



**NEXTDORR
REPORT**



CLEARWATER
BRIGHT AND BEAUTIFUL · BAY TO BEACH

TRASH & RECYCLING SERVICE CHANGES

REVISED April 24, 2020

ORIGINAL POST

APRIL 14, 2020



Clearwater: Trash & Recycling Service Changes

Hello, neighbors! Everyone at the city of Clearwater hopes you are staying healthy, practicing social distancing, and taking care of yourself and your families.

We have received several comments and questions about the city's trash and recycling services, so we hope this communication helps answer your questions. In response to the city of Clearwater's declaration of a state of emergency due to the COVID-19 pandemic, there have been some changes to the city's trash and recycling collection services:

RECYCLING SERVICE

- Collected recyclables are being rerouted to the Pinellas County Waste-to-Energy Plant until further notice. The city apologizes for the inconvenience.
- Residents may see brown or white solid waste or recycling trucks picking up solid waste and recycling collections.
- Residents are asked to place only trash/garbage in black barrels, and the blue barrels are reserved for recyclables only.

YARD WASTE

- Yard waste and bulk item collection is now suspended until further notice. This collection has been deemed a non-essential city service, and this change is due to reduced staffing and adherence to CDC guidelines.
- Residents are asked to refrain from trimming trees and creating unnecessary yard waste debris at this time.
- For customers who don't want to wait for the city to resume yard waste collection, residents can self-haul and self-unload their yard waste at Pinellas County Solid Waste Department. The county is waiving the \$3 per car and \$10 per pickup truck fee for yard waste disposal. Larger vehicles will pay \$39.75 per ton. The facility is located at 3095 114th Avenue North, St. Petersburg, FL, and can be reached at (727) 464-7500. Accepted forms of payment include credit cards only; no cash.

(more)

ORIGINAL POST

APRIL 14, 2020



Clearwater: Trash & Recycling Service Changes

SOLID WASTE/TRASH COLLECTION

- Solid waste crews will continue to provide residential and commercial solid waste collection, as well as residential & multi-family blue-barrel collection.

For questions about the city’s response to COVID-19 (which also includes information about solid waste collections), visit myclearwater.com/covid19. There is a tab for “Solid Waste & Recycling Collection Changes,” and updates are also listed on the Solid Waste/Recycling page, or you can call the Solid Waste Operations Line at (727) 562-4920. Thanks, and stay safe!



REACTIONS



Thanks: 25



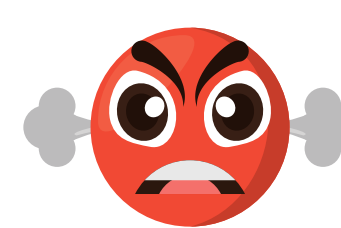
Like: 0



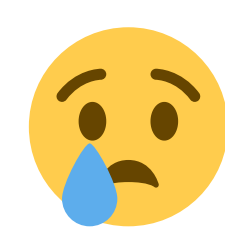
Agree: 0



Haha: 0



Wow: 0



Sad: 0

REACH

*UPDATED EVERY 24 HOURS. DOES NOT INCLUDE E-MAIL OPENS.


Impressions are the amount of times someone saw this posts on their timeline.

IMPRESSIONS: 13,594


COMMENTS: 166

ENGAGEMENT


- R** Robert T., Old Coachman ▼
The Blue and yellow recycling bins and Black garbage bins are being dumped in the same garbage truck. So why should we put both bins at the curbside.

14 Apr [Thank](#) [Reply](#) 😊😮 4
-  **Communications Director Joelle Castelli, City of Clearwater** ▼
Robert T., it's up to you what you decide to place curbside. We apologize for the inconvenience.

15 Apr [Thank](#) [Reply](#)
- T** Teresa H., Pride ▼
Well if you are like my household having everyone home 24/7 means we are producing more garbage. If they stopped picking up the Blue bins on Friday they would have go back to twice a week collection. I still separate my recycling out, if they stopped picking up recycling bins now the once a week collection would not be sufficient. As it is that black bin is mighty full on Fridays.

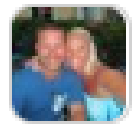
15 Apr [Thank](#) [Reply](#) +1 1
-  **Deborah K., Edgewater Drive** ▼
My comment exactly... ditto!

14 Apr [Thank](#) [Reply](#) 😊 1
- R** Robert T., Old Coachman ▼
The last two weeks I've washed out the recyclables. Only to see them dumped in the garbage truck

14 Apr [Thank](#) [Reply](#) 😮 1
-  **Communications Director Joelle Castelli, City of Clearwater** ▼
Robert T. we apologize for the inconvenience.

15 Apr [Thank](#) [Reply](#)

ENGAGEMENT



Joy A., Landmark Drive

Recycling should be a priority shame on you

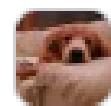
14 Apr Thank Reply 😊😳 5



Linda J., Landmark Drive

The recycling facilities are shut down due to COVID19. The City has no choice.

16 Apr Thank Reply 😊 3



Barbara Z., Keene Park

Linda J. aren't these workers working with masks and protective clothing on anyway? I know there are many choices but the easiest is to charge separate higher fee for recyclables and....burn them just like any other trash. City collects this way money that is missing due to 'development' on Ft Harrison - wink!

16 Apr Thank Reply



Linda J., Landmark Drive

Barbara Z. Recycling is a non-essential services

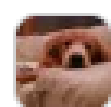
5 days ago Thank Reply 😞 1



Linda J., Landmark Drive

Many cities and counties don't even have programs like we do which is a shame. I believe it should be a statewide essential service....wink wink

5 days ago Thank Reply 😊 1



Barbara Z., Keene Park

Linda J.so it goes with cities' officials being pro-environment too -- wink wink wink

5 days ago Thank Reply



Rick F., Trails Of Countryside

Maybe saving lives and slowing the spread is MORE important in the short term.

14 Apr Thank Reply 😊❤️+1 6



Terri R., Northwood West

A small price to pay for the safety and welfare of city employees. Trash is picked up on normal schedule.


