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**Quote: 10642 (RFQ 7522,1)**
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**Title** [RFP No. 7522: Automotive Parts, Services, Repair, and Maintenance](#)  
**Time Left** 0 seconds  
**Quote Style** Blind  
**Quote Currency** USD  
**Contact** Adams, Ken  
**Suppliers' Quote Number**  
**Quote Status** Active  
**Note to Buyer**

**Close Date** 26-Mar-2020 19:21:40  
**Ranking** Price Only  
**Supplier** Walker Ford Co Inc  
**Supplier Site**  
**Quote Valid Until**  
**Shortlist Status** Included

	<a href="#">Title</a>	<a href="#">Type</a>	<a href="#">Description</a>	<a href="#">Category</a>	<a href="#">Last Updated</a>	<a href="#">Usage</a>	<a href="#">Update</a>	<a href="#">Delete</a>
Attachments	<a href="#">Bid Pages</a>	File	Bid Pages	From Supplier	19-Mar-2020	One-Time		

**Requirements**
[Show All Details](#) | [Hide All Details](#)

Details	Section	Maximum Score	Score
	Section A - Profile	0	0

Requirements	Target Value	Quote Value	Maximum Score	Score
1. Company name (full legal name).		Walker Ford		
2. Federal identification number.		59-0818257		
3. Street address, P.O. Box, state, zip code, telephone and email.		17556 US Hwy 19n Clearwater FL 33764 727-535-3673		
4. Company ownership. If incorporated, the state and date of incorporation.		Florisa 11/01/1957		
5. Year the company was founded.		11/01/1957		
6. Address and phone number of the office providing the supplies.		17556 US Hwy 19n Clearwater FL 33764 727-535-3673		
7. Name, phone number and title of the authorized representative.		Kip Kirkland- Wholesale Certified Counter Personel John Michael Wholesale Certified Counter Personel James Danna Wholesale Certified Counter Personel 727-450-4200		
8. Number of employees.		130 employees		
9. Number of years company has been in present business providing these goods.		63		
10. Type of business organization (sole proprietorship, partnership, corporation, limited liability company).		Corporation		
11. Is the bidder registered with the Florida Department of State, Division of Corporations (Sunbiz)? (Y/N)		YES		0
12. Is the bidder a City certified SBE? (Y/N)		NO		0
13. List Company background and relevant experience that qualifies Offeror to provide the services described in this solicitation, please include employees with ASE Certifications or other necessary certifications.		Kip Kirkland- Wholesale Certified Counter Personel John Michael Wholesale Certified Counter Personel James Danna Wholesale Certified Counter Personel		

	Section B - Requirements	0	0
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Requirements	Target Value	Quote Value	Maximum Score	Score
<b>1. Bid Acceptances Period</b> Unless otherwise specified herein, the bidder confirms that prices will remain firm for a period of ninety (90) days. (Y/N)		YES		0
<b>2. Warranty</b> The bidder fully warrants all material, equipment and services against poor and inferior quality or workmanship for a period of not less than one (1) year from date of final acceptance. Copies or descriptions of all manufacturer's(s') warranties shall accompany bid for the item(s) proposed. The description(s) shall include the length and scope of the warranties. (Y/N)		YES		0
<b>3. F.O.B. Destination</b> The bidder certifies that all prices are quoted F.O.B. destination. All shipping, handling and freight charges must be shown separately. (Y/N)		YES		0
<b>4. Cash Discount</b>		NO		0

