Dakota	.0550	.0438	.0511
United States Intrastate	Ohio	.0150	.0119	.0139
United States Intrastate	Oklahoma	.0180	.0143	.0167
United States Intrastate	Oregon	.0150	.0119	.0139
United States Intrastate	Pennsylvania	.0180	.0143	.0167
United States Intrastate	Rhode Island	.0180	.0143	.0167
United States Intrastate	South Carolina	.0150	.0119	.0139
United States Intrastate	South Dakota	.0180	.0143	.0167
United States Intrastate	Tennessee	.0150	.0119	.0139
United States Intrastate	Texas	.0150	.0119	.0139
United States Intrastate	Utah	.0150	.0119	.0139
United States Intrastate	Vermont	.0180	.0143	.0167
United States Intrastate	Virginia	.0180	.0143	.0167
United States Intrastate	Washington	.0150	.0119	.0139
United States Intrastate	West Virginia	.0180	.0143	.0167
United States Intrastate	Wisconsin	.0180	.0143	.0167
United States Intrastate	Wyoming	.0180	.0143	.0167

International			
International Outbound			
Rates are per minute / 18 second minimum / 6 second rounding			
Country	Dedicated Rate Per Minute (USD)	Dedicated Rate Per Minute (GBP)	Dedicated Rate Per Minute (EUR)
Afghanistan	.3000	.2388	.2785
Afghanistan-Mobile	.3200	.2547	.2971
Albania	.2400	.1910	.2228
Albania-Mobile	.6000	.4775	.5570
Algeria	.1000	.0796	.0928
Algeria-Mobile	.6800	.5412	.6313

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American Samoa	.0500	.0398	.0464
Andorra	.1800	.1433	.1671
Andorra-Mobile	.3500	.2785	.3249
Angola	.1000	.0796	.0928
Angola-Mobile	.2600	.2069	.2414
Anguilla	.4000	.3183	.3714
Anguilla-Mobile	.4200	.3343	.3899
Antarctica	2.6000	2.0692	2.4138
Antarctica-Norfolk Island	1.6638	1.3241	1.5447
Antigua and Barbuda	.3000	.2388	.2785
Antigua and Barbuda-Mobile	.4015	.3195	.3728
Argentina	.0330	.0263	.0306
Argentina-Buenos Aires	.0330	.0263	.0306
Argentina-Mobile	.2200	.1751	.2042
Armenia	.3800	.3024	.3528
Armenia-Mobile	.3800	.3024	.3528
Aruba	.1500	.1194	.1393
Aruba-Mobile	.3300	.2626	.3064
Ascension Island	1.7500	1.3927	1.6247
Australia	.0200	.0159	.0186
Australia-Melbourne	.0120	.0096	.0111
Australia-Mobile	.0354	.0282	.0329
Australia-Perth	.0120	.0096	.0111
Australia-Sydney	.0120	.0096	.0111
Austria	.0800	.0637	.0743
Austria-Mobile	.0800	.0637	.0743
Austria-NGN	.3494	.2781	.3244
Azerbaijan	.5000	.3979	.4642
Azerbaijan-Mobile	.4000	.3183	.3714
Bahamas	.3535	.2813	.3282
Bahamas-Mobile	.3521	.2802	.3269
Bahrain	.2200	.1751	.2042
Bahrain-Mobile	.2200	.1751	.2042
Bahrain-NGN	.2200	.1751	.2042
Bangladesh	.0600	.0478	.0557
Bangladesh-Mobile	.0600	.0478	.0557
Barbados	.2200	.1751	.2042
Barbados-Mobile	.3200	.2547	.2971
Belarus	.4500	.3581	.4178
Belarus-Mobile	.4500	.3581	.4178
Belgium	.0500	.0398	.0464
Belgium-Mobile	.3682	.2930	.3418
Belgium-Mobile Base	.1127	.0897	.1046
Belgium-Mobile Mobistar	.0846	.0673	.0785
Belgium-Mobile Proximus	.0718	.0571	.0667
Belgium-NGN	.3660	.2913	.3398
Belize	.3100	.2467	.2878
Benin	.4200	.3343	.3899
Bermuda	.0700	.0557	.0650
Bhutan	.0750	.0597	.0696
Bhutan-Mobile	.0750	.0597	.0696