14 Apr Like Reply 😊❤️+1 5

ENGAGEMENT

A Alexis M., Glenwood Estates
Is our bill being lowered for the time being?
Edited 14 Apr Thank Reply 😊 6


T Terri R., Northwood West
No - Recycling is still getting picked up and is going to the waste to energy plant.
Edited 15 Apr Thank Reply 😬 😊 +1 5

R Robert T., Old Coachman
Terri Ralat so it's considered garbage
14 Apr Thank Reply

 **Communications Director Joelle Castelli, City of Clearwater**
Alexis M., no. The bills will not be lowered. Trash and recycling are being collected, and the recycling is being rerouted to the Pinellas County Waste-to-Energy plant, where it is turned into electricity. We apologize for the inconvenience.
15 Apr Thank Reply

 Joy A., Landmark Drive
Communications Director Joelle Castelli y is there only one garbage truck then
15 Apr Thank Reply

 Joy A., Landmark Drive
Communications Director Joelle Castelli there was no recycling truck on Monday
15 Apr Thank Reply

 **Communications Director Joelle Castelli, City of Clearwater**
Joy A. residents may see brown or white solid waste or recycling trucks picking up solid waste and recycling collections. That's because Clearwater's recyclables are being rerouted to the Pinellas County Waste-to-Energy Plant, where they're being turned into electricity. We apologize for the inconvenience.
15 Apr Thank Reply

R Robert T., Old Coachman
Communications Director Joelle Castelli so your saying: you don't need to rinse off the recyclables. The recyclables and garbage can be placed in one bin (garbage bin). Only one bin needs to be placed at curbside.
15 Apr Thank Reply

ENGAGEMENT



Joy A., Landmark Drive

Communications Director Joelle Castelli so again 1 truck picking up both all together one bin

15 Apr [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Joy A. that is correct. Residents may see one white or brown truck picking up both trash and recycling together, or they may be collected by one brown truck for trash and one white truck for recycling. Regardless, both trash and recycling materials are going to the Pinellas County waste-to-energy plant during the state of emergency. We hope to be able to resume business as usual services soon!

23 hr ago [Thank](#) [Reply](#)



Alexandra N., Idlewild

I hope everyone will appreciate the convenience of public services a little more in the future, since the partial unavailability thereof is apparently annoying. Waste removal and recycling are especially important, not only for our own well-being and health, but for the environment in general. If there was no waste removal, people would have to keep their junk on their property, or burn their trash, or other such less salubrious options. Imagine that! Besides, even during normal service, some people still behave ridiculously, such as taking the trouble to load their vehicle and drive to State Street Park (which was adopted by my neighborhood association) to dump their tires, construction waste, pallets, old tarps and other non-degradable debris in the woods. I realize these cheap skates are probably not willing to pay for services, so they just pollute the environment to save a buck. I just hope this period of reduced services will not lead to the apparition of more waste in the woods and natural areas of Clearwater, which will have to be cleaned up by volunteers who do not mind contributing their time and efforts for FREE (oh wow, what a concept) to clean up other people's mess.

15 Apr [Thank](#) [Reply](#)



Linda J., Landmark Drive

Very well said

5 days ago [Thank](#) [Reply](#)

ENGAGEMENT



Dave D., Belleair Rd

Finally they decide to publicize what's going on.

15 Apr

Thank

Reply

😊😞 3



Bekbek M., Edgewater Drive

This was publicized in briefer form here and on Facebook several days ago, plus it came to me by email because I signed up for email alerts. Remember that as everywhere else, services are cut back because of the necessity of minimizing contact and keeping people home when possible. I don't always defend city and county services, but when I do... yeah.

15 Apr

Thank

Reply

😊 4



Communications Director Joelle Castelli, City of Clearwater

Dave D. we have been updating our website myclearwater.com/covid19 often since March 27, and we have posted multiple times on the city's Facebook, Instagram, and Nextdoor accounts since then as well. We've sent out press releases, website posts under "News & Info", and list server email blasts to those who are signed up for city news in all news groups. In addition, media outlets have been covering the changes and helping us to get the word out.

The city is updating its communication channels multiple times a day. We recommend residents check in with our COVID webpage (myclearwater.com/covid19), follow us on Facebook (facebook.com/cityofclearwater), follow us on Instagram (instagram.com/myclearwater), and sign up for our enotifications/list serve email blasts at myclearwater.com/enotifications. Hope this helps!

23 hr ago

Thank

Reply

😊 1

T

Teresa H., Pride

So instead of complaining lets be grateful that they are still picking up both bins, they could have made the change to just pick up black cans. With being home all the time we are creating a lot more garbage than usual and without having the blue bin to put recycling in one day a week garbage pick up would not be enough. As for the bulk and brush collection I appreciated the city announcing one additional week of service, they had sent notification on a Monday that they had suspended service. I had cleaned out my shed and garage the previous weekend and was facing the prospect of having a pile of junk at the curb for weeks or months. While when we see the bulk collection trucks we see one person driving and then one or two others putting the items in the truck. When they are driving between neighborhoods or to the solid waste plant these people are all riding in the same cab which so they cannot comply to the 6 foot rule. I am okay with the suspended service to keep people safe.

15 Apr

Like

Reply

😊❤️+1 9

ENGAGEMENT



Bekbek M., Edgewater Drive

Joelle Castelli, it is confusing to residents because on the one hand you are saying for the time being recycle is being picked up as waste, and on the other you are asking residents to still keep recycle items separate from other household waste. If they are both being picked up by the same truck, obviously it makes no difference if we keep them separate. So this makes people wonder if they're missing something here, and might be misunderstanding the instruction. I offer two different suggestions:

#1, ask residents to use the black can until full for both garbage and recycle, then use the blue can if necessary for the week's waste. This would ever-so-slightly cut down on unnecessary emissions from the truck, which would have to stop and lift fewer cans. It does, however, risk people losing the habit of keeping recycle separate, which was a hard thing for some people to learn it seems, and we will want to be able to return to recycling when possible.

#2, then, is to explain that the aim is to be able to return to recycling as soon as possible (and when possible if this winds up being an on-and-off thing), so please keep following the practice of putting recycle out separately.

15 Apr [Thank](#) [Reply](#)



Bekbek M., Edgewater Drive

#1 is a bad idea. See below. My husband has pointed out that we need to keep the two separate streams going so that when recycling starts up again, the amount of household waste entering the recycling stream is minimized.

15 Apr [Thank](#) [Reply](#)



Michele F., Tropic Hills

What can we do about neighbors that continue to pile waste on the curb making the neighborhood look like a dump?

15 Apr [Thank](#) [Reply](#)



Bekbek M., Edgewater Drive


I'd like to remind everyone that if you actually break down your boxes and other packaging waste, it takes up a lot less room in your cans. I see so many overflowing cans where there are big boxes that haven't even been flattened. It only takes a few minutes. WASH YOUR HANDS AFTERWARD, if it's packaging you've received recently. You can also cut up cardboard and use it as mulch or for other uses in your yard (if you have one), so especially for those of you who cannot work at the moment, that's a recycle-reuse option.


I'm not sure why so many people have trouble keeping to one can of garbage in a week, unless they are families. My husband and I both work from home so we were already here all the time before the coronavirus, and unless we are doing a project of some kind, our can is usually less than half full. Even with recycling in the same can, we wouldn't overflow. But it is just two of us and two pets. Maybe we don't buy so much in the way of packaged goods.