Will you offer 2%10 days discount to the stated payment term? (Y/N)								
<b>5. Large Order Discount</b>								
Will you offer an additional discount for large single orders over a specified dollar amount?					Yes			0
<b>6. Price Breaks</b>								
Will your firm offer quantity price breaks?					Yes			0
<b>7. Delivery Time</b>								
The bidder shall state in the space provided the delivery time in days from receipt of order.					Same Day/Next Day			
<b>8. Insurance</b>								
Additional Required Insurance for Services: 1,000,000 per vehicle, \$2,000,000 per occurrence Garagekeepers Legal Liability coverage. Please confirm your ability to obtain the above insurance coverage.					Yes			0
Section C - Public Records Laws					0		0	
<b>Requirements</b>								
					<b>Target Value</b>	<b>Quote Value</b>	<b>Maximum Score</b>	<b>Score</b>
Please respond yes or no to the questions below.								
1. The bidder acknowledges that its bid is subject to Public Records laws (Chapter 119, Florida Statutes). (Y/N)						YES		0
2. Has the bidder identified any trade secrets or confidential information in its proposal? (Y/N)						NO		0
Section D - Exceptions					0		0	
<b>Requirements</b>								
					<b>Target Value</b>	<b>Quote Value</b>	<b>Maximum Score</b>	<b>Score</b>
1. The bidder certifies that it takes no exceptions to the terms and conditions of the solicitation. (Y/N)						Yes		
1. If exceptions are taken, specify in the space provided.						N/A		
Section E - Proposal					0		0	
<b>Requirements</b>								
	<b>Target Value</b>	<b>Quote Value</b>			<b>Maximum Score</b>	<b>Score</b>		
<b>1. Diversity and Sustainability</b>								
Please describe any diversity and sustainability programs your company currently has.		Not only do we offer great service for all your parts needs, we also can provide different training for your technicians. IDS, EVP, Hybrid Training...ECT						
<b>2. Innovation and Improvements</b>								
In this section, please explain any innovative ideas or new concepts you would like to include as part of this proposal as described in Appendix A, section 5.		Fleet Rebates throughout the year. Special Powertrain Pricing.						
<b>3. Customer Service</b>								
Include a description of all unique services and features your firm offers that would be applicable to the Agreement.		Reliable Parts Personell/correct parts the 1st time. Hot Shot Delivery Training.						
<b>4. On-Line Capabilities</b>		Yes, all the above.						

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**City of St Petersburg Solicitation Documents**

**PART A**

**Scope of Services**

Please see Appendix A: Scope of Services

**Bid Form Parts**

Procurement and Supply Management

In the spaces below please specify the manufacturer of the equipment for which you are willing and capable of providing on a pick-up and/or delivery basis, specify the percentage off of the price list. The successful contractor(s) are required to provide the manufacturer's part price list via a website location (preferred) and/or CD.

Discount applies to Original Equipment Manufacturer (OEM) and after market brands (AMB). After market brands must be noted as such in column below. Contractor shall complete this form digitally and submit with your bid with supporting documents. Multiple percentage discount structure is also acceptable for price breaks, volume discounts. Please specify where different percentage discounts apply.

Manufacturer Type or Category	OEM or After Market Brand	Document Name & Date	Price List Discount	Website Address of Price List
1 Autocar			%	
2 Case			%	
3 Caterpillar			%	
4 Chevrolet			%	
5 Elgin			%	
6 Ford	OEM	CD FORM	Cost Plus 10 %	
7 Freightliner			%	
8 Harley Davidson			%	
9 Heil			%	
10 John Deer Tractor/Gator			%	
11 Kenworth			%	
12 KIA			%	
13 New Holland			%	
14 Nissan			%	
15 Peterbuilt			%	
16 Pierce			%	
17 Stihl			%	
18 Toyota			%	
19 Vactor			%	
20 Vermeer			%	
21 Vermeer			%	
22			%	
23 MOTORCRAFT PARTS	OEM	CD FORM	Cost Plus 0 %	
24			%	
25			%	
26			%	
27			%	
28			%	
29			%	
30			%	

Use the space below to list any additional manufacturers or categories:

**Delivery and Pickup Times**

- Delivery shall be made within (SAME days) ( \_\_\_\_\_ hours) after receipt of purchase order. OR NEXT DAY. WE WILL PROVIDE AS MANY DELIVERIES THAT ARE NEEDED PER DAY.
- 12 Delivery cost: \$ 0
- Pickup shall be made within the hours of 8 A.m and 5 P.m
- Pick-Up Location:
- 12 \_\_\_\_\_