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Bolivia	.3500	.2785	.3249
Bolivia-La Paz	.3500	.2785	.3249
Bolivia-Mobile	.3500	.2785	.3249
Bosnia/Herzegovina	.1997	.1589	.1854
Bosnia/Herzegovina-Mobile	.7219	.5745	.6702
Botswana	.2000	.1592	.1857
Botswana-Mobile	.2800	.2228	.2600
Brazil	.0200	.0159	.0186
Brazil-Belo Horizonte	.0120	.0096	.0111
Brazil-Brasilia	.0120	.0096	.0111
Brazil-Curitiba	.0120	.0096	.0111
Brazil-Florianapolis	.0120	.0096	.0111
Brazil-Fortaleza	.0120	.0096	.0111
Brazil-Goiania	.0120	.0096	.0111
Brazil-Governador Valadares	.0120	.0096	.0111
Brazil-Mobile	.1200	.0955	.1114
Brazil-Porto Alegre	.0120	.0096	.0111
Brazil-Recife	.0120	.0096	.0111
Brazil-Rio de Janeiro	.0120	.0096	.0111
Brazil-Salvador	.0120	.0096	.0111
Brazil-Sao Paulo	.0120	.0096	.0111
Brazil-Vitoria	.0120	.0096	.0111
British Virgin Islands	.2329	.1854	.2162
British Virgin Islands-Mobile	.2329	.1854	.2162
Brunei	.0600	.0478	.0557
Brunei-Mobile	.0616	.0490	.0572
Bulgaria	.1000	.0796	.0928
Bulgaria-Mobile	.4000	.3183	.3714
Burkina Faso	.4500	.3581	.4178
Burkina Faso-Mobile	.4500	.3581	.4178
Burundi	1.0242	.8151	.9509
Burundi-Mobile	1.0242	.8151	.9509
Cambodia	.1000	.0796	.0928
Cambodia-Mobile	.1000	.0796	.0928
Cameroon	.1810	.1440	.1680
Cameroon-Mobile	.4500	.3581	.4178
Canada	.0100	.0080	.0093
Canada-Yukon and NW Territories 867	.0566	.0450	.0525
Cape Verde Islands	.3394	.2701	.3151
Cape Verde Islands-Mobile	.4659	.3708	.4325
Cayman Islands	.2000	.1592	.1857
Cayman Islands-Mobile	.2000	.1592	.1857
Cayman Islands-NGN	.2000	.1592	.1857
Central African Republic	.6500	.5173	.6035
Chad	.8500	.6765	.7891
Chad-Mobile	.8500	.6765	.7891
Chile	.1000	.0796	.0928
Chile-Easter Island	.7653	.6091	.7105
Chile-Mobile	.1000	.0796	.0928
Chile-NGN	.1000	.0796	.0928

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Chile-Santiago	.1000	.0796	.0928
China	.0750	.0597	.0696
Colombia	.0500	.0398	.0464
Colombia-Mobile	.0500	.0398	.0464
Comoros	.6500	.5173	.6035
Comoros-Mobile	.6500	.5173	.6035
Congo	.6500	.5173	.6035
Cook Islands	2.5000	1.9896	2.3210
Costa Rica	.0400	.0318	.0371
Costa Rica-Mobile	.0900	.0716	.0836
Costa Rica-NGN	.0900	.0716	.0836
Croatia	.2200	.1751	.2042
Croatia-Mobile	.3800	.3024	.3528
Croatia-NGN	.2200	.1751	.2042
Cuba	.8500	.6765	.7891
Cyprus	.0600	.0478	.0557
Cyprus-Mobile	.1000	.0796	.0928
Cyprus-NGN	.0600	.0478	.0557
Czech Republic	.0500	.0398	.0464
Czech Republic-Mobile	.1500	.1194	.1393
Czech Republic-Prague	.0253	.0201	.0235
Dem. Rep. of Congo	.7597	.6046	.7053
Dem. Rep. of Congo-Mobile	.6899	.5491	.6405
Dem. Rep. of Congo-NGN	.7597	.6046	.7053
Denmark	.0180	.0143	.0167
Denmark-Mobile	.0500	.0398	.0464
Denmark-NGN	.0500	.0398	.0464
Diego Garcia	2.5626	2.0394	2.3791
Djibouti	.5500	.4377	.5106
Djibouti-Mobile	.5500	.4377	.5106
Dominica	.3500	.2785	.3249
Dominica-Mobile	.3500	.2785	.3249
Dominican Republic	.0500	.0398	.0464
Dominican Republic-Mobile	.1200	.0955	.1114
Ecuador	.2000	.1592	.1857
Ecuador-Mobile	.3000	.2388	.2785
Egypt	.1500	.1194	.1393
Egypt-Mobile	.1500	.1194	.1393
El Salvador	.2800	.2228	.2600
El Salvador-Mobile	.2800	.2228	.2600
Equatorial Guinea	.7000	.5571	.6499
Eritrea	.4000	.3183	.3714
Estonia	.0450	.0358	.0418
Estonia-Mobile	.5000	.3979	.4642
Estonia-NGN	1.5714	1.2506	1.4589
Eswatini	.2500	.1990	.2321
Eswatini-Mobile	.2500	.1990	.2321
Ethiopia	.3500	.2785	.3249
Ethiopia-Mobile	.3500	.2785	.3249
Falkland Islands	1.2645	1.0063	1.1740
Faroe Islands	.0693	.0552	.0643