15 Apr [Thank](#) [Reply](#)





ENGAGEMENT

A **Andrea R., Clearwater Beach** 
Anyone else get a City of Clearwater Bill that was way more than normal? My vacation rentals were empty (due to shutdown) for half the term of the bill, and each bill was higher than previous months - in one case well over \$100.



15 Apr [Thank](#) [Reply](#)  1

 **Communications Director Joelle Castelli, City of Clearwater** 
Hi **Andrea R.** Can you please send us in a private message your contact information and address of utility account(s) that you're concerned about? We will have the management team of our Utility Customer Service Department reach out to you to help find out what is going on. Thanks.


15 Apr [Thank](#) [Reply](#)  1

L **Linda J., Landmark Drive** 
Yes I did. The meter was read incorrectly. My bill read current read at 267. When I went and checked my water meter it was only at 254. Took a picture of the meter called customer service they said send them the picture which I did and they credited my account.

5 days ago [Thank](#) [Reply](#)

 **Communications Director Joelle Castelli, City of Clearwater** 
Linda J. Great! We're glad to hear that your account was credited.


23 hr ago [Thank](#) [Reply](#)



B **Bill D., Druid Lakeview Highland** 
Kinda felt like an ass after religiously sorting when this story broke:


<https://www.abcactionnews.com/news/local-news/i-team-investigates/city-burns-recyclables-at-trash-incinerator>

Now you want me to spend my time handling the same recyclables the city doesn't want their workers touching so that it can be dumped in the same truck?

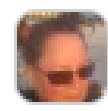
In a word, No.

15 Apr [Thank](#) [Reply](#)  2

 **Nan A., Sunset Point Rd** 
So let's see, we're paying for a recycling service that isn't happening now and apparently hasn't been happening all along or if it has been happening very infrequently. This would be like paying your full electric bill every month but the electricity is only on three or four days out of that month. Also I wish to remind you that we have been paying for reclaimed water for years, and the majority of our neighborhoods have no access to it and there are no plans to give us reclaimed water

15 Apr [Thank](#) [Reply](#)  5

ENGAGEMENT



Bekbek M., Edgewater Drive

Bill Dixon, I'm confused. Wouldn't you be handling your recyclables anyway, whether you treat them as recyclables or as trash? I recommend you wash your hands after handling your household waste, just as you always should...

Edited 5 days ago

[Thank](#)

[Reply](#)



Steve B., Westchester Lake

Bekbek M. I was thinking the same thing.

15 Apr

[Thank](#)

[Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Nan A. The health and safety of our employees are as important to us as the health and safety of the families we serve in this community. Recycling processing and yard waste/bulk collection have been deemed non-essential services, and they have been suspended to align with the CDC's guidelines until further notice. We apologize for the inconvenience and thank you for your understanding during this challenging time.

15 Apr

[Thank](#)

[Reply](#)



Robert T., Old Coachman

Thanks Bill, interesting news report by Jackie Calloway.

15 Apr

[Thank](#)

[Reply](#)



Nan A., Sunset Point Rd

Communications Director Joelle Castelli sounding like a broken record

15 Apr

[Thank](#)

[Reply](#)



Steve B., Westchester Lake

Nan A. What would you like her to say? I know what my response would be to all the people complaining.

15 Apr

[Thank](#)

[Reply](#)



Nan A., Sunset Point Rd

Steve B. Maybe something more meaningful than the often repeated canned response, maybe something like OK I hear your concerns I see them and I will pass them along

15 Apr

[Thank](#)

[Reply](#)



Steve B., Westchester Lake

Nan A. It's possible that she is already doing that. Other people from the city have this app. I don't know what else they can do under the current regulations to limit contact.

15 Apr

[Thank](#)

[Reply](#)



ENGAGEMENT

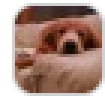
R

Robert T., Old Coachman

Steve Blaze They should get right to the point. Recyclables are being treated like garbage until further notice.

15 Apr [Thank](#) [Reply](#)

 1



Barbara Z., Keene Park

...the problem is SEPARATE BILLING on your utility note.....cheating. Nothing new.

Plus when a driver says he feels his load is 'contaminated' but it is still A percentage VERSUS whole truck.

Maybe recyclables bin LIDS should have precise LARGE letters what is considered and not a small print sticker somewhere on its body.

15 Apr [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Nan A. Steve B. we prepare Nextdoor reports for each post that is made on this platform. We include all comments and feedback and then share the report with the City Council and Senior Executive Team. Hope this helps.

15 Apr [Thank](#) [Reply](#)

 +1 3



Steve B., Westchester Lake

Communications Director Joelle Castelli I understand. I'm on your side. I don't think any city workers should be put in harm's way. My point was that some people won't be happy no matter what you say. Stay safe and don't let these people get to you. I'm sure you have enough going on.

15 Apr [Thank](#) [Reply](#)

  3



Steve B., Westchester Lake

Robert Tillman Got it. I'm not a spokesperson for the city but here it goes :

Recyclables are being treated like garbage until further notice. If you have any other questions please see the original post or click on the links for more information.











Is that better? And just to be completely clear. I AM NOT A SPOKESPERSON FOR THE CITY OF CLEARWATER, but I know how to click a link to a webpage.

Also, People should use their recycling containers for recyclables and their black bins for trash. When recycling resumes, they don't want contamination to occur.

Edited 15 Apr [Thank](#) [Reply](#)

 2

ENGAGEMENT

- R** **Robert T., Old Coachman** 
Steve Blaze Thank you, now if you could kindly forward that to the City so they can properly inform the citizens
15 Apr [Thank](#) [Reply](#)  1
- Bekbek M., Edgewater Drive** 
Barbara Zapal When we got new recycle cans they had big stickers on them. Shockingly, in the Florida weather, those stickers eventually wear down. It's weird, I know. Definitely the city should have invested in platinum-coated stickers. Also they should send out gold-plated stickers for people who prefer that aesthetic. And send out replacements anytime the instructions have a small change. But not raise our bills. No, the bills should be lowered, obviously. I can't even...
Edited 5 days ago [Thank](#) [Reply](#)   2
- Steve B., Westchester Lake** 
Bekbek M. Maybe add a computer screen to the top of the can that glows? People still wouldn't be happy.
5 days ago [Thank](#) [Reply](#)  1
- Barbara Z., Keene Park** 
Steve B. lol -----just simply LARGE BLACK LETTERS on the covers
5 days ago [Thank](#) [Reply](#)
- Bekbek M., Edgewater Drive** 
My husband offers this explanation (re: still using two cans) that makes a LOT of sense: When the city does start recycling again, if people are then putting trash in either can (i.e. some non-recyclables are going into the recycle can), and they don't hear that recycling is back on, then household waste will be contaminating the recycling stream (more than usual). Given that it seems to take a lot of tries to communicate changes to everyone, this is highly likely. So the short version is we all need to keep acting like recycling is happening so that when it's possible to recycle again, the problems of restarting that system will be minimized. Hopefully Joelle is still monitoring this. From one communications professional to another, maybe you can fix this... Residents want to know (in fewer words than I'm using here, obviously!) what's going on and why they should do what you're asking of them.
15 Apr [Thank](#) [Reply](#)  5