# Bid Form Services

## Procurement and Supply Management

No.	Manufacturer	Equipment Repair Type	**UOM	Hourly Repair Rate, Regular Hrs.	Hourly Repair Rate, After Hrs.	% Discount OEM Parts
<b><u>OEM Repairs</u></b>						
1	<b>John Deer Tractor</b>	Wheel Loaders, Tractors and Backhoes	HR			
2	<b>Kenworth</b>	Heavy Truck, Sanitation	HR			
3	<b>Peterbuilt</b>	Heavy Truck, Sanitation	HR			
4	<b>Autocar</b>	Heavy Truck, Sanitation	HR			
5	<b>Heil</b>	Sanitation Collection Vehicles: Body Work, Welding and Painting	HR			
6	<b>New Holland</b>	Tractors: Engine, Transmission, Brake, General Automotive, Suspension, Springs and Axle Repairs	HR			
7	<b>Chevrolet</b>	Cars and Light Trucks: Engine, Transmission, Brake, General Automotive, Suspension, Springs and Axle Repairs	HR			
8	<b>Caterpillar, Construction Equipment</b>	Construction Equipment: Engine, Transmission, Brake, General Automotive, Suspension, Springs, Hydraulics and Axle Repairs	HR			
9	<b>Pierce</b>	Fire Trucks: Engine, Transmission, Brake, General Automotive, Suspension, Springs and Axle Repairs	HR			
10	<b>Vermeer Products</b>	Stump Grinders, Chippers and Boring Machines	HR			
<b><u>General Repairs</u></b>						
11	<b>Truck Bodies, Welding, Fabrication and Painting</b>		HR			



## Bid Form Services

### Procurement and Supply Management

12	Hydraulic System Repairs for Large Construction Equipment, Sanitation Vehicles and Heavy Trucks	_____	HR	_____	_____	_____
13	Transmission Repairs for Heavy Trucks	_____	HR	_____	_____	_____
14	Engine Repairs for Heavy Trucks	_____	HR	_____	_____	_____
15	Suspension, Springs and Axles for Heavy Trucks	_____	HR	_____	_____	_____
16	Brake Repairs	_____	HR	_____	_____	_____
17	Other Repairs, Specify	FORD CARS AND	HR	95.00 per Hour	Cost Plus 15%	
18	Other Repairs, Specify	Light TRUCK REPAIRS	HR	_____	_____	_____

### Labor Rates, Warranty and Pickup/Delivery

19	Vehicles Pickup & Delivery Charge	_____
20	Heavy Construction Equipment Pickup & Delivery Charge	_____
21	Warranty:	
	Months:	_____
	Miles:	_____
22	Parts and Labor Warranty:	
	Full:	_____
	Pro-Rated:	_____
23	Parts Only Warranty:	
	Full:	_____
	Pro-Rated:	_____

# **Bid Form Services**

## **Procurement and Supply Management**



**Bid Form Sample List Pricing**

Procurement and Supply Management

In the spaces below please specify the Make and/or Model of the equipment for which you are willing and capable of providing on a pick-up and/or delivery basis and specify the price. The quantity listed is an estimated annual usage.

Vendor shall complete this form digitally and submit with your bid with supporting documents.