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Fiji	.4500	.3581	.4178
Fiji-Mobile	.4500	.3581	.4178
Finland	.3450	.2746	.3203
Finland-Corporate Services	.3450	.2746	.3203
Finland-Helsinki	.3450	.2746	.3203
Finland-Mobile	.3900	.3104	.3621
Finland-NGN	.3450	.2746	.3203
France	.0300	.0239	.0279
France-Mobile	.1322	.1052	.1227
France-Mobile Orange	.1322	.1052	.1227
France-Mobile SFR	.1322	.1052	.1227
France-NGN	.3627	.2887	.3367
France-Paris	.0300	.0239	.0279
French Antilles/Martinique	.0160	.0127	.0149
French Antilles/Martinique-Mobile	.1500	.1194	.1393
French Guiana	.1500	.1194	.1393
French Guiana-Mobile	.2000	.1592	.1857
French Polynesia	.3500	.2785	.3249
French Polynesia-Mobile	.3500	.2785	.3249
Gabon	.5500	.4377	.5106
Gabon-Mobile	.5500	.4377	.5106
Gambia	3.0000	2.3875	2.7852
Gambia-Mobile	.6500	.5173	.6035
Georgia	.3000	.2388	.2785
Georgia-Mobile	.5000	.3979	.4642
Germany	.0120	.0096	.0111
Germany-Berlin	.0104	.0083	.0097
Germany-Frankfurt	.0104	.0083	.0097
Germany-Hamburg	.0104	.0083	.0097
Germany-Mobile	.0420	.0334	.0390
Germany-Munich	.0104	.0083	.0097
Germany-NGN	.0120	.0096	.0111
Ghana	.3200	.2547	.2971
Ghana-Mobile	.3200	.2547	.2971
Gibraltar	.0700	.0557	.0650
Gibraltar-Mobile	.2500	.1990	.2321
Global Mobile	11.6967	9.3087	10.8592
Greece	.0400	.0318	.0371
Greece-Athens	.0400	.0318	.0371
Greece-Mobile	.1500	.1194	.1393
Greenland	.7500	.5969	.6963
Greenland-Mobile	.7500	.5969	.6963
Grenada	.3200	.2547	.2971
Grenada-Mobile	.3200	.2547	.2971
Guadeloupe	.0500	.0398	.0464
Guadeloupe-Mobile	.1500	.1194	.1393
Guam	.0500	.0398	.0464
Guatemala	.1800	.1433	.1671
Guatemala-Mobile	.1800	.1433	.1671
Guinea	.7000	.5571	.6499