ENGAGEMENT



Communications Director Joelle Castelli, City of Clearwater

Bekbek M. thank you for your comments and feedback. We understand this is not ideal and that people want their collections to be business as usual, but these service changes are necessary to protect our employees. People should use their recycling containers for recyclables and their black bins for trash. When recycling resumes, we don't want contamination to occur. We appreciate your feedback.

15 Apr [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Bekbek M. and yes, we will continue monitoring our conversations. :)

15 Apr [Thank](#) [Reply](#)



Daphne C., Weathersfield Dr/Allard Dr

They have not suspended recycling, they've stopped solid waste, i.e., yard debris, maybe household items after you've cleaned out the garage.. Blue bins with recycle are still being serviced.

15 Apr [Thank](#) [Reply](#)



Robert T., Old Coachman

Daphne Carter The recycle bins are being dumped in one truck with the garbage bins

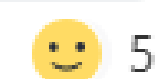
15 Apr [Thank](#) [Reply](#)



Bekbek M., Edgewater Drive

Daphne and Robert, yep, they're not currently recycling but they are still PICKING UP recycling. Given how hard it has been to get the word out about the changes, they're asking we keep putting recycling out separately so that when they can restart actually recycling those items, potential problems will be minimized.

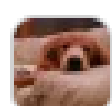
15 Apr [Thank](#) [Reply](#)



Daphne C., Weathersfield Dr/Allard Dr

Robert Tillman thank you, didn't realize...just reread the announcement..

15 Apr [Thank](#) [Reply](#)






Barbara Z., Keene Park


how about credit for what is charged for recyclables and NOT recycled?


5 days ago [Thank](#) [Reply](#)


ENGAGEMENT


Catherine E., Countryside 
Maybe this should be posted on the news as especially in Countryside there is stuff all over the community. Not everyone is on this group. Actually I did not see the post until after you stopped as many other people. Maybe it would be a better idea to post this to a larger market like local news stations. Thank you.


15 Apr [Thank](#) [Reply](#)   3

Julie R., Skycrest 
Catherine I agree. We have some clutter on S. METEOR, and apparently ppl did not know they'd stopped providing this service.


16 Apr [Thank](#) [Reply](#)  1

Steve B., Westchester Lake 
Maybe they can get a plane with a banner. Or put up Billboards. How about skywriting? I don't think the city has any control over the news.


16 Apr [Thank](#) [Reply](#)  2




R Robert T., Old Coachman 
Steve Blaze Excellent ideas, don't let the city take credit for them


16 Apr [Thank](#) [Reply](#)


Julie R., Skycrest 
Steve B. Wow..

16 Apr [Thank](#) [Reply](#)

Bekbek M., Edgewater Drive 
Not everybody watches the news. Not everybody gets the paper (which is currently digital most days anyway). It used to be they could send a notice with the bill, but not everybody is getting paper bills now, and their budgeting probably doesn't allow for the random situation in which they have to send paper mail to everyone (most of whom won't open it anyway). The problem you're experiencing is referred to by some researchers as "media fragmentation." As a result of the fact that we now have so very many choices about where to get our information, you may stop looking for information in the very same place I expect to find everything I need. It's part of modern life and make the job of people like Joelle particularly... uh... interesting? All I can say is that clearly they are trying to get the news out. And in case you've forgotten, it's an unusual situation. Let's hope it remains "unusual" and do our part to make it so.

Edited 17 Apr [Thank](#) [Reply](#)    3

Steve B., Westchester Lake 
Bekbek M. Thank you. You somehow took the jumbled up words in my brain and typed them out in a very informative and logical way. Amazing. We know the job of Clearwater PIO is taken by the awesome Joelle, maybe a job at CPD? You can give the info out with attitude if people don't listen they can assign you a K9.

Edited 6 days ago [Thank](#) [Reply](#)  2

ENGAGEMENT



Julie R., Skycrest

Bekbek Marie I looked around and found a somewhat confusing "letter" addressing Clearwater residents (March 31- TBT article), stating only 'one more week' of pickup for tree limbs, old appliances, [etc.as](#) the workers can not stay the 6 ft apart for the social distancing. Then they went back and changed their schedule. Its confusing at best. What about a text blast ...need better protocol for announcements, etc. especially now. .I think there was a memo.on this site -one time. Most ppl aren't on this site every day. ...

6 days ago [Thank](#) [Reply](#)

+1 1

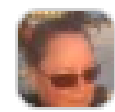


Steve B., Westchester Lake

Bekbek M. It's now obvious you will need a German Shepard K9 assigned to you. Some people will never be happy.

Edited 6 days ago [Thank](#) [Reply](#)

😄 1



Bekbek M., Edgewater Drive

Steve B. I'm good, I have a goofy 1-year-old Aussiedoodle. He'll lick them into submission.

6 days ago [Thank](#) [Reply](#)

😄 1

D

David & Dorie H., Countryside

I do not know what color the truck was, but last Mon I watched the black barrel and blue barrel being emptied into the same truck. Why separate now? Must be going to the same place? Maybe is only temporary until City finds a new place to take blue barrel stuff?

6 days ago [Thank](#) [Reply](#)

😊 1

R

Robert T., Old Coachman

Hey David, this is the notice I received: RECYCLING SERVICE

- Collected recyclables are being rerouted to the Pinellas County Waste-to-Energy Plant until further notice. The city apologizes for the inconvenience.

6 days ago [Thank](#) [Reply](#)

R

Robert T., Old Coachman

It should of read: "recyclables will be treated as garbage until further notice". They're dumping both bins in one truck

6 days ago [Thank](#) [Reply](#)

ENGAGEMENT



Steve B., Westchester Lake

Robert Tillman since you seem to forget or are being this way on purpose I will repeat this for everyone who chose not to read it the first time.

I'm not a spokesperson for the city but here it goes :

Recyclables are being treated like garbage until further notice. If you have any other questions please see the original post or click on the links for more information.