	Item	Make/Model	QTY	UOM	Price	Price, Extended
1	Battery, 24F-60, Group 24F, 525 CCA		8	EA		\$0.00
2	Battery, 26-60, Group 26, 525 CCA		18	EA		\$0.00
3	Battery, 27F-HD, Group 27F, 700 CCA		5	EA		\$0.00
4	Battery, 34-60, Group 34, 630 CCA		38	EA		\$0.00
5	Battery, 35-60, Group 35, 525 CCA		7	EA		\$0.00
6	Battery, 40R-60, Group 40R, 590 CCA		14	EA		\$0.00
7	Battery, 48-60, Group 48, 560 CCA		28	EA		\$0.00
8	Battery, 51-60, Group 51, 450 CCA		5	EA		\$0.00
9	Battery, 65-72, Group 65, 850 CCA		241	EA		\$0.00
10	Battery, 75-72, Group 75, 630 CCA		22	EA		\$0.00
11	Battery, 8D-30, Group 8D, 1100 CCA		9	EA		\$0.00
12	Battery, 94R-60, Group 94R, 730 CCA		10	EA		\$0.00
13	Battery, 96R-60, Group 96R, 590 CCA		23	EA		\$0.00
14	Battery, MP31, Group 31A, 950 CCA		18	EA		\$0.00
15	Battery, MS31, Group 31c, 950 CCA		146	EA		\$0.00
16	Battery, Side model 630		1	EA		\$0.00
17	Battery, U1L-20, Group I U1L, 235 CCA		36	EA		\$0.00
18	Belt, Engine, Kenworth -K080685		1	EA		\$0.00
19	Belt, Serpentine 5075M		1	EA		\$0.00
20	Bit, drill 29/64 IN.		10	EA		\$0.00
21	Bit, Drill 13/64 IN		3	EA		\$0.00
22	Blade, TORO 5910 (PACK OF 11)		33	EA		\$0.00
23	Blade, Toro 5910 (PACK OF 11)		22	EA		\$0.00
24	Bulb, Amber 4412A		4	EA		\$0.00
25	Clamp, hose # 10		12	EA		\$0.00
26	Clamp, hose # 12		12	EA		\$0.00
27	Clamp, Hose # 16		20	EA		\$0.00
28	Clamp, hose # 4		12	EA		\$0.00
29	Clamp, hose # 6		12	EA		\$0.00
30	Clamp, Hose # 8		12	EA		\$0.00
31	Cleaner, Armour All 16OZ		6	Can		\$0.00
32	Cleaner, Brake Non-Chor		48	Can		\$0.00
33	Filer, Air Freightliner-42812		1	EA		\$0.00
34	Filter, Air 2012 Impala 49288		5	EA		\$0.00
35	Filter, Air 6.0 Ford -42731		3	EA		\$0.00
36	Filter, Air Caterpillar-46607		2	EA		\$0.00
37	Filter, Hydraulic John Deere F1145		2	EA		\$0.00
38	Filter, Pre BR420		8	EA		\$0.00
39	Fitting, 43 Ser - NPTF PIPE RIGID, 10143-12-12		9	EA		\$0.00
40	Fitting, 43 SER - FEM JIC SWV, 10643-12-12		189	EA		\$0.00
41	Fitting, 43 SER - FEM JIC SWV, 10643-16-16		219	EA		\$0.00
42	Fitting, 43 SER - FEM JIC SWV, 10643-4-4		29	EA		\$0.00
43	Fitting, 43 SER - M NPTF PIPE RIGID, 10143-20-20		14	EA		\$0.00
44	Fitting, 43 SER - M NPTF PIPE RIGID, 10143-6-6		3	EA		\$0.00
45	Fitting, 43 SER - M NPTF PIPE RIGID, 10143-8-8		7	EA		\$0.00
46	Fitting, 43 SER - M NPTF PIPE RIGID, 10143-16-16		6	EA		\$0.00
47	Fitting, 43 SER - MALE JIC RIGID, 10343-12-12		165	EA		\$0.00
48	Fitting, 43 SER - MALE JIC RIGID, 10343-16-16		24	EA		\$0.00
49	Fitting, 43 SER - MALE JIC RIGID, 10343-4-4		7	EA		\$0.00
50	Fitting, 43 SER - MALE JIC RIGID, 10343-8-8		30	EA		\$0.00
51	Fliter, Hydraulic Toro 7200		8	EA		\$0.00