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Guinea Bissau	.7187	.5720	.6672
Guinea Bissau-Mobile	.7187	.5720	.6672
Guinea-Mobile Areeba	.7000	.5571	.6499
Guinea-NGN	.7000	.5571	.6499
Guyana	.3500	.2785	.3249
Guyana-Mobile	.3500	.2785	.3249
Haiti	.4200	.3343	.3899
Haiti-Mobile	.3500	.2785	.3249
Haiti-NGN	.4200	.3343	.3899
Honduras	.2000	.1592	.1857
Honduras-Mobile Celtel	.2063	.1642	.1915
Hong Kong	.0433	.0345	.0402
Hong Kong-Mobile	.0450	.0358	.0418
Hungary	.0750	.0597	.0696
Hungary-Mobile	.0750	.0597	.0696
Iceland	.0300	.0239	.0279
Iceland-Mobile	.0900	.0716	.0836
India	.0193	.0154	.0179
India-Mobile	.0185	.0147	.0172
Indonesia	.0450	.0358	.0418
Indonesia-Mobile	.0600	.0478	.0557
Inmarsat	12.3156	9.8013	11.4338
Iran	.3000	.2388	.2785
Iran-Mobile	.3000	.2388	.2785
Iraq	.2500	.1990	.2321
Iraq-Mobile	.2500	.1990	.2321
Iraq-NGN	.2500	.1990	.2321
Ireland	.0150	.0119	.0139
Ireland-Mobile	.0718	.0571	.0667
Ireland-NGN	.0150	.0119	.0139
Israel	.0193	.0154	.0179
Israel-Mobile	.0450	.0358	.0418
Israel-Paltel	.2662	.2119	.2471
Israel-Paltel Mobile	.2662	.2119	.2471
Italy	.0150	.0119	.0139
Italy-Milan	.0150	.0119	.0139
Italy-Mobile	.0280	.0223	.0260
Italy-NGN	.0150	.0119	.0139
Italy-Rome	.0150	.0119	.0139
Ivory Coast	.4600	.3661	.4271
Ivory Coast-Mobile	.4600	.3661	.4271
Jamaica-658	.2800	.2228	.2600
Jamaica-876	.2800	.2228	.2600
Jamaica-Mobile	.2800	.2228	.2600
Japan	.0400	.0318	.0371
Japan-IP Phone	.0400	.0318	.0371
Japan-Mobile	.1000	.0796	.0928
Jordan	.3000	.2388	.2785
Jordan-Mobile	.3200	.2547	.2971
Kenya	.2800	.2228	.2600
Kenya-Mobile	.3000	.2388	.2785

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Kiribati/Gilbert Island	3.1186	2.4819	2.8953
Kuwait	.1600	.1273	.1485
Kuwait-Mobile	.1800	.1433	.1671
Kuwait-NGN	.1600	.1273	.1485
Kyrgyzstan	.2200	.1751	.2042
Kyrgyzstan-Mobile	.3000	.2388	.2785
Laos	.1600	.1273	.1485
Laos-Mobile	.1600	.1273	.1485
Latvia	.6500	.5173	.6035
Latvia-Mobile	.9000	.7163	.8356
Latvia-NGN	.6500	.5173	.6035
Lebanon	.1965	.1564	.1824
Lebanon-Mobile	.2600	.2069	.2414
Lesotho	.4695	.3736	.4359
Lesotho-Mobile	.4695	.3736	.4359
Liberia	.5200	.4138	.4828
Libya	.3975	.3163	.3690
Libya-Mobile	.5285	.4206	.4907
Liechtenstein	.0900	.0716	.0836
Liechtenstein-Mobile	1.0500	.8356	.9748
Liechtenstein-NGN	.0900	.0716	.0836
Lithuania	.2500	.1990	.2321
Lithuania-Mobile	.7130	.5674	.6620
Lithuania-NGN	1.7714	1.4098	1.6446
Luxembourg	.2150	.1711	.1996
Luxembourg-Mobile	.2650	.2109	.2460
Macau	.1572	.1251	.1459
Madagascar	.8200	.6526	.7613
Madagascar-Mobile	.8200	.6526	.7613
Malawi	.4500	.3581	.4178
Malaysia	.0340	.0271	.0316
Malaysia-Johar Bahru	.0340	.0271	.0316
Malaysia-Kuala Lumpur	.0340	.0271	.0316
Malaysia-Mobile	.0340	.0271	.0316
Maldives	1.2000	.9550	1.1141
Maldives-Mobile	1.2000	.9550	1.1141
Mali	.3985	.3171	.3700
Mali-Mobile	.5375	.4278	.4990
Malta	.3000	.2388	.2785
Malta-Mobile	.3800	.3024	.3528
Marshall Islands	.4350	.3462	.4039
Mauritania	.8400	.6685	.7799
Mauritius	.2400	.1910	.2228
Mexico	.0120	.0096	.0111
Mexico-Guadalajara	.0120	.0096	.0111
Mexico-Mexico City	.0120	.0096	.0111
Mexico-Mobile	.0120	.0096	.0111
Mexico-Monterrey	.0120	.0096	.0111
Mexico-Satellite	.0144	.0115	.0134
Micronesia	.8485	.6753	.7877
Moldova	.5500	.4377	.5106