Is that better? And just to be completely clear. I AM NOT A SPOKESPERSON FOR THE CITY OF CLEARWATER, but I know how to click a link to a webpage.

Also, People should use their recycling containers for recyclables and their black bins for trash. When recycling resumes, they don't want contamination to occur.

6 days ago [Thank](#) [Reply](#)



Robert T., Old Coachman

Steve Blaze I believe my post said "Hey Dave" not Steve

6 days ago [Thank](#) [Reply](#)



Steve B., Westchester Lake

Robert Tillman hey Robert, this is a public post. And instead of giving him ALL the information you decided to edit your response.

6 days ago [Thank](#) [Reply](#)





Communications Director **Joelle Castelli**, City of Clearwater


Robert T. The process of presorting of recyclables to remove the many plastic bags and non-recyclable items (such as chairs, hazardous rechargeable batteries, clothing, toys, etc. that make it into the recycling and shouldn't) before they go to the recycling processor (Waste Management in Tampa) has been deemed a non-essential service per the city management team, and therefore is suspended until further notice. We hope to resume services as usual once the state of emergency order is lifted. We apologize for the inconvenience.



23 hr ago [Thank](#) [Reply](#)



ENGAGEMENT



 **Ted C., Lakeview** 
Please please please send this out as mailers. I'm tired of seeing my neighbors leaving their junk out for weeks on end.

6 days ago [Thank](#) [Reply](#)  3



 **Communications Director Joelle Castelli, City of Clearwater** 
Hi **Ted C.** In an ideal world, a mailer is a good idea. The problem with a mailer to all of Clearwater's 29,000 solid waste customers is that it costs in the neighborhood of \$20,000 between printing, postage and mail processing. It also takes about three weeks from start to finish: designing the postcard, getting three quotes from three printers (as is required per law), coordinating with the printer who won the lowest bid, printing, processing, and time to reach homes. When we learned of these service changes, we didn't know if it would last one week, one month, or however long. Is it fiscally responsible to spend \$20,000 to mail a postcard to all customers, when the services may have been restored by the time they receive the mailer? That's a tough question. These are unprecedented times, and our top priority is the safety of our residents and employees. We apologize for the inconvenience.


We've sent our messages out using press releases, social media (city Facebook, Instagram, Nextdoor), website (COVID website & Solid Waste pages), neighborhood newsletter, list serve email blasts (www.myclearwater.com/enotifications), media pitching, etc. We encourage residents to visit our website, follow our social media channels, and sign up for enotifications to continue to receive updates. Thanks.



22 hr ago [Thank](#) [Reply](#)



 **Communications Director Joelle Castelli, City of Clearwater** 
Plus, not all printers are operating at capacity, if at all. They, too, are closed or operating at reduced capacity to adhere to CDC guidelines. Thanks.

23 hr ago [Thank](#) [Reply](#)

 **Jan M., Old Coachman** 
Does that mean that we get a 😊 discounted rate for reduced service?

6 days ago [Thank](#) [Reply](#)  3

 **Bekbek M., Edgewater Drive** 
No. They're still picking up most items. And this is an emergency situation. And the entire system for handling waste pickup and processing must still be maintained so that we can have it again when we can use it safely. And everybody who keeps complaining about the rate for service should maybe think about the employees that will ultimately be laid off. And then not be able to get UI because currently Florida can't seem to pay UI for more than about 7% of applications. And finally, sorry, but this whole thing is really getting on my nerves. People, PLEASE think a little bit about the larger picture for once.

5 days ago [Thank](#) [Reply](#)   5

ENGAGEMENT

R Robert T., Old Coachman
Bekbek M. Did you watch the Jackie Calloway I - Team news video that Bill Dixon posted 3 days ago? Very interesting!
5 days ago Thank Reply 😊 1

Debra M., Druid Lakeview Highland
Robert Tillman do you have a link to that video?
22 hr ago Thank Reply

R Robert T., Old Coachman
Debra McDermitt <https://www.abcactionnews.com/news/local-news/i-team-investigates/city-burns-recyclables-at-trash-incinerator>
20 hr ago Thank Reply 😊 1

L Lynne L., David Ave/Elizabeth Ave
Charging for a service that is not being provided is not right. People and businesses across the country are helping each other. The City of Clearwater could join that effort.
14 hr ago Thank Reply 😊 2

Steve B., Westchester Lake
Lynne L. How do you suggest they do that?
14 hr ago Thank Reply

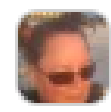
Debra M., Druid Lakeview Highland
Lynne L. I posted about how one thing I am looking forward to is getting Yard Waste picked up again and most of my friends were quite surprised that Clearwater wasn't picking it up. I guess most of the state of Florida hasn't had to suspend it yet.
14 hr ago Thank Reply

Barbara Z., Keene Park
Lynne Laura Unfortunately city of Clearwater is very slow in that matter of discounts giving. No matter what the cause of non-service is, there should be no charge extra for recyclables as these are being burnt as regular trash but paying as if differently treated. Round we go.
14 hr ago Thank Reply 🟢 1

K KD L., Del Oro Groves
certainly should not see recycling fees if there is no recycling
6 days ago Thank Reply 😊🟢 6

Barbara Z., Keene Park
ONLY if citizens raise their protest ---otherwise government keeps charging as if nothing happened.
5 days ago Thank Reply 😊 1

ENGAGEMENT



Bekbek M., Edgewater Drive

They still have to pick it up. They still have to transport it. The system is still being kept in place in order to be able to resume quickly when possible. Even if they eliminated recycling entirely right at this moment, that would mean your total waste production would still be the same amount (or higher, if you're home all the time), which means they're still picking up the same amount or more. Can somebody please tell me why this is so hard to understand?

5 days ago

[Thank](#)

[Reply](#)



4



KD L., Del Oro Groves

The issue is there is a separate charge for recycling. If I just produced more trash, it is the same charge regardless. The recycling is now just going into a garbage truck and being processed like garbage. No additional recycling trucks, no separate processing with workers.

5 days ago

[Thank](#)

[Reply](#)



4



Steve B., Westchester Lake

Bekbek M. I agree. And also as taxpayers and residents on Clearwater, aren't we paying either way? I may be wrong, it just seems no matter what we will be paying.

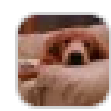
5 days ago

[Thank](#)

[Reply](#)



2



Barbara Z., Keene Park

If lets say cable was off due to Irma's no electricity and people got credit, why the city is NOT crediting for what is not being serviced?? RECYCLING is separate charge.