**Bid Form Sample List Pricing**

Procurement and Supply Management

	Item	Make/Model	QTY	UOM	Price	Price, Extended
52	Fluid, ATF Dextron VI		6	QT		\$0.00
53	Fluid, Exhaust Diesel		20	Gal		\$0.00
54	Fluid, Transmission ATF+4		7	QT		\$0.00
55	Freon, 134 30 LB Tank		40	Tank		\$0.00
56	Hose, Fuel 7/16IN		14	FT		\$0.00
57	Hose, Heater 3/4" Silicone		10	FT		\$0.00
58	Hose, HYD 2/WIRE 5000 PSI 3/8", 471TC-6-RL		765	FT		\$0.00
59	Hose, HYD 2/WIRE 3625 PSI 5/8", 471TC-10-RL		300	FT		\$0.00
60	Hose, HYD 2/WIRE 4250 PSI 1/2", 471TC-8-RL		820	FT		\$0.00
61	Hose, HYD HOSE 2/WIRE 2500 PSI 1", 471TC-16-RL		240	FT		\$0.00
62	Hose, HYD HOSE 2/WIRE 3125 PSI 3/4" 471TC-12-RL		750	FT		\$0.00
63	Hose, HYD HOSE 2/WIRE 4250 PSI 1/2", 471TC-8-RL		800	FT		\$0.00
64	Hose, Hydraulic # 10		20	FT		\$0.00
65	Hose, Hydraulic #10		10	FT		\$0.00
66	Hose, Hydraulic #20		10	FT		\$0.00
67	Hose, Power Steering 5/8		10	FT		\$0.00
68	Hose, Power Steering 7/8		25	FT		\$0.00
69	Hose, Smooth Bore, PTFE 919-10		400	FT		\$0.00
70	Light, Head Light, Halogen H6054		3	EA		\$0.00
71	Oil, AC Quiet		12	EA		\$0.00
72	Oil, Gear 85-140		5	QT		\$0.00
73	Oil, Gear 85-140 QT HP		5	QT		\$0.00
74	Oil, Penetrating WD-40		6	QT		\$0.00
75	Pads, Brake, 13+ Interceptor Rear		2	EA		\$0.00
76	Paint, spray gloss black.		10	Can		\$0.00
77	Plug, Spark NGK BPMR7A		8	EA		\$0.00
78	Roter, Brake rear, Altima 17		2	EA		\$0.00
79	Starter, 6.4L Diesel, Ford		1	EA		\$0.00
80	Tape, Teflon 1/2 inch		1	EA		\$0.00
81	Tire, 11R22.5 GDY Fuel Max		8	EA		\$0.00
82	Tire, 15X6.00-6 straight rib,		74	EA		\$0.00
83	Tire, 215/55R16, Assurance All-Season VSB 93 H SL		11	EA		\$0.00
84	Tire, 235/55R17 RSA Crown VIC		10	EA		\$0.00
85	Tire, 23X10.50-12, Turf Trac R/S BW 4		20	EA		\$0.00
86	Tire, 23X10.50-12NHS/4, Turf Trac R/S BW 4		21	EA		\$0.00
87	Tire, 23X8.50-12NHS, Multi-Trac		10	EA		\$0.00
88	Tire, 24X12.00-10NHS/4, Turf Trac R/S BW 4		8	EA		\$0.00
89	Tire, 24X12.00-12, Turf-Master NHS BW 4		34	EA		\$0.00
90	Tire, 255/70R17, Wrangler Fortitude HT OWL 112 T		64	EA		\$0.00
91	Tire, 29X12.50-15, Multi-Trac C/S BW 10		13	EA		\$0.00
92	Tire, 315/80R22.5, G291 BW 157 K20		673	EA		\$0.00
93	Tire, LT245/75R17, Wrangler SR-A OWL 121 R 10 E		116	EA		\$0.00
94	Tire, P235/55R17, Eagle RS-A Police VSB 98 W SL		90	EA		\$0.00
95	Tire, ST205/75D14, Sport Trail LH BW 6		12	EA		\$0.00
96	Tire, ST205/75D15, Sport Trail LH BW 6		63	EA		\$0.00
97	Tire, ST225/75D15, Sport Trail LH BW 8		122	EA		\$0.00
98	Tubing, Vacuum/wiper 7/64		9	FT		\$0.00
99	Wheel, cut-off 1/32 IN.		18	EA		\$0.00
100	Wiper, Colorado 18 Inch		10	EA		\$0.00
					Grand Total	\$0.00