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Moldova-Mobile	.5500	.4377	.5106
Monaco	.1500	.1194	.1393
Monaco-Mobile	.3910	.3112	.3630
Monaco-Mobile KFOR	.5530	.4401	.5134
Mongolia	.0296	.0236	.0275
Mongolia-NGN	.0296	.0236	.0275
Montenegro	.4250	.3382	.3946
Montenegro-Mobile	.4750	.3780	.4410
Montenegro-NGN	.4250	.3382	.3946
Montserrat	.3500	.2785	.3249
Morocco	.2000	.1592	.1857
Morocco-Mobile	.5500	.4377	.5106
Morocco-NGN	.2000	.1592	.1857
Mozambique	.1774	.1412	.1647
Mozambique-Mobile	.3200	.2547	.2971
Myanmar	.2450	.1950	.2275
Namibia	.1300	.1035	.1207
Namibia-Mobile	.1850	.1472	.1718
Nauru	1.8800	1.4962	1.7454
Nepal	.1950	.1552	.1810
Nepal-Mobile	.1950	.1552	.1810
Netherland Antilles	.2090	.1663	.1940
Netherland Antilles-Mobile	.1577	.1255	.1464
Netherland Antilles-NGN	.2090	.1663	.1940
Netherland Antilles-St Maarten	.1577	.1255	.1464
Netherlands	.1253	.0997	.1163
Netherlands-Mobile	.0600	.0478	.0557
Netherlands-Mobile Orange	.0600	.0478	.0557
Netherlands-NGN	.0363	.0289	.0337
New Caledonia	.4855	.3864	.4507
New Zealand	.0250	.0199	.0232
New Zealand-Mobile	.0750	.0597	.0696
Nicaragua	.1950	.1552	.1810
Nicaragua-Mobile	.2800	.2228	.2600
Niger	.5900	.4695	.5478
Niger-Mobile	.5900	.4695	.5478
Niger-NGN	.5900	.4695	.5478
Nigeria	.1700	.1353	.1578
Nigeria-Lagos	.1298	.1033	.1205
Nigeria-Mobile	.1700	.1353	.1578
Niue	2.8500	2.2682	2.6459
North Korea	.8560	.6812	.7947
North Macedonia	.2425	.1930	.2251
North Macedonia-Mobile	.5500	.4377	.5106
Northern Marianas	.0719	.0572	.0668
Norway	.0165	.0131	.0153
Norway-Mobile	.0300	.0239	.0279
Norway-Mobile Tele2	.0300	.0239	.0279
Norway-Mobile Telenor	.0300	.0239	.0279
Norway-NGN	.0985	.0784	.0914

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Oman	.2800	.2228	.2600
Oman-Mobile	.3700	.2945	.3435
Pakistan	.0560	.0446	.0520
Pakistan-Mobile	.0560	.0446	.0520
Pakistan-NGN	.0560	.0446	.0520
Palau	.4000	.3183	.3714
Palestinian Authority	.1997	.1589	.1854
Palestinian Authority-Mobile	.2263	.1801	.2101
Panama	.0350	.0279	.0325
Panama-Mobile	.1800	.1433	.1671
Papua New Guinea	1.4200	1.1301	1.3183
Papua New Guinea-NGN	1.4200	1.1301	1.3183
Paraguay	.0700	.0557	.0650
Paraguay-Mobile	.1000	.0796	.0928
Peru	.0200	.0159	.0186
Peru-Lima	.0075	.0060	.0070
Peru-Lima-Mobile	.0075	.0060	.0070
Peru-Mobile	.0200	.0159	.0186
Peru-Rural	.2656	.2114	.2466
Philippines	.1525	.1214	.1416
Philippines-Mobile	.1525	.1214	.1416
Poland	.1540	.1226	.1430
Poland-Mobile	.1540	.1226	.1430
Poland-Mobile P4	.1540	.1226	.1430
Poland-NGN	.1540	.1226	.1430
Portugal	.0320	.0255	.0297
Portugal-Mobile	.1540	.1226	.1430
Principe and Sao Tome	2.5460	2.0262	2.3637
Qatar	.3000	.2388	.2785
Qatar-Mobile	.3000	.2388	.2785
Reunion Island	.6504	.5176	.6038
Reunion Island-Mobile	.2161	.1720	.2006
Romania	.0120	.0096	.0111
Romania-Mobile	.0300	.0239	.0279
Russia	.1200	.0955	.1114
Russia-Kazakhstan Mobile	.1800	.1433	.1671
Russia-Kazakhstan NGN	.1800	.1433	.1671
Russia-Mobile	.2500	.1990	.2321
Russia-Moscow	.0248	.0197	.0230
Rwanda	.4240	.3374	.3936
Rwanda-Mobile	.4240	.3374	.3936
San Marino	.2500	.1990	.2321
San Marino-Mobile	.2500	.1990	.2321
Satellite Network	11.6967	9.3087	10.8592
Saudi Arabia	.1265	.1007	.1174
Saudi Arabia-Mobile	.2150	.1711	.1996
Saudi Arabia-Riyadh	.1265	.1007	.1174
Senegal	.4515	.3593	.4192
Senegal-Mobile	.4515	.3593	.4192
Senegal-NGN	.4905	.3904	.4554
Serbia	.3200	.2547	.2971