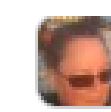
5 days ago

[Thank](#)

[Reply](#)



1



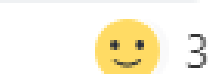
Bekbek M., Edgewater Drive

The fee may be larger than what it would be for trash. But if you were putting EVERYTHING in trash (which is effectively what you're doing now), the volume of your trash would be larger, thus there should and would be a larger fee. So right now you're paying for two services instead of one big service. There probably would be a difference, but it's not that big of one. Now, if they were asking you to keep all your recyclables in your yard until this was over, it would be reasonable for you to demand that you not pay a recycling fee. Also, it would be reasonable for you to charge them for the dead grass where you had to pile all your recyclables. But THEY'RE STILL PICKING UP ALL YOUR RECYCLING. And yes, you pay for that.

5 days ago

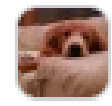
[Thank](#)

[Reply](#)



3

ENGAGEMENT



Barbara Z., Keene Park

Not really as I have friends who live in Pinellas Co as UNincorporated and they have much smaller trash fees. For example: THREE 40 gallons bins cost \$33 to \$50 every 3 months. Hmmmmmmm.

4 days ago [Thank](#) [Reply](#)



Rae S., Edgewater Drive

The city does not pick up unincorporated - it's private contractor

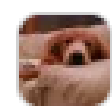
2 days ago [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

KD L. white recycling trucks continue to pick up recycling; it is being taken to the Pinellas County waste-to-energy plant, however. Our brown and white trucks continue to serve our neighborhoods.

23 hr ago [Thank](#) [Reply](#)



Barbara Z., Keene Park

Rae Smillie and it is cheaper....somehow:)

14 hr ago [Thank](#) [Reply](#)



Steve B., Westchester Lake

Barbara Z. If you are this upset with the city you can always move. But its easier to complain. I did offer to pay your trash bill.

Edited 14 hr ago [Thank](#) [Reply](#)



Linda J., Landmark Drive

Really....be grateful they are continuing the services....imagine what our neighborhoods would look like with no trash pickup.

5 days ago [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Thanks **Linda J.** We are doing the best we can in these unprecedented times. We hope to resume business as usual, just as our customers do.

22 hr ago [Thank](#) [Reply](#)



Deb M., Bermuda St/Betty Ln

Why didn't you address charging us for a service that's not happening?
Recycling charge

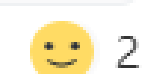
5 days ago [Thank](#) [Reply](#)



Bekbek M., Edgewater Drive

Which is at least in part a pickup charge. They are still picking it up.

5 days ago [Thank](#) [Reply](#)



ENGAGEMENT



Communications Director Joelle Castelli, City of Clearwater

Deb M. the city continues to pick up solid waste and recycling for our customers. However, the recyclables are being taken to the Pinellas County waste-to-energy plant. We apologize for the inconvenience.

23 hr ago [Thank](#) [Reply](#)

K

Karen R., Keene Park

Joelle Castelli, Thank you for the notification. We appreciate the men and woman who are doing their job.

4 days ago [Thank](#) [Reply](#)



B

Brad S., Winding Woods

So is yard waste resuming or not? I keep hearing mixed things. I've put out stuff just to have it left behind, then the one time I don't put it out. Y'all decide to come and pickup yard waste.

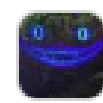
4 days ago [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Yard waste collection will resume likely after the emergency order is lifted. Currently, it is suspended until further notice.

3 days ago [Thank](#) [Reply](#)



Don M., Skycrest

Communications Director Joelle Castelli But DO NOT take your yard waste to Pinellas County, contrary to what the City had posted on their website! We loaded up the truck on the weekend and drove to Pinellas Park this morning only to be told the County knows nothing about it \$10.00 please. Credit card only, with a surcharge. Called the City and they admitted their information was incorrect and changed it to "The county has reinstated disposal fees of \$3 per car and \$10 per pickup truck fee". So now what do we do with yard waste?!? Just keep paying?

Edited 3 days ago [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Don M. Pinellas County reinstated their charge effective April 20, and we immediately updated our COVID website and solid waste pages when we learned of this county change. We apologize for the inconvenience.

23 hr ago [Thank](#) [Reply](#)

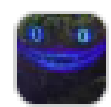


Brian W., Skycrest

Communications Director Joelle Castelli That is a lie. The County says it ended Friday, 17th. You changed it AFTER I called in Monday afternoon.

23 hr ago [Thank](#) [Reply](#)

ENGAGEMENT



Don M., Skycrest

Communications Director Joelle Castelli You need to work on your communication skills. That reply does not answer my question.

So now what do we do with our yard waste?

23 hr ago [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Don M. you may wait until services resume after the emergency, or you can take it to the Pinellas County facility and pay the fee. Yard waste collections are suspended until further notice to keep our Clearwater families and city employees safe and to adhere to CDC guidelines. We ask that residents don't trim trees and create unnecessary yard waste debris at this time. Thank you.

19 hr ago [Thank](#) [Reply](#)



Steve B., Westchester Lake

Communications Director Joelle Castelli They will just re word their complaint and post it again as if the city is trying to capitalize on the pandemic somehow. You must have the patience of a Saint. I think CPD needs to issue you a K9 to help "spread" the word. Then people may listen.

18 hr ago [Thank](#) [Reply](#)

L

Linda C., Fairwood Forest

Communications Director Joelle Castelli Joelle, where does the black barrel solid waste go? I thought it is sent to a waste to energy facility. Thank you.

4 days ago [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Yes, that's correct. Black barrel solid waste goes to the waste-to-energy plant.

3 days ago [Thank](#) [Reply](#)



M

Marc S., Bellevue Lake

City of Clearwater is a liar. For two weeks one truck has picked up both bins. One truck placed regular garbage and recyclables in the same truck and the driver looked like he was scared.

3 days ago [Thank](#) [Reply](#)

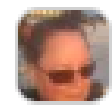


Steve B., Westchester Lake

Marc S. What are they lying about?

3 days ago [Thank](#) [Reply](#)

ENGAGEMENT



Bekbek M., Edgewater Drive

Marc, if you read the post and the replies, you will see that although there has been some confusion, they have been quite upfront about this. They are still picking up trash and recycling. For the time being, the recycling is being treated as trash. (I have since learned that their recycling program relies on hand-sorting, BECAUSE people insist on putting trash in the recycling bin. The recycling cannot go through a recycling program unless it is JUST recyclables.) Since the moment(s) when they can resume recycling will require us to once again keep recycling separate, they are asking people to just keep doing that--keeping trash and recycle separate. That way when the day comes, we are less likely to jam up the works with a diaper in the recycle bin.

