



June 25, 2024

Dear Valued Customer,

We are delighted to introduce GFL Solid Waste Southeast LLC (“**GFL**”) as your new solid waste services provider. GFL acquired Angelo’s Aggregate Materials Ltd. (“**Angelo’s Recycled Materials**”) on April 1, 2024 and we are very excited to be working with you going forward.

**This transition comes with important updates on managing your payment options with GFL. For your convenience, details of our payment options are listed below.**

Action is required on your part to update your vendor account mailing address to:

**GFL Environmental  
PO Box 554759  
Detroit, MI 48255-4759**

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**Please reach out to the customer care team if you require a copy of the W9.**

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**Option 1: MyAccount – [myaccount.gflenv.com](https://myaccount.gflenv.com)**

**As a GFL customer, you now have access to our online customer portal, MyAccount.** When you sign up to MyAccount, you can easily manage your payment preferences, including **eBilling and AutoPay**, from one central source. MyAccount has many other features and benefits to help you manage your GFL account effectively – **more information and sign-up details can be found on the back of this letter.**

**Option 2: EFT/ACH**

Please reach out to your local office for GFL’s banking information or submit a request through MyAccount at **[myaccount.gflenv.com](https://myaccount.gflenv.com).**

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**Please note** that any written notices required to be delivered under your service agreement should be delivered to the following address going forward: **14806 N. 12th St, Lutz, FL.**

If you have any questions or concerns, **please do not hesitate to contact our friendly Customer Care Team at 813.257.0994.** We’re happy to help.

We appreciate your patience and understanding as we navigate these changes. Thank you for being a GFL customer.

Sincerely,  
GFL Accounts Receivable Team



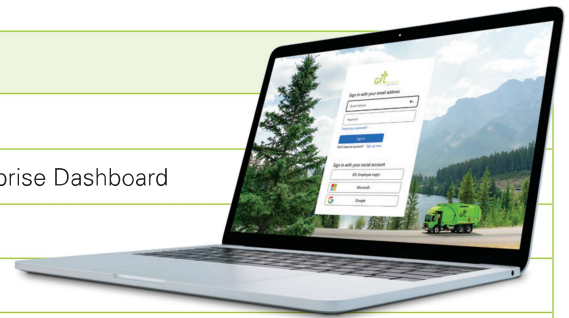
Manage your GFL service like a pro - sign up to MyAccount!

**Welcome to your new GFL experience.** As a GFL customer, you now have access to our **NEW** and **IMPROVED MyAccount system**, a suite of customized tools to manage your GFL account from one convenient central source.

When you sign up to MyAccount, **you'll have instant access to handy features** that'll help you coordinate your services, billing, online payments and more, as well as access to customer support when you need it.

With your **MyAccount**, you can:

- Manage your GFL payment options – enroll in eBilling and AutoPay
- Consolidate and manage all your accounts in one place with the Enterprise Dashboard
- Navigate easily to outstanding invoices
- Review your pickup schedule on your personal service calendar
- Sign up for new service with the click of a button – visit **gflenv.com** for other services GFL offers
- Support your community by joining the Full Circle Project: Learn more at **gflenv.com/full-circle-project/**



**It's easy to set up your MyAccount** - simply create your login at **myaccount.gflenv.com** and link your account using your customer account number, which can be found on your GFL invoice.

**For step-by-step setup instructions, please visit: <https://gflenv.com/creating-your-myaccount/>**

### **MyAccount users make a difference with the Full Circle Project**

The Full Circle Project (FCP) is a customer-driven charity campaign by GFL. You, the customer, vote on the causes that matter most to you, and GFL directs donations to local charitable organizations based on your votes. It's completely free to participate, and ensures that GFL donates funds to organizations that have the most impact in your local community!