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Serbia-Kosovo	.3893	.3098	.3614
Serbia-Mobile	.4500	.3581	.4178
Seychelles Island	1.1979	.9533	1.1121
Sierra Leone	.6900	.5491	.6406
Sierra Leone-Mobile	.6900	.5491	.6406
Singapore	.0230	.0183	.0214
Singapore-Mobile	.0230	.0183	.0214
Sint Maarten	.1600	.1273	.1485
Slovakia	.0120	.0096	.0111
Slovakia-Mobile	.0844	.0672	.0784
Slovenia	.2335	.1858	.2168
Slovenia-Mobile	.5200	.4138	.4828
Slovenia-Mobile Mobitel	.5200	.4138	.4828
Slovenia-Mobile Simobil	.5200	.4138	.4828
Slovenia-Mobile Vega	.5200	.4138	.4828
Solomon Islands	1.5000	1.1938	1.3926
Somalia	.6950	.5531	.6452
South Africa	.2945	.2344	.2734
South Africa-Mobile	.2150	.1711	.1996
South Africa-NGN	.2945	.2344	.2734
South Korea	.0200	.0159	.0186
South Korea-Mobile	.0450	.0358	.0418
South Sudan	.7000	.5571	.6499
Spain	.0150	.0119	.0139
Spain-Mobile	.0651	.0518	.0604
Spain-Mobile Orange	.0651	.0518	.0604
Spain-Mobile Telefonica	.0651	.0518	.0604
Spain-Mobile Vodafone	.0651	.0518	.0604
Spain-NGN	.4000	.3183	.3714
Sri Lanka	.2200	.1751	.2042
Sri Lanka-Mobile	.2200	.1751	.2042
St. Helena	2.6347	2.0968	2.4461
St. Kitts/Nevis	.2502	.1991	.2323
St. Kitts/Nevis-Mobile	.2502	.1991	.2323
St. Lucia	.2800	.2228	.2600
St. Lucia-Mobile	.2800	.2228	.2600
St. Pierre and Miquelon	.2959	.2355	.2747
St. Vincent/Grenadines	.2100	.1671	.1950
St. Vincent/Grenadines-Mobile	.2642	.2103	.2453
Sudan	.2900	.2308	.2692
Sudan-Mobile	.2900	.2308	.2692
Suriname	.3350	.2666	.3110
Suriname-Mobile	.3350	.2666	.3110
Sweden	.0200	.0159	.0186
Sweden-Mobile	.0200	.0159	.0186
Sweden-Mobile Telia	.0200	.0159	.0186
Sweden-NGN	.0121	.0096	.0112
Switzerland	.0200	.0159	.0186
Switzerland-Mobile	.0800	.0637	.0743
Switzerland-Mobile	.0800	.0637	.0743

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Swisscom			
Switzerland-NGN	.0200	.0159	.0186
Switzerland-Zurich	.0200	.0159	.0186
Syria	.2650	.2109	.2460
Syria-Mobile	.3000	.2388	.2785
Taiwan	.0280	.0223	.0260
Taiwan-Mobile	.1200	.0955	.1114
Tajikistan	.1800	.1433	.1671
Tanzania	.4292	.3416	.3985
Tanzania-Mobile	.4292	.3416	.3985
Thailand	.0515	.0410	.0478
Thailand-Mobile	.0515	.0410	.0478
Timor Leste	.4659	.3708	.4325
Togo	.4200	.3343	.3899
Togo-Mobile	.4200	.3343	.3899
Tokelau	1.9300	1.5360	1.7918
Tonga	1.2500	.9948	1.1605
Trinidad and Tobago	.1975	.1572	.1834
Trinidad and Tobago-Mobile	.1975	.1572	.1834
Tunisia	.9438	.7511	.8762
Tunisia-Mobile	.9438	.7511	.8762
Turkey	.0505	.0402	.0469
Turkey-Istanbul	.0505	.0402	.0469
Turkey-Mobile	.2185	.1739	.2029
Turkey-Mobile Turkcell	.2185	.1739	.2029
Turkey-Mobile Vodafone	.2185	.1739	.2029
Turkey-North Cyprus	.0505	.0402	.0469
Turkey-North Cyprus Mobile	.2185	.1739	.2029
Turkmenistan	.1925	.1532	.1787
Turks and Caicos	.2478	.1972	.2301
Turks and Caicos-Mobile	.2478	.1972	.2301
Tuvalu	2.1175	1.6852	1.9659
Uganda	.3872	.3082	.3595
Uganda-Mobile	.3872	.3082	.3595
UK	.0036	.0029	.0033
UK-Freephone	.0036	.0029	.0033
UK-London	.0036	.0029	.0033
UK-Mobile	.1934	.1539	.1796
UK-Mobile H3G	.0133	.0106	.0123
UK-Mobile O2	.0133	.0106	.0123
UK-Mobile Orange	.0133	.0106	.0123
UK-Mobile T-Mobile	.0133	.0106	.0123
UK-Mobile Vodafone	.0133	.0106	.0123
UK-NGN	.2662	.2119	.2471
UK-NGN 84	.2662	.2119	.2471
UK-NGN 845	.2662	.2119	.2471
UK-NGN 870	.2662	.2119	.2471
UK-VoIP and Multimedia	.0700	.0557	.0650
UK-Wide	.0314	.0250	.0292
Ukraine	.2950	.2348	.2739
Ukraine-Mobile	.2950	.2348	.2739