3 days ago [Thank](#) [Reply](#)

4



Communications Director Joelle Castelli, City of Clearwater

Marc S. we have been updating our website myclearwater.com/covid19 often since March 27, and we have posted multiple times on the city's Facebook, Instagram, and Nextdoor accounts since then as well. We've sent out press releases, website posts under "News & Info", and list server email blasts to those who are signed up for city news in all news groups. In addition, media outlets have been covering the changes and helping us to get the word out. We have been telling residents for a long time that they can expect to see brown and/or white recycling trucks picking up their trash and/or recycling during this time of local state of emergency. We hope to resume to normal business as usual soon!

The city is updating its communication channels multiple times a day. We recommend residents check in with our COVID webpage (myclearwater.com/covid19), follow us on Facebook (facebook.com/cityofclearwater), follow us on Instagram (instagram.com/myclearwater), and sign up for our notifications/list serve email blasts at myclearwater.com/enotifications. Hope this helps!

23 hr ago [Thank](#) [Reply](#)



Marc S., Bellevue Lake

I don't have any time to help you count to 2.

3 days ago [Thank](#) [Reply](#)

1



Steve B., Westchester Lake

Marc S. Relax and put your tinfoil hat back on. We will return to our regularly scheduled program soon. 🗑️ 🚚

3 days ago [Thank](#) [Reply](#)

4

ENGAGEMENT

R

Rae S., Edgewater Drive

We still have 2 trucks picking up - one for trash and one for recycle. What is so hard about continuing to separate? It's still being picked up.

2 days ago

[Thank](#)

[Reply](#)

😊 1



Communications Director Joelle Castelli, City of Clearwater

Rae S. The process of presorting of recyclables to remove the many plastic bags and non-recyclable items (such as chairs, hazardous rechargeable batteries, clothing, toys, etc. that make it into the recycling and shouldn't) before they go to the recycling processor (Waste Management in Tampa) has been deemed a non-essential service per the city management team, and therefore is suspended until further notice. We hope to resume services as usual once the state of emergency order is lifted. We apologize for the inconvenience.

22 hr ago

[Thank](#)

[Reply](#)

😊 1

R

Rae S., Edgewater Drive

Thank you but just this week we had 2 trucks in our neighborhood for pick up. I understand what is going on, I just don't understand everyone's concern/panic (?) about continuing to use the separate containers. Keeps us in practice for when the city returns to recycling. If it's only one from now on, so be it but that should not stop everyone from separating recycle. That's what I was trying to get across.

23 hr ago

[Thank](#)

[Reply](#)

👍 2



Steve B., Westchester Lake

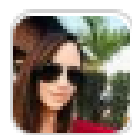
Rae S. Hey, stop being rational and making sense. What are you trying to do, start a riot? Next thing you know, people will start being polite to each other.

18 hr ago

[Thank](#)

[Reply](#)

😊😬 2



Terri S., Imperial Park

Is large curbside trash being picked up this week?

2 days ago

[Thank](#)

[Reply](#)



Communications Director Joelle Castelli, City of Clearwater


Terri S. regular trash (black barrel) collection is being picked up (it's an essential city service). Collections of yard waste and bulk items (think mattresses, stoves, etc.) are suspended until further notice. When the local state of emergency is over, we hope that services will resume as usual. We apologize for the inconvenience.


22 hr ago


[Thank](#)


[Reply](#)


ENGAGEMENT

R **Rae S., Edgewater Drive** 
No, advised to put anything small in trash or if too much to take to facility...from website 4/22/20...
As of April 20, for customers who don't want to wait for the city to resume yard waste collection, residents can self-haul and self-unload their yard waste at Pinellas County Solid Waste Department. The county has reinstated disposal fees of \$3 per car and \$10 per pickup truck fee for yard waste disposal. Larger vehicles will pay \$39.75 per ton. The facility is located at 3095 114th Avenue North, St. Petersburg, FL, and can be reached at (727) 464-7500. Accepted forms of payment include credit cards only; no cash.


1 day ago [Thank](#) [Reply](#)  2

R **Rae S., Edgewater Drive** 
You can call the Solid Waste Operations Line at (727) 562-4920.



1 day ago [Thank](#) [Reply](#)  1

M **Marc S., Bellevue Lake** 
Yes basically we're not going to pick up your yard waste anymore but you're more than welcome to bring it yourself and pay us when you get here



1 day ago [Thank](#) [Reply](#)

S **Sue P., Clearwater Manor** 
There is a sentence in the County's notice that for now they are waiving the \$3 per car fee if you bring in the yard waste yourself.

1 day ago [Thank](#) [Reply](#)

 **Communications Director Joelle Castelli, City of Clearwater** 
Sue P. Pinellas County reinstated that fee starting April 20. We updated our COVID-19 website and solid waste pages as soon as we found out.


23 hr ago [Thank](#) [Reply](#)


 **Don M., Skycrest** 
Sue Peirson The county has reinstated disposal fees of \$3 per car.

23 hr ago [Thank](#) [Reply](#)

S **Sue P., Clearwater Manor** 
Communications Director Joelle Castelli It's good to see that you are monitoring these neighborhood message boards. Thank you!

22 hr ago [Thank](#) [Reply](#)  1

S **Sue P., Clearwater Manor** 
Don Morton I see that - it's too bad but understandable. However, it's good to see that the City of Clearwater is monitoring the neighborhood concerns.

22 hr ago [Thank](#) [Reply](#)  1

ENGAGEMENT



Communications Director Joelle Castelli, City of Clearwater

Sue P. we are continuing to monitor and help answer our residents' questions and concerns. We know the service changes aren't ideal, but keeping our residents and employees safe during the pandemic is a priority.

On Sunday, April 19, we created a Nextdoor Report of all feedback and provided it to the City Council and Senior Executive Team so that everyone knows the public sentiment. We're going to update that report with the comments since then, and a Facebook report also was shared with council and SET for our Facebook post on April 15. Thanks.

22 hr ago [Thank](#) [Reply](#)



Steve B., Westchester Lake

Communications Director Joelle Castelli Tell them I said you need a raise and a police issued K9.

18 hr ago [Like](#) [Reply](#)



Terri S., Imperial Park

Thanks for the phone number. My question pertained to bulk items, not yard waste. The recording at the number stated that both yard waste and bulk pick up is suspended until further notice. :(

1 day ago [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Terri S. that is correct. Yard waste and bulk items are the same collection, which is suspended until further notice. We hope to resume to business as usual soon!

22 hr ago [Thank](#) [Reply](#)

B

Barbara S., Morningside/Meadows

Really wish there was a notice in the utility bill. Our neighborhood (The Meadows) has yard waste (and bulk stuff) EVERYWHERE, and it's indicative of piss poor communication from the city. I only knew about the cancellation of this service through Next Door and not everyone is on this app.

