

Detailed Notification Analysis

2020 04.30 Solid (Yard) Waste Request

Details

Notification ID 489836725148090

Notification Type Standard

Start Date May 01, 2020

Start Time 13:05:00 EDT

Confirmation Requested Yes

Call Throttling Yes

Duration 2 hr(s)

Message Format Voice/Text

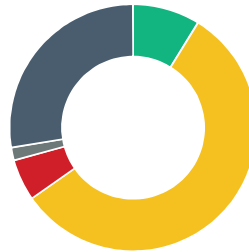
Voicemail Preference Message Only

Delivery Order Contact Preferred

Delivery Methods

- Everbridge App
- Primary Text
- Primary Email
- Secondary Text
- Secondary Email
- Primary Cell
- Secondary Cell
- Home Phone
- Business Phone
- TTY/TDD

Call Results



- 5221 (8.82%) Attempted - Confirmed
- 33453 (56.50%) Attempted - Not Confirmed
- 3209 (5.42%) Attempted - Not Connected
- 1005 (1.70%) Not Attempted
- 16321 (27.57%) Other

[Hide details](#)

Call Results(per Delivery Path)	Total	% of Total
ATTEMPTED - CONFIRMED		
Confirmed	5221	8.82%
Attempted - Not Confirmed		
Delivered - To Voicemail	10337	17.46%
Delivered	1958	3.31%
Not Delivered - No Answer	1750	2.96%
Not Delivered - Recipient Hung Up	5913	9.99%
Sent	12139	20.50%
Not Delivered - Voicemail Hung Up	1356	2.29%
Attempted - Not Connected		
Not Delivered - Line Busy	83	0.14%
Not Delivered - Invalid Number	2808	4.74%
Not Delivered - Out of Service	318	0.54%
NOT ATTEMPTED		
Not Delivered - Duplicate Path	995	1.68%
Not Delivered - Contact Path Not Defined	10	0.02%
Other		
Delivered - To Carrier	10	0.02%
Not Attempted - Unsubscribed	6	0.01%
Not Delivered - Downstream Communication Error	380	0.64%
Not Delivered - Contact Unavailable	12	0.02%
Delivered - To Handset	15913	26.88%