United Arab Emirates	.2400	.1910	.2228
United Arab Emirates-Dubai	.2400	.1910	.2228
United Arab Emirates-Mobile	.2400	.1910	.2228
Uruguay	.0800	.0637	.0743
Uruguay-Mobile	.2100	.1671	.1950
US Virgin Islands	.0145	.0115	.0135
USA	.0125	.0099	.0116
USA-Alaska	.0165	.0131	.0153
USA-Hawaii	.0150	.0119	.0139
USA-Puerto Rico	.0150	.0119	.0139
Uzbekistan	.1162	.0925	.1079
Uzbekistan-Mobile	.1162	.0925	.1079
Vanuatu	1.8150	1.4445	1.6850
Vatican City	.0225	.0179	.0209
Venezuela	.0250	.0199	.0232
Venezuela-Caracas	.0250	.0199	.0232
Venezuela-Maracaibo	.0250	.0199	.0232
Venezuela-Mobile	.1445	.1150	.1342
Venezuela-Valencia	.0250	.0199	.0232
Vietnam	.0850	.0676	.0789
Vietnam-Mobile	.0850	.0676	.0789
Wallis and Futuna Islands	1.7692	1.4080	1.6425
Western Samoa	2.2500	1.7906	2.0889
Yemen	.2065	.1643	.1917
Yemen-Mobile	.2065	.1643	.1917
Zambia	.4375	.3482	.4062
Zambia-Mobile	.4840	.3852	.4493
Zimbabwe	.2487	.1979	.2309
Zimbabwe-Mobile	.4800	.3820	.4456

### **Terms and Conditions Governing This Order**

1. "Lumen" is defined for purposes of this Order as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing Services under this Order. The Lumen entity providing Services is identified on the invoice. This confidential Order may not be disclosed to third parties and is non-binding until accepted by Lumen, as set forth in section 4. Customer places this Order by signing or otherwise acknowledging (in a manner acceptable to Lumen) this document and returning it to Lumen. Pricing is valid for 90 calendar days from the date indicated unless otherwise specified.
2. Prior to installation, Lumen may notify Customer in writing (including by e-mail) of price increases due to off-net vendors or increased construction costs. Customer has 5 business days following notice to cancel this Order without liability; or otherwise, Customer is deemed to accept the increase.
3. If a generic demarcation point (such as a street address) is provided, the demarcation point for on-net services will be Lumen's Minimum Point of Entry (MPOE) at such location (as determined by Lumen). Off-net demarcation points will be the off-net vendor's MPOE. If this Order identifies aspects of services that are procured by Customer directly from third parties, Lumen is not liable for such services.
4. The Services are subject to Lumen's standard Master Service Agreement and Service Schedule(s), copies of which are available at : <https://lumen.com/en-us/about/legal/business-customer-terms-conditions.html> or upon request, unless Customer has executed a service agreement with Lumen or one of its affiliates applicable to the Services on this Order. In that case, the most recent service agreement will apply to the extent not inconsistent with this Order and the current Service Schedule(s) will apply and is/are specifically incorporated into the applicable agreement by this reference. Notwithstanding to the contrary, Lumen will notify Customer of acceptance of requested Service in this Order by delivering (in writing or electronically) the date by which Lumen will install Service (the "Customer Commit Date"), by delivering the Service, or by the manner described in a Service Schedule. Lumen will deliver a written or electronic notice that the Service is provisioned, at which time billing will commence. At the expiration of the Service Term, Service will continue month-to-month at the existing rates, subject to adjustment by Lumen on 30 day's written notice. If the service agreement or applicable service specific

terms do not include cancellation or early termination charges and if Customer cancels or terminates Service for any reason other than Lumen's uncured default or if Lumen cancels or terminates for cause, then Customer will pay Lumen's standard cancellation or early termination liability charges in Lumen's standard Master Service Agreement.

