



January 2, 2024

SmartCover is implementing a moderate price increase to cover higher costs we are experiencing. We are asking for your support as we address these current market conditions.

Effective March 1, 2024, or as contracts permit, SmartCover is increasing the price of all systems and system components by 3.0% and Active Site Management (ASM), warranty programs and H2S Calibration Services by 3.2%. This moderate price adjustment will allow us to maintain a secure and reliable software platform, world-class support with a live person, as well as deliver future innovation.

SmartCover values your partnership and appreciates your understanding. We will continue to provide you with the highest quality products and services for all remote sewer monitoring needs.

If you have any questions regarding the increase or current pricing, don't hesitate to reach out to me or directly to your account manager.

Sincerely,

Paris Neofotistos

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Executive Vice President, Sales and Marketing | SmartCover

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