**Delivery and Pickup Times**

**Bid Form Sample List Pricing**

Procurement and Supply Management

	Item	Make/Model	QTY	UOM	Price	Price, Extended
11	Delivery shall be made within ( _____ days) ( _____ hours) after receipt of purchase order.					
12	Delivery cost: \$ _____					
	Pickup shall be made within the hours of _____ .m and _____ .m					
12	Pick-Up Location: _____					

ALL FORD PARTS THAT ARE APPLICABLE COST PLUS 10%

ALL MOTORCRAFT PARTS INCLUDING BATTERIES COST PLUS 0%



## Request for Taxpayer Identification Number and Certification

Give Form to the  
requester. Do not  
send to the IRS.

Go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9) for instructions and the latest information.

1 Name (as shown on your Income tax return). Name is required on this line; do not leave this line blank.  
**Walker Ford Co Inc**

2 Business name/disregarded entity name, if different from above

3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only one of the following seven boxes.

☐ Individual/sole proprietor or single-member LLC

☐ C Corporation

☒ S Corporation

☐ Partnership

☐ Trust/estate

☐ Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ▶

Note: Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is not disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.

☐ Other (see instructions) ▶

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):

Exempt payee code (if any) \_\_\_\_\_

Exemption from FATCA reporting code (if any) \_\_\_\_\_

(Applies to accounts maintained outside the U.S.)

5 Address (number, street, and apt. or suite no.) See instructions.  
**17556 US Hwy 19 N**

6 City, state, and ZIP code  
**Cleawater FL 33764**

7 List account number(s) here (optional)

### Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number

or

Employer identification number

**59-0818257**

### Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign Here Signature of U.S. person ▶ **Jenn Novara** Date ▶ **01-01-2020**

### General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

**Future developments.** For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9).

### Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.

***Parts Sold or Installed on or after October 1, 2013:***

**Dealer Installed**

- Parts & labor to replace defective part within 24 months/unlimited miles
- Towing is covered, if required, but only if the vehicle is not covered under the Roadside Assistance Program
- Warranty begins from date of installation, as noted on the repair order

**Sold Over-the-Counter to a Retail Purchaser**

- Part Warranty is 24 Months / Unlimited Miles
- For a retail purchaser, warranty begins on the date of sale as stated on the OTC invoice
- Labor is not reimbursable

**Sold Over-the-Counter to a Fleet, Installer or Wholesaler**

- For a fleet, general installer or wholesaler, warranty begins on the date of installation or resale.
- Parts & labor to replace defective part within 24 months/unlimited miles
- Fleets and Installer labor is reimbursable up to \$150/claim. Labor amount is calculated using the installer or fleet cost of labor multiplied by published labor time standard. Total cost is not to exceed the Ford Labor Times standard hours multiplied by the processing dealership's warranty labor rate.
- Diagnostic steps taken to determine cause of warranted concern with diagnostic results must be clearly documented on the installer repair order along with the Vehicle Identification Number (VIN). Warranty parts and labor reimbursement requests must be supported by diagnostic labor steps and test results.
- All parts replaced under warranty by an installer or fleet must be returned to the selling dealer.

**NOTE:** In order for the Dealer, Fleet or Installer to claim the Limited Warranty, the dealer, fleet, installer or customer must provide the original owner's repair order or sales slip with VIN when repairs are requested.

**NOTE:** The Limited Warranty may be honored by the original installer or any Ford/Lincoln Dealer, even though that particular dealer was not the original purchaser/seller of the part.

**IMPORTANT:** For a dealer to invoke the Ford-to-dealer warranty, the dealer must have provided the customer with a dealer-to-customer warranty that is as good, if not better than, the Ford-to-dealer warranty.