1 day ago [Thank](#) [Reply](#)



ENGAGEMENT



Communications Director Joelle Castelli, City of Clearwater



Barbara S. we have been updating our website myclearwater.com/covid19 often since March 27, and we have posted multiple times on the city's Facebook, Instagram, and Nextdoor accounts since then as well. We've sent out press releases, website posts under "News & Info", and list server email blasts to those who are signed up for city news in all news groups. We sent details out in the most recent neighborhood newsletter to HOA presidents, who are supposed to forward the info along to their residents. In addition, media outlets have been covering the changes and helping us to get the word out.

The city is updating its communication channels multiple times a day. We recommend residents check in with our COVID webpage (myclearwater.com/covid19), follow us on Facebook (facebook.com/cityofclearwater), follow us on Instagram (instagram.com/myclearwater), and sign up for our enotifications/list serve email blasts at myclearwater.com/enotifications. Hope this helps!

22 hr ago Thank Reply



Communications Director Joelle Castelli, City of Clearwater



Barbara S. regarding the Sunshine Lines utility bill insert, we sent the April issue to the printer on March 24 (which was about 5 days later than usual due to COVID-19). The first day the city made changes to its solid waste service (by suspending yard waste/bulk item collection) was three days later on March 27.

Sunshine Lines is a staggered mailing, meaning some residents receive the April issue April 1 and every day until April 30. Even if we had the time to put the service changes in Sunshine Lines (which we didn't), we didn't know if this was going to be for a week, a month, or more. We had no idea at the time, and we are doing the best we can to communicate service changes to our residents during this unprecedented time. Our top priorities are the health and safety of our residents and employees.

23 hr ago Thank Reply

ENGAGEMENT

M

Marc S., Bellevue Lake

The city doesn't have to communicate. Their communication is that bill you get in the mailbox

1 day ago [Thank](#) [Reply](#)



B

Barbara S., Morningside/Meadows

Yes, that's where the notice should have been...in the bill. It wasn't, there was no mention. Hence the comment =)

1 day ago [Thank](#) [Reply](#)



Steve B., Westchester Lake

Barbara S. Please explain how they can put it in with your bill when everything is up in the air? This whole situation is fluid. By the time you receive you bill, the situation could have changed. But, if it makes you feel better to complain on here, enjoy yourself.

Edited 1 day ago [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Marc S. The city is updating its communication channels multiple times a day. We recommend residents check in with our COVID webpage (myclearwater.com/covid19), follow us on Facebook (facebook.com/cityofclearwater), follow us on Instagram (instagram.com/myclearwater), and sign up for our enotifications/list serve email blasts at myclearwater.com/enotifications. Hope this helps!

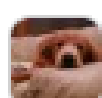
22 hr ago [Thank](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Steve B. Exactly. Thank you for understanding. We sent the Sunshine Lines utility bill insert to print on March 24. The first day the city made changes to its solid waste service (by suspending yard waste/bulk item collection) was three days later on March 27. Even if we had the time to put the service changes in Sunshine Lines (which we didn't), we didn't know if this was going to be for a week, a month, or more. We had no idea at the time, and we are doing the best we can to communicate service changes to our residents during this unprecedented time. Our top priorities are the health and safety of our residents and employees.

22 hr ago [Thank](#) [Reply](#)



Barbara Z., Keene Park

Steve B. Easily City could PRINT right on the bill in BOLD LETTERS -- no special inserts needed. Keep in mind we are still billed for recyclables and green trash and it is not there.

Oooops. Said too much.

19 hr ago [Thank](#) [Reply](#)



ENGAGEMENT



Communications Director Joelle Castelli, City of Clearwater

Barbara Z. Thanks. We are in the process of updating that. We appreciate your patience during this unprecedented time.

Edited 18 hr ago [Thank](#) [Reply](#)



Terri R., Northwood West

Stay at home order.. everyone is doing the best that they can. Minor inconveniences.

1 day ago [Like](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Terri R. thank you for understanding. Our crews are working hard, and we're all doing the best that we can.

22 hr ago [Thank](#) [Reply](#)



Nancy M., College Park

Thank you to all at solid waste and recycling working to keep Clearwater beautiful... Appreciate it.

1 day ago [Like](#) [Reply](#)



Communications Director Joelle Castelli, City of Clearwater

Nancy M. thank you for your kind words! We will pass them along to our crew members.

23 hr ago [Thank](#) [Reply](#)



Helen K., Clubhouse Estates

Alexander N. Agree

1 day ago [Thank](#) [Reply](#)



Kathleen S., Clearwater Beach

Thank you

20 hr ago [Thank](#) [Reply](#)



Steve B., Westchester Lake

Barbara Z. Are you just trolling me? The post directly above yours is from the Clearwater Communication Director Joelle C. Why don't you read what she stated several times in this thread? She answered your question already. And I'm not sure what you mean by "Oooops, I said too much" who do you think you are Edward Snowden? There is no conspiracy. Just a city trying to do its best during a pandemic with a consistently evolving situation. And if this bothers you so much I will honestly pay your trash bill for one month. We can do it completely anonymously. I'm not joking either.

19 hr ago [Thank](#) [Reply](#)



ENGAGEMENT



Jan M., Old Coachman ▼

As for the trash to power incinerator facility, I hope they have a better record of not sickening the surrounding population and environment than they had a while back. If not, then they are actually contributing to the further degradation of our environment resulting in harming any life within the reach of the output of their chimney stacks with those recyclables which are being diverted to that facility in the guise of environmental preservation and conservation. It would be excellent if ABC would do an investigative follow up on that issue.

11 hr ago [Thank](#) [Reply](#)



Marc S., Bellevue Lake ▼

The city wants only one thing from you. Your money. They have to pick up your garbage in order to get it but they're figuring out a way around that right now. It's called covid-19.

8 hr ago [Thank](#) [Reply](#)



Karen J., Keene Park ▼

City of Clearwater Waste Management has suspended the pick up of yard waste and bulk items until further notice. They direct you to self-haul and self-unload your yard waste to the treatment plant if you don't want to wait for this service to be reinstated (which could be a month or more). They waived the fees for 2 weeks, but has now reinstated the disposal fees - \$3 per car; \$10 per truck and \$39.75 per ton. If they want us to do it ourselves, there should not be a fee or continue to charge us for this service on our monthly bill. I would think the City of Clearwater during the coronavirus "Stay-at-home" order would want its citizens to take the effort and time to make their yards and homes look nicer. Picking up the yard trash seems pretty essential to me. My neighbors have a large amount of stinky carpet and some other items that they worked hard to get this big job done and now the debris will be on the street until further notice. Please call the Waste Management or the City of Clearwater to complain about this situation.

3 min ago [Thank](#) [Reply](#)