5. Neither party will be liable for any damages for lost profits, lost revenues, loss of goodwill, loss of anticipated savings, loss of data or cost of purchasing replacement service, or any indirect, incidental, special, consequential, exemplary or punitive damages arising out of the performance or failure to perform under this Order. Customer's sole remedies for any nonperformance, outages, failures to deliver or defects in Service are contained in the service levels applicable to the affected Service.

6. Transport services ordered from Lumen will be treated as interstate for regulatory purposes except as otherwise agreed to in writing.

7. Charges for certain Services are subject to (a) a monthly property tax surcharge and (b) a monthly cost recovery fee per month to reimburse Lumen for various governmental taxes and surcharges. Such charges are subject to change by Lumen and will be applied regardless of whether Customer has delivered a valid tax exemption certificate. For additional details on taxes and surcharges that are assessed, visit [www.lumen.com/taxes](http://www.lumen.com/taxes).

8. Unless otherwise set forth in a Service Attachment, Customer will pay Lumen's standard ancillary charges for expedites and additional activities, features, or options as set forth in the Ancillary Fee Schedule, available at [www.lumen.com/ancillary-fees](http://www.lumen.com/ancillary-fees). If Lumen cannot complete installation due to Customer delay or inaction, Lumen may begin charging Customer and Customer will pay such charges.

9. For colocation, data center and/or hosting services, pre-arranged escorted access may be required at certain locations, and cross connect services are subject to whether facilities are available at the particular location to complete the connection.

10. For Internet Services provided in countries where Lumen does not currently hold a license to provide such Services, Customer consents and appoints Lumen as its agent to procure the services of third-party carriers.

11. If your network service utilizes TDM technologies, then the following applies: (a) During the Service Term and on 60 days' prior written notice, Lumen may re-provision Customer's off-net TDM Services ("Service Re-provision"). If Customer objects to the Service Re-provision, Customer may terminate the affected service by notifying Lumen in writing within 30 days of the date of the Service Re-provision notification and (b) During the Service Term, Lumen may increase rates for off-net TDM services. Lumen will provide Customer 60 days' prior written notice before implementing the increase ("Rerate Notice"). If Customer objects to the increase, Customer must notify Lumen in writing within 30 days of the date of the Rerate Notice whether Customer will (i) receive the affected service on a month-to-month basis or (ii) terminate the affected service, subject to early termination liability charges. Under subsection (ii), Customer's requested disconnect date must be within 90 days of the Rerate Notice. If Customer does not respond to the Rerate Notice, the affected service will continue to be provided at the increased rates set forth in the Rerate Notice.

## **911 ACKNOWLEDGEMENT**

BY SIGNING THIS ORDER, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO THE LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR, THE "911 EMERGENCY SERVICE" SECTION OR "EMERGENCY CALLING CAPABILITY" SECTION CONTAINED IN THE APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE ATTACHED TO AN AFFILIATE AGREEMENT, OR IN THE "ACCESS TO EMERGENCY RESPONSE SERVICES" SECTION OF THE TERMS AND CONDITIONS IN THE APPLICABLE STANDARD SERVICE EXHIBIT/SERVICE SCHEDULE IF I HAVE NOT EXECUTED A LUMEN OR CENTURYLINK MASTER SERVICE AGREEMENT OR AN AFFILIATE AGREEMENT WITH AN APPLICABLE SERVICE EXHIBIT/SERVICE SCHEDULE. I FURTHER ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND THE DISCLOSURE OF LIMITATIONS SET FORTH IN THE EMERGENCY SERVICES ADVISORY AVAILABLE AT <http://www.centurylink.com/legal/HVIQSIP/911advisory.pdf>.



### Declarations and Signatures

By signing below, the Customer agrees that the above rates shall apply to the applicable Services and are hereby incorporated into the Customer's Agreement with Lumen.

<b>Customer</b>
Signature:
Name:
Title:
Date: