

NWN Choice Partner Price List

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Offering Group	Sub-Offering	Product Name	Product Description	List Price	Subscription Type
Customer Experience	Fees	CC-3PN-ADMIN-FEECOLLECT	Charges related to fees, import taxes, and other non-NWN Charges	Requires Configuration	One-Time
Customer Experience	Custom	CC-3PN-CUST	Third Party One-time Services	Requires Configuration	One-Time
Customer Experience	On Premises CC	CC-3PN-INFRA-A-ACDMIG	Avaya CMS Single ACD Migration - (1) Per ACD	\$3,600.00	One-Time
Customer Experience	On Premises CC	CC-3PN-INFRA-A-CMSBKP	Configure Avaya CMS backup to USB or LAN - (1) Per CMS	\$2,500.00	One-Time
Customer Experience	On Premises CC	CC-3PN-INFRA-A-CMSINT	CMS, Generic Interface Setup	\$1,400.00	One-Time
Customer Experience	On Premises CC	CC-3PN-INFRA-A-CMSLINK	Setup and Verify Avaya CMS link to Switch - (1) Per CMS	\$3,100.00	One-Time
Customer Experience	On Premises CC	CC-3PN-INFRA-A-CMSODBC	CMS, ODBC Setup	\$2,580.00	One-Time
Customer Experience	On Premises CC	CC-3PN-INFRA-A-CMSSES	CMS, Session Setup by Interface	\$1,600.00	One-Time
Customer Experience	On Premises CC	CC-3PN-INFRA-A-CMSUPG	Avaya CMS Upgrade with Data Migration (1) ACD W/ASA PM time	\$7,000.00	One-Time
Customer Experience	On Premises CC	CC-3PN-INFRA-A-SALCMS	Configuration SAL for Avaya CMS - (1) Per CMS	\$2,100.00	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-3PN-LAGENT-TIER2	Live Agent Staffing Tier 2	\$50.00	One-Time
Customer Experience	On Premises CC	CC-3PN-PRIVATE-EGAINADV	eGain Advisor Advanced Quick Start Contact Center Package for all components in the bu	\$120,000.00	One-Time
Customer Experience	On Premises CC	CC-3PN-PRIVATE-EGAINBASIC	eGain Advisor Basic Quick Start Contact Center Package for all components in the bundle	\$90,000.00	One-Time
Customer Experience	On Premises CC	CC-3PN-PRIVATE-EGAINPREM	eGain Advisor Premium Quick Start Contact Center Package for all components in the bu	\$150,000.00	One-Time
Customer Experience	Staffing	CC-3PN-STAFFING	Contact Center NWN Staffing Services Setup	Requires Configuration	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-3PN-VERINT-AQM	Verint Automated Quality Management Setup	\$98,000.00	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-3PN-VERINT-SAT1	Verint Speech Analytics Setup	\$103,000.00	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-3PN-VERINT-VRE	Verint Call & Screen Recording Bundle Setup	\$24,500.00	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-3PN-VERINT-WFO	Verint Automated Quality Management Setup	\$227,500.00	One-Time
Customer Experience	Custom	CC-3PR-CUST-ARC	Third Party Annual Services	Requires Configuration	Recurring
Customer Experience	Custom	CC-3PR-CUST-MRC	Third Party Monthly Services	Requires Configuration	Recurring
Customer Experience	On Premises CC	CC-3PR-PRIVATE-VRE	Verint Call & Screen Recording Support	\$24.91	Recurring
Customer Experience	CCaaS Single Tenant	CC-3PR-PRIVATE-WFMPM	Verint Workforce Management & Performance Management Support	\$19.20	Recurring
Customer Experience	Staffing	CC-3PR-STAFFING	Contact Center NWN Staffing Services (Monthly)	Requires Configuration	Recurring
Customer Experience	Custom	CC-3PS-MRC	Third Party Monthly Services	Requires Configuration	Recurring
Customer Experience	OEM Agency	CC-AAS-Agency-GENESYS	Agency fees from Genesys	Requires Configuration	Recurring
Customer Experience	OEM Agency	CC-AAS-AGENCY-RCO	Recurring Revenue agent fees from RingCentral Contact Center	Requires Configuration	Recurring
Customer Experience	Carrier, Data	CC-AAS-CIR-CPM	U.S. Inbound Per Minute Usage	\$0.01	Recurring
Customer Experience	On Premises CC	CC-AAS-EGAIN-IVJA-NA	Measure & visualize IVR-fronted customer journeys	\$18.00	Recurring
Customer Experience	On Premises CC	CC-AAS-ENT-IVRPRT	Unlimited IVR with no speech recognition	Requires Configuration	Recurring
Customer Experience	Carrier, SIP	CC-AAS-SIP-BW-DIDADD	Additional/Spare DID	\$0.74	Recurring
Customer Experience	Carrier, SIP	CC-AAS-SIP-BW-DIDTF	Toll-Free DID	\$1.49	Recurring
Customer Experience	Carrier, SIP	CC-AAS-SIP-BW-DLCNAM	Directory Listing and CNAM	\$27.49	Recurring
Customer Experience	Carrier, SIP	CC-AAS-SIP-BW-E911M	E911 for Mobile/Roaming User	\$1.97	Recurring
Customer Experience	Carrier, SIP	CC-AAS-SIP-BW-LLD1000	1000 Minutes Local & LD Bundle - Committed Billing (Lower 48 + Canada)	\$12.86	Recurring
Customer Experience	Carrier, SIP	CC-AAS-SIP-BW-LLD10K	10,000 Minutes Local & LD Bundle - Committed Billing	\$90.00	Recurring
Customer Experience	Carrier, SIP	CC-AAS-SIP-BW-STDC	Standard Calling Plan (DID + 911 + Unlimited Local/LD)	\$4.46	Recurring
Customer Experience	Carrier, SIP	CC-AAS-SIP-BW-TF1000	1,000 Minutes Toll-Free Bundle - Committed Rate	\$23.77	Recurring
Customer Experience	Carrier, SIP	CC-AAS-SIP-BW-TF10K	10,000 Minutes Toll-Free Bundle - Committed Rate	\$237.71	Recurring
Customer Experience	Carrier, SIP	CC-AAS-SIP-BW-TRUNK	1 SIP Trunk/Call Path (3,000 Mins inbound/outbound per month)	\$40.11	Recurring
Customer Experience	Carrier, SIP	CC-AAS-SIP-DIDACT	Number Port/Activation Request	\$648.23	One-Time
Customer Experience	Carrier, SIP	CC-AAS-SIP-ICNAM	Inbound CNAM	\$648.23	Recurring
Customer Experience	OEM Agency	CC-AAS-SPIFF	Agency Spiff	Requires Configuration	One-Time
Customer Experience	OEM Agency	CC-AAS-SPIFF-COLLABRIO	One time Payment SPIFF from Collabrio	Requires Configuration	Recurring
Customer Experience	OEM Agency	CC-AAS-SPIFF-FIVE9	One time Payment SPIFF from Five9	Requires Configuration	Recurring
Customer Experience	OEM Agency	CC-AAS-SPIFF-NICE	One time Payment SPIFF from NICE InContact	Requires Configuration	Recurring
Customer Experience	OEM Agency	CC-AAS-SPIFF-SWAMPFOX	One time Payment SPIFF from Swampfox	Requires Configuration	Recurring
Customer Experience	OEM Agency	CC-AAS-SPIFF-VERINT	One time Payment SPIFF from Verint	Requires Configuration	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-AAS-VERINT-EWM	Enterprise Workforce Mangement	Requires Configuration	Recurring
Customer Experience	Carrier, SIP	CC-AASV-SIP-BW-TF1000	1,000 Minutes Toll-Free Bundle - Overage Charges	Requires Configuration	Recurring
Customer Experience	Adoption Services	CC-EMPL-CYCLE-ADOPTION	EMP Lifecycle Adoption Services for Contact Center Solutions	Requires Configuration	Recurring
Customer Experience	Adoption Services	CC-EMPL-CYCLE-ADOPTION-OS	EMP Lifecycle Adoption Services for Contact Center Solutions, On-Shore	Requires Configuration	Recurring
Customer Experience	EMP Integration	CC-EMPL-CYCLE-INTEGRATE	EMP Lifecycle Platform Integrations for Contact Center Solutions	Requires Configuration	Recurring
Customer Experience	EMP Integration	CC-EMPL-CYCLE-INTEGRATE-OS	EMP Lifecycle Platform Integrations for Contact Center Solutions, On-Shore	Requires Configuration	Recurring
Customer Experience	EMP Portal	CC-EMPL-CYCLE-PORTALCUST	EMP Lifecycle Portal Customizations for Contact Center Solutions	Requires Configuration	Recurring
Customer Experience	EMP Portal	CC-EMPL-CYCLE-PORTALCUST-OS	EMP Lifecycle Portal Customizations for Contact Center Solutions, On-Shore	Requires Configuration	Recurring
Customer Experience	Technical Experience Manager	CC-EMPL-CYCLE-TEM	EMP Lifecycle Technical Experience Manager for Contact Center Solutions	Requires Configuration	Recurring
Customer Experience	Technical Experience Manager	CC-EMPL-CYCLE-TEM-OS	EMP Lifecycle Technical Experience Manager for Contact Center Solutions, On-Shore	Requires Configuration	Recurring
Customer Experience	EMP Integration	CC-EMPMA-EBOND-MAINT	EMP eBonding OnGoing Support	\$1,428.57	Recurring
Customer Experience	On-Prem UC Messaging	CC-EMPMA-INFRA-AV-EXPEPMS	Avaya Experience Portal (EPMS), EMP Maintain	\$119.88	Recurring
Customer Experience	On-Prem UC Messaging	CC-EMPMA-INFRA-AV-EXPMPP	Avaya Experience Portal (MPP), EMP Maintain	\$119.88	Recurring
Customer Experience	On-Prem UC Messaging	CC-EMPMA-INFRA-AV-WFO	Avaya Workforce Optimization (WFO), EMP Maintain	\$119.88	Recurring
Customer Experience	On Premises CC	CC-EMPMA-INFRA-INTERACT-CRM	Interact CRM Server, EMP Maintain	\$119.88	Recurring
Customer Experience	On Premises CC	CC-EMPMA-INFRA-NU-ASRTTS	Nuance Speech Recognition (ASR/TTS) Server, EMP Maintain	\$119.88	Recurring
Customer Experience	On Premises CC	CC-EMPMA-INFRA-SFOX-AEP	Swampfox AEP Server, EMP Maintain	\$119.88	Recurring
Customer Experience	On Premises CC	CC-EMPMA-INFRA-SFOX-FIL	Swampfox First In Line (FIL) Server, EMP Maintain	\$119.88	Recurring
Customer Experience	On Premises CC	CC-EMPMA-INFRA-SFOX-ICXCORE	Swampfox ICX Core Server, EMP Maintain	\$119.88	Recurring
Customer Experience	On Premises CC	CC-EMPMA-INFRA-SFOX-OCM	Swampfox Outbound Campaign Manager Server, EMP Maintain	\$119.88	Recurring
Customer Experience	On Premises CC	CC-EMPMA-INFRA-TASKE-CCREP	Taske CC Reporting Server, EMP Maintain	\$119.88	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-EMPMA-MTCLD-V-WFM	Verint Workforce Management User, EMP Maintain	\$1.43	Recurring
Customer Experience	Custom	CC-EMPN-CUST	Custom EMP Enabliment Services for CC	Requires Configuration	One-Time
Customer Experience	EMP Integration	CC-EMPN-EBOND-INCIDENT	EMP eBonding integration for Incidents	\$43,928.57	One-Time
Customer Experience	EMP Integration	CC-EMPN-EBOND-REQUEST	EMP eBonding integration for Service Reqeuts and MACDs	\$43,928.57	One-Time
Customer Experience		CC-EMPN-EXPM-CLIENTDEPLOY	Contact Center Experience Management Client Onboarding Pilot with 10 Users	\$31,050.80	One-Time
Customer Experience	CEM	CC-EMPO-CEM-DEDICATED	CC, EMP Operate	Requires Configuration	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-100AGT	Cisco On-Premise 100 Agent Bundle, EMP Operate	\$11,770.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-1KAGT	Cisco On-Premise 1000 Agent Bundle, EMP Operate	\$53,500.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-200AGT	Cisco On-Premise 200 Agent Bundle, EMP Operate	\$14,980.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-200AGTP	Cisco On-Premise 200 Agent Plus Bundle, EMP Operate	\$19,260.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-25AGT	Cisco On-Premise 25 Agent Plus Bundle, EMP Operate	\$5,350.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-25AGTP	Cisco On-Premise 25 Agent Bundle, EMP Operate	\$7,490.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-500AGT	Cisco On-Premise 25 Agent Plus Bundle, EMP Operate	\$22,470.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-500AGTP	Cisco On-Premise 500 Agent Bundle, EMP Operate	\$26,750.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-A-AURACC-AGENT	Avaya Aura Contact Center - Agent, EMP Operate w/MACD	\$4.86	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-A-AURACC-AML	Avaya Aura Contact Center - AML Integrated, EMP Operate	\$542.86	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-A-AURACC-IPO	Avaya Aura Contact Center - ACSS for IPO, EMP Operate	\$542.86	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-A-AURACC-SIP	Avaya Aura Contact Center - SIP Integrated, EMP Operate	\$542.86	Recurring
Customer Experience		CC-EMPO-INFRA-A-AURACC-SUP	Avaya Aura Contact Center - Supervisor, EMP Operate w/MACD	\$5.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-CMS	Call Management Server, EMP Operate	\$867.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-ELT100	Avaya Elite 100 Agent Bundle, EMP Operate	\$1,324.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-ELT1K	Avaya Elite 1000 Agent Bundle, EMP Operate	\$12,145.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-ELT200	Avaya Elite 200 Agent Bundle, EMP Operate	\$2,622.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-ELT25	Avaya Elite 25 Agent Bundle, EMP Operate	\$334.00	Recurring
Customer Experience	On Premises CC	CC-EMPO-INFRA-ELT500	Avaya Elite 500 Agent Bundle, EMP Operate	\$6,366.00	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-EMPO-MTCLD-F9ADM	Five9 Administrator, EMP Operate	\$76.00	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-EMPO-MTCLD-F9COR	Five9 Core Agent, EMP Operate	\$76.00	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-EMPO-MTCLD-F9OPT	Five9 Optimum Agent, EMP Operate	\$107.00	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-EMPO-MTCLD-F9PRE	Five9 Premium Agent, EMP Operate	\$91.00	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-EMPO-MTCLD-F9QM	Five9 Enterprise QM User, EMP Operate	\$76.00	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-EMPO-MTCLD-F9SUP	Five9 Supervisor, EMP Operate	\$91.00	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-EMPO-MTCLD-F9ULT	Five9 Ultimate Agent, EMP Operate	\$107.00	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-EMPO-MTCLD-F9WFM	Five9 Enterprise WFM, EMP Operate	\$76.00	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-EMPO-MTCLD-PRE	Webex CC Premium Agent, EMP Operate	\$60.00	Recurring
Customer Experience	CCaaS Multi-Tenant	CC-EMPO-MTCLD-STD	Webex CC Standard Agent, EMP Operate	\$50.00	Recurring

Customer Experience	CCaaS Multi-Tenant	CC-EMPO-MTCLD-USER-ADV	Multi-Tenant Cloud Advaned User, EMP Operate	\$50.00	Recurring
Customer Experience	CCaaS Single Tenant	CC-EMPO-STCLD-100AGT	Cisco Single Tenant Cloud 100 Agent Bundle, EMP Operate	\$11,770.00	Recurring
Customer Experience	CCaaS Single Tenant	CC-EMPO-STCLD-1KAGT	Cisco Single Tenant Cloud 1000 Agent Bundle, EMP Operate	\$53,500.00	Recurring
Customer Experience	CCaaS Single Tenant	CC-EMPO-STCLD-200AGT	Cisco Single Tenant Cloud 200 Agent Bundle, EMP Operate	\$14,980.00	Recurring
Customer Experience	CCaaS Single Tenant	CC-EMPO-STCLD-200AGTP	Cisco On-Premise 200 Agent Plus Bundle, EMP Operate	\$19,260.00	Recurring
Customer Experience	CCaaS Single Tenant	CC-EMPO-STCLD-25AGT	Cisco On-Premise 25 Agent Plus Bundle, EMP Operate	\$5,350.00	Recurring
Customer Experience	CCaaS Single Tenant	CC-EMPO-STCLD-25AGTP	Cisco On-Premise 25 Agent Bundle, EMP Operate	\$7,490.00	Recurring
Customer Experience	CCaaS Single Tenant	CC-EMPO-STCLD-500AGT	Cisco On-Premise 25 Agent Plus Bundle, EMP Operate	\$22,470.00	Recurring
Customer Experience	CCaaS Single Tenant	CC-EMPO-STCLD-500AGTP	Cisco On-Premise 500 Agent Bundle, EMP Operate	\$26,750.00	Recurring
Customer Experience	CEM	CC-EMPR-CEM-DEDICATED	Customer Experience Manager, Dedicated	Requires Configuration	Recurring
Customer Experience	Co-Delivery	CC-EMPR-COD-CISCO	NWN Maintenance, Co-Delivered Suport for Cisco	Requires Configuration	Recurring
Customer Experience	Co-Delivery	CC-EMPR-COD-SWAMPFOX	NWN Maintenance, Co-Delivered Support for Swampfox	Requires Configuration	Recurring
Customer Experience	Co-Delivery	CC-EMPR-COD-VERINT	NWN Maintenance, Co-Delivered Support for Verint	Requires Configuration	Recurring
Customer Experience	Custom	CC-EMPR-CUST	Custom EMP Recurring Services for CC	Requires Configuration	Recurring
Customer Experience		CC-EMPR-VMA	Vendor Management	Requires Configuration	Recurring
Customer Experience	On Premises CC	CC-EMPS-INFRA-A-AURACC-AGENT	Avaya Aura Contact Center - Agent, EMP Support	\$2.00	Recurring
Customer Experience	On Premises CC	CC-EMPS-INFRA-A-AURACC-AML	Avaya Aura Contact Center - AML Integrated, EMP Support	\$468.57	Recurring
Customer Experience	On Premises CC	CC-EMPS-INFRA-A-AURACC-IPO	Avaya Aura Contact Center - ACS for IPO, EMP Support	\$468.57	Recurring
Customer Experience	On Premises CC	CC-EMPS-INFRA-A-AURACC-SIP	Avaya Aura Contact Center - SIP Integrated, EMP Support	\$468.57	Recurring
Customer Experience	On Premises CC	CC-EMPS-INFRA-A-AURACC-SUP	Avaya Aura Contact Center - Supervisor, EMP Support	\$2.14	Recurring
Customer Experience	Custom	CC-MSN-CUST	NWN Custom Setup	Requires Configuration	One-Time
Customer Experience	Training	CC-MSN-EMP-TRNG	6 hours of training on EMP Purchased Capabilities: Support, Control, Monitoring and Rep	\$5,000.00	Recurring
Customer Experience	Staffing	CC-MSN-STAFFING	Contact Center NWN Staffing Services Setup	Requires Configuration	One-Time
Customer Experience	Co-Delivery	CC-MSR-CI-COD	Carousel Co-Delivery Support	Requires Configuration	Recurring
Customer Experience	Co-Delivery	CC-MSR-COD-CISCO	NWN Maintenance, Co-Delivered Suport for Cisco	Requires Configuration	Recurring
Customer Experience	Co-Delivery	CC-MSR-COD-SWAMPFOX	NWN Maintenance, Co-Delivered Support for Swampfox	Requires Configuration	Recurring
Customer Experience	Co-Delivery	CC-MSR-COD-VERINT	NWN Maintenance, Co-Delivered Support for Verint	Requires Configuration	Recurring
Customer Experience	AI Experiences	CC-MSR-CXA-AGENTASSISTANT	Managed services included in the Agent Assistant Bundle	\$5,500.00	Recurring
Customer Experience	AI Experiences	CC-MSR-CXA-AGENTSUMMARIZATION	Managed services included in the Agent Summarization Bundle.	\$8,200.00	Recurring
Customer Experience	CX Applications	CC-MSR-CXA-AUTOAGENTSCORING	EMP Operate services included in the Automatic Agent Scoring Bundle.	\$8,200.00	Recurring
Customer Experience	AI Experiences	CC-MSR-CXA-POSTCALLANALYTICS	Managed services included in the Post Call Analytics Bundle	\$7,500.00	Recurring
Customer Experience	Customer Experience Platforms	CC-MSR-MTCLD-AMZCON-ADMIN	Managed Services for Amazon Connect, Administrator	\$37.00	Recurring
Customer Experience	AI Experiences	CC-MSR-MTCLD-AMZCON-AI-AGENT-ADV	Managed Services for a single Advanced AI Agent.	\$825.00	Recurring
Customer Experience	AI Experiences	CC-MSR-MTCLD-AMZCON-AI-AGENT-BAS	Managed Services for a single Basic AI Agent.	\$240.00	Recurring
Customer Experience	AI Experiences	CC-MSR-MTCLD-AMZCON-AI-AGENT-COM	Managed Services for a single Complex AI Agent.	\$1,300.00	Recurring
Customer Experience	AI Experiences	CC-MSR-MTCLD-AMZCON-AI-AGENT-INT	Managed Services for a single Intermediate AI Agent.	\$370.00	Recurring
Customer Experience	Customer Experience Platforms	CC-MSR-MTCLD-AMZCON-FLOW-ADV	Managed Services for Amazon Connect Contact Flow, Advanced	\$255.00	Recurring
Customer Experience	Customer Experience Platforms	CC-MSR-MTCLD-AMZCON-FLOW-BASIC	Managed Services for Amazon Connect Contact Flow, Basic	\$90.00	Recurring
Customer Experience	Customer Experience Platforms	CC-MSR-MTCLD-AMZCON-FLOW-COMP	Managed Services for Amazon Connect Contact Flow, Complex	\$360.00	Recurring
Customer Experience	Customer Experience Platforms	CC-MSR-MTCLD-AMZCON-FLOW-INT	Managed Services for Amazon Connect Contact Flow, Intermediate	\$150.00	Recurring
Customer Experience	CX Applications	CC-MSR-MTCLD-AMZCON-QM	Managed Services for Amazon Connect Quality Management	\$375.00	Recurring
Customer Experience	CX Applications	CC-MSR-MTCLD-AMZCON-QM-FORM	Managed Services for an additional call evaluation form	\$180.00	Recurring
Customer Experience	Customer Experience Platforms	CC-MSR-MTCLD-AMZCON-TEN-NEW	Managed Services for Amazon Connect Tenant, New	\$1,850.00	Recurring
Customer Experience	Customer Experience Platforms	CC-MSR-MTCLD-AMZCON-USER-ADV	Managed Services for Amazon Connect User, Advanced	\$46.00	Recurring
Customer Experience	Customer Experience Platforms	CC-MSR-MTCLD-AMZCON-USER-BASIC	Managed Services for Amazon Connect User, Basic	\$40.00	Recurring
Customer Experience	Customer Experience Platforms	CC-MSR-MTCLD-AMZCON-USER-COMP	Managed Services for Amazon Connect User, Complex	\$50.00	Recurring
Customer Experience	Customer Experience Platforms	CC-MSR-MTCLD-AMZCON-USER-INT	Managed Services for Amazon Connect User, Intermediate	\$43.00	Recurring
Customer Experience	AI Experiences	CC-MSR-MTCLD-AMZCON-WFM-TEN	Managed Services for Amazon Connect Workforce Management Tenant	\$550.00	Recurring
Customer Experience	CX Applications	CC-MSR-MTCLD-AMZCON-WFM-USER-BASIC	Managed Services for Amazon Connect WFM User, Basic	\$6.00	Recurring
Customer Experience	CX Applications	CC-MSR-MTCLD-AMZCON-WFM-USER-INTERMEDIATE	Managed Services for Amazon Connect WFM User, Intermediate	\$7.00	Recurring
Customer Experience	Staffing	CC-MSR-STAFFING	NWN Staffing Resources (Monthly Recurring Charge)	Requires Configuration	Recurring
Customer Experience	OEM Maintenance	CC-OEM-SUPPORT	CC-OEM-SUPPORT	Requires Configuration	Recurring
Customer Experience	Hourly	CC-PRO-ASE-AH	Hourly PS Engagement - Associate Solutions Engineer After Hours	\$231.00	One-Time
Customer Experience	Hourly	CC-PRO-ASE-S	Hourly PS Engagement - Associate Solutions Engineer	\$155.00	One-Time
Customer Experience	Hourly	CC-PRO-ATS-S	Hourly PS Engagement - Telecom Specialist	\$180.00	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-PRO-CALLBACK	CISCO Customer Callback application, per call flow	\$23,362.56	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-PRO-CALLFLOW	Additional customer contact application flow, each	\$11,440.00	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-PRO-CLOUD-BAS	Webex CC Basic Professional Services Package (up to 50 Named Agents (20 Agent minimum))	\$22,721.00	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-PRO-CLOUD-PRE	Webex CC Premium Professional Services Package (Up to 300 Named Agents & up to 7 Call Flows)	\$48,551.00	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-PRO-CLOUD-STDIP	Webex CC Standard Professional Services Package (Up to 50 Named Agents (20 Agent Minimum))	\$25,716.00	One-Time
Customer Experience	Hourly	CC-PRO-CON-AH	Hourly PS Engagement - Consultant After Hours	\$557.27	One-Time
Customer Experience	Hourly	CC-PRO-CON-S	Hourly PS Engagement - Consultant	\$368.87	One-Time
Customer Experience	Devices User Support	CC-PRO-CSCO_ECE	Cisco Enterprise Chat and Email provisioning, CCE Only	\$56,894.73	One-Time
Customer Experience	Custom	CC-PRO-CUST	NWN Custom Professional Services	Requires Configuration	One-Time
Customer Experience	AI Experiences	CC-PRO-CXA-AGENTASSISTANT	Professional Services included in the Agent Assistant Bundle.	\$7,700.00	One-Time
Customer Experience	AI Experiences	CC-PRO-CXA-AGENTSUMMARIZATION	Professional Services included in the Agent Summarization Bundle.	\$11,600.00	One-Time
Customer Experience	CX Applications	CC-PRO-CXA-AUTOAGENTSCORING	Professional Services included in the Automatic Agent Scoring Bundle.	\$11,600.00	One-Time
Customer Experience	AI Experiences	CC-PRO-CXA-POSTCALLANALYTICS	Professional Services included in the Post Call Analytics Bundle	\$9,400.00	One-Time
Customer Experience	CX Applications	CC-PRO-CXA-SCORING-ADDITIONALFORM	Professional Services to add up to 10 additional evaluation forms to the Auto Agent Scoring	\$5,900.00	One-Time
Customer Experience	On Premises CC	CC-PRO-ENT-CCBE	Courtesy Call-back Add-on for UCCE	\$21,950.00	One-Time
Customer Experience	On Premises CC	CC-PRO-ENT-CFADD	Contact Center Call Flow Add-on	\$10,000.00	One-Time
Customer Experience	On Premises CC	CC-PRO-ENT-ECE	UCCE/PCCE Enterprise Chat & Email Setup	\$37,500.00	One-Time
Customer Experience	Governance	CC-PRO-GOV-3RDPARTY	Contact Center Governance of 3rd party services.	\$2,013.67	One-Time
Customer Experience	Governance	CC-PRO-GOV-CUTOVER-ADV-AH	Contact Center Cutover Event, Full Day, After Hours	\$3,538.20	One-Time
Customer Experience	Governance	CC-PRO-GOV-CUTOVER-ADV-S	Contact Center Cutover Event, Full Day, After Hours	\$2,371.08	One-Time
Customer Experience	Governance	CC-PRO-GOV-CUTOVER-STD-AH	Contact Center Cutover Event, Half Day, After Hours	\$1,769.10	One-Time
Customer Experience	Governance	CC-PRO-GOV-CUTOVER-STD-S	Contact Center Cutover Event, Half Day, Normal Business Hours	\$1,185.54	One-Time
Customer Experience	Governance	CC-PRO-GOV-DESIGN	Contact Center Low-Level Design Workshop	\$2,808.59	One-Time
Customer Experience	Governance	CC-PRO-GOV-INITIATE	Contact Center Project Initiation	\$503.42	One-Time
Customer Experience	Governance	CC-PRO-GOV-KICKOFF	Contact Center Project Kickoff Meeting	\$1,473.75	One-Time
Customer Experience	Governance	CC-PRO-GOV-KT	Contact Center Project Completion and Knowledge Transfer	\$718.62	One-Time
Customer Experience	Governance	CC-PRO-GOV-POSTCUT-ONSITE	Contact Center Project Site Post Cutover Support, Half Day Onsite	\$933.83	One-Time
Customer Experience	Governance	CC-PRO-GOV-POSTCUT-REMOTE	Contact Center Project Site Post Cutover Support, Half Day Remote	\$933.83	One-Time
Customer Experience	Governance	CC-PRO-GOV-TRAVELEXP	Contact Center Travel and Expense Budget	Requires Configuration	One-Time
Customer Experience	On Premises CC	CC-PRO-INFRA-100AGT	CISCO Contact Center 100 User Bundle - Up to 100 Agents/Supervisors ; 5 Call Flows	\$142,298.69	One-Time
Customer Experience	On Premises CC	CC-PRO-INFRA-1KAGT	CISCO Contact Center 1000 User Bundle - Up to 1,000 Agents/Supervisors ; 20 Call Flows	\$346,286.42	One-Time
Customer Experience	On Premises CC	CC-PRO-INFRA-200AGTP	CISCO Contact Center 200 User Plus Bundle - Up to 200 Agents/Supervisors ; 7 Call Flows	\$169,145.98	One-Time
Customer Experience	On Premises CC	CC-PRO-INFRA-25AGT	CISCO Contact Center 25 User Bundle - Up to 25 Agents/Supervisors ; 2 Call Flows	\$106,160.04	One-Time
Customer Experience	On Premises CC	CC-PRO-INFRA-CXLICREVIEW	Include the effort to research and convert Cisco Licensing for the upgrade process. Required for all upgrades.	\$1,900.00	One-Time
Customer Experience	On Premises CC	CC-PRO-INFRA-CXUPG1STEP	Cisco UCCX single-step upgrade for a single cluster (primary/secondary). Intended for version 10.5.2 to 11.5.2.	\$8,750.00	One-Time
Customer Experience	On Premises CC	CC-PRO-INFRA-CXUPG2STEP	Cisco UCCX two-step upgrade for a single cluster (primary/secondary). Intended for version 10.5.2 to 11.5.2.	\$15,750.00	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-PRO-MTCLD-ADV	Multi-tenant Cloud CC Advanced Professional Services Package - Up to 100 Named Agents	\$38,294.65	One-Time
Customer Experience	Customer Experience Platforms	CC-PRO-MTCLD-AMZCON-ADMIN	Amazon Connect, Administrator	\$80.00	One-Time
Customer Experience	AI Experiences	CC-PRO-MTCLD-AMZCON-AI-AGENT-ADV	Amazon Connect AI Agent, Advanced	\$21,000.00	One-Time
Customer Experience	AI Experiences	CC-PRO-MTCLD-AMZCON-AI-AGENT-BASIC	Amazon Connect AI Agent, Basic	\$6,100.00	One-Time
Customer Experience	AI Experiences	CC-PRO-MTCLD-AMZCON-AI-AGENT-COMPLEX	Amazon Connect AI Agent, Complex	\$33,000.00	One-Time
Customer Experience	AI Experiences	CC-PRO-MTCLD-AMZCON-AI-AGENT-INTERMEDIATE	Amazon Connect AI Agent, Intermediate	\$9,400.00	One-Time
Customer Experience	Customer Experience Platforms	CC-PRO-MTCLD-AMZCON-FLOW-ADV	Amazon Connect Contact Flow, Advanced	\$20,400.00	One-Time
Customer Experience	Customer Experience Platforms	CC-PRO-MTCLD-AMZCON-FLOW-BASIC	Amazon Connect Contact Flow, Basic	\$4,900.00	One-Time
Customer Experience	Customer Experience Platforms	CC-PRO-MTCLD-AMZCON-FLOW-COMP	Amazon Connect Contact Flow, Complex	\$31,000.00	One-Time
Customer Experience	Customer Experience Platforms	CC-PRO-MTCLD-AMZCON-FLOW-INT	Amazon Connect Contact Flow, Intermediate	\$8,050.00	One-Time
Customer Experience	CX Applications	CC-PRO-MTCLD-AMZCON-QM	Amazon Connect Quality Management	\$3,000.00	One-Time
Customer Experience	CX Applications	CC-PRO-MTCLD-AMZCON-QM-FORM	Amazon Connect Call Evaluation Forms	\$1,400.00	One-Time
Customer Experience	Customer Experience Platforms	CC-PRO-MTCLD-AMZCON-TEN-CHG	Amazon Connect Tenant, Change	\$2,192.00	One-Time
Customer Experience	Customer Experience Platforms	CC-PRO-MTCLD-AMZCON-TEN-NEW	Amazon Connect Tenant, New	\$22,000.00	One-Time
Customer Experience	Customer Experience Platforms	CC-PRO-MTCLD-AMZCON-USER-ADV	Amazon Connect User, Advanced	\$96.00	One-Time
Customer Experience	Customer Experience Platforms	CC-PRO-MTCLD-AMZCON-USER-BASIC	Amazon Connect User, Basic	\$78.00	One-Time
Customer Experience	Customer Experience Platforms	CC-PRO-MTCLD-AMZCON-USER-COMP	Amazon Connect User, Complex	\$102.00	One-Time
Customer Experience	Customer Experience Platforms	CC-PRO-MTCLD-AMZCON-USER-INT	Amazon Connect User, Intermediate	\$88.00	One-Time

Customer Experience	CX Applications	CC-PRO-MTCLD-AMZCON-WFM-TEN-CHG	Amazon Connect Tenant, Update	\$3,800.00	One-Time
Customer Experience	CX Applications	CC-PRO-MTCLD-AMZCON-WFM-TEN-NEW	Amazon Connect Tenant, New	\$14,000.00	One-Time
Customer Experience	CX Applications	CC-PRO-MTCLD-AMZCON-WFM-USER-BA	Amazon Connect Workforce Management User, Basic	\$54.00	One-Time
Customer Experience	CX Applications	CC-PRO-MTCLD-AMZCON-WFM-USER-INT	Amazon Connect Workforce Management user, Intermediate	\$72.00	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-PRO-MTCLD-BAS	Multi-tenant Cloud CC Basic Professional Services Package - up to 50 Named Agents, 1 Ca	\$25,290.23	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-PRO-MTCLD-PRE	Multi-tenant Cloud CC Premium Professional Services Package -Up to 300 Named Agents	\$54,603.98	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-PRO-MTCLD-STD	Multi-tenant Cloud CC Standard Professional Services Package - Up to 50 Named Agents,	\$35,281.77	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-PRO-MTCLD-TRAIN-ON-A	Additional onsite contact center user training	\$4,560.93	One-Time
Customer Experience	CCaaS Multi-Tenant	CC-PRO-MTCLD-TRAIN-REM-A	Additional remote contact center end user training	\$2,937.93	One-Time
Customer Experience	Hourly	CC-PRO-PM-AH	Hourly PS Engagement - Project Manager After Hours	\$343.83	One-Time
Customer Experience	Hourly	CC-PRO-PM-S	Hourly PS Engagement - Project Manager	\$228.83	One-Time
Customer Experience	CCaaS Single Tenant	CC-PRO-PRIVATE-CCX100	Contact Center Express Complete 100 Bundle - Up to 100 Agents including Supervisors &	\$92,450.00	One-Time
Customer Experience	On Premises CC	CC-PRO-REPORTS	Custom report creation, each	\$2,389.33	One-Time
Customer Experience	Hourly	CC-PRO-SE-AH	Hourly PS Engagement - Solutions Engineer After Hours	\$316.11	One-Time
Customer Experience	Hourly	CC-PRO-SE-S	Hourly PS Engagement - Solutions Engineer	\$212.23	One-Time
Customer Experience	Hourly	CC-PRO-SRPM-AH	Hourly PS Engagement - Strategic Project Manager After Hours	\$406.05	One-Time
Customer Experience	Hourly	CC-PRO-SRPM-S	Hourly PS Engagement - Strategic Project Manager	\$268.95	One-Time
Customer Experience	Hourly	CC-PRO-SRSE-AH	Hourly PS Engagement - Senior Solutions Engineer After Hours	\$468.39	One-Time
Customer Experience	Hourly	CC-PRO-SRSE-S	Hourly PS Engagement - Senior Solutions Engineer	\$311.13	One-Time
Customer Experience	CCaaS Single Tenant	CC-PRO-STCLD-1KAGT	CISCO Contact Center 1000 User Bundle - Up to 1,000 Agents/Supervisors ; 20 Call Flows	\$346,286.42	One-Time
Customer Experience	CCaaS Single Tenant	CC-PRO-STCLD-200AGTP	CISCO Contact Center 200 User Plus Bundle - Up to 200 Agents/Supervisors ; 7 Call Flows	\$169,145.98	One-Time
Intelligent Cloud	DC Environment	ATS-EMPM-DCI-ACU	AC Unit Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Environment	ATS-EMPM-DCI-ACU-OS	AC Unit Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-AD	Microsoft Active Directory DC Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-AD-OS	Microsoft Active Directory DC Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Infrastructure	ATS-EMPM-DCI-BLADE	Blade Server Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Infrastructure	ATS-EMPM-DCI-BLADE-OS	Blade Server Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPM-DCI-EMU	Environmental Management Unit Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Environment	ATS-EMPM-DCI-EMU-OS	Environmental Management Unit Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-EXCH	Exchange Server Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-EXCH-OS	Exchange Server Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPM-DCI-FABRIC	HPW Synergy Fabric Module Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPM-DCI-FABRIC-OS	HPW Synergy Fabric Module Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPM-DCI-HCNODE	HyperConverged Node Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPM-DCI-HCNODE-OS	HyperConverged Node Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPM-DCI-HCSERVER	HyperConverged System Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPM-DCI-HCSERVER-OS	HyperConverged System Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-NLBHA	Network Load Balancer, HA Pair Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-NLBHA-OS	Network Load Balancer, HA Pair Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-NLBS	Network Load Balancer Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-NLBS-OS	Network Load Balancer Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-OSP	Server OS, Physical Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-OSP-OS	Server OS, Physical Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-OSV	Server OS, Virtual Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-OSV-OS	Server OS, Virtual Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-SQL	Microsoft SQL Server Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-SQL-OS	Microsoft SQL Server Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Storage	ATS-EMPM-DCI-STORAGE	Storage Controller Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Storage	ATS-EMPM-DCI-STORAGE-OS	Storage Controller Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-UCSMGR	UCS Blade System Fabric Interconnect Pair Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Apps	ATS-EMPM-DCI-UCSMGR-OS	UCS Blade System Fabric Interconnect Pair Monitoring, On-Shore	\$118.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPM-DCI-UPS	UPS Unit Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Environment	ATS-EMPM-DCI-UPS-OS	UPS Unit Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-VMWHOST	vSphere Host Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-VMWHOST-OS	vSphere Host Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-VMWNSX	NSX Deployment Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-VMWNSX-OS	NSX Deployment Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-VMWSRM	vSphere SRM Site Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-VMWSRM-OS	vSphere SRM Site Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-VMWSRVR	vSphere vCenter Server Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPM-DCI-VMWSRVR-OS	vSphere vCenter Server Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Infrastructure	ATS-EMPM-DCM-COMPUTE	HPE Synergy Compute Module Monitoring	\$55.43	Recurring
Intelligent Cloud	DC Infrastructure	ATS-EMPM-DCM-COMPUTE-OS	HPE Synergy Compute Module Monitoring, On-Shore	\$79.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPO-DCI-ACU	AC Unit, EMP Operate	\$161.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPO-DCI-ACU-OS	AC Unit, EMP Operate On-Shore	\$222.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-AD	Microsoft Active Directlry DC, EMP Operate	\$406.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-AD-OS	Microsoft Active Directlry DC, EMP Operate On-Shore	\$525.00	Recurring
Intelligent Cloud	DC Infrastructure	ATS-EMPO-DCI-BLADE	Blade Server, EMP Operate	\$533.00	Recurring
Intelligent Cloud	DC Infrastructure	ATS-EMPO-DCI-BLADE-OS	Blade Server, EMP Operate On-Shore	\$678.00	Recurring
Intelligent Cloud	DC Infrastructure	ATS-EMPO-DCI-COMPUTE	HPE Synergy Compute Module, EMP Operate	\$533.00	Recurring
Intelligent Cloud	DC Infrastructure	ATS-EMPO-DCI-COMPUTE-OS	HPE Synergy Compute Module, EMP Operate On-Shore	\$678.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPO-DCI-EMU	Environmental Management Unit, EMP Operate	\$161.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPO-DCI-EMU-OS	Environmental Management Unit, EMP Operate On-Shore	\$222.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-EXCH	Exchange Server, EMP Operate	\$893.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-EXCH-OS	Exchange Server, EMP Operate On-Shore	\$1,014.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPO-DCI-FABRIC	HPE Synergy Fabric Module, EMP Operate	\$278.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPO-DCI-FABRIC-OS	HPE Synergy Fabric Module, EMP Operate On-Shore	\$360.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPO-DCI-HCNODE	HyperConverged node, EMP Operate	\$473.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPO-DCI-HCNODE-OS	HyperConverged node, EMP Operate On-Shore	\$570.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPO-DCI-HCSERVER	HyperConverged System, EMP Operate	\$893.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPO-DCI-HCSERVER-OS	HyperConverged System, EMP Operate On-Shore	\$1,014.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-NLBHA	Network Load Balancer HA Pair, EMP Operate	\$508.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-NLBHA-OS	Network Load Balancer HA Pair, EMP Operate On-Shore	\$624.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-NLBS	Network Load Balancer, EMP Operate	\$339.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-NLBS-OS	Network Load Balancer, EMP Operate On-Shore	\$416.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-OSP	Server, Standalone, EMP Operate	\$533.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-OSP-OS	Server, Standalone, EMP Operate On-Shore	\$678.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-OSV	Server OS, EMP Operate	\$325.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-OSV-OS	Server OS, EMP Operate On-Shore	\$431.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-SQL	Microsoft SQL Server, EMP Operate	\$893.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-SQL-OS	Microsoft SQL Server, EMP Operate On-Shore	\$1,014.00	Recurring
Intelligent Cloud	DC Storage	ATS-EMPO-DCI-STORAGE	Storage Controller, EMP Operate	\$1,285.00	Recurring
Intelligent Cloud	DC Storage	ATS-EMPO-DCI-STORAGE-OS	Storage Controller, EMP Operate On-Shore	\$1,590.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-UCSMGR	Cisco UCS Fabric Interconnect Pair, EMP Operate	\$651.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPO-DCI-UCSMGR-OS	Cisco UCS Fabric Interconnect Pair, EMP Operate On-Shore	\$780.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPO-DCI-UPS	UPS, EMP Operate	\$161.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPO-DCI-UPS-OS	UPS, EMP Operate On-Shore	\$222.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-VMWHOST	vSphere Host, EMP Operate	\$473.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-VMWHOST-OS	vSphere Host, EMP Operate On-Shore	\$570.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-VMWNSX	NSX Deployment, EMP Operate	\$893.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-VMWNSX-OS	NSX Deployment, EMP Operate On-Shore	\$1,014.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-VMWSRM	vSphere SRM Site, EMP Operate	\$893.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-VMWSRM-OS	vSphere SRM Site, EMP Operate On-Shore	\$1,014.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-VMWSRVR	vSphere vCenter Server, EMP Operate	\$893.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPO-DCI-VMWSRVR-OS	vSphere vCenter Server, EMP Operate On-Shore	\$1,014.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPS-DCI-ACU	AC Unit, EMP Support	\$134.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-AD	Microsoft Active Directlry DC, EMP Support	\$323.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-AD-OS	Microsoft Active Directlry DC, EMP Support On-Shore	\$417.00	Recurring
Intelligent Cloud	DC Infrastructure	ATS-EMPS-DCI-BLADE	Blade Server, EMP Support	\$475.00	Recurring

Intelligent Cloud	DC Infrastructure	ATS-EMPS-DCI-BLADE-OS	Blade Server, EMP Support On-Shore		\$557.00	Recurring
Intelligent Cloud	DC Infrastructure	ATS-EMPS-DCI-COMPUTE	HPE Synergy Compute Module, EMP Support		\$475.00	Recurring
Intelligent Cloud	DC Infrastructure	ATS-EMPS-DCI-COMPUTE-OS	HPE Synergy Compute Module, EMP Support On-Shore		\$557.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPS-DCI-EMU	Environmental Management Unit, EMP Support		\$135.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPS-DCI-EMU-OS	Environmental Management Unit, EMP Support On-Shore		\$174.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-EXCH	Exchange Server, EMP Support		\$580.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-EXCH-OS	Exchange Server, EMP Support On-Shore		\$769.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPS-DCI-FABRIC	HPE Synergy Fabric Module, EMP Support		\$244.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPS-DCI-FABRIC-OS	HPE Synergy Fabric Module, EMP Support On-Shore		\$277.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPS-DCI-HCNODE	HyperConverged node, EMP Support		\$419.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPS-DCI-HCNODE-OS	HyperConverged node, EMP Support On-Shore		\$434.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPS-DCI-HCSERVER	HyperConverged System, EMP Support		\$580.00	Recurring
Intelligent Cloud	DC Hyperconverged	ATS-EMPS-DCI-HCSERVER-OS	HyperConverged System, EMP Support On-Shore		\$769.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-NLBHA	Network Load Balancer HA Pair, EMP Support		\$450.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-NLBHA-OS	Network Load Balancer HA Pair, EMP Support On-Shore		\$471.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-NLBS	Network Load Balancer, EMP Support		\$300.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-NLBS-OS	Network Load Balancer, EMP Support On-Shore		\$314.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-OSP	Server, Standalone, EMP Support		\$475.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-OSP-OS	Server, Standalone, EMP Support On-Shore		\$557.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-OSV	Server OS, EMP Support		\$282.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-OSV-OS	Server OS, EMP Support On-Shore		\$363.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-SQL	Microsoft SQL Server, EMP Support		\$580.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-SQL-OS	Microsoft SQL Server, EMP Support On-Shore		\$769.00	Recurring
Intelligent Cloud	DC Storage	ATS-EMPS-DCI-STORAGE	Storage Controller, EMP Support		\$1,175.00	Recurring
Intelligent Cloud	DC Storage	ATS-EMPS-DCI-STORAGE-OS	Storage Controller, EMP Support On-Shore		\$1,234.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-UCSMGR	Cisco UCS Fabric Interconnect Pair, EMP Support		\$585.00	Recurring
Intelligent Cloud	DC Apps	ATS-EMPS-DCI-UCSMGR-OS	Cisco UCS Fabric Interconnect Pair, EMP Support On-Shore		\$620.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPS-DCI-UPS	UPS, EMP Support		\$135.00	Recurring
Intelligent Cloud	DC Environment	ATS-EMPS-DCI-UPS-OS	UPS, EMP Support On-Shore		\$174.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-VMWHOST	vSphere Host, EMP Support		\$419.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-VMWHOST-OS	vSphere Host, EMP Support On-Shore		\$434.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-VMWNSX	NSX Deployment, EMP Support		\$580.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-VMWNSX-OS	NSX Deployment, EMP Support On-Shore		\$769.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-VMWSRM	vSphere SRM Site, EMP Support		\$580.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-VMWSRM-OS	vSphere SRM Site, EMP Support On-Shore		\$769.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-VMWSRVR	vSphere vCenter Server, EMP Support		\$580.00	Recurring
Intelligent Cloud	DC Virtualization	ATS-EMPS-DCI-VMWSRVR-OS	vSphere vCenter Server, EMP Support On-Shore		\$769.00	Recurring
Intelligent Cloud	DC Infrastructure	ATS-PRO-DATA-BLADEB	Blade Server Implementation, Existing		\$3,119.41	One-Time
Intelligent Cloud	DC Infrastructure	ATS-PRO-DATA-BLADEG	Blade Server Implementation, New		\$15,018.97	One-Time
Intelligent Cloud	DC Hyperconverged	ATS-PRO-DATA-HCICLUS	Upgrade a single hyperconverged cluster with VMware vSphere software		\$4,514.74	One-Time
Intelligent Cloud	DC Hyperconverged	ATS-PRO-DATA-HCIFI	Upgrade a pair of Cisco Fabric Interconnect in an existing hyperconverged cluster with VM		\$1,154.58	One-Time
Intelligent Cloud	DC Hyperconverged	ATS-PRO-DATA-HCIG	Hyperconverged Cluster Node Implementation		\$8,703.13	One-Time
Intelligent Cloud	DC Hyperconverged	ATS-PRO-DATA-HCINODE	Upgrade a single hyperconverged server node in an existing hyperconverged cluster with		\$2,363.47	One-Time
Intelligent Cloud	DC Hyperconverged	ATS-PRO-DATA-HCINODEADD	Hyperconverged Cluster Node Add-On		\$6,482.75	One-Time
Intelligent Cloud	DC Apps	ATS-PRO-DATA-MSADASMT	Active Directory Assessment, Single Forrest, 3 sites		\$14,133.11	One-Time
Intelligent Cloud	DC Apps	ATS-PRO-DATA-MSADUP	MS Active Directory Domain Controller Upgrade		\$2,654.85	One-Time
Intelligent Cloud	DC Apps	ATS-PRO-DATA-MSXASMT	MS Exchange Assessment for a single Server		\$3,140.69	One-Time
Intelligent Cloud	DC Apps	ATS-PRO-DATA-MSXMIG	MS Exchange on-prem to cloud migration, 100 users		\$29,443.98	One-Time
Intelligent Cloud	DC Apps	ATS-PRO-DATA-MSXMIGUSRAD	MS Exchange on-prem to cloud migration, single user		\$39.26	One-Time
Intelligent Cloud	DC Apps	ATS-PRO-DATA-MSXUP	MS Exchange Upgrade, 4 servers, 1000 users		\$27,873.63	One-Time
Intelligent Cloud	DC Infrastructure	ATS-PRO-DATA-RACKG	Rack Server Implementation		\$3,121.79	One-Time
Intelligent Cloud	DC Storage	ATS-PRO-DATA-STORAGEB	Storage Shelf Expansion		\$3,260.97	One-Time
Intelligent Cloud	DC Storage	ATS-PRO-DATA-STORAGEMEDG	Storage Unit Deployment, Max 2 controllers		\$16,337.28	One-Time
Intelligent Cloud	DC Storage	ATS-PRO-DATA-STORAGESMG	Storage Unit Deployment, Internal, max 2 controllers		\$8,594.34	One-Time
Intelligent Cloud	DC Virtualization	ATS-PRO-DATA-VMWCTUP	VMware vCenter Software Upgrade		\$2,748.10	One-Time
Intelligent Cloud	DC Virtualization	ATS-PRO-DATA-VMWMIG	VMware Migration, 10 virtual machines		\$1,791.28	One-Time
Intelligent Cloud	DC Virtualization	ATS-PRO-DATA-VMWSHUP	VMWare vSphere Host Upgrade, Single		\$2,748.10	One-Time
Intelligent Cloud	DC Virtualization	DEV-MSN-EP-RMTHWSUP	OEM Warranty Coordination		\$8.00	One-Time
Intelligent Cloud	AI	ICL-3PN-AI-AUTOMATION	Partner-delivered applied AI solution; tailored for specific workloads or industries.	Requires Configuration		One-Time
Intelligent Cloud	AI	ICL-3PN-AI-AUTORPA	Third-party delivered automation solution, customized to industry-specific processes.	Requires Configuration		One-Time
Intelligent Cloud	AI	ICL-3PN-AI-IVA-3RD	Third-party delivered IVA deployment or workshop	Requires Configuration		One-Time
Intelligent Cloud	AI	ICL-3PN-AI-STRATEGY-3RD	Third-party delivered AI strategy workshops	Requires Configuration		One-Time
Intelligent Cloud	Hyperscale	ICL-3PN-AWS-TRNG-ILT-ADVVA	AWS Advanced AWS-TRNG-ILT-Architected Best Practices		\$10,000.00	One-Time
Intelligent Cloud	Hyperscale	ICL-3PN-AWS-TRNG-ILT-AGENTICAI	Agentic AI Foundations		\$10,000.00	One-Time
Intelligent Cloud	Hyperscale	ICL-3PN-AWS-TRNG-ILT-ARCH	Architecting on AWS		\$30,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-DEVOPS	DevOps Engineering on AWS		\$30,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-DEVSERVERLESS	Developing Serverless Solutions on AWS		\$30,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-DSSAGE	Practical Data Science with Amazon SageMaker		\$10,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-EKS	Running Containers on Amazon Elastic Kubernetes Service (Amazon EKS)		\$30,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-GENAIESS	Generative AI Essentials on AWS		\$10,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-GENAIEEXEC	Generative AI for Executives		\$10,000.00	One-Time
Intelligent Cloud	Hyperscale	ICL-3PN-AWS-TRNG-ILT-MIGESS	AWS Migration Essentials		\$10,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-MIGRATE	Migrating to AWS		\$30,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-MLENG	Machine Learning Engineering on AWS		\$30,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-MLOPSENG	MLOps Engineering on AWS		\$30,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-NETESS	Networking Essentials for Cloud Applications on AWS		\$10,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-PREPMLENG	Exam Prep: AWS Certified Machine Learning Engineer – Associate (MLA-C01)		\$10,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-PREPPRAC	Exam Prep: AWS Certified AI Practitioner (AIF-C01)		\$10,000.00	One-Time
Intelligent Cloud	Hyperscale	ICL-3PN-AWS-TRNG-ILT-SAGE4DS	Amazon SageMaker Studio for Data Scientists		\$30,000.00	One-Time
Intelligent Cloud		ICL-3PN-AWS-TRNG-ILT-SECENG	Security Engineering on AWS		\$30,000.00	One-Time
Intelligent Cloud	Hyperscale	ICL-3PN-AWS-TRNG-ILT-SECESS	AWS Security Essentials		\$10,000.00	One-Time
Intelligent Cloud	Hyperscale	ICL-3PN-AWS-TRNG-ILT-TECH	AWS Technical Essentials		\$10,000.00	One-Time
Intelligent Cloud	Backup and Disaster Recovery	ICL-3PR-NA-BAAO365LIC	Backup as a Service - O365 Backup License		\$3.00	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-3PR-NA-VEEAMCC-LIC-OS-BU	BaaS - Veeam Cloud Connect - Off Site BU Lic (VeeamONE N/A)		\$7.14	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-3PR-NA-VEEAMENTP	Backup as a Service - Veeam Availability - Enterprise Plus (Includes VeeamONE)		\$21.77	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-3PR-NA-VEEAMEPVM-SRV	BaaS - Backup & Replication - Ent Plus for VM or Server or Cloud (Does NOT include Veeam		\$18.57	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-3PR-NA-VEEAMFSLIC	Backup as a Service - File Share License (per 500GB)		\$11.89	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-3PR-NA-VEEAMONE-O365-USER-10	BaaS - VeeamONE - for O365 User (10 Pack)		\$37.14	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-3PR-NA-VEEAMONE-VM-CLD-SRV	BaaS - VeeamONE - for VM, Cloud VM, or Server		\$3.80	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AW-MSDRBWVM	DRaaS, Restore (From Backup) Mgd Service per VM - AWS		\$74.29	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AW-MSDRREPRV	DRaaS Replication Service for AWS (Managed Replicated Workload)		\$100.00	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-AWSCICD-NP	Managed AWS DevOps Automation - Non-Production Environment Support		\$2,285.71	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-AWSCONT-20	Managed AWS Cloud Service for Containers, 15-20 Clusters		\$17,142.86	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-AWSSVRL-NP	Managed AWS Cloud Service for Serverless Computing - Non-Production Environment Su		\$2,285.71	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-AWSSVRL-P	Managed AWS Cloud Service for Serverless Computing - Production Environment Suppor		\$4,000.00	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-CBE-3	Managed Cloud Service for AWS Container-Based Environments (up to 3)		\$7,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-CBE-4	Managed Cloud Service for AWS Container-Based Environments (up to 4)		\$9,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-CBE-XTRA	Additional Container-Based Production Environments for AWS		\$3,142.86	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-CICD-P	Managed AWS DevOps Automation - Production Environment Support		\$4,000.00	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-COMP-AO	Managed AWS Compliance support - add-on service		\$1,234.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-DEVOPS-3	Managed DevOps Service for AWS Environments (up to 3)		\$7,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-DEVOPS-4	Managed DevOps Service for AWS Environments (up to 4)		\$9,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-DEVOPS-GITHUB	Managed AWS Cloud Service, DevOps Support, GitHub Actions Support		\$3,142.86	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-DEVOPS-XTRA	Additional DevOps Production Environments for AWS		\$3,142.86	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-EC2RDS	Managed AWS Cloud Service for Servers (EC2 & RDS)		\$157.14	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-EKS-NP	Managed AWS Cloud Service for Containers - Non-production Cluster Support		\$2,285.71	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-EKS-P	Managed AWS Cloud Service for Containers - Production Cluster Support		\$4,000.00	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-LITE-CONT-3	MCS Lite for Container-Based Environments (up to 3)		\$3,857.14	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-LITE-DEVOPS-3	MCS Lite for DevOps Environments (up to 3)		\$3,857.14	Recurring

Intelligent Cloud	Hyperscale	ICL-MSR-AWS-LITE-DR-COMP	DR Compute - Included	\$55.00	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-LITE-SRVR	MCS Lite for Servers	\$55.00	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-LITE-SRVRLESS-3	MCS Lite for Serverless Environments (up to 3)	\$3,857.14	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AWS-REC-DR-COMP	MCS Recover - DR Compute AWS	\$57.14	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AWS-REC-DR-CONT	MCS Recover - DR Containers AWS	\$3,142.86	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-REC-DR-DEVOPS	MCS Recover - DR DevOps AWS	\$3,142.86	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-REC-DR-SRVR-LESS	MCS Recover - DR Serverless AWS	\$3,142.86	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AWS-S3-EBT-CUST	MCS Recover - DR Serverless AWS	\$1,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-SVRL-3	Managed Cloud Service for AWS Serverless Environments (up to 3)	\$7,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-SVRL-4	Managed Cloud Service for AWS Serverless Environments (up to 4)	\$9,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-SVRL-NP	Managed AWS Cloud Service for Serverless Computing - Non-Production Environment Su	\$2,285.71	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AWS-SVRL-P	Managed AWS Cloud Service for Serverless Computing - Production Environment Suppor	Requires Configuration	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AZ-CBE-3	Managed Cloud Service for Azure Container-Based Environments (up to 3)	\$7,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AZ-CBE-4	Managed Cloud Service for Azure Container-Based Environments (up to 4)	\$9,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AZ-CBE-XTRA	Additional Container-Based Production Environments for Azure	\$3,142.86	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AZ-DEVOPS-3	Managed DevOps Service for Azure Environments (up to 3)	\$7,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AZ-DEVOPS-4	Managed DevOps Service for Azure Environments (up to 4)	\$9,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AZ-DEVOPS-XTRA	Additional DevOps Production Environments for Azure	\$3,142.86	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AZ-MSDRREPRV	DRaaS Replication Service for Azure (Managed Replicated Workload)	\$100.00	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AZ-MSDRRERE	DRaaS, Restore (From Backup) Mgd Service per VM - Azure	\$74.29	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AZ-REC-DR-COMP	MCS Recover - DR Compute Azure	\$55.00	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AZ-REC-DR-CONT	MCS Recover - DR Containers Azure	\$3,142.86	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AZ-REC-DR-DEVOPS	MCS Recover - DR DevOps Azure	\$3,142.86	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AZ-REC-DR-SRVR-LESS	MCS Recover - DR Serverless Azure	\$3,142.86	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AZ-SRVR	Managed Cloud Services for Azure - Server	\$142.86	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AZ-SVRL-3	Managed Cloud Service for Azure Serverless Environments (up to 3)	\$7,714.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AZ-SVRL-4	Managed Cloud Service for Azure Serverless Environments (up to 4)	\$9,714.29	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AZU-LZONE	Recovery Azure VPC Landing Zone Variable	Requires Configuration	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-AZU-VDCCON	VDC Support - Azure Variable	Requires Configuration	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-AZ-VDESKTOP-10	Azure Virtual Desktop Host	\$228.57	Recurring
Intelligent Cloud	Financial Operations	ICL-MSR-CLOUD-FINOPS-ESSENTIALS	FinOps Service - Essentials	Requires Configuration	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-COMP-AO	Managed AWS Compliance support - add-on service	\$1,234.29	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-FOUND-L0	Managed Cloud Services - Foundation Services (Level 0)	\$3,142.86	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-FOUND-L1	Managed Cloud Services - Foundation Services (Level 1)	\$4,285.71	Recurring
Intelligent Cloud	Hyperscale	ICL-MSR-FOUND-L2	Managed Cloud Service - Foundation Services (Level 2)	\$7,142.86	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-NA-BAAS-ENTRA-ID	Backup as a Service Entra ID Advanced - Keepit	\$4.80	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-NA-BAAS-ENTRA-ID-LIC	Backup as a Service License for Entra ID Advanced - Keepit	\$3.89	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-NA-BAASO365	Backup as a Service for M365 - KeepIT	\$4.60	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-NA-BAASO365-LIC	Backup as a Service License for M365 - Keepit	\$4.77	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-NA-BAASO365MG	Backup as a Service - O365 Backup Management	\$2.71	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-NA-DRASAWSLZ	Recovery AWS VPC Landing Zone variable	Requires Configuration	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-NA-VDNCNAWS	VDC Support - AWS Variable	Requires Configuration	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-NA-VEEAMFSMS	Backup as a Service - File Share Managed Service (per 500GB)	\$17.83	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-NA-VEEAMMPI	Back up and recover for workloads Backup as a Service - Managed Protected Instance (V	\$65.71	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-NA-VEEAM-SEC-MGD-SRVR	BaaS - Veeam Support for Secondary Managed Server	\$200.00	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-NA-VEEAMSVS	BaaS - Managed Support for Veeam Server	\$674.29	Recurring
Intelligent Cloud	Backup and Disaster Recovery	ICL-MSR-ZERTOLIC	MSP Zerto Replication License (Per Replicated Workload)	\$80.00	Recurring
Intelligent Cloud	AI	ICL-PRO-AI-AGENTIC CONFIGURE	Consulting engagement to configure, customize, and integrate Agentic AI platform into c	\$100,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-APPLIED AI-LARGE	Enterprise applied AI program with multiple advanced models, integrations, and governa	\$110,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-APPLIED AI-MEDIUM	Broader applied AI project across multiple datasets/use cases; includes API integration.	\$50,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-APPLIED AI-SMALL	Delivery of a focused AI solution (e.g., sentiment analysis, image tagging) for one busines	\$30,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-AUTOMATION-LARGE	Enterprise-wide RPA program with governance, dashboards, and ongoing process autom	\$110,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-AUTOMATION-MEDIUM	RPA expansion to multiple processes with cross-application integration and error handlin	\$50,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-AUTOMATION-SMALL	RPA deployment for one or two simple processes; includes setup and basic automation v	\$30,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-IVA-LARGE	Enterprise IVA program	\$110,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-IVA-MEDIUM	Multi-channel IVA deployment	\$40,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-IVA-SMALL	Intelligent Virtual Agent (IVA) Deployment	\$25,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-POC-3RD	Third-party delivered POC scoped for specific vertical or technology use case.	Requires Configuration	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-POC-LARGE	Enterprise POC covering several departments, advanced integrations, and measurable bu	\$120,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-POC-MEDIUM	Expanded POC covering multiple use cases, includes integration with data sources and in	\$50,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-POC-SMALL	Focused AI proof of concept for one business use case with minimal integration.	\$25,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI- STRATEGY-LARGE	Enterprise-wide AI strategy program recommendations.	\$90,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-STRATEGY-MEDIUM	Comprehensive AI strategy engagement across multiple domains.	\$40,000.00	One-Time
Intelligent Cloud	AI	ICL-PRO-AI-STRATEGY-SMALL	Rapid AI strategy assessment for a single domain.	\$15,000.00	One-Time
Intelligent Cloud	Hyperscale	ICL-PRO-AWS-CLARCH-1	MCS AWS - Cloud Architect Support	\$320.00	Recurring
Intelligent Cloud		ICL-PRO-AWS-CUSTOM	AWS Custom SKU	Requires Configuration	One-Time
Intelligent Cloud	Hyperscale	ICL-PRO-AWS-LZ-DEPLOY	AWS Landing Zone Deployment	Requires Configuration	One-Time
Intelligent Cloud	Hyperscale	ICL-PRO-AWS-MIG-ASSESS	AWS Migration Assessment	\$47,835.69	One-Time
Intelligent Cloud	Hyperscale	ICL-PRO-AWS-MIG-MOBILIZE	AWS Migration - Mobilize Phase	Requires Configuration	One-Time
Intelligent Cloud	Hyperscale	ICL-PRO-AWS-MIG-OLA-VMW	AWS Optimization and Licensing Assessment - VMWare	\$8,118.46	One-Time
Intelligent Cloud	Hyperscale	ICL-PRO-AWS-MIG-OLA-WIN	AWS Optimization and Licensing Assessment - Windows	\$8,118.46	One-Time
Intelligent Cloud	Hyperscale	ICL-PRO-AWS-TRNG-LNA	AWS Learning Needs Assessment	Requires Configuration	One-Time
Intelligent Cloud		ICL-PRO-AZ-CUSTOM	AWS Custom SKU	\$2.00	One-Time
Intelligent Cloud	Hyperscale	ICL-PRO-AZ-MIG-FILES	Azure File Share Setup and Data Migration	Requires Configuration	One-Time
Intelligent Cloud	Hyperscale	ICL-PRO-AZ-MIG-KERB	Microsoft Entra Cloud Kerberos Trust Deployment	Requires Configuration	One-Time
Intelligent Cloud	Hyperscale	ICL-PRO-CLD-MIG-ASSESS	Cloud Agnostic Migration Assessment	Requires Configuration	One-Time
Intelligent Cloud	Hyperscale	ICL-PRO-GCP-MIG-ASSESS	GCP Migration Assessment	Requires Configuration	One-Time
Intelligent Cloud	AI	ICL-PRR-AI-AGENTIC LICENSE	Annual subscription license for Partner or NWN€™s Agentic AI platform; includes orches	Requires Configuration	Recurring
Intelligent Connectivity	Fees	ATS-3PN-ADMIN-FEECCOLLECT	Charges related to fees, import taxes, and other non-NWN Charges	Requires Configuration	One-Time
Intelligent Connectivity	Carrier, Data	ATS-3PN-CIR-DAS-INSTALL	Cellular DAS - Installation	Requires Configuration	One-Time
Intelligent Connectivity	Carrier, Data	ATS-3PN-CIR-INT1GF	Broadband with Internet Service up at 1 Gbps (Fiber) (setup)	\$9,450.00	One-Time
Intelligent Connectivity	Custom	ATS-3PN-CUST	Third Party One-time Services	Requires Configuration	One-Time
Intelligent Connectivity	Carrier, Data	ATS-3PN-POTS-ATT	POTS in a Box Service, ATT - One Time Charges	Requires Configuration	One-Time
Intelligent Connectivity	Staffing	ATS-3PN-STAFFING	ATS NWN Staffing Services Setup	Requires Configuration	One-Time
Intelligent Connectivity	Custom	ATS-3PR-CUST-ARC	Third Party Annual Services	Requires Configuration	Recurring
Intelligent Connectivity	Custom	ATS-3PR-CUST-MRC	Third Party Monthly Services	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Data	ATS-3PR-POTS-ATT	POTS in a Box Service, ATT - Monthly Recurring Charges	Requires Configuration	Recurring
Intelligent Connectivity	Staffing	ATS-3PR-STAFFING	ATS NWN Staffing Services (Monthly)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Data	ATS-3PR-WDP-ATT	Wireless Data Plan, ATT - Monthly Recurring Charges	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Data	ATS-3PS-MPLS-10Mb	10 Mb MPLS Circuit	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-ATT	Recurring Revenue agent fees from AT&T (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-CENTRACOM	Recurring Revenue agent fees from CentraCom (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-COMCAST	Recurring Revenue agent fees from Comcast (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-CUST	Recurring Revenue agent fees from Custom Vendor	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-FRONTIER	Recurring Revenue agent fees from Frontier (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-GRANITE	Recurring Revenue agent fees from Granite (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-INTELEPEER	Recurring Revenue agent fees from IntelPeer (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-LUMEN	Recurring Revenue agent fees from Lumen (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-METTEL	Recurring Revenue agent fees from MetTel (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-SPECTROTEL	Recurring Revenue agent fees from Spectrotel (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-SPECTRUM	Recurring Revenue agent fees from Spectrum (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-VERIZON	Recurring Revenue agent fees from Verizon (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Agency	ATS-AAS-AGENCY-WINDSTREAM	Recurring Revenue agent fees from Windstream (Includes Carrier ServiceNow PM)	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-13IP	Static IP Add-on for a DIA Circuit, Thirteen	\$120.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-BB1GX35	Broadband Circuit, 1Gb Down, 35Mb Up	\$1,200.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-BB200X10	Broadband Circuit, 200Mb Down, 10Mb Up	\$430.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-BB300X15	Broadband Circuit, 300Mb Down, 15Mb Up	\$210.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-BB50X8	Broadband Circuit, 50Mb Down, 8Mb Up	\$160.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-DIA100M	DIA Circuit, 100Mb	\$1,150.00	Recurring

Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-DIA100MADD	100 Mb DIA add-on to existing Service	\$585.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-DIA10MADD	10 Mb DIA add-on to existing Service	\$237.50	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-DIA1G	DIA Circuit, 1GB	\$1,988.64	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-DIA1GADD	1 Gb DIA add-on to existing Service	\$1,035.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-DIA200MADD	200 Mb DIA add-on to existing Service	\$674.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-DIA20M	DIA Circuit, 20Mb	\$1,000.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-DIA20MADD	20 Mb DIA add-on to existing Service	\$300.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-DIA500M	DIA Circuit, 500Mb	\$1,510.42	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-DIA50M	DIA Circuit, 50Mb	\$1,050.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-ETH100M	Layer 2 Circuit, 100Mb	\$1,750.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-ETH10M	Layer 2 Circuit, 10Mb	\$1,000.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-ETH1G	Layer 2 Circuit, 1Gb	\$2,070.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-ETH20M	Layer 2 Circuit, 20Mb	\$1,193.18	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-ETH500M	Layer 2 Circuit, 500Mb	\$1,570.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-ETH50M	Layer 2 Circuit, 50Mb	\$1,486.49	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-ETH5M	Layer 2 Circuit, 5Mb	\$850.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-INT1G	1000 Mb Layer 3 Circuit	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-MPLS100M	MPLS Circuit, 100Mb	\$2,272.73	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-MPLS10M	MPLS Circuit, 10Mb	\$1,048.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-MPLS1G	MPLS Circuit, 1Gb	\$3,723.40	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-MPLS20M	MPLS Circuit, 20Mb	\$1,264.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-MPLS500M	MPLS Circuit, 500Mb	\$2,941.18	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-MPLS50M	MPLS Circuit, 50Mb	\$1,656.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-CIR-MPLS5M	MPLS Circuit, 5Mb	\$850.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-AAS-MPLS-R250N	MPLS port, access and Layer 3 routing device bundled service at 250 Mbps (MRC)	Requires Configuration	Recurring
Intelligent Connectivity	SPIFF	ATS-AAS-SPIFF	Agency Spiff	Requires Configuration	One-Time
Intelligent Connectivity	Carrier, Agency	ATS-AAS-SPIFF-CARRIER	Carrier Agency SPIFF Payments	Requires Configuration	One-Time
Intelligent Connectivity		ATS-AAS-SPIFF-CUST	One time Payment SPIFF from Custom Vendor	\$1,250.00	One-Time
Intelligent Connectivity	Adoption Services	ATS-EMPL-CYCLE-ADOPTION	EMP Lifecycle Adoption Services for ATS Solutions	Requires Configuration	Recurring
Intelligent Connectivity	Adoption Services	ATS-EMPL-CYCLE-ADOPTION-OS	EMP Lifecycle Adoption Services for ATS Solutions, On-Shore	Requires Configuration	Recurring
Intelligent Connectivity	EMP Integration	ATS-EMPL-CYCLE-INTEGRATE	EMP Lifecycle Platform Integrations for ATS Solutions	Requires Configuration	Recurring
Intelligent Connectivity	EMP Integration	ATS-EMPL-CYCLE-INTEGRATE-OS	EMP Lifecycle Platform Integrations for ATS Solutions, On-Shore	Requires Configuration	Recurring
Intelligent Connectivity	EMP Portal	ATS-EMPL-CYCLE-PORTALCUST	EMP Lifecycle Portal Customizations for ATS Solutions	Requires Configuration	Recurring
Intelligent Connectivity	EMP Portal	ATS-EMPL-CYCLE-PORTALCUST-OS	EMP Lifecycle Portal Customizations for ATS Solutions, On-Shore	Requires Configuration	Recurring
Intelligent Connectivity	Technical Experience Manager	ATS-EMPL-CYCLE-TEM	EMP Lifecycle Technical Experience Manager for ATS Solutions	Requires Configuration	Recurring
Intelligent Connectivity	Technical Experience Manager	ATS-EMPL-CYCLE-TEM-OS	EMP Lifecycle Technical Experience Manager for ATS Solutions, On-Shore	Requires Configuration	Recurring
Intelligent Connectivity	Carrier, Data	ATS-EMPMA-CIR-SPENGAGE	Carrier Circuit, EMP Maintain	\$78.66	Recurring
Intelligent Connectivity	EMP Integration	ATS-EMPMA-EBOND-MAINT	EMP eBonding OnGoing Support	\$1,428.57	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPM-LAN-CBS	Switch, Chasis Monitoring	\$55.43	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPM-LAN-CBS-OS	Switch, Chasis Monitoring, On-Shore	\$79.00	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPM-LAN-FPS	Switch, Fixed port Monitoring	\$55.43	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPM-LAN-FPS-OS	Switch, Fixed port Monitoring, On-Shore	\$79.00	Recurring
Intelligent Connectivity	WAN Networking	ATS-EMPM-LAN-RTR	Router Monitoring	\$55.43	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPM-LAN-RTR-OS	Router Monitoring, On-Shore	\$79.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPM-MCLDASH-CLDASH	Dashboard, Cloud Monitoring	\$55.43	Recurring
Intelligent Connectivity	Network Control	ATS-EMPM-MCLDASH-CLDASH-OS	Dashboard, Cloud Monitoring, On-Shore	\$79.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPM-WLAN-AAP	AP, Centrally Managed, On-Premise Monitoring	\$10.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPM-WLAN-AAP-OS	AP, Centrally Managed, On-Premise Monitoring, On-Shore	\$79.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPM-WLAN-WAP	AP, Cloud Managed Monitoring	\$10.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPM-WLAN-WAP-OS	AP, Cloud Managed Monitoring, On-Shore	\$79.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPM-WLAN-WLC	Wireless LAN Controller Monitoring	\$55.43	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPM-WLAN-WLCHA	Wireless LAN Controller, HA Pair Monitoring	\$55.43	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPM-WLAN-WLCHA-OS	Wireless LAN Controller, HA Pair Monitoring, On-Shore	\$118.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPM-WLAN-WLC-OS	Wireless LAN Controller Monitoring, On-Shore	\$79.00	Recurring
Intelligent Connectivity	Carrier, Data	ATS-EMPN-CIR-GOV	Implementation Governance for a single Circuit	\$280.00	One-Time
Intelligent Connectivity	Custom	ATS-EMPN-CUST	Custom EMP Enablment Services for ATS	Requires Configuration	One-Time
Intelligent Connectivity	EMP Integration	ATS-EMPN-EBOND-INCIDENT	EMP eBonding integration for Incidents	\$43,928.57	One-Time
Intelligent Connectivity	EMP Integration	ATS-EMPN-EBOND-REQUEST	EMP eBonding integration for Service Reqeuts and MACDs	\$43,928.57	One-Time
Intelligent Connectivity	Wired Networking	ATS-EMPO-LAN-CS	Switch, Chassis, EMP Operate	\$293.00	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPO-LAN-CS-OS	Switch, Chassis, EMP Operate On-Shore	\$216.83	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPO-LAN-FPS	Switch, Fixed Port, EMP Operate	\$200.00	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPO-LAN-FPS-OS	Switch, Fixed Port, EMP Operate On-Shore	\$201.43	Recurring
Intelligent Connectivity	WAN Networking	ATS-EMPO-LAN-RTG	Router, EMP Operate	\$200.00	Recurring
Intelligent Connectivity	WAN Networking	ATS-EMPO-LAN-RTG-OS	Router, EMP Operate On-Shore	\$280.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPO-NET-CLDASH	Network Dashboard, Cloud, EMP Operate	\$339.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPO-NET-CLDASH-OS	Network Dashboard, Cloud, EMP Operate On-Shore	\$416.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPO-NET-DNACHA	Cisco DNA Center HA Pair, EMP Operate	\$508.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPO-NET-DNACHA-OS	Cisco DNA Center HA Pair, EMP Operate On-Shore	\$624.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPO-NET-DNACS	Cisco DNA Center Server, EMP Operate	\$339.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPO-NET-DNACS-OS	Cisco DNA Center Server, EMP Operate On-Shore	\$416.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPO-NET-PREMMGT	Central Management Platform, On-Premise, EMP Operate	\$508.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPO-NET-PREMMGT-OS	Central Management Platform, On-Premise, EMP Operate On-Shore	\$624.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPO-SDWAN-CLOUDDASH	SD-WAN Dashboard, Cloud, EMP Operate	\$339.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPO-SDWAN-CLOUDDASH-OS	SD-WAN Dashboard, Cloud, EMP Operate On-Shore	\$416.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPO-SDWAN-EDGEINT	SD-WAN Edge Device, EMP Operate	\$200.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPO-SDWAN-EDGEINT-OS	SD-WAN Edge Device, EMP Operate On-Shore	\$280.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPO-SDWAN-HUBINT	SD-WAN HUB Device, EMP Operate	\$239.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPO-SDWAN-HUBINTHA	SD-WAN HUB Device, HA Pair, EMP Operate	\$359.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPO-SDWAN-HUBINTHA-OS	SD-WAN HUB Device, HA Pair, EMP Operate On-Shore	\$466.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPO-SDWAN-HUBINT-OS	SD-WAN HUB Device, EMP Operate On-Shore	\$310.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPO-SDWAN-PREMDASH	SD-WAN Dashboard, On-Premise, EMP Operate	\$508.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPO-SDWAN-PREMDASH-OS	SD-WAN Dashboard, On-Premise, EMP Operate On-Shore	\$624.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPO-WLAN-AAP	AP, Centrally Managed, EMP Operate	\$11.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPO-WLAN-AAP-OS	AP, Centrally Managed, EMP Operate On-Shore	\$25.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPO-WLAN-WAP	AP, Cloud Managed, EMP Operate	\$11.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPO-WLAN-WAP-OS	AP, Cloud Managed, EMP Operate On-Shore	\$2.86	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPO-WLAN-WLC	Wireless LAN Controller, EMP Operate	\$278.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPO-WLAN-WLCHA	Wireless LAN Controller HA Pair, EMP Operate	\$417.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPO-WLAN-WLCHA-OS	Wireless LAN Controller HA Pair, EMP Operate On-Shore	\$540.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPO-WLAN-WLC-OS	Wireless LAN Controller, EMP Operate On-Shore	\$360.00	Recurring
Intelligent Connectivity	CEM	ATS-EMPR-CEM-DEDICATED	Customer Experience Manager, Dedicated	Requires Configuration	Recurring
Intelligent Connectivity	Co-Delivery	ATS-EMPR-COD-ARUBA	NWN Maintenance, Co-Delivered Suport for Aruba	Requires Configuration	Recurring
Intelligent Connectivity	Co-Delivery	ATS-EMPR-COD-CISCO	NWN Maintenance, Co-Delivered Suport for Cisco	Requires Configuration	Recurring
Intelligent Connectivity	Co-Delivery	ATS-EMPR-COD-EXTREME	NWN Maintenance, Co-Delivered Suport for Extreme	Requires Configuration	Recurring
Intelligent Connectivity	Co-Delivery	ATS-EMPR-COD-FORTINET	NWN Maintenance, Co-Delivered Suport for Fortinet	Requires Configuration	Recurring
Intelligent Connectivity	Co-Delivery	ATS-EMPR-COD-JUNIPER	NWN Maintenance, Co-Delivered Suport for Juniper	Requires Configuration	Recurring
Intelligent Connectivity	Custom	ATS-EMPR-CUST	Custom EMP Recurring Services for ATS	Requires Configuration	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPR-LAN-HCKCON	Network Health Check, Recurring, Devices	\$41.00	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPR-LAN-HCKDCRK	Network Health Check, Recurring, Data Center Rack	\$180.00	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPR-LAN-HCKEDGE	Network Health Check, Recurring, Edge Closet	\$82.00	Recurring
Intelligent Connectivity	Co-Delivery	ATS-EMPR-VMA	Vendor Management	Requires Configuration	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPR-WLAN-HCKA	Annual WLAN Health Check, Additional WLC	\$170.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPR-WLAN-HCKP	Annual WLAN Health Check, Primary WLC Pair	\$725.00	Recurring
Intelligent Connectivity	Call Accounting	ATS-EMPS-DCI-ACU-OS	AC Unit, EMP Support On-Shore	\$174.00	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPS-LAN-CS	Switch, Chassis, EMP Support	\$207.00	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPS-LAN-CS-OS	Switch, Chassis, EMP Support On-Shore	\$249.00	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPS-LAN-FPS	Switch, Fixed Port, EMP Support	\$171.00	Recurring
Intelligent Connectivity	Wired Networking	ATS-EMPS-LAN-FPS-OS	Switch, Fixed Port, EMP Support On-Shore	\$201.43	Recurring
Intelligent Connectivity	WAN Networking	ATS-EMPS-LAN-RTG	Router, EMP Support	\$171.00	Recurring

Intelligent Connectivity	WAN Networking	ATS-EMPS-LAN-RTG-OS	Router, EMP Support On-Shore	\$220.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPS-NET-CLDASH	Network Dashboard, Cloud, EMP Support	\$300.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPS-NET-CLDASH-OS	Network Dashboard, Cloud, EMP Support On-Shore	\$314.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPS-NET-DNACHA	Cisco DNA Center HA Pair, EMP Support	\$450.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPS-NET-DNACHA-OS	Cisco DNA Center HA Pair, EMP Support On-Shore	\$471.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPS-NET-DNACS	Cisco DNA Center Server, EMP Support	\$300.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPS-NET-DNACS-OS	Cisco DNA Center Server, EMP Support On-Shore	\$314.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPS-NET-PREMMGT	Central Management Platform, On-Premise, EMP Support	\$450.00	Recurring
Intelligent Connectivity	Network Control	ATS-EMPS-NET-PREMMGT-OS	Central Management Platform, On-Premise, EMP Support On-Shore	\$471.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPS-SDWAN-CLOUDDASH	SD-WAN Dashboard, Cloud, EMP Support	\$300.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPS-SDWAN-CLOUDDASH-OS	SD-WAN Dashboard, Cloud, EMP Support On-Shore	\$314.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPS-SDWAN-EDGEINT	SD-WAN Edge Device, EMP Support	\$171.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPS-SDWAN-EDGEINT-OS	SD-WAN Edge Device, EMP Support On-Shore	\$220.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPS-SDWAN-HUBINT	SD-WAN HUB Device, EMP Support	\$207.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPS-SDWAN-HUBINTHA	SD-WAN HUB Device, HA Pair, EMP Support	\$311.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPS-SDWAN-HUBINTHA-OS	SD-WAN HUB Device, HA Pair, EMP Support On-Shore	\$371.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPS-SDWAN-HUBINT-OS	SD-WAN HUB Device, EMP Support On-Shore	\$249.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPS-SDWAN-PREMDASH	SD-WAN Dashboard, On-Premise, EMP Support	\$450.00	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-EMPS-SDWAN-PREMDASH-OS	SD-WAN Dashboard, On-Premise, EMP Support On-Shore	\$471.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPS-WLAN-AAP	AP, Centrally Managed, EMP Support	\$10.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPS-WLAN-AAP-OS	AP, Centrally Managed, EMP Support On-Shore	\$23.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPS-WLAN-WAP	AP, Cloud Managed, EMP Support	\$6.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPS-WLAN-WAP-OS	AP, Cloud Managed, EMP Support On-Shore	\$6.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPS-WLAN-WLC	Wireless LAN Controller, EMP Support	\$244.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPS-WLAN-WLCHA	Wireless LAN Controller HA Pair, EMP Support	\$366.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPS-WLAN-WLCHA-OS	Wireless LAN Controller HA Pair, EMP Support On-Shore	\$414.00	Recurring
Intelligent Connectivity	Wireless Networking	ATS-EMPS-WLAN-WLC-OS	Wireless LAN Controller, EMP Support On-Shore	\$277.00	Recurring
Intelligent Connectivity	Custom	ATS-MSN-CUST	NWN Custom Setup	Requires Configuration	One-Time
Intelligent Connectivity	Carrier, Data	ATS-MSN-INT-MPLS200M	Bundled Internet Access - 200Mbps	Requires Configuration	One-Time
Intelligent Connectivity	Carrier, Data	ATS-MSN-MPLS-R250M	MPLS port, access and Layer 3 routing device bundled service at 250 Mbps (NRC)	Requires Configuration	One-Time
Intelligent Connectivity	Staffing	ATS-MSN-STAFFING	ATS NWN Staffing Services Setup	Requires Configuration	One-Time
Intelligent Connectivity	Co-Delivery	ATS-MSR-CI-COD	Carousel Co-Delivery Support	Requires Configuration	Recurring
Intelligent Connectivity	Co-Delivery	ATS-MSR-COD-ARUBA	NWN Maintenance, Co-Delivered Suport for Aruba	Requires Configuration	Recurring
Intelligent Connectivity	Co-Delivery	ATS-MSR-COD-CISCO	NWN Maintenance, Co-Delivered Suport for Cisco	Requires Configuration	Recurring
Intelligent Connectivity	Co-Delivery	ATS-MSR-COD-EXTREME	NWN Maintenance, Co-Delivered Suport for Extreme	Requires Configuration	Recurring
Intelligent Connectivity	Co-Delivery	ATS-MSR-COD-FORTINET	NWN Maintenance, Co-Delivered Suport for Fortinet	Requires Configuration	Recurring
Intelligent Connectivity	Co-Delivery	ATS-MSR-COD-JUNIPER	NWN Maintenance, Co-Delivered Suport for Juniper	Requires Configuration	Recurring
Intelligent Connectivity	WAN/SD-WAN	ATS-MSR-SDWAN-MOPREM-OS	Monitor and Operate of a SD-WAN Dashboard On-Premise. On-Shore Delivery	\$407.17	One-Time
Intelligent Connectivity	Staffing	ATS-MSR-STAFFING	NWN Staffing Resources (Monthly Recurring Charge)	Requires Configuration	Recurring
Intelligent Connectivity	OEM Maintenance	ATS-OEM-SUPPORT	ATS-OEM-SUPPORT	Requires Configuration	Recurring
Intelligent Connectivity	Miscellaneous Equipment	ATS-PRN-MISC-EQUIPMENT	Cost capture ATS supplies, cables, and other accessories required to complete a project c	Requires Configuration	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-ASE-AH	NWN Associate Solutions Engineer Hourly Rate (After-hours)	\$231.00	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-ASE-AHW	Field Service Repair Technician Sunday and Holiday Hours	\$231.00	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-ASE-S	NWN Associate Solutions Engineer Hourly Rate	\$155.00	One-Time
Intelligent Connectivity	Carrier, Data	ATS-PRO-CIR-BB	Broadband Internet (BB) Circuit Provisioning	\$2,465.09	One-Time
Intelligent Connectivity	Carrier, Data	ATS-PRO-CIR-DIA	Direct Internet Access (DIA) circuit Provisioning	\$2,465.09	One-Time
Intelligent Connectivity	Carrier, Data	ATS-PRO-CIR-ETH	Ethernet Circuit Provisioning	\$2,465.09	One-Time
Intelligent Connectivity	Carrier, Data	ATS-PRO-CIR-EVC	Ethernet Virtual Connection (EVC) MAE	\$2,465.09	One-Time
Intelligent Connectivity	Carrier, Data	ATS-PRO-CIR-MPLS	MPLS Circuit Provisioning	\$2,465.09	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-CLDASH	LAN/WLAN Dashboard, Cloud, Configuration	\$1,135.20	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-CON-AH	NWN Consultant Hourly Rate (After-hours)	\$557.27	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-CON-S	NWN Consultant Hourly Rate Replacement Product Id for ATS-Pro-Consult-HrlyRate-Stnd	\$368.87	One-Time
Intelligent Connectivity	Custom	ATS-PRO-CUST	NWN Custom Professional Services	Requires Configuration	One-Time
Intelligent Connectivity	Governance	ATS-PRO-CUTOVER	Normal hours Cutover Window (block of 2 hours)	\$592.77	One-Time
Intelligent Connectivity	Governance	ATS-PRO-CUTOVERAH	After hours Cutover Window (block of 2 hours)	\$821.29	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-DNACASU	DNA Center Assurance Use Case Configuration	\$10,310.93	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-DNACASUAD	DNA Center Assurance, Device on-boarding	\$140.60	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-DNACAUTO	DNA Center Automation Use Case Configuration	\$9,139.24	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-DNACAUTOAD	DNA Center Automation Use Case Template	\$1,037.35	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-DNACHA	DNA Center Appliance Implementation, HA, 3 Node	\$14,060.36	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-DNACS	DNA Center Appliance Implementation, Single Node	\$7,498.86	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-3RDPARTY	ATS Governance of 3rd party services	\$2,013.67	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-CUTOVER-ADV-AH	ATS Cutover Event, Full Day, After Hours	\$3,538.20	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-CUTOVER-ADV-S	ATS Cutover Event, Full Day, After Hours	\$2,119.37	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-CUTOVER-STD-AH	ATS Cutover Event, Half Day, After Hours	\$1,769.10	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-CUTOVER-STD-S	ATS Cutover Event, Half Day, Normal Business Hours	\$1,185.54	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-DESIGN	ATS Low-Level Design Workshop	\$2,808.59	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-INITIATE	ATS Project Initiation	\$503.42	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-KICKOFF	ATS Project Kickoff Meeting	\$1,473.75	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-KT	ATS Project Completion and Knowledge Transfer	\$718.62	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-POSTCUT-ONSITE	ATS Project Site Post Cutover Support, Half Day Onsite	\$933.83	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-POSTCUT-REMOTE	ATS Project Site Post Cutover Support, Half Day Remote	\$933.83	One-Time
Intelligent Connectivity	Governance	ATS-PRO-GOV-TRAVELEXP	ATS Travel and Expense Budget	Requires Configuration	One-Time
Intelligent Connectivity	Governance	ATS-PRO-KICKOFF	Kickoff Meetings (IKO / EKO) to begin a ATS Project & Closure meetings for 1 technology c	\$3,416.99	One-Time
Intelligent Connectivity	Governance	ATS-PRO-KICKOFFA	Kickoff add-on per additional ATS technology offering	\$2,098.24	One-Time
Intelligent Connectivity	Governance	ATS-PRO-KT	Additional Block of Knowledge Transfer hours (block of 2 hours)	\$937.36	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-ASSESS	Network Assessment and Report/Review	\$890.91	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-ASSESSF1	Edge Switch, WAN Branch Router	\$228.05	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-ASSESSF2	Firewall, Internet Router, WAN Router HQ	\$684.14	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-ASSESSF3	Distribution Switch, Unique Sites, Misc. Devices (i.e. Load Balancer, Optimizer, etc.)	\$456.09	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-ASSESSF4	Core Switch, WLC (from the point of network and connectivity into the network)	\$1,824.37	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-ASSESSFBASE	Services Required for Network Assessment (Discovery, Report creation)	\$8,329.50	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-CLCMSB	Switch, Fixed Port Cloud Replacement	\$404.65	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-CLCMSG	Switch, Fixed Port Cloud Implementation	\$561.68	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-COREUP	Software Upgrade for a Core Switch	\$7,665.22	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-CSB	Switch, Chassis Replacement	\$1,559.70	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-CSG	Modular Chassis Switch Build- Greenfield	\$2,050.44	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-DESIGNBAS	Network Design Session, New LAN/WAN, Basic	\$3,648.75	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-DESIGNINT	Network Design Session, New LAN/WAN, Intermediate	\$5,473.12	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-EDGEUP	Software Upgrade for an Edge Switch	\$4,028.90	One-Time
Intelligent Connectivity	Experience Management	ATS-PRO-LAN-ENTAGTE	Installation of ThousandEyes Agent on a Switch	\$588.88	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-FPSB	Fixed Port Switch - Brownfield	\$593.09	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-FPSG	Switch, Fixed Port Implementation- Greenfield	\$659.83	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-HCKCON	Network Health Check, Device Configurations	\$141.90	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-HCKDCRK	Network Health Check, One-Time, Data Center Rack	\$624.36	One-Time
Intelligent Connectivity	Wired Networking	ATS-PRO-LAN-HCKEDGE	Network Health Check, One-Time, Edge Closet	\$283.80	One-Time
Intelligent Connectivity	WAN Networking	ATS-PRO-LAN-RTB	Router Replacement	\$1,087.03	One-Time
Intelligent Connectivity	WAN Networking	ATS-PRO-LAN-RTBASG	Router Implementation, Basic	\$1,289.61	One-Time
Intelligent Connectivity	WAN Networking	ATS-PRO-LAN-RTINTG	Router Implementation, Intermediate	\$2,505.13	One-Time
Intelligent Connectivity	WAN Networking	ATS-PRO-LAN-SOHOEDGE	SOHO Edge Device Implementation	\$561.68	One-Time
Intelligent Connectivity	WAN Networking	ATS-PRO-LAN-SOHOHUBHA	SOHO Hub Device HA Pair Implementation	\$6,898.94	One-Time
Intelligent Connectivity		ATS-PRO-MDRN-WAN-DSGN-BAS	Meraki SDWAN Design And Document Solution For Modern WAN Bundle	\$4,273.50	One-Time
Intelligent Connectivity		ATS-PRO-MDRN-WAN-HA	Stage, Configure, And Test Meraki High Availability SDWAN Gateway For Modern WAN B	\$1,199.49	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-PM-AH	NWN Project Manager Hourly Rate (After-hours)	\$343.83	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-PM-S	NWN Project Manager Hourly Rate	\$228.83	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-PREMMGMT	LAN/WLAN On-Premise Management Server Implementation	\$9,273.82	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-PREMMGMTUP	LAN/WLAN On-Premise Management Server Upgrade	\$6,811.18	One-Time
Intelligent Connectivity	WAN/SD-WAN	ATS-PRO-SDWAN-CLMGMT	SD-WAN Cloud Dashboard Configuration	\$1,560.00	One-Time
Intelligent Connectivity	WAN/SD-WAN	ATS-PRO-SDWAN-EDGEBAS	SD-WAN Edge Device Implementation, Basic	\$1,177.52	One-Time

Intelligent Connectivity	WAN/SD-WAN	ATS-PRO-SDWAN-EDGEINT	SD-WAN Edge Device Implementation, Intermediate	\$1,437.25	One-Time
Intelligent Connectivity	WAN/SD-WAN	ATS-PRO-SDWAN-HUBBAS	Hub Site: Single or Redundant Active/Standby - Design/Configuration/Installation/Cutov	\$3,918.14	One-Time
Intelligent Connectivity	WAN/SD-WAN	ATS-PRO-SDWAN-HUBINT	SD-WAN Hub Router Deployment, Intermediate	\$17,767.77	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-SE-AH	NWN Sr Solution Engineer Hourly Rate (After-hours) Replacement Product Id for ATS-Pro	\$316.11	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-SE-S	NWN Solution Engineer Hourly Rate Replacement Product Id for ATS-Pro-Engr-HrlyRate-S	\$212.23	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-SRPM-AH	NWN Sr Project Manager Hourly Rate (After-hours)	\$406.05	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-SRPM-S	NWN Sr Project Manager Hourly Rate	\$268.95	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-SRSE-AH	NWN Sr Solution Engineer Hourly Rate (After-hours)	\$468.39	One-Time
Intelligent Connectivity	Hourly	ATS-PRO-SRSE-S	NWN Sr Solution Engineer Hourly Rate Replacement Product Id for ATS-Pro-SrEngr-HrlyR	\$311.13	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-APCON	Wireless AP Configuration	\$120.29	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-APTUNE	Wireless RF Tuning, per AP	\$14.19	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-WLAN-CLMGMT	Wireless LAN Controller, Cloud, Deployment	\$1,702.80	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-DSGN	Wireless Design Session	\$3,556.62	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-HCKA	Wireless Health Check, Additional WLC	\$2,270.39	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-HCKP	Wireless Health Check, Primary WLC/Dashboard	\$5,675.99	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-WLAN-MFAP	Wireless Floor Map Configuration	\$37.90	One-Time
Intelligent Connectivity	Network Control	ATS-PRO-WLAN-MFIF	WLAN Floor Plan/Map Configuration	\$487.13	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-RFS	Baseline RF analysis for Active Wireless Survey	\$103.36	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SAEDD	Active Wireless Data Survey, Education, 4000sqft	\$400.76	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SAEDLV	Active Wireless Voice Survey, Education, 1800sqft	\$400.76	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SAMEDD	Active Wireless Data Survey, Medical, 4000sqft	\$517.44	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SAMEDLV	Active Wireless Voice Survey, Medical, 1800sqft	\$517.44	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SAOFFD	Active Wireless Data Survey, Office, 4000sqft	\$350.59	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SAOFFLV	Active Wireless Voice Survey, Office, 1800sqft	\$350.59	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SAWHSED	Active Wireless Data Survey, Warehouse, 4000sqft	\$571.50	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SAWHSES	Active Wireless Scanner Survey, Warehouse, 5500sqft	\$571.50	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SFF	WLAN Floorplan/Map Formatting	\$283.80	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SP3K	Predictive Wireless Survey, Office, 3000sqft	\$97.39	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SPEDMED	Passive Wireless Survey for up to 16000 square feet in an Education or Medical space	\$408.58	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SPOFF	Passive Wireless Survey, Office, 25000sqft	\$425.70	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SPWHSE	Passive Wireless Survey, Warehouse, 82000sqft	\$624.36	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-SR	Site Survey Results Review	\$567.60	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-TRWPL	Trusted Workplace Insights Configuration	\$12,574.85	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-WLC1	Wireless LAN Controller Deployment, Single	\$2,662.90	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-WLC2	Wireless LAN Controller Deployment, HA	\$4,682.69	One-Time
Intelligent Connectivity	Wireless Networking	ATS-PRO-WLAN-WLCUP	Wireless LAN Controller HA Pair Upgrade	\$1,702.80	One-Time
Intelligent Connectivity	UC Endpoints	UC-MSN-CDNCS22-CONFSPK	Unbundled - Cloud-Hosted VoIP Service Package with Conference Room Speakerphone.	Requires Configuration	One-Time
Intelligent Connectivity		ICL-3PN-AWS-TRNG-ILT-BATCH	Building Batch Data Analytics Solutions on AWS	\$10,000.00	One-Time
Intelligent Connectivity		ICL-3PN-AWS-TRNG-ILT-BUILDNOSQL	Build Modern Applications with AWS NoSQL Databases	\$10,000.00	One-Time
Intelligent Connectivity		ICL-3PN-AWS-TRNG-ILT-DARED	Building Data Analytics Solutions Using Amazon Redshift	\$10,000.00	One-Time
Intelligent Connectivity		ICL-3PN-AWS-TRNG-ILT-DATALAKES	Building Data Lakes on AWS	\$10,000.00	One-Time
Intelligent Connectivity		ICL-3PN-AWS-TRNG-ILT-WABP	AWS Well-Architected Best Practices	\$10,000.00	One-Time
Intelligent Workplace		CC-MSR-NWNFL-AGENT-OV	Standard Agent overage or variation	Requires Configuration	One-Time
Intelligent Workplace	Fees	UC-3PN-ADMIN-FEECOLLECT	Charges related to fees, import taxes, and other non-NWN Charges	Requires Configuration	One-Time
Intelligent Workplace		UC--3PN-CDNCS29-DMCF	Extended Demarcation - Optical Fiber Link – Regular Hours	\$1,200.00	One-Time
Intelligent Workplace		UC-3PN-CDNCS29-DMCFAH	Extended Demarcation - Optical Fiber Link – Overtime Hours	\$1,500.00	One-Time
Intelligent Workplace	Custom	UC-3PN-CUST	Custom Third Party One-time Services	Requires Configuration	One-Time
Intelligent Workplace	Custom	UC-3PN-CUST-IPO	3rd-Party Services for Avaya IPO	Requires Configuration	One-Time
Intelligent Workplace	Education Safety	UC-3PN-EDSAF-CBGI	Remote Configuration	\$450.00	One-Time
Intelligent Workplace	Education Safety	UC-3PN-EDSAF-GTW2020	911Inform Gateway Upgrade to LTE Gateway	\$2,068.00	One-Time
Intelligent Workplace	Education Safety	UC-3PN-EDSAF-LDSIS-FP-X	Digitized Floorplans (Per Floor)	\$1,625.00	One-Time
Intelligent Workplace	Education Safety	UC-3PN-EDSAF-LDSSTRM	3rd-Party Endpoint License/Device	\$13.00	One-Time
Intelligent Workplace	Education Safety	UC-3PN-EDSAF-PHYINST	Physical Installation for Panic Button or Strobe Light (per Unit)	\$50.00	Recurring
Intelligent Workplace	Training	UC-3PN-MAESTRI-RFULL	UC Hybrid/Private Distance Learning Training - Full Day	Requires Configuration	One-Time
Intelligent Workplace	Carrier, SIP	UC-3PN-SIP-MUTVTF-4021	Mutare Voice Traffic Filter (VTF) - Additional customer location integration	\$7,500.00	One-Time
Intelligent Workplace	Carrier, SIP	UC-3PN-SIP-NW-DIDACT	Port In Fee	\$7.60	One-Time
Intelligent Workplace	Staffing	UC-3PN-STAFFING	Unified Communications 3rd Party Contracted Staffing Resources	Requires Configuration	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-A-CMADM	End-user Remote Training for Avaya CM Admin - Half Day	\$2,909.08	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-A-OSFULL	End-user On-site Training for Avaya - Full Day	\$6,468.42	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-A-RFULL	End-user Remote Training for Avaya - Full Day	\$4,004.26	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-A-SYSMGR	End-user Remote Training for Avaya System Manager - Half Day	\$2,909.08	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-C-OSFULL	End-user On-site Training for Cisco - Full Day	\$5,085.04	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-C-RFULL	End-user Remote Training for Cisco - Full Day	\$2,247.05	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-C-RHALF	End-user Remote Training for Cisco - Half Day	\$1,300.44	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-OFULL-C	UC ESS/COM Onsite Training- Full Day	\$5,400.00	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-RFULL-C	UC ESS/COM Distance Learning Training - Full Day	\$2,400.00	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-RHALF-C	UC ESS/COM Distance Learning Training - Half Day	\$1,400.00	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-WXCADMIN	WebEx Calling Administration Portal Training	\$379.01	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-WXCOPUSER	WebEx Calling Receptionist Console Training	\$379.01	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-WXCUSER	WebEx Calling End User Training Session	\$379.01	One-Time
Intelligent Workplace	Training	UC-3PN-TRAIN-WXMADMIN	WebEx Meeting Administration Training	\$379.01	One-Time
Intelligent Workplace	Carrier, SIP	UC-3PR-CONNECT-INFISUPT	AWS Connect Infrastructure Support	\$1,583.00	Recurring
Intelligent Workplace	Custom	UC-3PR-CUST-ARC	Third Party Annual Services	Requires Configuration	Recurring
Intelligent Workplace	Custom	UC-3PR-CUST-MRC	Third Party Monthly Services	Requires Configuration	Recurring
Intelligent Workplace	e911	UC-3PR-EDSAF-CELLRSOSD	Cellular 911 Call Alerts	\$2,571.43	Recurring
Intelligent Workplace	Education Safety	UC-3PR-EDSAF-ES/MSMAINT	Annual Hardware Maintenance for ES/MS Package	\$1,028.57	Recurring
Intelligent Workplace	Education Safety	UC-3PR-EDSAF-HSMAINT	Annual Hardware Maintenance for HS Package	\$1,391.43	Recurring
Intelligent Workplace	Education Safety	UC-3PR-EDSAF-SISINT	Connection for Student Information System (SIS) - Annual subscription per School	\$1,428.57	Recurring
Intelligent Workplace	Paging	UC-3PR-EN-T1	NWNC EMP Emergency Notification SaaS; TIER 1 (1-999)	\$82.00	Recurring
Intelligent Workplace	Paging	UC-3PR-EN-T2	NWNC EMP Emergency Notification SaaS; TIER 2 (1,000-4,999)	\$60.00	Recurring
Intelligent Workplace	Paging	UC-3PR-EN-T3	NWNC EMP Emergency Notification SaaS; TIER 3 (5,000-9,999 endpoints)	\$48.00	Recurring
Intelligent Workplace		UC-3PR-SIP-BW-LLD10K	Monthly Committed Spend Block of 10,000 Minutes Local/LD (Lower 48 + Canada)	\$142.86	Recurring
Intelligent Workplace		UC-3PR-SIP-BW-TF10K	Monthly Committed Spend Block of 10,000 Minutes Toll-Free	\$157.14	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-MUTCCFILTER-100K	Mutare Voice Spam Filter for Contact Centers - 100K Call Pack	\$8,571.40	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-MUTUCFILTER	Mutare Voice Spam Filter for UC User Subscription	\$30.90	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-MUTVTF-1230A	Mutare Voice Spam Filter - 100K Call Pack	\$4,800.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-MUTVTF-1231A	Mutare Voice Traffic Filter (VTF) - Hosting and single location (Single SBC or HA Pair) Integ	\$12,500.00	Recurring
Intelligent Workplace		UC-3PR-SIP-NW-911	A-la-carte Emergency Calling (911) Location Record	\$2.00	Recurring
Intelligent Workplace		UC-3PR-SIP-NW-DID	A-la-carte Direct Inward Dialing (DID) Number	\$0.50	Recurring
Intelligent Workplace		UC-3PR-SIP-NW-SYN	iPilot BYOC - Automated management, provisioning portal for unified communication an	\$5.71	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMP3PTN13K	Reputation Management Professional 7501-13000 Registered 3rd-party TNs	\$11,700.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMP3PTN1K	Reputation Management Professional 0-1000 Registered 3rd-party TNs	\$1,900.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMP3PTN20K	Reputation Management Professional 13001-20000 Registered 3rd-party TNs	\$14,400.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMP3PTN20K+	Reputation Management Professional More than 20K Registered 3rd-party TNs	\$19,800.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMP3PTN3K	Reputation Management Professional 1001-3000 Registered 3rd-party TNs	\$4,600.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMP3PTN7.5K	Reputation Management Professional 3001-7500 Registered 3rd-party TNs	\$9,000.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMPINSREP	CPaaS Standard - For Reputation Management with Insights Reporting	\$500.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMPIPTN13K	Reputation Management Professional 7501-13000 Registered Intelpeer TNs	\$9,750.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMPIPTN1K	Reputation Management Professional 0-1000 Registered TNs	\$1,800.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMPIPTN20K	Reputation Management Professional 13001-20000 Registered Intelpeer TNs	\$12,000.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMPIPTN20K+	Reputation Management Professional More than 20K Registered Intelpeer TNs	\$16,500.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMPIPTN3K	Reputation Management Professional 1001-3000 Registered Intelpeer TNs	\$3,500.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMPIPTN7.5K	Reputation Management Professional 3001-7500 Registered Intelpeer TNs	\$7,000.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-3PR-SIP-RMPSUBENT	Additional Subsidiaries/Entities Fee	\$550.00	Recurring
Intelligent Workplace	Staffing	UC-3PR-STAFFING	Unified Communications 3rd Party Contracted Staffing Resources (Monthly Recurring Ch	Requires Configuration	One-Time
Intelligent Workplace	Paging	UC-3PR-SUPP-1Y	NWNC Ongoing Support, EMP; 1-Year	\$6,200.00	Recurring
Intelligent Workplace	Paging	UC-3PR-SUPP-2Y	NWNC Ongoing Support, EMP; 3-Year	\$17,250.00	Recurring
Intelligent Workplace	Paging	UC-3PR-SUPP-3Y	NWNC Ongoing Support, EMP; 5-Year	\$27,000.00	Recurring
Intelligent Workplace	Custom	UC-3PS-ARC	Third Party Annual Services	Requires Configuration	Recurring

Intelligent Workplace	Carrier, SIP	UC-3PS-BWUS-CX10k	10,000 Minute Inbound/Outbound Bundle	\$90.00	Recurring
Intelligent Workplace	Custom	UC-3PS-NRC	Third Party One-time Services	Requires Configuration	One-Time
Intelligent Workplace	OEM Agency	UC-AAS-AGENCY-RCO	Recurring Revenue agent fees from RingCentral	Requires Configuration	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-CX10K	10,000 Minute Inbound/Outbound Bundle	\$90.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-DID	Unassigned DID	\$1.25	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-DIDE911	E911 DID	\$0.90	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-DIDSPARE	Unassigned DID	\$1.25	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-E911M	Enhanced 911 Sentry Gatekeeper	\$2.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-INTLM	One minute of International - Uncommitted	\$0.93	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-SIPTRUNK	1 SIP Trunk/Call Path (3,000 Mins/month)	\$30.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-STDC	Standard Calling	\$3.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-TF1000	1,000 Minutes Toll-Free Bundle	\$20.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-TF10K	10,000 Minutes Toll-Free Bundle	\$150.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-TFDID	Toll Free DID	\$2.50	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CIR-TFM	Toll Free Per Minute	Requires Configuration	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CONNECT-INFRXL	NWN managed AWS Infrastructure- XL Package	\$16,840.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-CONNECT-STRSSDP	NWN managed AWS Storage - SSD Provisioned	\$281.00	Recurring
Intelligent Workplace	Experience Management	UC-AAS-DVC-DX80	Cisco 23 Desktop Video Device	\$103.11	Recurring
Intelligent Workplace	Experience Management	UC-AAS-DXP-CLDMUC	Nectar UC Cloud	\$0.50	Recurring
Intelligent Workplace	Experience Management	UC-AAS-DXP-DXBASE	Nectar DX Base	\$0.75	Recurring
Intelligent Workplace	Experience Management	UC-AAS-DXP-ENDPNT	Nectar Endpoint Client	\$3.75	Recurring
Intelligent Workplace	Experience Management	UC-AAS-DXP-PREMUC	Nectar UC On-Prem	\$0.75	Recurring
Intelligent Workplace	UC Endpoints	UC-AAS-ENT-FEDRAMP	FedEAMP Compliance	Requires Configuration	One-Time
Intelligent Workplace	On-Premises UC	UC-AAS-INFRA-RECS	Standard (Always On) Call Recording User	\$71.86	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-AAS-PRIVATE-IPSPKO	IP Outdoor Speaker registered to calling server support service	Requires Configuration	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-AAS-PRIVATE-IPSPKW	IP Wall Mount Speaker registered to calling server support service	Requires Configuration	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-AAS-PRIVATE-MOBEDGE	Mobile Edge	\$5,150.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-AAS-PRIVATE-PWRMGMT	Power Management	Requires Configuration	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-AAS-PRIVATE-SCR	Standard (Always On) Call Recording User	\$18.25	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-911	A-la-carte Emergency Calling (911) Location Record	\$0.71	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-DID	A-la-carte Direct Inward Dialing (DID) Number	\$0.15	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-DIDACT	Number Port/Activation Request	\$471.90	One-Time
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-DIDADD	Additional/Spare DID	\$0.66	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-DIDTF	Toll-Free DID	\$1.30	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-DLCNAM	Directory Listing and CNAM	\$24.06	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-E911M	E911 for Mobile/Roaming User	\$1.72	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-ICNAM	A-la-carte Inbound CNAM	\$0.29	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-INTL1000	1,000 Minutes of International Calling - Committed Rate	\$208.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-LLD100K	Monthly Committed Spend Block of 100,000 Minutes Local/LD (Lower 48 + Canada)	\$1,357.14	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-LLD10K	10,000 Minutes Local & LD Bundle - Committed Billing Additional/Spare DID	\$142.86	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-LLD1M	Monthly Committed Spend Block of 1,000,000 Minutes Local/LD (Lower 48 + Canada)	\$12,857.14	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-STDC	Standard Calling Plan (DID + 911 + Unlimited Local/LD)	\$5.11	Recurring
Intelligent Workplace		UC-AAS-SIP-BW-STDC-OV	Standard Calling Plan (DID + 911 + Unlimited Local/LD) overage or variation.	Requires Configuration	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-TF1000	1,000 Minutes Toll-Free Bundle - Committed Rate	\$20.80	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-TF10K	10,000 Minutes Toll-Free Bundle - Committed Rate	\$157.14	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-TF1M	Monthly Committed Spend 1,000,000 Minutes Toll-Free	\$14,285.71	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-TFN	A-la-carte Toll-Free Number (TFN)	\$1.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-BW-TRUNK	1 SIP Trunk/Call Path (3,000 Mins inbound/outbound per month)	\$35.10	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-DID-ACT	Number Port/Activation Request	\$471.90	One-Time
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-3PSIPADV	Premium Enterprise Package for 3rd-party SIP Endpoint - Advanced	\$59.91	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-3PSIPBAS	Business Line Package for 3rd-party SIP Endpoint - Basic	\$29.91	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-911	Static or Dynamic E911	\$2.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-ANALOG	Monthly subscription for Analog Connectivity to Teams Direct Routing as a Service.	\$21.25	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-ANLGADV	Premium Enterprise Package for 3rd-party SIP Endpoint - Analog	\$59.91	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-ANLGBAS	Monthly subscription for Analog Connectivity	\$14.95	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-CNAM	Per User Inbound Caller ID Name Display	\$4.40	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-CNAMPC	Inbound CNAM - Per Call	Requires Configuration	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-CNAMPD	Per DIP CNAM for Hosted Teams Calling Service	Requires Configuration	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-DID	DID (New)	\$0.50	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-DIDACT	DID Activation (Per DID Charge)	Requires Configuration	One-Time
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-DIDACTPP	Port In Fee - 101+ DID - Project Port	Requires Configuration	One-Time
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-INTLPLT	OC/DRaaS International Access Fee - Per User	\$2.50	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-IPILOT	iPilot Number Management Platform	\$2.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-IPM	Inbound Minutes	\$0.01	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-LLD100K	Monthly Committed Spend Block of 100,000 Minutes Local/LD (Lower 48 + Canada)	\$714.29	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-LLD10K	Monthly Committed Spend Block of 10,000 Minutes Local/LD (Lower 48 + Canada)	\$71.43	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-LLD1M	Monthly Committed Spend Block of 1,000,000 Minutes Local/LD (Lower 48 + Canada)	\$7,142.86	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-OCNAMLIDB	A-la-carte Outbound CNAM and Line Information Database (LIDB)	\$4.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-OPM	Outbound Minutes	\$0.01	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-SMS	Per User Teams SMS Subscription	\$12.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-SMSO	SMS - Pooled Plan Overage - Per SMS	\$0.05	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-SMSP	SMS - Pooled SMS - Users share 2000 SMS Per Month	\$3.99	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-SMSU	SMS - Unlimited Per User	\$9.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-SYN	Per User Management with BYOC	\$5.71	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-TF100K	Monthly Committed Spend Block of 100,000 Minutes Toll-Free	\$2,285.71	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-TF10K	Monthly Committed Spend Block of 10,000 Minutes Toll-Free	\$228.57	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-TF1M	Monthly Committed Spend 1,000,000 Minutes Toll-Free	\$22,857.14	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-TFN	Toll Free Number Monthly Cost	\$1.00	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-TFPM	Inbound Toll Free Minutes	\$0.01	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-TRUNK	Dedicated SIP Session	\$55.80	Recurring
Intelligent Workplace	Carrier, SIP	UC-AAS-SIP-NW-TRUNKADD	Increase outbound minute allotment	\$10.00	Recurring
Intelligent Workplace	SPIFF	UC-AAS-Spiff-CSA	Agency Spiff	Requires Configuration	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-AAS-SPIFF-OPENTEXT	One time Payment SPIFF from OpenText	Requires Configuration	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-AAS-STCLD-RECS	Standard (Always On) Call Recording User	\$18.98	One-Time
Intelligent Workplace	Carrier, SIP	UC-AASV-SIP-NW-AK	Uncommitted per minute rate for outbound calls to Alaska (AK)	\$0.20	Recurring
Intelligent Workplace	Carrier, SIP	UC-ASS-SIP-NW-911	Dynamic 911 Record for Microsoft Calling	\$0.75	Recurring
Intelligent Workplace	Adoption Services	UC-EMPL-CYCLE-ADOPTION	EMP Lifecycle Adoption Services for Unified Communications Solutions	Requires Configuration	Recurring
Intelligent Workplace	Adoption Services	UC-EMPL-CYCLE-ADOPTION-OS	EMP Lifecycle Adoption Services for Unified Communications Solutions, On-Shore	Requires Configuration	Recurring
Intelligent Workplace	EMP Integration	UC-EMPL-CYCLE-INTEGRATE	EMP Lifecycle Platform Integrations for Unified Communications Solutions	Requires Configuration	Recurring
Intelligent Workplace	EMP Integration	UC-EMPL-CYCLE-INTEGRATE-OS	EMP Lifecycle Platform Integrations for Unified Communications Solutions, On-Shore	Requires Configuration	Recurring
Intelligent Workplace	EMP Portal	UC-EMPL-CYCLE-PORTALCUST	EMP Lifecycle Portal Customizations for Unified Communications Solutions	Requires Configuration	Recurring
Intelligent Workplace	EMP Portal	UC-EMPL-CYCLE-PORTALCUST-OS	EMP Lifecycle Portal Customizations for Unified Communications Solutions, On-Shore	Requires Configuration	Recurring
Intelligent Workplace	Technical Experience Manager	UC-EMPL-CYCLE-TEM	EMP Lifecycle Technical Experience Manager for Unified Communications Solutions	Requires Configuration	Recurring
Intelligent Workplace	Technical Experience Manager	UC-EMPL-CYCLE-TEM-OS	EMP Lifecycle Technical Experience Manager for Unified Communications Solutions, On-S	Requires Configuration	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPL-INFRA-A-IADMIN	EMP Intelligent Administration User, EMP Lifecycle	\$2.86	Recurring
Intelligent Workplace		UC-EMPL-STCLD-C-DI-IADMIN	Webex Calling Dedicated Instance, Intelligent Administration, EMP Lifecycle	\$2.86	Recurring
Intelligent Workplace	EMP Integration	UC-EMPMA-EBOND-MAINT	EMP eBonding OnGoing Support	\$1,428.57	Recurring
Intelligent Workplace	e911	UC-EMPMA-INFRA-911INFORM	911 inform e911 Solution Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	e911	UC-EMPMA-INFRA-911SECURE	911 Secure e911 Solution Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-A-BREEZE	Avaya Breeze Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-A-CA	Avaya Callback Assist Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-AC-SBC	AudioCodes SBC Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-A-OCEANA	Avaya Oceana Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-A-PO	Avaya Proactive Outreach Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-A-VCR	Avaya Call Recording by Verint Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-A-XIMA	XIMA Chronical Server, EMP Maintain	\$1.75	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-CAL-CR	Calabrio Call Recording Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	Call Accounting	UC-EMPMA-INFRA-CLO-CA	Calero eCAS Call Accounting Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-DUV-MSG	DuVoice Messaging Server, EMP Maintain	\$119.88	Recurring

Intelligent Workplace	e911	UC-EMPMA-INFRA-INTRADO	Intrado e911 Solution Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	Call Accounting	UC-EMPMA-INFRA-METRO-CA	Metropolis Call Accounting Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-MUT-ASR	Mutare Automated Speech Recognition (ASR) Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-MUT-VM	Mutare Voicemail Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-MUT-VTT	Mutare VTT Transcription Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-NICE-CR	NICE Call Recording Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-NU-VTT	Nuance VTT Transcription Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-ORACLE-SBC	Oracle SBC, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-OT-CXEV	OpenText CXE-Voice Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-OT-VM	OpenText Voicemail Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-RIBBON-SBC	Ribbon SBC, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-SPOK-SM	SPOK Secure Messaging Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPMA-INFRA-VER-CR	Verint Call Recording Server, EMP Maintain	\$119.88	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPMA-MTCLD-RING-USER	EMP Maintain for a Single RingCentral user	\$1.75	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPMA-MTCLD-ZOOM-USR	EMP Maintain for (1) Zoom Phone/Workplace User	\$1.74	Recurring
Intelligent Workplace	Custom	UC-EMPN-CUST	Custom EMP Enablment Services for UC	Requires Configuration	One-Time
Intelligent Workplace	EMP Integration	UC-EMPN-EBOND-INCIDENT	EMP eBonding integration for Incidents	\$43,928.57	One-Time
Intelligent Workplace	EMP Integration	UC-EMPN-EBOND-REQUEST	EMP eBonding integration for Service Reqeests and MACDs	\$43,928.57	One-Time
Intelligent Workplace	EMP Integration	UC-EMPN-EXPM-CLIENTDEPLOY	UC Experience Management Client Onboarding Pilot with 10 Users	\$31,050.80	One-Time
Intelligent Workplace	On-Premises UC	UC-EMPO-ENT-A-AES	Enterprise Enablement, EMP Operate	\$680.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-ENT-A-AES-OS	Enterprise Enablement, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace		UC-EMPO-INFRA-A-ACR	Avaya Contact Recorder, EMP Operate	\$388.66	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-ADS	Aura Devices Services Server, EMP Operate	\$388.66	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-ADS-OS	Aura Devices Services Server, EMP Operate On-Shore	\$506.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-AES	Avaya Application Enablement Server (AES), EMP Operate	\$388.66	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-AES-OS	Avaya Application Enablement Server (AES), EMP Operate On-Shore	\$500.60	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-ASP	Avaya Solutions Platform (ASP), EMP Operate	\$388.66	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-ATASM	Small Analog Station Adaptor, EMP Operate	\$159.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-CM	Avaya Communications Manager, EMP Operate	\$388.66	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-CM-OS	Avaya Communications Manager, EMP Operate On-Shore	\$500.60	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-COREDDC	Avaya Dual DC Infrastructure Pkg., EMP Operate	\$21,761.71	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-COREDDC-OS	Avaya Dual DC Infrastructure Pkg., EMP Operate On-Shore	\$17,607.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-CORESAT	Avaya Satellite Infrastructure Pkg., EMP Operate	\$2,720.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-CORESDC	Avaya Single DC Infrastructure Pkg., EMP Operate	\$10,881.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-CORESDC-OS	Avaya Single DC Infrastructure Pkg., EMP Operate On-Shore	\$17,607.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-GW	Avaya G4x0 Gateway, EMP Operate	\$246.03	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-GW-OS	Avaya G4x0 Gateway, EMP Operate On-Shore	\$506.00	Recurring
Intelligent Workplace	On-Premises Avaya IPO	UC-EMPO-INFRA-A-IPO	Avaya IP Office (IPO) - IP500V2 / IP500V2A or Server Edition, EMP Operate	\$359.91	Recurring
Intelligent Workplace	On-Premises Avaya IPO	UC-EMPO-INFRA-A-IPOGW	Avaya IP Office (IPO) Gateway, EMP Operate	\$263.22	Recurring
Intelligent Workplace	On-Premises Avaya IPO	UC-EMPO-INFRA-A-IPOUSER	Avaya User Support with MACD, EMP Operate	\$3.42	Recurring
Intelligent Workplace	On-Premises Avaya IPO	UC-EMPO-INFRA-A-IPOVM	Avaya IP Office (IPO) Voicemail Pro, EMP Operate	\$405.94	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-MS	Avaya Media Server, EMP Operate	\$246.03	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-MSGIL	Avaya IX Messeaging Serer, Large, EMP Operate	\$514.14	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-MSGIL-OS	Avaya IX Messeaging Serer, Large, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-MSGIXM	Avaya IX Messaging Server, Medium, EMP Operate	\$514.14	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-MSGIXM-OS	Avaya IX Messaging Server, Medium, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-MSGIXS	Avaya IX Messaging Server, Small, EMP Operate	\$514.14	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-MSGIXS-OS	Avaya IX Messaging Server, Small, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-MSHA	Avaya Media Server, HA Pair, EMP Operate	\$388.66	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-MSHA-OS	Avaya Media Server, HA Pair, EMP Operate On-Shore	\$759.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-MS-OS	Avaya Media Server, EMP Operate On-Shore	\$506.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-S8300	Avaya S8300x Server, EMP Operate	\$383.46	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-S8300-OS	Avaya S8300x Server, EMP Operate On-Shore	\$500.60	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-SALGW	Avaya Secure Access Link (SAL) / Avaya Diagnostic Server (ADS), EMP Operate	\$388.66	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-SALGW-OS	Avaya Secure Access Link (SAL) / Avaya Diagnostic Server (ADS), EMP Operate On-Shore	\$500.60	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-SBC	Avaya SBC, EMP Operate	\$514.14	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-SBCHA	Avaya SBC HA Pair, EMP Operate	\$850.06	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-SBCHA-OS	Avaya SBC HA Pair, EMP Operate On-Shore	\$1,651.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-SBC-OS	Avaya SBC, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-SM	Avaya Session Manager, EMP Operate	\$388.66	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-SMGR	Avaya System Manager, EMP Operate	\$388.66	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-SMGR-OS	Avaya System Manager, EMP Operate On-Shore	\$500.60	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-SM-OS	Avaya Session Manager, EMP Operate On-Shore	\$500.60	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-USER	Avaya Aura User Support with MACD, EMP Operate	\$6.29	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-WLM	Avaya Standalone WebLM, EMP Operate	\$388.66	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-A-WLM-OS	Avaya Standalone WebLM, EMP Operate On-Shore	\$500.60	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-AAC	Auto Attendant Console Server, EMP Operate	\$474.50	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-AAC-OS	Auto Attendant Console Server, EMP Operate On-Shore	\$888.75	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-AGW	SIP/TDM/SRST/Analog Gateway, EMP Operate	\$270.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-AGW-OS	SIP/TDM/SRST/Analog Gateway, EMP Operate On-Shore	\$413.50	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-ATASM	Small Analog Station Adaptor, EMP Operate	\$159.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-COREL	Cisco On-Premise Infrastructure Pkg. Large, EMP Operate	Requires Configuration	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-COREM	Cisco On-Premise Infrastructure Pkg. Medium, EMP Operate	Requires Configuration	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-CORES	Cisco On-Premise Infrastructure Pkg. Small, EMP Operate	Requires Configuration	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-COREXL	Cisco On-Premise Infrastructure Pkg. X-Large, EMP Operate	Requires Configuration	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-E911CORE	Cisco Emergency Responder Server, EMP Operate	\$474.50	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-E911CORE-OS	Cisco Emergency Responder Server, EMP Operate On-Shore	\$888.75	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-EXCE	Cisco Expressway, EMP Operate	\$474.50	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-EXCE-OS	Cisco Expressway, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-UCMN	Cisco UCM Node, EMP Operate	\$474.50	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-UCMN-OS	Cisco UCM Node, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-UCNN	Cisco UCN Node, EMP Operate	\$474.50	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-C-UCNN-OS	Cisco UCN Node, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-PAGEN	Cisco Advanced Paging Server, EMP Operate	\$680.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-PAGEN-OS	Cisco Advanced Paging Server, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-RECS/A	Call Recording Server, EMP Operate	\$680.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPO-INFRA-RECS/A-OS	Call Recording Server, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPO-MTCLD-BASE	Multi-Tennant Cloud Base EMP Operate Service, w/100 Users	\$761.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPO-MTCLD-EP	Multi-Tennant Cloud UC Endpoint, EMP Operate	\$10.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPO-MTCLD-MSFT-BASE	Microsof Teams Base EMP Operate Service, w/100 Users	\$1,054.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPO-MTCLD-MSFT-EP	Microsoft Teams Endpoint, EMP Operate	\$7.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPO-MTCLD-MSFT-USER	Microsoft Teams Voice User, EMP Operate	\$9.11	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPO-MTCLD-SBC	SBC, Multi-Tenant Cloud Connected, EMP Operate	\$680.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPO-MTCLD-SBC-OS	SBC, Multi-Tenant Cloud Connected, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPO-MTCLD-USER	Multi-Tennant Cloud UC Voice User, EMP Operate	\$9.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPO-MTCLD-USR	Standard User Support Pkg.	\$20.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPO-MTCLD-ZOOM-SBC	Zoom Phone/Workplace Connected SBC, EMP Operate	\$612.29	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-AAC	Auto Attendant Server, EMP Operate	\$680.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-AAC-OS	Auto Attendant Server, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-AGW	SIP/TDM/SRST/Analog Gateway, EMP Operate	\$264.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-AGW-OS	SIP/TDM/SRST/Analog Gateway, EMP Operate On-Shore	\$301.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-COREL	Single Tenant Infrastructure Pkg., Large, EMP Operate	\$10,201.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-COREL-OS	Single Tenant Infrastructure Pkg., Large, EMP Operate On-Shore	\$16,507.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-COREM	Single Tenant Infrastructure Pkg., Medium, EMP Operate	\$8,841.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-COREM-OS	Single Tenant Infrastructure Pkg., Medium, EMP Operate On-Shore	\$14,306.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-CORES	Single Tenant Infrastructure Pkg., Small, EMP Operate	\$6,121.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-CORES-OS	Single Tenant Infrastructure Pkg., Small, EMP Operate On-Shore	\$9,904.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-COREXL	Single Tenant Infrastructure Pkg., X-Large, EMP Operate	\$11,561.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-COREXL-OS	Single Tenant Infrastructure Pkg., X-Large, EMP Operate On-Shore	\$18,708.00	Recurring

Intelligent Workplace		UC-EMPO-STCLD-C-DI-AGW	Webex Calling Dedicated Instance SIP/TDM/SRST/Analog Gateway, EMP Operate	\$264.29	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-DI-E911	Webex Calling Dedicated Instance Emergency Responder Node, EMP Operate	\$481.94	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-DI-EXCE	Webex Calling Dedicated Instance Expressway Pair, EMP Operate	\$348.49	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-DI-UCMN	Webex Calling Dedicated Instance UCM Node, EMP Operate	\$481.94	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-DI-UCNN	Webex Calling Dedicated Instance UCN Node, EMP Operate	\$481.94	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-DI-USER	Webex Calling Dedicated Instance User w/Unlimited MACD, EMP Operate	\$6.29	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-E911CORE	Cisco Emergency Responder Server, EMP Operate	\$680.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-E911CORE-OS	Cisco Emergency Responder Server, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-EXCE	Cisco Expressway, EMP Operate	\$680.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-EXCE-OS	Cisco Expressway, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-UCMN	Cisco Unified CM Node, EMP Operate	\$680.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-UCMN-OS	Cisco Unified CM Node, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-UCNN	Cisco Unity Connection Node, EMP Operate	\$680.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-C-UCNN-OS	Cisco Unity Connection Node, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-PAGEN	Cisco Advanced Paging Server, EMP Operate	\$680.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-PAGEN-OS	Cisco Advanced Paging Server, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-RECS/A	Call Recording Server, EMP Operate	\$680.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPO-STCLD-RECS/A-OS	Call Recording Server, EMP Operate On-Shore	\$1,100.00	Recurring
Intelligent Workplace	CEM	UC-EMPR-CEM-DEDICATED	Customer Experience Manager, Dedicated	Requires Configuration	Recurring
Intelligent Workplace	Custom	UC-EMPR-CUST	Custom EMP Recurring Services for UC	Requires Configuration	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPGW-O24X7XN	App Branch Gateway, Standard; Onsite 24x7xNBD	\$55.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPGW-R24X7XN	App Branch Gateway, Standard; Remote Support 24x7xNBD	\$30.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVLG-O24X7XN	App Server, Large; Onsite 24x7xNBD	\$257.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVLG-O8X5XN	App Server, Large; Onsite 8x5xNBD	\$237.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVLG-P24X7XN	App Server, Large; Parts Only 24x7xNBD	\$180.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVLG-R24X7XN	App Server, Large; Remote Support 24x7xNBD	\$141.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVLG-R8X5XN	App Server, Large; Remote Support 8x5xNBD	\$130.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVMD-O24X7XN	App Server, Medium; Onsite 24x7xNBD	\$129.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVMD-O8X5XN	App Server, Medium; Onsite 8x5xNBD	\$118.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVMD-P24X7XN	App Server, Medium; Parts Only 24x7xNBD	\$90.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVMD-R24X7XN	App Server, Medium; Remote Support 24x7xNBD	\$71.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVMD-R8X5XN	App Server, Medium; Remote Support 8x5xNBD	\$65.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVSM-O24X7XN	App Server, Small; Onsite 24x7xNBD	\$86.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVSM-O8X5XN	App Server, Small; Onsite 8x5xNBD	\$79.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVSM-R24X7XN	App Server, Small; Remote Support 24x7xNBD	\$47.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-APPSVSM-R8X5XN	App Server, Small; Remote Support 8x5xNBD	\$43.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWLG-O24X7XN	CM Gateway, Large; Onsite 24x7xNBD	\$111.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWLG-O8X5XN	CM Gateway, Large; Onsite 8x5xNBD	\$103.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWLG-P24X7XN	CM Gateway, Large; Parts Only 24x7xNBD	\$78.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWLG-P8X5XN	CM Gateway, Large; Parts Only 8x5xNBD	\$72.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWLG-R24X7XN	CM Gateway, Large; Remote Support 24x7xNBD	\$61.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWMD-O24X7XN	CM Gateway, Medium; Onsite 24x7xNBD	\$86.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWMD-O8X5XN	CM Gateway, Medium; Onsite 8x5xNBD	\$79.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWMD-P24X7XN	CM Gateway, Medium; Parts Only 24x7xNBD	\$60.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWMD-P8X5XN	CM Gateway, Medium; Parts Only 8x5xNBD	\$55.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWMD-R24X7XN	CM Gateway, Medium; Remote Support 24x7xNBD	\$47.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWMD-R8X5XN	CM Gateway, Medium; Remote Support 8x5xNBD	\$43.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWSM-O24X7XN	CM Gateway, Small; Onsite 24x7xNBD	\$72.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWSM-O8X5XN	CM Gateway, Small; Onsite 8x5xNBD	\$66.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWSM-P24X7XN	CM Gateway, Small; Parts Only 24x7xNBD	\$50.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWSM-P8X5XN	CM Gateway, Small; Parts Only 8x5xNBD	\$46.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMGWSM-R24X7XN	CM Gateway, Small; Remote Support 24x7xNBD	\$40.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVLG-O24X7XN	CM Server, Large; Onsite 24x7xNBD	\$429.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVLG-O8X5XN	CM Server, Large; Onsite 8x5xNBD	\$395.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVLG-P24X7XN	CM Server, Large; Parts Only 24x7xNBD	\$300.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVMD-O24X7XN	CM Server, Medium; Onsite 24x7xNBD	\$185.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVMD-O8X5XN	CM Server, Medium; Onsite 8x5xNBD	\$171.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVMD-P24X7XN	CM Server, Medium; Parts Only 24x7xNBD	\$130.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVMD-R24X7XN	CM Server, Medium; Remote Support 24x7xNBD	\$102.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVMD-R8X5XN	CM Server, Medium; Remote Support 8x5xNBD	\$94.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVSM-O24X7XN	CM Server, Small; Onsite 24x7xNBD	\$57.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVSM-O8X5XN	CM Server, Small; Onsite 8x5xNBD	\$52.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVSM-P24X7XN	CM Server, Small; Parts Only 24x7xNBD	\$40.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVSM-P8X5XN	CM Server, Small; Parts Only 8x5xNBD	\$37.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVSM-R24X7XN	CM Server, Small; Remote Support 24x7xNBD	\$31.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-CMSVSM-R8X5XN	CM Server, Small; Remote Support 8x5xNBD	\$29.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-MMSRV-O24X7XN	MSS Server, Standard; Onsite 24x7xNBD	\$264.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-MMSRV-O8X5XN	MSS Server, Standard; Onsite 8x5xNBD	\$243.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-MMSRV-P24X7XN	MSS Server, Standard; Parts Only 24x7xNBD	\$185.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-MMSRV-R24X7XN	MSS Server, Standard; Remote Support 24x7xNBD	\$145.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-MMSRV-R8X5XN	MSS Server, Standard; Remote Support 8x5xNBD	\$134.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-TSET-O24X7XN	Terminal Set, Standard; Onsite 24x7xNBD	\$52.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-TSET-O8X5XN	Terminal Set, Standard; Onsite 8x5xNBD	\$52.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-TSET-P24X7XN	Terminal Set, Standard; Parts Only 24x7xNBD	\$36.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPR-MA-TSET-P8X5XN	Terminal Set, Standard; Parts Only 8x5xNBD	\$36.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPR-MTCLD-MSDRAS-VMA	Microsoft Teams Direct Routing Managed Vendor Access	\$1.00	Recurring
Intelligent Workplace	Public Safety (PSAP)	UC-EMPR-PSAPV-WKSTESS	VESTA 9-1-1 Workstation Essentials Support Service	\$4,474.00	Recurring
Intelligent Workplace		UC-EMPR-VMA	Vendor Management	Requires Configuration	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-ENT-A-AES	Enterprise Enablement, EMP Support	\$612.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-ENT-A-AES-OS	Enterprise Enablement, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace		UC-EMPS-INFRA-A-ACR	Avaya Contact Recorder, EMP Support	\$337.23	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-ADS	Aura Devices Services Server, EMP Support	\$337.23	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-ADS-OS	Aura Devices Services Server, EMP Support On-Shore	\$423.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-AES	Avaya Application Enablement Server (AES), EMP Support	\$337.23	Recurring
Intelligent Workplace		UC-EMPS-INFRA-A-AES-OS	Avaya Application Enablement Server (AES), EMP Support On-Shore	\$418.14	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-ASP	Avaya Solutions Platform (ASP), EMP Support	\$337.23	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-ATASM	Small Analog Station Adaptor, EMP Support	\$139.29	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-CM	Avaya Communications Manager, EMP Support	\$337.23	Recurring
Intelligent Workplace		UC-EMPS-INFRA-A-CM-OS	Avaya Communications Manager, EMP Support On-Shore	\$418.14	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-COREDDC	Avaya Dual DC Infrastructure Pkg., EMP Support	\$19,591.43	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-COREDDC-OS	Avaya Dual DC Infrastructure Pkg., EMP Support On-Shore	\$14,580.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-CORESDC	Avaya Single DC Infrastructure Pkg., EMP Support	\$9,796.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-CORESDC-OS	Avaya Single DC Infrastructure Pkg., EMP Support On-Shore	\$14,580.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-GW	Avaya G4x0 Gateway, EMP Support	\$194.60	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-GW-OS	Avaya G4x0 Gateway, EMP Support On-Shore	\$224.09	Recurring
Intelligent Workplace	On-Premises Avaya IPO	UC-EMPS-INFRA-A-IPO	Avaya IP Office (IPO) - IP500V2 / IP500V2A or Server Edition, EMP Support	\$339.17	Recurring
Intelligent Workplace	On-Premises Avaya IPO	UC-EMPS-INFRA-A-IPOGW	Avaya IP Office (IPO) Gateway, EMP Support	\$242.48	Recurring
Intelligent Workplace	On-Premises Avaya IPO	UC-EMPS-INFRA-A-IPOUSER	Avaya User Support, EMP Support	\$2.14	Recurring
Intelligent Workplace	On-Premises Avaya IPO	UC-EMPS-INFRA-A-IPOVM	Avaya IP Office (IPO) Voicemail Pro, EMP Support	\$385.20	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-MS	Avaya Media Server, EMP Support	\$194.60	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-MSGIL	Avaya IX Messeaging Serer, Large, EMP Support	\$462.71	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-MSGIL-OS	Avaya IX Messeaging Serer, Large, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-MSGIXM	Avaya IX Messaging Server, Medium, EMP Support	\$462.71	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-MSGIXM-OS	Avaya IX Messaging Server, Medium, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-MSGIXS	Avaya IX Messaging Server, Small, EMP Support	\$462.71	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-MSGIXS-OS	Avaya IX Messaging Server, Small, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-MSHA	Avaya Media Server, HA Pair, EMP Support	\$337.23	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-MSHA-OS	Avaya Media Server, HA Pair, EMP Support On-Shore	\$637.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-MS-OS	Avaya Media Server, EMP Support On-Shore	\$423.00	Recurring

Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-SALGW	Avaya Secure Access Link (SAL) / Avaya Diagnostic Server (ADS), EMP Support	\$337.23	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-SALGW-OS	Avaya Secure Access Link (SAL) / Avaya Diagnostic Server (ADS), EMP Support On-Shore	\$418.14	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-SBC	Avaya SBC, EMP Support	\$462.71	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-SBCHA	Avaya SBC HA Pair, EMP Support	\$462.71	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-SBCHA-OS	Avaya SBC HA Pair, EMP Support On-Shore	\$1,366.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-SBC-OS	Avaya SBC, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-SM	Avaya Session Manager, EMP Support	\$377.23	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-SMGR	Avaya System Manager, EMP Support	\$337.23	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-SMGR-OS	Avaya System Manager, EMP Support On-Shore	\$418.14	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-SM-OS	Avaya Session Manager, EMP Support On-Shore	\$418.14	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-USER	Avaya Aura User Support, EMP Support	\$2.86	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-A-WLM	Avaya Standalone WebLM, EMP Support	\$337.23	Recurring
Intelligent Workplace		UC-EMPS-INFRA-A-WLM-OS	Avaya Standalone WebLM, EMP Support On-Shore	\$418.14	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-AAC	Auto Attendant Console Server, EMP Support	\$454.30	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-AAC-OS	Auto Attendant Console Server, EMP Support On-Shore	\$998.90	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-AGW	SIP/TDM/SRST/Analog Gateway, EMP Support	\$225.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-AGW-OS	SIP/TDM/SRST/Analog Gateway, EMP Support On-Shore	\$273.50	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-ATASM	Small Analog Station Adaptor, EMP Support	\$139.29	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-COREXL	Cisco On-Premise Infrastructure Pkg. X-Large, EMP Support	Requires Configuration	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-E911CORE	Cisco Emergency Responder Server, EMP Support	\$454.30	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-E911CORE-OS	Cisco Emergency Responder Server, EMP Support On-Shore	\$998.90	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-EXCE	Cisco Expressway, EMP Support	\$454.30	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-EXCE-OS	Cisco Expressway, EMP Support On-Shore	\$998.90	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-UCMN	Cisco UCM Node, EMP Support	\$454.30	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-UCMN-OS	Cisco UCM Node, EMP Support On-Shore	\$998.90	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-UCNN	Cisco UCN Node, EMP Support	\$454.30	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-C-UCNN-OS	Cisco UCN Node, EMP Support On-Shore	\$998.90	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-PAGEN	Cisco Advanced Paging Server, EMP Support	\$612.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-PAGEN-OS	Cisco Advanced Paging Server, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-RECS/A	Call Recording Server, EMP Support	\$612.00	Recurring
Intelligent Workplace	On-Premises UC	UC-EMPS-INFRA-RECS/A-OS	Call Recording Server, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPS-MTCLD-BASE	Multi-Tennant Cloud Base EMP Support Service, w/100 Users	\$698.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPS-MTCLD-EP	Multi-Tennant Cloud UC Endpoint, EMP Support	\$8.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPS-MTCLD-MSFT-BASE	Microsoft Teams Base EMP Support Service, w/100 Users	\$885.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPS-MTCLD-MSFT-EP	Microsoft Teams Endpoint, EMP Support	\$6.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPS-MTCLD-MSFT-USER	Microsoft Teams Voice User, EMP Support	\$5.11	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPS-MTCLD-SBC	SBC, Multi-Tenant Cloud Connected, EMP Support	\$612.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPS-MTCLD-SBC-OS	SBC, Multi-Tenant Cloud Connected, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPS-MTCLD-USER	Multi-Tennant Cloud UC Voice User, EMP Support	\$8.00	Recurring
Intelligent Workplace	UCaaS Multi-Tenant	UC-EMPS-MTCLD-ZOOM-SBC	Zoom Phone/Workplace Connected SBC, EMP Support	\$612.29	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-AAC	Auto Attendant Server, EMP Support	\$612.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-AAC-OS	Auto Attendant Server, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-AGW	SIP/TDM/SRST/Analog Gateway, EMP Support	\$225.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-AGW-OS	SIP/TDM/SRST/Analog Gateway, EMP Support On-Shore	\$243.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-COREL	Single Tenant Infrastructure Pkg., Large, EMP Support	\$9,183.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-COREL-OS	Single Tenant Infrastructure Pkg., Large, EMP Support On-Shore	\$13,671.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-COREM	Single Tenant Infrastructure Pkg., Medium, EMP Support	\$7,959.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-COREM-OS	Single Tenant Infrastructure Pkg., Medium, EMP Support On-Shore	\$11,849.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-CORES	Single Tenant Infrastructure Pkg., Small, EMP Support	\$5,510.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-CORES-OS	Single Tenant Infrastructure Pkg., Small, EMP Support On-Shore	\$8,203.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-COREXL	Single Tenant Infrastructure Pkg., X-Large, EMP Support	\$10,408.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-COREXL-OS	Single Tenant Infrastructure Pkg., X-Large, EMP Support On-Shore	\$15,491.00	Recurring
Intelligent Workplace		UC-EMPS-STCLD-C-DI-AGW	Webex Calling Dedicated Instance SIP/TDM/SRST/Analog Gateway, EMP Support	\$225.43	Recurring
Intelligent Workplace		UC-EMPS-STCLD-C-DI-E911	Webex Calling Dedicated Instance Emergency Responder Node, EMP Support	\$427.83	Recurring
Intelligent Workplace		UC-EMPS-STCLD-C-DI-EXCE	Webex Calling Dedicated Instance Expressway Pair, EMP Support	\$303.63	Recurring
Intelligent Workplace	UCaaS ST e911	UC-EMPS-STCLD-C-DI-UCMN	Webex Calling Dedicated Instance UCM Node, EMP Support	\$427.83	Recurring
Intelligent Workplace		UC-EMPS-STCLD-C-DI-UCNN	Webex Calling Dedicated Instance UCN Node, EMP Support	\$427.83	Recurring
Intelligent Workplace		UC-EMPS-STCLD-C-DI-USER	Webex Calling Dedicated Instance User, EMP Support	\$2.06	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-E911CORE	Cisco Emergency Responder Server, EMP Support	\$612.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-E911CORE-OS	Cisco Emergency Responder Server, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-EXCE	Cisco Expressway, EMP Support	\$612.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-EXCE-OS	Cisco Expressway, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-UCMN	Cisco Unified CM Node, EMP Support	\$612.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-UCMN-OS	Cisco Unified CM Node, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-UCNN	Cisco Unity Connection Node, EMP Support	\$612.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-C-UCNN-OS	Cisco Unity Connection Node, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-PAGEN	Cisco Advanced Paging Server, EMP Support	\$612.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-PAGEN-OS	Cisco Advanced Paging Server, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-RECS/A	Call Recording Server, EMP Support	\$612.00	Recurring
Intelligent Workplace	UCaaS Single Tenant	UC-EMPS-STCLD-RECS/A-OS	Call Recording Server, EMP Support On-Shore	\$911.00	Recurring
Intelligent Workplace	Help Desk	UC-FLEXCARE-ADD - CAROUSEL REMOTE	Carousel Remote Helpdesk & On-Site Services	\$210.00	Recurring
Intelligent Workplace	Help Desk	UC-FLEXCARE-C - CAROUSEL REMOTE	Carousel Remote Helpdesk & On-Site Services	Requires Configuration	Recurring
Intelligent Workplace	UC Endpoints	UC-MSN-CDNCS21-ATTHAND	Unbundled - Attendant Standalone VoIP Handset Service Package Without Station Cablr	Requires Configuration	Recurring
Intelligent Workplace		UC-MSN-CDNCS21-MIDCABL	Service Package with Midrange Standalone VoIP Handset Service Package where station cab	\$790.00	One-Time
Intelligent Workplace	UC Endpoints	UC-MSN-CDNCS21-STNDCONF	"Unbundled - Standalone VoIP Standard Conference Room Speakerphone Service Packag	Requires Configuration	Recurring
Intelligent Workplace		UC-MSN-CDNCS22-SRSTL	Cloud-Hosted VoIP Service Large Site Survivability Network Failure (NRC)	\$3,850.00	Recurring
Intelligent Workplace		UC-MSN-CDNCS22-SRSTM	Cloud-Hosted VoIP Service Medium Site Survivability Network Failure (NRC)	\$3,125.00	Recurring
Intelligent Workplace		UC-MSN-CDNCS22-SRSTS	Cloud-Hosted VoIP Service Small Site Survivability Network Failure (NRC)	\$2,195.00	Recurring
Intelligent Workplace	Custom	UC-MSN-CUST	NWN Custom Support Setup	Requires Configuration	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-MSN-HAAS-HSET1	Hardware as a Service Headset 1	\$155.00	One-Time
Intelligent Workplace	On-Premises UC	UC-MSN-INFRA-C-E911CORE	Cisco Emergency Responder - Monitor & Operate Onboarding	\$1,631.25	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-MSN-PRIVATE-AGWY4	Low Capacity Analog Service (4 ports)	Requires Configuration	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-MSN-PRIVATE-AGWY48	High Capacity Analog Service (48 ports)	Requires Configuration	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-MSN-PRIVATE-IPSPKO	IP Outdoor Speaker registered to calling server	\$645.00	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-MSN-PRIVATE-IPSPKW	IP Wall Mount Speaker registered to calling server	\$492.00	One-Time
Intelligent Workplace	Staffing	UC-MSN-STAFFING	Unified Communications NWN Staffing Services Setup	Requires Configuration	One-Time
Intelligent Workplace	Custom	UC-MS-OT	UC-MS-N/C	Requires Configuration	Recurring
Intelligent Workplace		UC-MSR-CDNCS22-SRSTL	Cloud-Hosted VoIP Service Large Site Survivability Network Failure (MRC)	\$920.00	Recurring
Intelligent Workplace		UC-MSR-CDNCS22-SRSTM	Cloud-Hosted VoIP Service Medium Site Survivability Network Failure (MRC)	\$578.00	Recurring
Intelligent Workplace		UC-MSR-CDNCS22-SRSTS	Cloud-Hosted VoIP Service Small Site Survivability Network Failure (MRC)	\$415.00	Recurring
Intelligent Workplace	Co-Delivery	UC-MSR-CI-COD	Carousel Co-Delivery Support	Requires Configuration	Recurring
Intelligent Workplace	Custom	UC-MSR-CUST	NWN Custom Support	Requires Configuration	Recurring
Intelligent Workplace	Custom	UC-MSR-EMP-CUST	UC EMP Custom Maintenance	\$2,500.00	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPGW-08X5XN	App Branch Gateway, Standard; Onsite 8x5xNBD	\$554.50	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPGW-P24X7XN	App Branch Gateway, Standard; Parts Only 24x7xNBD	\$421.34	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPGW-P8X5XN	App Branch Gateway, Standard; Parts Only 8x5xNBD	\$388.15	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPGW-R24X7XN	App Branch Gateway, Standard; Remote Support 24x7xNBD	\$331.06	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPGW-R8X5XN	App Branch Gateway, Standard; Remote Support 8x5xNBD	\$304.98	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVLG-O24X7XN	App Server, Large; Onsite 24x7xNBD	\$2,821.50	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVLG-O8X5XN	App Server, Large; Onsite 8x5xNBD	\$2,599.20	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVLG-P24X7XN	App Server, Large; Parts Only 24x7xNBD	\$1,975.05	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVLG-P8X5XN	App Server, Large; Parts Only 8x5xNBD	\$1,819.44	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVLG-R24X7XN	App Server, Large; Remote Support 24x7xNBD	\$1,551.83	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVLG-R8X5XN	App Server, Large; Remote Support 8x5xNBD	\$1,429.56	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVMD-O24X7XN	App Server, Medium; Onsite 24x7xNBD	\$1,410.75	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVMD-O8X5XN	App Server, Medium; Onsite 8x5xNBD	\$1,299.60	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVMD-P24X7XN	App Server, Medium; Parts Only 24x7xNBD	\$987.53	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVMD-P8X5XN	App Server, Medium; Parts Only 8x5xNBD	\$909.72	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVMD-R24X7XN	App Server, Medium; Remote Support 24x7xNBD	\$775.91	Recurring

Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVMD-R8X5XN	App Server, Medium; Remote Support 8x5xNBD	\$714.78	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVSM-O8X5XN	App Server, Small; Onsite 8x5xNBD	\$866.40	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVSM-P24X7XN	App Server, Small; Parts Only 24x7xNBD	\$658.35	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVSM-P8X5XN	App Server, Small; Parts Only 8x5xNBD	\$606.48	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-APPSVSM-R24X7XN	App Server, Small; Remote Support 24x7xNBD	\$517.28	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWLG-O24X7XN	CM Gateway, Large; Onsite 24x7xNBD	\$1,222.65	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWLG-P24X7XN	CM Gateway, Large; Parts Only 24x7xNBD	\$855.86	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWLG-P8X5XN	CM Gateway, Large; Parts Only 8x5xNBD	\$788.42	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWLG-R24X7XN	CM Gateway, Large; Remote Support 24x7xNBD	\$672.46	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWLG-R8X5XN	CM Gateway, Large; Remote Support 8x5xNBD	\$619.48	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWMD-O24X7XN	CM Gateway, Medium; Onsite 24x7xNBD	\$940.50	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWMD-O8X5XN	CM Gateway, Medium; Onsite 8x5xNBD	\$866.40	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWMD-P24X7XN	CM Gateway, Medium; Parts Only 24x7xNBD	\$658.35	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWMD-P8X5XN	CM Gateway, Medium; Parts Only 8x5xNBD	\$606.48	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWMD-R24X7XN	CM Gateway, Medium; Remote Support 24x7xNBD	\$517.28	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWSM-O24X7XN	CM Gateway, Small; Onsite 24x7xNBD	\$790.02	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWSM-O8X5XN	CM Gateway, Small; Onsite 8x5xNBD	\$727.78	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWSM-P24X7XN	CM Gateway, Small; Parts Only 24x7xNBD	\$553.01	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWSM-P8X5XN	CM Gateway, Small; Parts Only 8x5xNBD	\$509.45	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWSM-R8X5XN	CM Gateway, Small; Remote Support 8x5xNBD	\$400.28	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWXL-O24X7XN	CM Gateway, Extra Large; Onsite 24x7xNBD	\$27,274.50	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWXL-O8X5XN	CM Gateway, Extra Large; Onsite 8x5xNBD	\$25,125.60	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWXL-P24X7XN	CM Gateway, Extra Large; Parts Only 24x7xNBD	\$19,092.15	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWXL-P8X5XN	CM Gateway, Extra Large; Parts Only 8x5xNBD	\$17,587.92	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWXL-R24X7XN	CM Gateway, Extra Large; Remote Support 24x7xNBD	\$15,000.98	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMGWXL-R8X5XN	CM Gateway, Extra Large; Remote Support 8x5xNBD	\$13,819.08	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVLG-O24X7XN	CM Server, Large; Onsite 24x7xNBD	\$4,702.50	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVLG-O8X5XN	CM Server, Large; Onsite 8x5xNBD	\$4,332.00	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVLG-P24X7XN	CM Server, Large; Parts Only 24x7xNBD	\$3,291.75	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVLG-P8X5XN	CM Server, Large; Parts Only 8x5xNBD	\$3,032.40	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVLG-R24X7XN	CM Server, Large; Remote Support 24x7xNBD	\$2,586.38	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVLG-R8X5XN	CM Server, Large; Remote Support 8x5xNBD	\$2,382.60	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVMD-O24X7XN	CM Server, Medium; Onsite 24x7xNBD	\$2,031.40	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVMD-O8X5XN	CM Server, Medium; Onsite 8x5xNBD	\$1,871.42	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVMD-P24X7XN	CM Server, Medium; Parts Only 24x7xNBD	\$1,421.98	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVMD-P8X5XN	CM Server, Medium; Parts Only 8x5xNBD	\$1,309.99	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVMD-R24X7XN	CM Server, Medium; Remote Support 24x7xNBD	\$1,117.27	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVMD-R8X5XN	CM Server, Medium; Remote Support 8x5xNBD	\$1,029.28	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVSM-O24X7XN	CM Server, Small; Onsite 24x7xNBD	\$620.73	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVSM-O8X5XN	CM Server, Small; Onsite 8x5xNBD	\$571.82	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVSM-P24X7XN	CM Server, Small; Parts Only 24x7xNBD	\$434.51	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVSM-P8X5XN	CM Server, Small; Parts Only 8x5xNBD	\$400.27	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVSM-R24X7XN	CM Server, Small; Remote Support 24x7xNBD	\$341.40	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-CMSVSM-R8X5XN	CM Server, Small; Remote Support 8x5xNBD	\$314.50	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-MMSRV-O24X7XN	MSS Server, Standard; Onsite 24x7xNBD	\$2,896.74	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-MMSRV-O8X5XN	MSS Server, Standard; Onsite 8x5xNBD	\$2,668.51	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-MMSRV-P24X7XN	MSS Server, Standard; Parts Only 24x7xNBD	\$2,027.72	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-MMSRV-P8X5XN	MSS Server, Standard; Parts Only 8x5xNBD	\$1,867.96	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-MMSRV-R24X7XN	MSS Server, Standard; Remote Support 24x7xNBD	\$1,593.21	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-MMSRV-R8X5XN	MSS Server, Standard; Remote Support 8x5xNBD	\$1,467.68	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-TSET-O24X7XN	Terminal Set, Standard; Onsite 24x7xNBD	\$570.00	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-TSET-O8X5XN	Terminal Set, Standard; Onsite 8x5xNBD	\$570.00	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-TSET-P8X5XN	Terminal Set, Standard; Parts Only 8x5xNBD	\$399.00	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-TSET-R24X7XN	Terminal Set, Standard; Remote Support 24x7xNBD	\$313.50	Recurring
Intelligent Workplace	On-Premises UC	UC-MSR-MA-TSET-R8X5XN	Terminal Set, Standard; Remote Support 8x5xNBD	\$313.50	Recurring
Intelligent Workplace		UC-MSR-MTCLD-USR-200-OV	200 + Call Center Agent-Cloud-based WITHOUT telephone equipment overage or variatic	Requires Configuration	Recurring
Intelligent Workplace	Staffing	UC-MSR-STAFFING	Unified Communications NWN Staffing Services Setup Staffing Resources (Monthly Recur	Requires Configuration	Recurring
Intelligent Workplace	Custom	UC-MS-SUN/HOL	UC-MS-SUN/HOL	Requires Configuration	Recurring
Intelligent Workplace	OEM Maintenance	UC-OEM-SUPPORT	UC-OEM-SUPPORT	Requires Configuration	Recurring
Intelligent Workplace	Miscellaneous Equipment	UC-PRN-MISC-EQUIPMENT	Cost capture UC supplies, cables, and other accessories required to complete a project or	Requires Configuration	One-Time
Intelligent Workplace	Hourly	UC-PRO-ASE-AH	Hourly PS Engagement - Associate Solutions Engineer After Hours	\$231.00	One-Time
Intelligent Workplace	Hourly	UC-PRO-ASE-S	Hourly PS Engagement - Associate Solutions Engineer	\$155.00	One-Time
Intelligent Workplace	Hourly	UC-PRO-ATS-AH	Hourly PS Engagement - Telecom Specialist After Hours	\$270.00	One-Time
Intelligent Workplace	Hourly	UC-PRO-ATS-S	Hourly PS Engagement - Telecom Specialist	\$180.00	One-Time
Intelligent Workplace		UC-PRO-CDNC21-EQRACK	Standalone VoIP Equipment Rack	\$2,900.00	One-Time
Intelligent Workplace	Hourly	UC-PRO-CON-AH	Hourly PS Engagement - Consultant After Hours	\$557.27	One-Time
Intelligent Workplace	Hourly	UC-PRO-CON-S	Hourly PS Engagement - Consultant	\$368.87	One-Time
Intelligent Workplace	Custom	UC-PRO-CUST	NWN Custom Professional Services	Requires Configuration	One-Time
Intelligent Workplace	Custom	UC-PRO-CUSTOM	NWN Custom Professional Services	\$360.00	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-DID-ACT	Number Port Activation Request	\$363.00	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-ENT-A-CERTSRV10	Avaya Server Certificate Management	\$377.56	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-ENT-A-SUBXONB	Avaya Subscription Service Onboarding	\$299.86	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-ENT-CH2	Additional Call Handlers - 2x5 options	\$1,230.41	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-ENT-CH4	Additional Call Handlers - 4x5 options	\$2,128.49	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-ENT-CIS	MSFT Teams with Cisco Calling Client Integration Setup	\$6,598.29	One-Time
Intelligent Workplace	Governance	UC-PRO-ENT-CUT1K	Additional Cutover (251-1,000 users) + Remote Day1 support	\$15,567.43	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-ENT-CUT1K+	Additional Cutover (1,000+ users) + Remote Day1 Support	\$22,138.73	One-Time
Intelligent Workplace	Governance	UC-PRO-ENT-CUT200	Additional Cutover (up to 250 users) + Remote Day1 support	\$8,782.29	One-Time
Intelligent Workplace	Governance	UC-PRO-ENT-DAY1SUP	Onsite Day-1 Support - Full Day	\$2,530.85	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-ENT-LICGEB	Support to Generate (1) License type for Avaya Applications	\$350.00	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-ENT-OSPHND	Four Hours On-Site Phone Deployment up to 50 devices	\$1,084.86	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-ENT-SITED	Four Hours On-Site Phone Deployment up to 50 devices	\$1,084.86	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-ENT-SITER	On-Site Phone Removal up to 50 Devices	\$2,352.83	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-ENT-SUBX	Support to Migrate/Convert to Avaya Subscription	\$3,640.00	One-Time
Intelligent Workplace	Consulting	UC-PRO-ENT-VRA1	Voice Readiness Assessment 1 Site	\$3,937.44	One-Time
Intelligent Workplace	Consulting	UC-PRO-ENT-VRA10	Voice Readiness Assessment 10 Sites	\$11,575.20	One-Time
Intelligent Workplace	Consulting	UC-PRO-ENT-VRA110	Voice Readiness Assessment 1 Site	Requires Configuration	One-Time
Intelligent Workplace	Consulting	UC-PRO-ENT-VRA25	Voice Readiness Assessment 25 Sites	\$25,896.00	One-Time
Intelligent Workplace	Consulting	UC-PRO-ENT-VRA5	Voice Readiness Assessment 5 Sites	\$6,801.60	One-Time
Intelligent Workplace	Consulting	UC-PRO-ENT-VRADEV	Voice Readiness Assessment Device Rental	\$58.00	One-Time
Intelligent Workplace	Consulting	UC-PRO-ENT-VRAPS1	Voice Readiness Assessment for a Single Location PSAP	\$9,823.46	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-3RDPARTY	UC Governance of 3rd party services.	\$2,013.67	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-CUTOVER-ADV-AH	UC Cutover Event, Full Day, After Hours	\$3,538.20	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-CUTOVER-ADV-S	UC Cutover Event, Full Day, Normal Business Hours	\$2,371.08	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-CUTOVER-STD-AH	UC Cutover Event, Half Day, After Hours	\$1,769.10	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-CUTOVER-STD-S	UC Cutover Event, Half Day, Normal Business Hours	\$1,185.54	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-DESIGN	UC Low-Level Design Workshop	\$2,808.59	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-INITIATE	UC Project Initiation	\$503.42	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-KICKOFF	UC Project Kickoff Meeting	\$1,473.75	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-KT	UC Project Completion and Knowledge Transfer	\$718.62	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-POSTCUT-ONSITE	UC Project Site Post Cutover Support, Half Day Onsite	\$933.83	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-POSTCUT-REMOTE	UC Project Site Post Cutover Support, Half Day Remote	\$933.83	One-Time
Intelligent Workplace	Governance	UC-PRO-GOV-TRAVELEX	UC Travel and Expense Budget	Requires Configuration	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-ADS	Avaya Aura Device Services Deployment	\$12,726.66	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-AES	Application Enablement Services Deployment	\$5,964.20	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-AESHA	Application Enablement Services HA Deployment	\$11,928.40	One-Time
Intelligent Workplace		UC-PRO-INFRA-A-AXPAD100DA	Avaya Experience Platform - Additional Digital Agent Configuration (blocks of 100)	\$1,292.00	One-Time
Intelligent Workplace		UC-PRO-INFRA-A-AXPAD100VA	Avaya Experience Platform - Additional Voice Agent Configuration (blocks of 100)	\$1,292.00	One-Time
Intelligent Workplace		UC-PRO-INFRA-A-AXPBDIG	Avaya Experience Platform - Digital Starter Package	\$11,706.00	One-Time

Intelligent Workplace		UC-PRO-INFRA-A-AXPBVOICE	Avaya Experience Platform - Voice Starter Package	\$11,706.00	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-CM	Avaya Communication Manager server Implementation (Simplex or Duplex)	\$12,696.26	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-COREDDC	Dual Data Center Infrastructure Pkg.	\$77,171.95	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-CORESAT	Satellite/Remote Infrastructure Pkg.	\$14,191.02	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-CORESDC	Single Data Center Infrastructure Pkg.	\$36,650.72	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-G4X0FWUP	Avaya G4x0 Firmware Upgrade	\$407.58	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-G4X0MIG	Avaya G650 to G450 Migration	\$8,547.55	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-GW	Avaya G430/G450 Deployment	\$1,817.08	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-IPOADV	Avaya On-Premises UC, IP Office Project Management and Oversight Services - Advanced	\$3,341.41	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-IPOSTD	Avaya On-Premises UC, IP Office Project Management and Oversight Services - Standard	\$2,013.67	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-MS	Avaya Media Server Standalone Deployment	\$8,657.65	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-MSANN	Avaya Media Server Additional Announcements	\$1,515.62	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-MSGIL	Avaya Messaging (IX) Large (5000-7499) Mailboxes Deployment	\$49,768.73	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-MSGIXM	Avaya Messaging (IX) Medium (1500-4999) Mailboxes Deployment	\$34,273.96	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-MSGIXS	Avaya Messaging (IX) Small (500-1499) Mailboxes Deployment	\$24,703.30	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-MSHA	Avaya Media Server HA Deployment	\$11,367.16	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-RSTPROG	Remote Station Programming - Per Station	\$166.56	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-S8300	Avaya S8300x Server Implementation	\$2,678.00	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-SALGW	Avaya Secure Access Link (SAL) New Gateway Deployment - Up to 10 devices	\$2,622.55	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-SALGWADD10	Avaya Secure Access Link (SAL) - 10 Additional Devices	\$1,761.96	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-SBC	Avaya SBC-E (Single Server) Deployment	\$4,798.21	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-SBCHA	Avaya SBC-E (Single Server) HA Deployment	\$4,798.21	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-SIPENT	Avaya SIP Entities Deployment Add-on	\$151.03	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-SM	Avaya Session Manager Implementation	\$3,593.12	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-SMGR	Avaya System Manager server Implementation	\$7,733.32	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-SOFTC	Avaya Soft client (Avaya Workplace, AAFd) Deployment	\$868.40	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-SP	Avaya ASP Deployment	\$1,652.27	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPAADS	Avaya Aura Device Services (AADS) Upgrade	\$4,177.57	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPAES	Avaya Aura Application Enablement Services (AES) Upgrade	\$9,228.00	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPAESHA	Avaya Aura Application Enablement Services Upgrade - HA	\$13,075.66	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPAMS	Avaya Aura Media Server (per servers) - Upgrade	\$3,484.53	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPASP	Avaya Solution Platform (ASP) / Physical Server Upgrade	\$5,072.04	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPCM	Simplex or Duplex Avaya Communication Manager Server (per instance) - Upgrade	\$5,214.59	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPDCIP	Dual Data Center Infrastructure Upgrade (In-Place)	\$54,048.19	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPDDCRF	Dual Data Center Infrastructure Upgrade (HW Refresh)	\$128,408.28	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPMSGIL	Avaya Messaging Upgrades (IX-M) - 5000 to 7499	\$21,824.06	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPMSGM	Avaya Messaging Upgrades (IX-M) - 1500 to 4999 users	\$19,951.67	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPMSGMIGL	Avaya Messaging Migration - 5000 to 7499	\$47,150.96	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPMSGMIGM	Avaya Messaging Migration - 1500 to 4999 users	\$40,011.33	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPMSGMIGS	Avaya Messaging Migration - up to 1499 users	\$25,326.89	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPMSGMIGXL	Avaya Messaging Migration - 7500 users or more	\$52,365.41	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPMSGS	Avaya Messaging Upgrades (IX-M) - up to 1499 users	\$12,965.50	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPMSGXL	Avaya Messaging Upgrades - 7500 users or more	\$26,937.83	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPS8300RF	Avaya S8300 Communication Manager Local Survivable Processor & Branch Session Man	\$2,678.00	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPSALGW	Avaya Diagnostics (SAL) G/W Upgrade - Standalone	\$3,053.08	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPSATIP	Satellite UC Infrastructure Upgrade (In-Place)	\$16,013.76	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPSATRF	Satellite UC Infrastructure Upgrade (HW Refresh)	\$17,465.95	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPSBC	Avaya SBC-E (SBCE/EMS) Upgrade - Standalone	\$4,517.09	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPSBCHEA	Avaya SBC-E (Single Server) Upgrade - HA	\$5,907.97	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPSDCIP	Single Data Center UC Infrastructure Upgrade (In-Place)	\$17,364.17	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPSDCRF	Single Data Center UC Infrastructure Upgrade (HW Refresh)	\$65,443.27	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPSM	Avaya Session Manager Server (per server) - Upgrade	\$3,593.12	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPSMGR	Avaya System Manager Server (per server) - Upgrade	\$8,092.63	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPSMGRRF	Avaya G450 Gateway	\$1,743.28	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-UPWEBLM	Avaya Web-based License Manager (WebLM) Upgrade	\$2,371.08	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-VANTG	Vantage Devices Deployment	\$818.05	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-A-WLM	Avaya Web License Manager (WebLM) Deployment	\$952.08	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-C-AAC	Adv. Attendant Console Deployment	\$1,468.62	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-C-ADD5ERL	Cisco Emergency Responder ERL Add-on (5 ERL)	\$1,922.59	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-C-AGW	Analog Gateway Deployment	\$1,386.64	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-C-COREL	Cisco Large On-Premises Infrastructure Package - 5000 to 7499 Users Deployment	\$546,293.47	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-C-COREM	Cisco Medium On-Premises Infrastructure Package - 1500 to 4999 Users Deployment	\$149,285.99	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-C-CORES	Cisco Small On-Premises Infrastructure Package - Up to 1499 Users Deployment	\$83,094.74	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-C-E911CORE	Cisco Emergency Responder Deployment	\$3,551.29	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-C-EXCE	Expressway-C/E Deployment	\$3,747.59	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-C-SIPGW	SIP/TDM/SRST Gateway Deployment	\$1,766.64	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-C-UCMN	UCM Node Add-on Deployment	\$849.57	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-C-UCNN	UCN (Voicemail) Node Add-on Deployment	\$1,301.55	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-PAGEN	Adv. Paging and Emergency Notification Server Deployment	\$2,116.90	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEACIP	Attendant Console Upgrade in Place	\$2,498.60	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEACRF	Attendant Console Upgrade w/HW Refresh	\$1,267.33	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEEXCERF	Expressway C/E Pair Upgrade w/HW Refresh	\$1,045.86	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEEXCIP	Expressway C/E Pair Upgrade In Place	\$2,347.41	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEGL	Cisco UC Upgrade, Go-Live Support	\$6,179.25	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEUCERIP	Emergency Responder Upgrade In Place	\$1,409.23	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEUCERRF	Emergency Responder Upgrade w/HW Refresh	\$2,003.11	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEUCM2IP	Cisco UCM Upgrade In Place, 2 nodes	\$1,409.23	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEUCM2RF	Cisco UCM Upgrade w/HW Refresh, 2 nodes	\$835.28	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEUCM3IP	Cisco UCM Upgrade In Place, 3 nodes	\$2,509.48	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEUCM3RF	Cisco UCM Upgrade w/HW Refresh, 3 nodes	\$3,002.04	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEUCNIP	Cisco UCxN Cluster Upgrade in place	\$1,875.50	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UEUCNRF	Cisco UCxN Cluster Upgrade w/HW Refresh	\$4,235.78	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UI	Cisco UC Upgrade Initiation	\$2,607.87	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UPAPD	Cisco UC Infrastructure Upgrade - Assess, Plan and Design	\$6,772.34	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UPPF	Cisco UC Upgrade, Phone Firmware Prep, 200 Phones	\$894.67	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UPSSHW	Cisco UC Upgrade, VMWare ESXi Host Upgrade w/HW Refresh	\$1,483.55	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UPVGUR	Cisco UC Voice Gateway IOS Upgrade	\$626.52	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UPVMHIP	Cisco UC Upgrade, VMWare ESXi Host Upgrade In Place	\$3,169.35	One-Time
Intelligent Workplace	On-Premises UC	UC-PRO-INFRA-UT	Cisco UC Infrastructure Upgrade - Transition	\$5,431.56	One-Time
Intelligent Workplace	AI Experiences	UC-PRO-M365-ASSESS	M365 Complete (Health and Security) Assessment	\$26,959.85	One-Time
Intelligent Workplace	AI Experiences	UC-PRO-M365-COPILOTPOV	Proof of Value (POV) for Microsoft 365 Copilot	\$28,372.44	One-Time
Intelligent Workplace	AI Experiences	UC-PRO-M365-COPILOTTRA	Technical Readiness Assessment for the rollout of Microsoft 365 Copilot	\$15,963.26	One-Time
Intelligent Workplace	AI Experiences	UC-PRO-M365-SPOMIG	SharePoint Online and OneDrive File Server Migration	\$14,997.72	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-1000USR	Standard User Setup - 1000 User Pkg.	\$117,375.14	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-100USR	Standard User Setup - 100 User Pkg.	\$11,718.35	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-10ATA	ATA Configuration and Deployment - 10 Devices Pkg.	\$2,814.33	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-25USR	Standard User Setup - 25 User Pkg.	\$3,368.98	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-5ATA	ATA Configuration and Deployment - 5 Devices Pkg.	\$1,461.56	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-ACO	Multi-tenant Cloud Platform - Avaya Cloud Office	Requires Configuration	One-Time
Intelligent Workplace	e911	UC-PRO-MTCLD-ADD5ERL	E911 5 Additional ERLs	\$1,922.59	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-ADDACT	Additional Cutover and Support	\$3,939.76	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-AOP	Advanced User Setup	\$80.00	One-Time
Intelligent Workplace	e911	UC-PRO-MTCLD-E911BASE	E911 Base Configuration with 5 ERL	\$3,936.58	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-INIT	Project Initiation and Tenant Provisioning	\$8,512.48	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-MSFT	Multi-tenant Cloud Platform - Microsoft Teams	Requires Configuration	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-MSFT-ADMTRA	Microsoft Teams Calling Admin Training Session	\$1,620.69	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-MSFT-AGW	Microsoft Teams Analog Gateway Provisioning and Configuration	\$835.35	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-MSFT-CALLUSR	Microsoft Teams Calling Standard User Setup	\$65.33	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-MSFT-E911ADV	Microsoft Teams Calling E911 Advanced Configuration	\$4,711.04	One-Time

Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-MSFT-SITEADD	Microsoft Teams Calling Site/Location Addition	\$2,270.39	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-NWNRD	Direct Routing Onboarding and Setup	\$3,292.36	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-RCO	Multi-tenant Cloud Platform - RingCentral Cloud Office	Requires Configuration	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-SBCC	SBC (Existing) Configuration for Direct Routing or Local Gateway	\$6,777.44	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-SBCD	SBC Implementation for Direct Routing/Local Gateway	\$9,927.89	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-SBCHDHA	SBC Implementation for Direct Routing/Local Gateway - HA	\$11,158.30	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-WXC	Multi-tenant Cloud Platform - Webex Calling	Requires Configuration	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-ZOOM-911BASE	E911 Call Routing Base Configuration (up to 5 ERL) for Zoom Phone/Workplace	\$3,936.58	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-ZOOM-ADDERL5	Configuration of (5) Additional ERLs for Base or Advanced E911 Call Routing	\$1,922.59	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-ZOOM-AVG	Microsoft Teams Analog Gateway Provisioning and Configuration	\$835.35	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-ZOOM-BYOP	Integration and Configuration for Zoom Phone BYOP (Bring Your Own PBX)	\$2,791.40	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MTCLD-ZOOM-E911ADV	E911 Call Routing Advanced Configuration (up to 5 ERL) for Zoom Phone/Workplace	\$4,711.04	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MT-PLAT	Microsoft Platform	Requires Configuration	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MT-SITE	Microsoft Teams Calling Site/Location Setup	\$7,500.00	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MT-UT1	Microsoft Teams Calling User Setup Tier 1 (250 - 1499)	\$75.00	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRO-MT-UT2	Microsoft Teams Calling User Setup Tier 2 (1500 - 4999)	\$60.00	One-Time
Intelligent Workplace	Hourly	UC-PRO-PM-AH	Hourly PS Engagement - Project Manager After Hours	\$343.83	One-Time
Intelligent Workplace	Hourly	UC-PRO-PM-S	Hourly PS Engagement - Project Manager	\$228.83	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-PRIVATE-SCR	UC Private Always On Voice Recording Setup	\$908.64	One-Time
Intelligent Workplace	Hourly	UC-PRO-SE-AH	Hourly PS Engagement - Solutions Engineer After Hours	\$316.11	One-Time
Intelligent Workplace	Hourly	UC-PRO-SE-S	Hourly PS Engagement - Solutions Engineer	\$212.23	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-BW-DIDACT	Project Port/Activation charge	\$453.76	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-BW-DIDNEW	Port/Activation charge for (1) New DID	\$1.50	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-BW-DIDPORT	Port/Activation charge for (1) Existing DID	\$1.00	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-BW-ECC	Emergency Call Center (ECC) charge	\$190.00	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-BW-LIDB	A-la-carte Line Information Database (LIDB) charge	\$1.00	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-BW-OCNAM	A-la-carte Outbound CNAM	\$4.50	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-BW-TFNPORT	Port/Activation charge for (1) Existing TFN	\$7.50	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-NW-3SPISACTA	Service activation for Premium Enterprise Package for 3rd-party SIP Endpoint - Advanced	\$93.46	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-NW-3SPISACTB	Service activation for Business Line Package for 3rd-party SIP Endpoint - Basic	\$49.78	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-NW-DIDPORT	Port charge for (1) Existing DID	\$12.00	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-NW-ECC	Emergency Call Center (ECC) charge	\$200.00	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-NW-FIVE9	iPilot Integration with Five9 (Supertrunk) for Direct Routing as-a-Service (DRaaS) Custom	\$1,000.00	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-NW-PORTEXP	Port/Activation Request Expedite	\$260.00	One-Time
Intelligent Workplace	Carrier, SIP	UC-PRO-SIP-NW-TFNPORT	Port charge for (1) Existing TFN	\$12.00	One-Time
Intelligent Workplace	Hourly	UC-PRO-SRPM-AH	Hourly PS Engagement - Strategic Project Manager After Hours	\$406.05	One-Time
Intelligent Workplace	Hourly	UC-PRO-SRPM-S	Hourly PS Engagement - Strategic Project Manager	\$268.95	One-Time
Intelligent Workplace	Hourly	UC-PRO-SRSE-AH	Hourly PS Engagement - Senior Solutions Engineer After Hours	\$468.39	One-Time
Intelligent Workplace	Hourly	UC-PRO-SRSE-S	Hourly PS Engagement - Senior Solutions Engineer	\$311.13	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-AAC	Adv. Attendant Console Deployment	\$1,980.00	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-ADD5ERL	E911 5 Additional Sites/ERLs	\$1,922.59	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-AGW	Analog Gateway Deployment	\$1,386.64	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-COREM	Medium Infrastructure Pkg. - 1500 to 4999 Users Deployment	\$149,285.99	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-CORES	Small Infrastructure Pkg. - Up to 1499 Users Deployment	\$83,094.74	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-COREXL	X-Large Infrastructure Pkg. - Over 7500 Users Deployment	\$637,976.69	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-DI-AGW	Webex Calling DI Analog Gateway Deployment	\$1,386.64	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-DI-CALLCA	Webex Calling DI Calling Common Area Setup	\$45.48	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-DI-CALLUSR	Webex Calling DI Calling Standard User Setup	\$65.33	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-DI-CHINIT	Webex Calling DI Tenant Provisioning and Base Configuration	\$8,512.48	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-DI-SIPGW	Webex Calling DI SIP/TDM/SRST Gateway Deployment	\$9,927.89	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-DI-SITEADD	Webex Calling DI Site/Location Addition	\$2,270.39	One-Time
Intelligent Workplace	e911	UC-PRO-STCLD-C-E911CORE	Cisco Emergency Responder Deployment	\$4,092.77	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-EXCE	Expressway-C/E Deployment	\$4,234.67	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-SIPGW	SIP/TDM/SRST Gateway Deployment	\$1,766.64	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-UCMN	UCM Node Add-on Deployment	\$827.81	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-UCNN	UCN (Voicemail) Node Add-on Deployment	\$827.81	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-C-WXHYBRID	WebEx Hybrid Services Deployment	Requires Configuration	One-Time
Intelligent Workplace	Paging	UC-PRO-STCLD-PAGEN	Adv. Paging and Emergency Notification Server Deployment	\$2,116.90	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-RECA	Adv. Call Recording Server Deployment	\$8,785.56	One-Time
Intelligent Workplace	UCaaS Single Tenant	UC-PRO-STCLD-RECS	Standard Call Recording Server Deployment	\$6,840.00	One-Time
Intelligent Workplace	Travel	UC-PRO-Travel	NWN Custom Professional Services (Estimated Budgetary Travel)	Requires Configuration	One-Time
Intelligent Workplace	UCaaS Multi-Tenant	UC-PRR-PASST-RING	Ring Central Hosted Voice Cloud Passthrough	Requires Configuration	One-Time
Intelligent Workplace	Cabling	UC-PRR-SIP-MUTVTFF-1400A	Mutare Voice Traffic Filter (Multi-tenant) for NWN Integrated SIP Services - 100K Call Pac	\$4,800.00	Recurring
Intelligent Workplace	Custom	UC-PRTNR-PUBS-PROD-ARC	PUBSECTOR ONLY: Product Cost for Annually Recurring Charges	Requires Configuration	Recurring
Intelligent Workplace	Custom	UC-PRTNR-PUBS-PROD-MRC	PUBSECTOR ONLY: Product Cost for Monthly Recurring Charges	Requires Configuration	Recurring
Intelligent Workplace	Custom	UC-PRTNR-PUBS-PROD-OTC	PUBSECTOR ONLY: Product Cost for One Time Charges	Requires Configuration	One-Time
Intelligent Workplace	Public Safety (PSAP)	VCW-PRO-PSAPV-NETCLK	VESTA 9-1-1 Netclock	\$2,065.66	One-Time
Managed Devices	Fees	DEV-3PN-ADMIN-FEECOLLECT	Charges related to fees, import taxes, and other non-NWN Charges	Requires Configuration	One-Time
Managed Devices	Custom	DEV-3PN-CUST	Third Party One-time Services	Requires Configuration	One-Time
Managed Devices	Device Management	DEV-3PN-EP-APILOTRREGDIR	Microsoft Autopilot hash # registration service - direct from factory	\$8.00	One-Time
Managed Devices	Device Management	DEV-3PN-NS-FBASIC-OFFS	DEX MSP Foundation Basic Implementation Services - Offshore Resources	\$28,571.43	One-Time
Managed Devices	Device Management	DEV-3PN-NS-FBASIC-ONS	DEX MSP Foundation Basic Implementation Services - Onshore Resources	\$85,714.29	One-Time
Managed Devices	Device Management	DEV-3PN-NS-FEXTENDED-OFFS	DEX MSP Foundation Extended Implementation Services - Offshore Resources	\$64,285.71	One-Time
Managed Devices	Device Management	DEV-3PN-NS-FEXTENDED-ONS	DEX MSP Foundation Extended Implementation Services - Onshore Resources	\$185,714.29	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-BATTERY	Big Battery (Recycling Fee) - R2 certified recycling	\$38.57	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-CELLPHONE	Mobility (Phone, Tablet) - R2 certified recycling	\$24.69	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-CRTMONITOR	CRT Monitor Disposal Fee - R2 certified recycling	\$102.86	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-DATACENTER	Server, Networking, Disk Shelves - R2 certified recycling	\$24.69	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-DATA-OFF	Certified Data Destruction (Off-Site) - NIST 800-88 Erasure, Degaussing and/or Shredding	\$24.69	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-DATA-ON	On-Site Hard Drive Shredding - Witnessed hard drive shredding at origin location. Minimu	\$24.69	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-DESKPRINTER	Desktop Printer Disposal Fee - R2 certified recycling	\$25.71	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-DOCK	Docking Station - R2 certified recycling	\$18.00	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-FREIGHT	Logistics (Freight Only) - Shipping costs for product that is already packed prior to pickup	\$1,542.86	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-LGPRINTER	Large Copier/Printer Fee - R2 certified recycling	\$102.86	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-MONITOR	Monitor (No CRT or TV) - R2 certified recycling	\$18.00	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-NONWORKING-PC	Non-Working PC with HDD (Parent-Child Relationship) - R2 certified recycling	\$30.86	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-OFFICEPHONE	Office Phone - R2 certified recycling	\$18.00	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-TAPE	HDD, Tape Media - R2 certified recycling	\$24.69	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-TV	Television Disposal Fee - R2 certified recycling	\$102.86	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-WGLOVE	White Glove Logistics - Full Service removal, pack and ship of hardware from your locatio	\$3.86	One-Time
Managed Devices	Device Logistics	DEV-3PN-RECYCLE-WORKING-PC	PC (Desktops, Laptops, All-In-One, Workstations Etc.) - R2 certified recycling	\$24.69	One-Time
Managed Devices	Staffing	DEV-3PN-STAFFING	Devices NWN Staffing Services Setup	Requires Configuration	One-Time
Managed Devices	Custom	DEV-3PR-CUST-MRC	Third Party Monthly Services	Requires Configuration	Recurring
Managed Devices	Staffing	DEV-3PR-STAFFING	Devices NWN Staffing Services (Monthly)	Requires Configuration	One-Time
Managed Devices	Custom	DEV-3PS-MRC	Third Party Monthly Services	Requires Configuration	Recurring
Managed Devices	VCW Endpoints	DEV-EMPL-AIVA-ENT	EMP Aiva Enterprise Automation	\$21.71	Recurring
Managed Devices	Other	DEV-EMPL-AIVA-ENT-SVC	EMP AIVA Enterprise Automation Services, Annual	\$123,791.43	Recurring
Managed Devices	Other	DEV-EMPL-AIVA-ENT-USER	EMP Aiva Enterprise Automation User, Annual	\$34.29	Recurring
Managed Devices	Other	DEV-EMPL-AIVA-FULLIT-SVC	EMP AIVA Full IT Automation Services, Annual	\$77,505.71	Recurring
Managed Devices	Other	DEV-EMPL-AIVA-FULLIT-USER	EMP AIVA Full IT Automation User, Annual	\$15.43	Recurring
Managed Devices	Other	DEV-EMPL-AIVA-LITE-SVC	EMP AIVA Lite Services, Annual	\$46,648.57	Recurring
Managed Devices		DEV-EMPL-AIVA-LITE-USER	EMP AIVA Lite user, Annual	\$10.29	Recurring
Managed Devices	Adoption Services	DEV-EMPL-CYCLE-ADOPTION-OS	EMP Lifecycle Adoption Services for Devices Solutions, On-Shore	Requires Configuration	Recurring
Managed Devices	EMP Integration	DEV-EMPL-CYCLE-INTEGRATE-OS	EMP Lifecycle Platform Integrations for Devices Solutions, On-Shore	Requires Configuration	Recurring
Managed Devices	EMP Portal	DEV-EMPL-CYCLE-PORTALCUST-OS	EMP Lifecycle Portal Customizations for Devices Solutions, On-Shore	Requires Configuration	Recurring
Managed Devices	Technical Experience Manager	DEV-EMPL-CYCLE-TEM-OS	EMP Lifecycle Technical Experience Manager for Devices Solutions, On-Shore	Requires Configuration	Recurring
Managed Devices	EMP Integration	DEV-EMPMA-EBOND-MAINT	EMP eBonding OnGoing Support	\$1,428.57	Recurring
Managed Devices	Help Desk	DEV-EMPNC-CSC-PROVU	CSC User Provisioning setup	\$5,518.29	One-Time
Managed Devices	Help Desk	DEV-EMPNC-CSC-SD	CSC Service Desk setup	\$37,782.86	One-Time

Managed Devices	Custom	DEV-EMPN-CUST	Custom Managed Services One-Time	Requires Configuration	One-Time
Managed Devices	Devices Dispatch	DEV-EMPN-DIS-TECH-AH	Managed Service Dispatch Field Technician for Devices, After Hours	Requires Configuration	One-Time
Managed Devices	Devices Dispatch	DEV-EMPN-DIS-TECH-S	Managed Service Dispatch Field Technician for Devices, Normal Hours	Requires Configuration	One-Time
Managed Devices	EMP Integration	DEV-EMPN-EBOND-INCIDENT	EMP eBonding integration for Incidents	\$43,928.57	One-Time
Managed Devices	EMP Integration	DEV-EMPN-EBOND-REQUEST	EMP eBonding integration for Service Reqs and MACDs	\$43,928.57	One-Time
Managed Devices	Device Management	DEV-EMPN-EP-EMACNSL	Intel EMA Admin Center setup	\$9,671.14	One-Time
Managed Devices	Device Management	DEV-EMPN-EP-RMTHWSUP	OEM Warranty Coordination & Spare Pool Setup	\$16.00	One-Time
Managed Devices	Devices User Support	DEV-EMPN-INT-BLENCR	Windows Bitlocker encryption setup	\$53.83	One-Time
Managed Devices	Help Desk	DEV-EMPN-INT-MOBENRL	Intune MAC/Mobile Device enrollment	\$124.86	One-Time
Managed Devices	Help Desk	DEV-EMPN-INT-WDENRL	Intune Windows Device enrollment	\$103.43	One-Time
Managed Devices	CEM	DEV-EMPR-CEM-DEDICATED	Customer Experience Manager, Dedicated	Requires Configuration	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-247	CSC End-user Service Desk, 1 case	\$70.00	Recurring
Managed Devices	Device Management	DEV-EMPR-CSC-APPPKGUPD	Intune Application Packaging Service Add-On	\$1,402.50	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-FULLFILLER	EMP Fulfiller Access	\$571.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-INTMOBDM	Intune MAC/Mobile Device Management service	\$21.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-INTWDM	Windows Device Management service	\$29.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-L1ESC	CSC End-user Service Desk, 1 case escalation	\$43.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-PROVC	CSC User Provisioning, per case	\$132.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-PROVU	Success Center Support Enrollment - per user	\$4.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-SD12U	CSC End-user Service Desk, 12 cases	\$57.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-SD12VIPU	CSC VIP End-user Service Desk, 12 cases	\$86.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-SD24U	CSC End-user Service Desk, 24 cases	\$105.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-SD24VIPU	CSC VIP End-user Service Desk, 24 cases	\$158.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-SD6U	CSC End-user Service Desk, 6 cases	\$27.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-SD6VIPU	CSC VIP End-user Service Desk, 6 cases	\$40.00	Recurring
Managed Devices	Help Desk	DEV-EMPR-CSC-VIPC	CSC VIP End-user Service Desk, 1 VIP case	\$122.00	Recurring
Managed Devices	Custom	DEV-EMPR-CUST	Custom Managed Services Monthly Recurring	Requires Configuration	Recurring
Managed Devices	Device Management	DEV-EMPR-EP-ANLYRVW	Analytics reporting and review	\$728.57	Recurring
Managed Devices	Device Management	DEV-EMPR-EP-IMAGEMAIN	Maintain PC image	\$431.00	Recurring
Managed Devices	Device Management	DEV-EMPR-EP-RMTHWSUP	OEM Warranty Coordination & Spare Pool Support	\$12.00	Recurring
Managed Devices	Patch Management	DEV-EMPR-PMWR-WS	Windows Patch Management service	\$31.00	Recurring
Managed Devices	Patch Management	DEV-EMPR-PM-WS	Mac Patch Management service	\$28.00	Recurring
Managed Devices		DEV-EMPS-CSC-PUSER-OFFS	CSC End-user Service Desk, Per Standard User, Offshore	\$25.71	Recurring
Managed Devices		DEV-EMPS-CSC-PUSER-ONS	CSC End-user Service Desk, Per Standard User, Onshore	\$37.54	Recurring
Managed Devices	Staffing	DEV-MSN-STAFFING	Devices NWN Staffing Services Setup	Requires Configuration	One-Time
Managed Devices	Custom	DEV-MSR-CUST	NWN Custom Managed Services Recurring	Requires Configuration	Recurring
Managed Devices	Staffing	DEV-MSR-STAFFING	Devices NWN Staffing Services Setup	Requires Configuration	One-Time
Managed Devices	Hourly	DEV-PRO-CON-S	Standard hourly rate for Consultant - Devices	\$528.57	One-Time
Managed Devices		DEV-PRO-CSC-AUTOP	Microsoft Autopilot Setup	\$15,320.00	One-Time
Managed Devices		DEV-PRO-CSC-AUTOPASS	Microsoft Autopilot Assessment	\$15,028.57	One-Time
Managed Devices		DEV-PRO-CSC-ENTRAAS	Microsoft Entra ID Assessment	\$8,400.00	One-Time
Managed Devices		DEV-PRO-CSC-ENTRASETUP	Microsoft Entra ID Setup	\$8,400.00	One-Time
Managed Devices	Other	DEV-PRO-CSC-IMS-SETUP	EMP Setup for IMS Warehousing Requests, Reporting, & Invoicing	\$2,785.71	One-Time
Managed Devices		DEV-PRO-CSC-INTAAP	Intune Application Packaging Service Add-On	\$1,700.00	One-Time
Managed Devices		DEV-PRO-CSC-INTASS	Microsoft Intune Assessment	\$21,259.50	One-Time
Managed Devices		DEV-PRO-CSC-INTIOS	Microsoft Intune Setup for iPhone and Android Mobile Phone or Tablet Devices	\$18,260.00	One-Time
Managed Devices	Device Services	DEV-PRO-CSC-INTMOBAC	Intune Admin Center setup for MAM	\$16,342.86	One-Time
Managed Devices	Device Services	DEV-PRO-CSC-INTWDAC	Intune Admin Center setup for MDM	\$54,827.14	One-Time
Managed Devices		DEV-PRO-CSC-INTWIN	Microsoft Intune Setup for Windows Devices	\$18,260.00	One-Time
Managed Devices		DEV-PRO-CSC-LAPS	Microsoft LAPS (Local Administrator Password Solution) Setup	\$6,628.57	One-Time
Managed Devices	Custom	DEV-PRO-CUST	NWN Custom Professional Services	Requires Configuration	One-Time
Managed Devices	Device Logistics	DEV-PRO-EMPR-IMS-STORAGE	IMS Warehousing Monthly Storage Fee per Serialized Bar Code	\$1.25	Recurring
Managed Devices	Devices, PC	DEV-PRO-EP-AMTPRVSN	AMT client deployment	\$24.68	One-Time
Managed Devices	Devices, PC	DEV-PRO-EP-ANLYCLNT	Agent Deployment	\$12.81	One-Time
Managed Devices	Device Logistics	DEV-PRO-EP-APILOTCNFG	Autopilot pre-provisioned deployment	\$12.67	One-Time
Managed Devices	Patch Management	DEV-PRO-EP-APILOTREG	Autopilot registration	\$0.79	One-Time
Managed Devices	Device Logistics	DEV-PRO-EP-ASSETRPT	Asset report	\$0.15	One-Time
Managed Devices	Device Logistics	DEV-PRO-EP-ASSETTAG	Asset tag	\$4.68	One-Time
Managed Devices	Device Logistics	DEV-PRO-EP-BIOSCNFG	PC BIOS changes	\$4.53	One-Time
Managed Devices	Device Provisioning	DEV-PRO-EP-CBENROLL	Google Chromebook enrollment	\$11.94	One-Time
Managed Devices	Device Provisioning	DEV-PRO-EP-DEPLOY	Receive, report on, plan and manage delivery for one PC (and up to 1 new monitor) to or	\$62.74	One-Time
Managed Devices	Device Logistics	DEV-PRO-EP-DOMAIN	Add PC to Domain	\$9.81	One-Time
Managed Devices	Device Provisioning	DEV-PRO-EP-HICBCNFG	Chromebook Configuration	\$59.68	One-Time
Managed Devices	Device Logistics	DEV-PRO-EP-IMAGE	PC image deployment	\$12.67	One-Time
Managed Devices	Device Logistics	DEV-PRO-EP-IMAGEBLDBSC	Build basic PC image	\$13,922.86	One-Time
Managed Devices	Device Logistics	DEV-PRO-EP-IMAGEBLDCPX	Build complex PC image	\$27,845.71	One-Time
Managed Devices	Device Logistics	DEV-PRO-EP-IMS-OUTBOUND	IMS Warehousing Outbound Fee per Serialized Bar Code (freight fee not included)	\$4.75	One-Time
Managed Devices	Device Logistics	DEV-PRO-EP-IMS-RECEIVE	IMS Warehousing Receiving Fee per Serialized Bar Code (freight fee not included)	\$6.43	One-Time
Managed Devices	Governance	DEV-PRO-EP-INITIATE	Project management for Devices professional services initiation	\$1,445.71	One-Time
Managed Devices	Devices, PC	DEV-PRO-EP-MONDPLY	Deploy monitor	\$60.51	One-Time
Managed Devices	Devices, PC	DEV-PRO-EP-PCCNFGDPLY	Bundled Services - Configure and deploy Windows PC	\$249.99	One-Time
Managed Devices	Device Logistics	DEV-PRO-EP-STAGE	Integration Center Staging	\$14.00	One-Time
Managed Devices	Device Services	DEV-PRO-FLEETASSESSMENT	Fleet Assessment	\$13,236.09	One-Time
Managed Devices	Governance	DEV-PRO-GOV-3RDPARTY	Devices Governance of 3rd party services.	\$2,891.43	One-Time
Managed Devices	Governance	DEV-PRO-GOV-CUTOVER-ADV-AH	Devices Cutover Event, Full Day, After Hours	\$4,231.07	One-Time
Managed Devices	Governance	DEV-PRO-GOV-CUTOVER-ADV-S	Devices Cutover Event, Full Day, After Hours	\$3,842.14	One-Time
Managed Devices	Governance	DEV-PRO-GOV-CUTOVER-STD-AH	Devices Cutover Event, Half Day, After Hours	\$3,582.86	One-Time
Managed Devices	Governance	DEV-PRO-GOV-CUTOVER-STD-S	Devices Cutover Event, Half Day, Normal Business Hours	\$2,687.14	One-Time
Managed Devices	Governance	DEV-PRO-GOV-DESIGN	Devices Low-Level Design Workshop	\$4,007.14	One-Time
Managed Devices	Governance	DEV-PRO-GOV-INITIATE	Devices Project Initiation	\$722.86	One-Time
Managed Devices	Governance	DEV-PRO-GOV-KICKOFF	Devices Project Kickoff Meeting	\$1,445.71	One-Time
Managed Devices	Governance	DEV-PRO-GOV-KT	Devices Project Completion and Knowledge Transfer	\$1,021.43	One-Time
Managed Devices	Governance	DEV-PRO-GOV-POSTCUT-ONSITE	Devices Project Site Post Cutover Support, Half Day Onsite	\$1,320.00	One-Time
Managed Devices	Governance	DEV-PRO-GOV-POSTCUT-REMOTE	Devices Project Site Post Cutover Support, Half Day Remote	\$1,320.00	One-Time
Managed Devices	Governance	DEV-PRO-GOV-TRAVELEX	Devices Travel and Expense Budget	Requires Configuration	One-Time
Managed Devices	Hourly	DEV-PRO-PM-S	Standard hourly rate for Project Manager - Devices	\$328.57	One-Time
Managed Devices	Hourly	DEV-PRO-SE-S	Standard hourly rate for Engineer - Devices	\$300.00	One-Time
Managed Devices	Hourly	DEV-PRO-SRPM-S	Standard hourly rate for Senior Project Manager - Devices	\$385.71	One-Time
Managed Devices	Hourly	DEV-PRO-SRSE-S	Standard hourly rate for Senior Engineer - Devices	\$442.86	One-Time
Managed Devices	Device Management	DEV-PRTNR-EP-NT-ACCESS	DEX Yearly Subscription for Customer Console Access	\$25.71	Recurring
Managed Devices	Device Management	DEV-PRTNR-EP-NT-LIC	DEX Yearly Subscription License	\$114.40	Recurring
Security	Fees	SEC-3PN-ADMIN-FEECOLLECT	Charges related to fees, import taxes, and other non-NWN Charges	Requires Configuration	One-Time
Security	Custom	SEC-3PN-CUST	Third Party One-time Services	Requires Configuration	One-Time
Security	Control Systems	SEC-3PN-GR-13	NWNC Virtual Command Center Support/HR - Tier 2	\$324.00	Recurring
Security	Control Systems	SEC-3PN-GR-20	NWNC LIMS Support Specialist (Supervisory)/HR	\$307.00	One-Time
Security	Control Systems	SEC-3PN-GR-21	NWNC LIMS Support Specialist (Non-Supervisory)/HR	\$276.00	Recurring
Security	Control Systems	SEC-3PN-GR-26	NWNC Project Manager (Data Modernization) Support/HR	\$307.00	One-Time
Security	Control Systems	SEC-3PN-GR-27	NWNC EMP GR annual Per Seat Cost for additional seats (beyond 5)	\$1,010.00	One-Time
Security	Staffing	SEC-3PN-STAFFING	Security NWN Staffing Services Setup	Requires Configuration	One-Time
Security	Custom	SEC-3PR-CUST-ARC	Third Party Annual Services	Requires Configuration	Recurring
Security	Custom	SEC-3PR-CUST-MRC	Third Party Monthly Services	Requires Configuration	Recurring
Security	NGFW	SEC-3PR-FW-BSE	Next Generation Firewall Standalone Partner Delivered Support - Quantity 1	\$7,038.00	Recurring
Security	Control Systems	SEC-3PR-GR-15	NWNC Virtual Command Center Support/HR - Tier 1	\$265.00	Recurring
Security	Control Systems	SEC-3PR-GR-18	NWNC Virtual Command Center Tech Specialist Support/HR	\$510.00	Recurring
Security	Control Systems	SEC-3PR-GR-19	NWNC EMP Managed LIMS SaaS - OR	\$689,300.00	One-Time
Security	Control Systems	SEC-3PR-GR-22	NWNC EMP Managed LIMS SaaS - AP	\$458,470.00	Recurring
Security	Control Systems	SEC-3PR-GR-23	NWNC EMP Managed LIMS SaaS - SQ	\$153,200.00	Recurring
Security	Control Systems	SEC-3PR-GR-24	NWNC EMP Managed SaaS - IC	\$1,020,000.00	Recurring
Security	Control Systems	SEC-3PR-GR-25	NWNC EMP Managed Labs SaaS - LU	\$215,700.00	Recurring

Security	Staffing	SEC-3PR-STAFFING	Security NWN Staffing Services (Monthly)	Requires Configuration	One-Time
Security	Adoption Services	SEC-EMPL-CYCLE-ADOPTION	EMP Lifecycle Adoption Services for Security Solutions	Requires Configuration	Recurring
Security	Adoption Services	SEC-EMPL-CYCLE-ADOPTION-OS	EMP Lifecycle Adoption Services for Security Solutions, On-Shore	Requires Configuration	Recurring
Security	EMP Integration	SEC-EMPL-CYCLE-INTEGRATE	EMP Lifecycle Platform Integrations for Security Solutions	Requires Configuration	Recurring
Security	EMP Integration	SEC-EMPL-CYCLE-INTEGRATE-OS	EMP Lifecycle Platform Integrations for Security Solutions, On-Shore	Requires Configuration	Recurring
Security	EMP Portal	SEC-EMPL-CYCLE-PORTALCUST	EMP Lifecycle Portal Customizations for Security Solutions	Requires Configuration	Recurring
Security	EMP Portal	SEC-EMPL-CYCLE-PORTALCUST-OS	EMP Lifecycle Portal Customizations for Security Solutions, On-Shore	Requires Configuration	Recurring
Security	Technical Experience Manager	SEC-EMPL-CYCLE-TEM	EMP Lifecycle Technical Experience Manager for Security Solutions	Requires Configuration	Recurring
Security	Technical Experience Manager	SEC-EMPL-CYCLE-TEM-OS	EMP Lifecycle Technical Experience Manager for Security Solutions, On-Shore	Requires Configuration	Recurring
Security	EMP Integration	SEC-EMPMA-EBOND-MAINT	EMP eBonding OnGoing Support	\$1,428.57	Recurring
Security	NGFW	SEC-EMPMA-FW-BSE-OS	EMP Maintain for a single Next Generation Firewall, On-Shore Delivery	\$57.14	Recurring
Security		SEC-EMPMA-ITAM-SUPRT-TR1	Asset Assurance - NWN Service Desk Support Services (quantity to match the licensed # c	\$0.30	One-Time
Security	Custom	SEC-EMPNI-CUST	Custom EMP Enablment Services for Security	Requires Configuration	One-Time
Security	EMP Integration	SEC-EMPNI-EBOND-INCIDENT	EMP eBonding integration for Incidents	\$43,928.57	One-Time
Security	EMP Integration	SEC-EMPNI-EBOND-REQUEST	EMP eBonding integration for Service Reqeuts and MACDs	\$43,928.57	One-Time
Security		SEC-EMPNI-PROFICIO EBONDING	Service Enablement of Proficio eBonding with NWN ServiceNow	Requires Configuration	One-Time
Security	Endpoint Security	SEC-EMPO-EPS-BSE	Endpoint Security Platform, EMP Operate	\$278.00	Recurring
Security	Endpoint Security	SEC-EMPO-EPS-BSE-OS	Endpoint Security Platform, EMP Operate On-Shore	\$360.00	Recurring
Security	Endpoint Security	SEC-EMPO-EPS-EP	Endpoint Security Endpoint, EMP Operate	Requires Configuration	Recurring
Security	E-Mail Security	SEC-EMPO-ES-BSE	Email Security System, EMP Operate	\$831.71	Recurring
Security	NGFW	SEC-EMPO-FW-BSE	NGFW Appliance, EMP Operate	\$278.00	Recurring
Security	NGFW	SEC-EMPO-FW-BSEHA	NGFW Appliance, HA Pair, EMP Operate	\$417.00	Recurring
Security	NGFW	SEC-EMPO-FW-BSEHA-OS	NGFW Appliance, HA Pair, EMP Operate On-Shore	\$540.00	Recurring
Security	NGFW	SEC-EMPO-FW-BSE-OS	NGFW Appliance, EMP Operate On-Shore	\$360.00	Recurring
Security	NGFW	SEC-EMPO-FWMP-BSE	Firewall Management Platform, EMP Operate	\$278.00	Recurring
Security	NGFW	SEC-EMPO-FWMP-BSEHA	Firewall Management Platform, HA Pair, EMP Operate	\$339.00	Recurring
Security	NGFW	SEC-EMPO-FWMP-BSEHA-OS	Firewall Management Platform, HA Pair, EMP Operate On-Shore	\$416.00	Recurring
Security	NGFW	SEC-EMPO-FWMP-BSE-OS	Firewall Management Platform, EMP Operate On-Shore	\$360.00	Recurring
Security	Identity Management	SEC-EMPO-IDM-BSE	MFA Solution, EMP Operate	\$339.00	Recurring
Security	Identity Management	SEC-EMPO-IDM-BSE-OS	MFA Solution, EMP Operate On-Shore	\$416.00	Recurring
Security	Network Access Control	SEC-EMPO-NAC-AP	NAC Platform, EMP Operate	\$339.00	Recurring
Security	Network Access Control	SEC-EMPO-NAC-AP-OS	NAC Platform, EMP Operate On-Shore	\$416.00	Recurring
Security	Public Safety (PSAP)	SEC-EMPO-PSAPV-PSFW	Public Safety Firewall, EMP Operate	\$339.00	Recurring
Security	Public Safety (PSAP)	SEC-EMPO-PSAPV-PSFW-OS	Public Safety Firewall, EMP Operate On-Shore	\$416.00	Recurring
Security	Secure Web Gateway	SEC-EMPO-SWG-AP	Secure Web Gateawy Platform, EMP Operate	\$239.00	Recurring
Security	Secure Web Gateway	SEC-EMPO-SWG-AP-OS	Secure Web Gateawy Platform, EMP Operate On-Shore	\$310.00	Recurring
Security	CEM	SEC-EMPR-CEM-DEDICATED	Customer Experience Manager, Dedicated	Requires Configuration	Recurring
Security	Custom	SEC-EMPR-CUST	Custom EMP Recurring Services for Security	Requires Configuration	Recurring
Security	Patch Management	SEC-EMPR-PM-APP	Application Patching, Custom, Per Endpoint	\$9.00	Recurring
Security	Patch Management	SEC-EMPR-PM-SVR	Server OS Patching, Per Server	\$80.00	Recurring
Security	Patch Management	SEC-EMPR-PM-UPG	Windows Feature Upgrade, Per Server	\$9.00	Recurring
Security	Patch Management	SEC-EMPR-PM-WS	Mac Patch Management service	\$28.00	Recurring
Security		SEC-EMPR-VMA	Vendor Management	Requires Configuration	Recurring
Security	Endpoint Security	SEC-EMPS-EPS-BSE	Endpoint Security Platform, EMP Support	\$244.00	Recurring
Security	Endpoint Security	SEC-EMPS-EPS-BSE-OS	Endpoint Security Platform, EMP Support On-Shore	\$277.00	Recurring
Security	E-Mail Security	SEC-EMPS-ES-BSE	Email Security System, EMP Support	Requires Configuration	Recurring
Security	NGFW	SEC-EMPS-FW-BSE	NGFW Appliance, EMP Support	\$244.00	Recurring
Security	NGFW	SEC-EMPS-FW-BSEHA	NGFW Appliance, HA Pair, EMP Support	\$366.00	Recurring
Security	NGFW	SEC-EMPS-FW-BSEHA-OS	NGFW Appliance, HA Pair, EMP Support On-Shore	\$414.00	Recurring
Security	NGFW	SEC-EMPS-FW-BSE-OS	NGFW Appliance, EMP Support On-Shore	\$277.00	Recurring
Security	NGFW	SEC-EMPS-FWMP-BSE	Firewall Management Platform, EMP Support	\$244.00	Recurring
Security	NGFW	SEC-EMPS-FWMP-BSEHA	Firewall Management Platform, HA Pair, EMP Support	\$300.00	Recurring
Security	NGFW	SEC-EMPS-FWMP-BSEHA-OS	Firewall Management Platform, HA Pair, EMP Support On-Shore	\$314.00	Recurring
Security	NGFW	SEC-EMPS-FWMP-BSE-OS	Firewall Management Platform, EMP Support On-Shore	\$277.00	Recurring
Security	Identity Management	SEC-EMPS-IDM-BSE	MFA Solution, EMP Support	\$300.00	Recurring
Security	Identity Management	SEC-EMPS-IDM-BSE-OS	MFA Solution, EMP Support On-Shore	\$314.00	Recurring
Security	Network Access Control	SEC-EMPS-NAC-AP	NAC Platform, EMP Support	\$300.00	Recurring
Security	Network Access Control	SEC-EMPS-NAC-AP-OS	NAC Platform, EMP Support On-Shore	\$314.00	Recurring
Security	Public Safety (PSAP)	SEC-EMPS-PSAPV-PSFW	Public Safety Firewall, EMP Support	\$300.00	Recurring
Security	Public Safety (PSAP)	SEC-EMPS-PSAPV-PSFW-OS	Public Safety Firewall, EMP Support On-Shore	\$314.00	Recurring
Security	Secure Web Gateway	SEC-EMPS-SWG-AP	Secure Web Gateawy Platform, EMP Support	\$207.00	Recurring
Security	Secure Web Gateway	SEC-EMPS-SWG-AP-OS	Secure Web Gateawy Platform, EMP Support On-Shore	\$249.00	Recurring
Security	Custom	SEC-MSN-CUST	NWN Custom Setup	Requires Configuration	One-Time
Security	Staffing	SEC-MSN-STAFFING	Security NWN Staffing Services Setup	Requires Configuration	One-Time
Security	Co-Delivery	SEC-MSR-CI-COD	Carousel Co-Delivery Support	Requires Configuration	Recurring
Security	Offensive Security	SEC-MSR-PEN-ADDLG	Additional testing against a second network segment (over 1000 IPs)	\$3,095.23	Recurring
Security	Offensive Security	SEC-MSR-PEN-ADDMD	Additional testing against a second network segment (up to 1000 IPs)	\$1,547.63	Recurring
Security	Offensive Security	SEC-MSR-PEN-ADDSM	Additional testing against a second network segment (up to 100 IPs)	\$309.51	Recurring
Security	Offensive Security	SEC-MSR-PEN-AGGER	Agger anti-ransomware and asset telemetry agent	\$3.33	Recurring
Security	Offensive Security	SEC-MSR-PEN-APP	Internal testing hardware appliance	\$857.14	Recurring
Security	Offensive Security	SEC-MSR-PEN-BREMON	Continuous Intel 471 credential breach notification (per domain)	\$833.34	Recurring
Security	Offensive Security	SEC-MSR-PEN-CONT-BOTH	Continuous external and internal penetration testing as a service (includes five advanced	\$6,481.91	Recurring
Security	Offensive Security	SEC-MSR-PEN-CONT-EXT	Continuous external penetration testing as a service (includes one advanced web applica	\$3,345.35	Recurring
Security	Offensive Security	SEC-MSR-PEN-CREDMON	Continuous Intel 471 3rd party credential monitoring (per domain)	\$833.34	Recurring
Security	Offensive Security	SEC-MSR-PEN-CVE	Continuous Intel 471 threat intelligence, risk mapping, and alerting	\$833.34	Recurring
Security	Offensive Security	SEC-MSR-PEN-EXT12	Monthly external penetration testing	\$1,079.17	Recurring
Security	Offensive Security	SEC-MSR-PEN-EXT12-INT5	Monthly external penetration testing with five annual internal tests	\$2,745.83	Recurring
Security	Offensive Security	SEC-MSR-PEN-EXT1-LRG	Annual / one-time external penetration testing for a large organization	\$600.00	Recurring
Security	Offensive Security	SEC-MSR-PEN-EXT1-SM	Annual / one-time external penetration testing for a small organization	\$428.57	Recurring
Security	Offensive Security	SEC-MSR-PEN-EXT4	Quarterly external penetration testing	\$662.50	Recurring
Security	Offensive Security	SEC-MSR-PEN-EXT4-INT1	Quarterly external penetration testing with one annual internal test	\$1,491.67	Recurring
Security	Offensive Security	SEC-MSR-PEN-GRC	SIG shared assessment and AI GRC mapping	\$214.29	Recurring
Security	Offensive Security	SEC-MSR-PEN-IMP	Malware implant to mimic the most advanced attackers	\$357.14	Recurring
Security	Offensive Security	SEC-MSR-PEN-INT1-LRG	Annual / one-time internal penetration testing for a large organization	\$3,095.23	Recurring
Security	Offensive Security	SEC-MSR-PEN-INT1-MED	Annual / one-time internal penetration testing for a medium organization	\$1,547.63	Recurring
Security	Offensive Security	SEC-MSR-PEN-INT1-SM	Annual / one-time internal penetration testing for a small organization	\$309.51	Recurring
Security	Offensive Security	SEC-MSR-PEN-WEB	Basic web application testing (per FQDN)	\$119.06	Recurring
Security	Offensive Security	SEC-MSR-PEN-WEBADV	Advanced web application testing (per FQDN)	\$357.14	Recurring
Security	Staffing	SEC-MSR-STAFFING	NWN Staffing Resources (Monthly Recurring Charge)	Requires Configuration	One-Time
Security	Consulting	SEC-MSR-VCISO-8HR	Monthly recurring vCISO advisement and support program hours. Also includes project c	\$5,012.86	Recurring
Security	Consulting	SEC-MSR-VCISO-PLAT	Platform for vCISO services	\$714.29	Recurring
Security	Consulting	SEC-MSR-VCISO-RPAAS-ADD	IR coordination add-on for full RPaaS service	\$2,687.14	Recurring
Security	Consulting	SEC-MSR-VULN-PRIO-BYO	Recurring vulnerability prioritization review against customer/MDR platform data.	\$6,471.43	Recurring
Security	Consulting	SEC-MSR-VULN-PRIO-NWN	Recurring vulnerability prioritization review against NWN sourced data.	\$5,012.86	Recurring
Security	OEM Maintenance	SEC-OEM-SUPPORT	SEC-OEM-SUPPORT	Requires Configuration	Recurring
Security	Hourly	SEC-PRO-ASE-AH	NWN Associate Solutions Engineer Hourly Rate (After-hours)	\$231.00	One-Time
Security	Hourly	SEC-PRO-ASE-S	NWN Associate Solutions Engineer Hourly Rate	\$155.00	One-Time
Security	Consulting	SEC-PRO-BENCH-CIS-AZURE	CIS benchmarking against an Azure cloud environment	\$8,899.00	One-Time
Security	Consulting	SEC-PRO-BENCH-CIS-O365	CIS benchmarking against an O365 email environment	\$8,899.00	One-Time
Security	Consulting	SEC-PRO-BENCH-CIS-WINEND	CIS benchmarking against a Windows workstation environment	\$5,390.00	One-Time
Security	Consulting	SEC-PRO-BENCH-CIS-WINSERV	CIS benchmarking against a Windows server environment	\$5,390.00	One-Time
Security	Hourly	SEC-PRO-CON-AH	NWN Consultant Hourly Rate (After-hours)	\$557.27	One-Time
Security	Hourly	SEC-PRO-CON-S	NWN Consultant Hourly Rate	\$368.87	One-Time
Security	Custom	SEC-PRO-CUST	NWN Custom Professional Services	Requires Configuration	One-Time
Security	Governance	SEC-PRO-CUT	Standard Cutover Window	\$1,592.25	One-Time
Security	Data Security	SEC-PRO-DATA-LABEL	M365 data sensitivity labeling kickstart.	\$8,299.50	One-Time
Security	Data Security	SEC-PRO-DATA-RESTRICT	Extend labeling kickstart with encryption and usage.	\$7,832.00	One-Time
Security	Governance	SEC-PRO-DAY2	Standard Next Day Support	\$1,135.20	One-Time
Security	Endpoint Security	SEC-PRO-EPS-BASE	Endpoint Security Appliance Deployment	\$11,320.68	One-Time

Security	Endpoint Security	SEC-PRO-EPS-BPA	Endpoint Security Best Practice Assessment		\$4,560.93	One-Time
Security	Endpoint Security	SEC-PRO-EPS-BSE	Base Configuration and Deployment of Endpoint Security Solution (500 endpoints)		\$10,743.73	One-Time
Security	Endpoint Security	SEC-PRO-EPS-POL	Endpoint Security Policy Configuration		\$585.85	One-Time
Security	E-Mail Security	SEC-PRO-ES-ADVPOL	Email Security Advanced Policy		\$3,241.37	One-Time
Security	E-Mail Security	SEC-PRO-ES-AP	E-Mail Security Appliance Deployment		\$26,175.71	One-Time
Security	E-Mail Security	SEC-PRO-ES-BPA	E-Mail Security System Best Practice Assessment		\$9,121.87	One-Time
Security	E-Mail Security	SEC-PRO-ES-BSE	E-Mail Security Cloud Service Configuration		\$19,155.92	One-Time
Security	E-Mail Security	SEC-PRO-ES-POL	E-Mail Security, Policy Configuration		\$2,238.87	One-Time
Security	NGFW	SEC-PRO-FW-BPA	NGFW Best Practice Assessment		\$7,297.49	One-Time
Security	NGFW	SEC-PRO-FW-BRANCH	NGFW Branch Firewall Installation		\$4,773.62	One-Time
Security	NGFW	SEC-PRO-FW-BRANCH-DSGN	NGFW Branch Design		\$5,979.33	One-Time
Security	NGFW	SEC-PRO-FW-BSE	Base Configuration and Deployment of a Next Generation Firewall - Single Appliance w/ 1		\$10,296.00	One-Time
Security	NGFW	SEC-PRO-FW-BSEHA	Base Configuration and Deployment of a Next Generation Firewall - Single Appliance w/ 1		\$13,319.98	One-Time
Security	NGFW	SEC-PRO-FW-CPDESIGN	NGFW, Additional Effort for Complex Design or Configurations		\$3,241.37	One-Time
Security	NGFW	SEC-PRO-FW-HA-ADDFW	NGFW Firewall, HA Add-On		\$2,074.69	One-Time
Security	NGFW	SEC-PRO-FW-HA-BUNDLE	Install High Availability Firewall		\$810.34	One-Time
Security	NGFW	SEC-PRO-FW-HUB	NGFW Hub Deployment		\$16,597.55	One-Time
Security	NGFW	SEC-PRO-FW-HW-UPGRADE	NGFW Hardware Migration, Single		\$1,185.54	One-Time
Security	NGFW	SEC-PRO-FW-MAINMX	NGFW Meraki Hub Firewall Installation		\$6,898.03	One-Time
Security	NGFW	SEC-PRO-FW-MGMT	Firewall Management Appliance Implementation		\$3,241.37	One-Time
Security	NGFW	SEC-PRO-FW-REMEDIATE	NGFW Firewall Pair Remediation		\$9,322.99	One-Time
Security	NGFW	SEC-PRO-FW-RULE-ADD	NGFW Rule Addition (up to 25)		\$3,241.37	One-Time
Security	NGFW	SEC-PRO-FW-RULE-MIGRATION	NGFW Rule Migration (up to 50)		\$1,620.69	One-Time
Security	WAN/SD-WAN	SEC-PRO-FW-SD-ADDSITE	SD-WAN Site Template Design, Single		\$2,431.03	One-Time
Security	WAN/SD-WAN	SEC-PRO-FW-SD-BRANCH	SD-WAN Branch Firewall Implementation		\$1,278.44	One-Time
Security	WAN/SD-WAN	SEC-PRO-FW-SD-CONFIG	SD-WAN Site Site Template Design, Five		\$9,724.12	One-Time
Security	WAN/SD-WAN	SEC-PRO-FW-SDDDESIGN	Discovery and design session to plan and document the deployment of SECURE SDWAN f		\$8,547.00	One-Time
Security	WAN/SD-WAN	SEC-PRO-FW-SD-DESIGN	SD-WAN Firewall Design		\$9,724.12	One-Time
Security	WAN/SD-WAN	SEC-PRO-FW-SD-HUB	SD-WAN Hub Appliance Setup		\$1,620.69	One-Time
Security	NGFW	SEC-PRO-FW-SECPROFILE-ADD	NGFW Security Profile Add		\$1,620.69	One-Time
Security	NGFW	SEC-PRO-FW-SOHO	NGFW SOHO Appliance Implementation		\$1,544.85	One-Time
Security	NGFW	SEC-PRO-FW-SW-UPGRADE	NGFW Appliance Software Upgrade		\$2,431.03	One-Time
Security	NGFW	SEC-PRO-FW-VPNONLY	NGFW VPN Appliance Implementation		\$3,556.62	One-Time
Security	NGFW	SEC-PRO-FW-VPN-RA	NGFW Remote Access VPN Configuration		\$8,913.78	One-Time
Security	NGFW	SEC-PRO-FW-VPN-S2S	NGFW Site-to-Site VPN Configuration		\$810.34	One-Time
Security	Governance	SEC-PRO-GOV-3RDPARTY	Security Governance of 3rd party services.		\$2,013.67	One-Time
Security	Governance	SEC-PRO-GOV-CUTOVER-ADV-AH	Security Cutover Event, Full Day, After Hours		\$3,538.20	One-Time
Security	Governance	SEC-PRO-GOV-CUTOVER-ADV-S	Security Cutover Event, Full Day, After Hours		\$2,371.08	One-Time
Security	Governance	SEC-PRO-GOV-CUTOVER-STD-AH	Security Cutover Event, Half Day, After Hours		\$1,799.60	One-Time
Security	Governance	SEC-PRO-GOV-CUTOVER-STD-S	Security Cutover Event, Half Day, Normal Business Hours		\$1,185.54	One-Time
Security	Governance	SEC-PRO-GOV-DESIGN	Security Low-Level Design Workshop		\$2,808.59	One-Time
Security	Governance	SEC-PRO-GOV-INITIATE	Security Project Initiation		\$503.42	One-Time
Security	Governance	SEC-PRO-GOV-KICKOFF	Security Project Kickoff Meeting		\$1,473.75	One-Time
Security	Governance	SEC-PRO-GOV-KT	Security Project Completion and Knowledge Transfer		\$718.62	One-Time
Security	Governance	SEC-PRO-GOV-POSTCUT-ONSITE	Security Project Site Post Cutover Support, Half Day Onsite		\$933.83	One-Time
Security	Governance	SEC-PRO-GOV-POSTCUT-REMOTE	Security Project Site Post Cutover Support, Half Day Remote		\$933.83	One-Time
Security	Governance	SEC-PRO-GOV-TRAVELEXP	Security Travel and Expense Budget	Requires Configuration		One-Time
Security	Consulting	SEC-PRO-GRC-CIS8	CIS 8.1 readiness assessment		\$6,611.00	One-Time
Security	Consulting	SEC-PRO-GRC-CMMC1	CMMC Level 1 readiness assessment		\$22,374.00	One-Time
Security	Consulting	SEC-PRO-GRC-CMMC2	CMMC Level 2 readiness assessment		\$35,596.00	One-Time
Security	Consulting	SEC-PRO-GRC-HIPAA	HIPAA readiness assessment		\$31,273.00	One-Time
Security	Consulting	SEC-PRO-GRC-NIST800-171	NIST 800-171 readiness assessment		\$22,374.00	One-Time
Security	Consulting	SEC-PRO-GRC-NIST800-53	NIST 800-53 readiness assessment		\$17,798.00	One-Time
Security	Consulting	SEC-PRO-GRC-NISTCSF2	NIST CSF 2.0 readiness assessment		\$8,899.00	One-Time
Security	Consulting	SEC-PRO-HBRDWRK-JMPSTRT	Hybrid Work Jump Start		\$11,344.81	One-Time
Security	Identity Management	SEC-PRO-IDM-BASE	Identity Management Appliance Implementation		\$6,077.58	One-Time
Security	User Security	SEC-PRO-IDM-BASE-ENT	Implement base Entra MFA.		\$2,596.00	One-Time
Security	Identity Management	SEC-PRO-IDM-BPA	Identity Management Best Practice Assessment		\$4,862.06	One-Time
Security	Multi-Factor Authentication	SEC-PRO-IDM-BSE	Configuration and Installation Services for Basic Setup of cloud portal and administration		\$2,270.39	One-Time
Security	User Security	SEC-PRO-IDM-ENT-CADLP	Implement one Entra Conditional Access or DLP policy.		\$2,425.50	One-Time
Security	Identity Management	SEC-PRO-IDM-POL	Identity Management Policy Configuration		\$4,862.06	One-Time
Security	Identity Management	SEC-PRO-IDM-PROX	Identity Management Authentication Configuration		\$1,135.20	One-Time
Security	Identity Management	SEC-PRO-IDM-SSO	Configuration services for (1) AD or SAML IdP application integration		\$1,419.00	One-Time
Security	Identity Management	SEC-PRO-IDM-SSOPOL	Identity Management SSO Policy Configuration		\$5,672.41	One-Time
Security	Consulting	SEC-PRO-IR-START	Initial block of hours purchased for IR coordination and handling.		\$4,620.00	One-Time
Security		SEC-PRO-ITAM-PRMGT-001	Asset Assurance - Up to 12 hours of Install/Integration project/engineering hours. (Requi		\$3,000.00	One-Time
Security	Governance	SEC-PRO-KICKOFF	Customer Kickoff and Project Closure		\$1,940.67	One-Time
Security	Governance	SEC-PRO-KT	Additional Block of Knowledge Transfer hours (block of 2 hours)		\$567.60	One-Time
Security	Network Access Control	SEC-PRO-NAC-ACS	Configuration Services to add additional 50 switches to a TACACS+ deployment		\$4,540.79	One-Time
Security	Network Access Control	SEC-PRO-NAC-AP	Configuration Services to add an additional Node to the Base Installation		\$2,519.00	One-Time
Security	Network Access Control	SEC-PRO-NAC-BASE	NAC Appliance Implementation, 2 Nodes		\$13,878.73	One-Time
Security	Network Access Control	SEC-PRO-NAC-BPA	NAC Best Practice Assessment		\$11,858.43	One-Time
Security	Network Access Control	SEC-PRO-NAC-BSE	Configuration Services to add Wired 802.1x to an existing WLAN/VPN deployment (50 Sw		\$26,202.00	One-Time
Security	Network Access Control	SEC-PRO-NAC-NAD	NAC Wireless Use Case Configuration		\$4,862.06	One-Time
Security	Network Access Control	SEC-PRO-NAC-POL	NAC Authentication Policy Configuration		\$1,368.28	One-Time
Security	Network Access Control	SEC-PRO-NAC-PROF	NAC Device Profile Configuration		\$912.19	One-Time
Security	Network Access Control	SEC-PRO-NAC-SWI	Configuration Services to add additional 50 switches to an 802.1x deployment		\$4,540.79	One-Time
Security	Network Access Control	SEC-PRO-NAC-SWITCH	NAC Switch Authentication Configuration, 25 Switches		\$4,128.45	One-Time
Security	Network Access Control	SEC-PRO-NAC-UPG	NAC Appliance Upgrade, 2 Nodes		\$11,608.87	One-Time
Security	Network Access Control	SEC-PRO-NAC-WIRED	NAC Wired Use Case Configuration		\$26,901.08	One-Time
Security	Network Access Control	SEC-PRO-NAC-WLAN	Installation and Configuration Services for 802.1x Wireless and VPN Deployment (include		\$24,104.35	One-Time
Security	Hourly	SEC-PRO-PM-AH	NWN Project Manager Hourly Rate (After-hours)		\$343.83	One-Time
Security	Hourly	SEC-PRO-PM-S	NWN Project Manager Hourly Rate		\$228.83	One-Time
Security	Governance	SEC-PRO-PREP	Standard Cutover Preparation		\$1,135.20	One-Time
Security	Consulting	SEC-PRO-RISK-DC	Risk assessment of domain controller environment		\$5,390.00	One-Time
Security	Consulting	SEC-PRO-RISK-EMAIL	Risk assessment of email environment		\$5,390.00	One-Time
Security	Consulting	SEC-PRO-RISK-ENDPOINT	Risk assessment of endpoint environment		\$5,390.00	One-Time
Security	Consulting	SEC-PRO-RISK-IRDR	Risk assessment of Incident Response and Disaster Recovery plans		\$37,884.00	One-Time
Security	Consulting	SEC-PRO-RISK-M365	M365 posture and risk analysis assessment.		\$5,362.50	One-Time
Security	Consulting	SEC-PRO-RISK-NTWRK	Risk assessment of network environment		\$5,390.00	One-Time
Security	Consulting	SEC-PRO-RISK-SERVER	Risk assessment of server environment		\$5,390.00	One-Time
Security	Consulting	SEC-PRO-RISK-VIRT	Risk assessment of virtualization environment		\$5,390.00	One-Time
Security	Hourly	SEC-PRO-SE-AH	NWN Solution Engineer Hourly Rate (After-hours)		\$316.11	One-Time
Security	Hourly	SEC-PRO-SE-S	NWN Solution Engineer Hourly Rate		\$212.23	One-Time
Security	Hourly	SEC-PRO-SRPM-S	NWN Sr Project Manager Hourly Rate		\$268.95	One-Time
Security	Hourly	SEC-PRO-SRSE-AH	NWN Sr Solution Engineer Hourly Rate (After-hours)		\$468.39	One-Time
Security	Hourly	SEC-PRO-SRSE-S	NWN Sr Solution Engineer Hourly Rate		\$311.13	One-Time
Security	Cloud Security	SEC-PRO-SSE-BPA	Best Practice Assessment Services for existing SSE deployment. Guided Review of SSE de		\$7,403.00	One-Time
Security	Cloud Security	SEC-PRO-SSE-ENDPOINT	The software installation, configuration and testing of up to (5) pilot SSE clients for end-u		\$6,468.00	One-Time
Security	Cloud Security	SEC-PRO-SSE-POLICY	The configuration of a single SSE Policy from any one of the following policy types. Pleas		\$3,234.00	One-Time
Security	Cloud Security	SEC-PRO-SSE-PORTAL	Configuration and deployment of a SSE cloud portal and platform setup		\$6,468.00	One-Time
Security	Cloud Security	SEC-PRO-SSE-SITE	The configuration and testing of a single site (hub or branch). SSE terminator and up to (		\$3,234.00	One-Time
Security	Secure Web Gateway	SEC-PRO-SWG-ADVPOL	Secure Web Gateway Advanced Policy		\$3,241.37	One-Time
Security	Secure Web Gateway	SEC-PRO-SWG-API	Secure Web Gateway, API Integration		\$1,419.00	One-Time
Security	Secure Web Gateway	SEC-PRO-SWG-BPA	Secure Web Gateway Best Practice Assessment		\$8,103.44	One-Time
Security	Secure Web Gateway	SEC-PRO-SWG-BSE	Secure Web Gateway Appliance Deployment		\$16,476.92	One-Time
Security	Secure Web Gateway	SEC-PRO-SWG-EP	Secure Web Gateway Endpoints Configuration, 100		\$1,419.00	One-Time
Security	Secure Web Gateway	SEC-PRO-SWG-POL	Secure Web Gateway Policy Configuration, 3		\$4,781.74	One-Time
Security	Consulting	SEC-PRO-TTX-LRG	Incident handling exercise for large organizations		\$15,103.00	One-Time

Security	Consulting	SEC-PRO-TTX-SM	Incident handling exercise for small organizations	\$10,780.00	One-Time
Security	Control Systems	SEC-PRR-GR-27	NWNC WebEOC SaaS Instance	\$306,000.00	Recurring
Security	Control Systems	SEC-PRR-GR-28	NWNC Inventory Tracking Lab License - EMP SaaS	\$127,000.00	Recurring
Visual Collaboration	HWaaS	UC-AAS-HAAS-VRM	HWaaS Video Room Medium	\$588.00	Recurring
Visual Collaboration	On-Premises UC	UC-EMPS-INFRA-A-S8300-OS	Avaya S8300x Server, EMP Support On-Shore	\$224.09	Recurring
Visual Collaboration	Public Safety (PSAP)	UC-PRO-PSAPV-SMS	VESTA 9-1-1 Integrated Text to 911 - Stand Alone - Single Back Room	\$12,754.81	One-Time
Visual Collaboration	Fees	VCW-3PN-ADMIN-FEECOLLECT	Charges related to fees, import taxes, and other non-NWN Charges	Requires Configuration	One-Time
Visual Collaboration	Custom	VCW-3PN-CUST	Custom Third Party Services Setup	Requires Configuration	One-Time
Visual Collaboration	Staffing	VCW-3PN-STAFFING	NWN Staffing Services Setup, Visual Collaboration	Requires Configuration	One-Time
Visual Collaboration	Custom	VCW-3PR-CUST	Custom Third party Service recurring charges	Requires Configuration	Recurring
Visual Collaboration	Staffing	VCW-3PR-STAFFING	Visual Collaboration NWN Staffing Services (Monthly)	Requires Configuration	One-Time
Visual Collaboration		VCW-AAS-AGENCY-CUST	Recurring Revenue agent fees from Custom Vendor	Requires Configuration	Recurring
Visual Collaboration	Collaboration Boards	VCW-AAS-HAAS-BOARD55	HWaaS Cisco Webex Board 55	\$1,044.05	Recurring
Visual Collaboration	Collaboration Boards	VCW-AAS-HAAS-BOARD70	HWaaS Cisco Webex Board 70	\$559.55	Recurring
Visual Collaboration	Collaboration Boards	VCW-AAS-HAAS-BOARD85	HWaaS Cisco Webex Board 85	\$1,709.05	Recurring
Visual Collaboration	HWaaS	VCW-AAS-HAAS-DX80	HWaaS Cisco Webex DX80	\$103.55	Recurring
Visual Collaboration	HWaaS	VCW-AAS-HAAS-RK	HWaaS Cisco Webex Room Kit	\$265.05	Recurring
Visual Collaboration	HWaaS	VCW-AAS-HAAS-RKM	HWaaS Cisco Room Kit Mini	\$132.05	Recurring
Visual Collaboration	HWaaS	VCW-AAS-HAAS-RKMP	HWaaS Cisco Room Kit Mini Plus	\$398.05	Recurring
Visual Collaboration	HWaaS	VCW-AAS-HAAS-RKMP60	HWaaS Cisco Room Kit Mini Plus P60	\$331.55	Recurring
Visual Collaboration	HWaaS	VCW-AAS-HAAS-RKPRO	HWaaS Cisco Room Kit PRO (P60)	\$664.05	Recurring
Visual Collaboration	Video Rooms	VCW-AAS-HAAS-VRL	HWaaS Video Room Large	Requires Configuration	Recurring
Visual Collaboration	Video Rooms	VCW-AAS-HAAS-VRM	HWaaS Video Room Medium	Requires Configuration	Recurring
Visual Collaboration	Video Rooms	VCW-AAS-HAAS-VRS	HWaaS Video Room Small	Requires Configuration	Recurring
Visual Collaboration	Video Rooms	VCW-AAS-HAAS-VRXL	HWaaS Video Room XL	Requires Configuration	Recurring
Visual Collaboration	HWaaS	VCW-AAS-HAAS-WBX55	HWaaS Cisco Webex Room 55	\$474.05	Recurring
Visual Collaboration	HWaaS	VCW-AAS-HAAS-WBX55D	HWaaS Cisco Webex Room 55 Dual	\$882.55	Recurring
Visual Collaboration	HWaaS	VCW-AAS-HAAS-WBX70	HWaaS Cisco Webex Room 70 Single	\$1,709.05	Recurring
Visual Collaboration	HWaaS	VCW-AAS-HAAS-WBX70D	HWaaS Cisco Webex Room 70 Dual	\$1,139.05	Recurring
Visual Collaboration	Adoption Services	VCW-EMPL-CYCLE-ADOPTION	EMP Lifecycle Adoption Services for Visual Collaboration Solutions	Requires Configuration	Recurring
Visual Collaboration	Adoption Services	VCW-EMPL-CYCLE-ADOPTION-OS	EMP Lifecycle Adoption Services for Visual Collaboration Solutions, On-Shore	Requires Configuration	Recurring
Visual Collaboration	EMP Integration	VCW-EMPL-CYCLE-INTEGRATE	EMP Lifecycle Platform Integrations for Visual Collaboration Solutions	Requires Configuration	Recurring
Visual Collaboration	EMP Integration	VCW-EMPL-CYCLE-INTEGRATE-OS	EMP Lifecycle Platform Integrations for Visual Collaboration Solutions, On-Shore	Requires Configuration	Recurring
Visual Collaboration	EMP Portal	VCW-EMPL-CYCLE-PORTALCUST-OS	EMP Lifecycle Portal Customizations for Visual Collaboration Solutions, On-Shore	Requires Configuration	Recurring
Visual Collaboration	Technical Experience Manager	VCW-EMPL-CYCLE-TEM	EMP Lifecycle Technical Experience Manager for Visual Collaboration Solutions	Requires Configuration	Recurring
Visual Collaboration	Technical Experience Manager	VCW-EMPL-CYCLE-TEM-OS	EMP Lifecycle Technical Experience Manager for Visual Collaboration Solutions, On-Shore	Requires Configuration	Recurring
Visual Collaboration	EMP Integration	VCW-EMPMA-EBOND-MAINT	EMP eBonding OnGoing Support	\$1,428.57	Recurring
Visual Collaboration	Video Rooms	VCW-EMPMA-RM-FOCUS	Focus Video Room, EMP Maintain	\$136.27	Recurring
Visual Collaboration	Video Rooms	VCW-EMPMA-RM-LARGE	Large Video Room, EMP Maintain	\$601.83	Recurring
Visual Collaboration	Video Rooms	VCW-EMPMA-RM-MEDIUM	Medium Video Room, EMP Maintain	\$322.51	Recurring
Visual Collaboration	Video Rooms	VCW-EMPMA-RM-SMALL	Small Video Room, EMP Maintain	\$182.83	Recurring
Visual Collaboration	Custom	VCW-EMPN-CUST	Custom EMP Enablement Services for Visual Collaboration	Requires Configuration	One-Time
Visual Collaboration	EMP Integration	VCW-EMPN-EBOND-INCIDENT	EMP eBonding integration for Incidents	\$43,928.57	One-Time
Visual Collaboration	EMP Integration	VCW-EMPN-EBOND-REQUEST	EMP eBonding integration for Service Reqeuts and MACDs	\$43,928.57	One-Time
Visual Collaboration	Video Rooms	VCW-EMPO-RM-FOCUS	Focus Video Room, EMP Operate	\$304.00	Recurring
Visual Collaboration	Video Rooms	VCW-EMPO-RM-LARGE	Large Video Room, EMP Operate	\$931.11	Recurring
Visual Collaboration	Video Rooms	VCW-EMPO-RM-LARGE-OS	Large Video Room, EMP Operate On-Shore	\$250.00	Recurring
Visual Collaboration	Video Rooms	VCW-EMPO-RM-MEDIUM	Medium Video Room, EMP Operate	\$573.86	Recurring
Visual Collaboration	Video Rooms	VCW-EMPO-RM-MEDIUM-OS	Medium Video Room, EMP Operate On-Shore	\$231.00	Recurring
Visual Collaboration	Video Rooms	VCW-EMPO-RM-SMALL	Small Video Room, EMP Operate	\$376.34	Recurring
Visual Collaboration	Video Rooms	VCW-EMPO-RM-SMALL-OS	Small Video Room, EMP Operate On-Shore	\$213.00	Recurring
Visual Collaboration	CEM	VCW-EMPR-CEM-DEDICATED	Customer Experience Manager, Dedicated	Requires Configuration	Recurring
Visual Collaboration	Co-Delivery	VCW-EMPR-COD-CISCO	NWN Maintenance, Co-Delivered Support for Cisco	Requires Configuration	Recurring
Visual Collaboration	Video Infrastructure	VCW-EMPR-COD-PEXIP	Co-Delivery Support for PEXIP Solutions	Requires Configuration	Recurring
Visual Collaboration	Co-Delivery	VCW-EMPR-COD-POLY	NWN Maintenance, Co-Delivered Support for Poly	Requires Configuration	Recurring
Visual Collaboration	Co-Delivery	VCW-EMPR-COD-SPOK	NWN Maintenance, Co-Delivered Support for Spok	Requires Configuration	Recurring
Visual Collaboration	Co-Delivery	VCW-EMPR-COD-VIDYO	NWN Maintenance, Co-Delivered Support for Vidyo	Requires Configuration	Recurring
Visual Collaboration	Custom	VCW-EMPR-CUST	Custom EMP Recurring Services for Visual Collaboration	Requires Configuration	Recurring
Visual Collaboration	Lead Services Engineer	VCW-EMPR-LSE	Lead Support Engineer 2 (16 Hours Monthly)	\$2,429.00	Recurring
Visual Collaboration	Lead Services Engineer	VCW-EMPR-LSE-1	Lead Support Engineer 1 (8 Hours Monthly)	\$2,094.00	Recurring
Visual Collaboration	Lead Services Engineer	VCW-EMPR-LSE-2	Lead Support Engineer 1 (16 Hours Monthly)	\$4,488.00	Recurring
Visual Collaboration	Lead Services Engineer	VCW-EMPR-LSE-3	Lead Support Engineer 1 (32 Hours Monthly)	\$9,275.00	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDADD	Visual Collaboration and Workspaces Service Desk Addition	Requires Configuration	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT1	Visual Collaboration and Workspaces Service Desk	\$120.75	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT10	Visual Collaboration and Workspaces Service Desk	\$1,377.50	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT11	Visual Collaboration and Workspaces Service Desk	\$1,488.00	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT12	Visual Collaboration and Workspaces Service Desk	\$2,083.00	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT13	Visual Collaboration and Workspaces Service Desk	\$3,107.00	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT14	Visual Collaboration and Workspaces Service Desk	\$3,797.00	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT2	Visual Collaboration and Workspaces Service Desk	\$217.50	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT3	Visual Collaboration and Workspaces Service Desk	\$362.50	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT4	Visual Collaboration and Workspaces Service Desk	\$507.50	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT5	Visual Collaboration and Workspaces Service Desk	\$652.50	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT6	Visual Collaboration and Workspaces Service Desk	\$797.50	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT7	Visual Collaboration and Workspaces Service Desk	\$942.50	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT8	Visual Collaboration and Workspaces Service Desk	\$1,087.50	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-MV-O247X2BDT9	Visual Collaboration and Workspaces Service Desk	\$1,232.50	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-RM-LARGE	Management and support of Large Conference Room	\$155.00	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-RM-MEDIUM	Management and support of Medium Conference Room	\$143.00	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-RM-PMV	Periodic Preventative Maintenance Visit (Day Rate)	\$345.00	Recurring
Visual Collaboration	Video Rooms	VCW-EMPR-RM-SMALL	Management and support of Small Conference Room	\$132.00	Recurring
Visual Collaboration		VCW-EMPR-VMA	Vendor Management	Requires Configuration	Recurring
Visual Collaboration	Video Rooms	VCW-EMPS-COD-FOCUS	Focus Video Room, EMP Support	\$187.31	Recurring
Visual Collaboration	Video Rooms	VCW-EMPS-RM-LARGE	Large Video Room, EMP Support	\$678.81	Recurring
Visual Collaboration	Video Rooms	VCW-EMPS-RM-MEDIUM	Medium Video Room, EMP Support	\$392.39	Recurring
Visual Collaboration	Video Rooms	VCW-EMPS-RM-SMALL	Small Video Room, EMP Support	\$235.05	Recurring
Visual Collaboration	Co-Delivery	VCW-MSN-CI-COD	Carousel Co-Delivery Enablement	Requires Configuration	One-Time
Visual Collaboration	Custom	VCW-MSN-CUST	Custom Support and Manage Services Enablement	Requires Configuration	One-Time
Visual Collaboration	Custom	VCW-MSN-EMP-CUST	VCW EMP Customization	\$9,200.00	Recurring
Visual Collaboration	Knowledge Base	VCW-MSN-KBVIDEO-SETUP	Self service knowledge based videos - Setup One-time fee	\$200.00	One-Time
Visual Collaboration	Video Rooms	VCW-MSN-RM-LARGE	Onboarding services for Large Conference Room	\$750.00	One-Time
Visual Collaboration	Video Rooms	VCW-MSN-RM-MEDIUM	Onboarding services for Medium Conference Room	\$750.00	One-Time
Visual Collaboration	Video Rooms	VCW-MSN-RM-SMALL	Onboarding services for Small Conference Room	\$750.00	One-Time
Visual Collaboration	Staffing	VCW-MSN-STAFFING	Visual Collaboration NWN Staffing Services Setup	Requires Configuration	One-Time
Visual Collaboration	Help Desk	VCW-MSN-TIER1HD-SETUP	Teleportivity QR based Tier 1 Helpdesk NWN On-Board engagement	\$3,998.00	One-Time
Visual Collaboration	Co-Delivery	VCW-MSR-CI-COD	Carousel Co-Delivery Support	Requires Configuration	Recurring
Visual Collaboration	Co-Delivery	VCW-MSR-COD-CISCO	NWN Maintenance, Co-Delivered Suport for Cisco	Requires Configuration	Recurring
Visual Collaboration	Co-Delivery	VCW-MSR-COD-SPOK	NWN Maintenance, Co-Delivered Suport for Spok	Requires Configuration	Recurring
Visual Collaboration	Co-Delivery	VCW-MSR-COD-VIDYO	NWN Maintenance, Co-Delivered Support for Vidyo	Requires Configuration	Recurring
Visual Collaboration	Custom	VCW-MSR-EMP-CUST	VCW EMP Customization Maintenance	\$2,514.29	Recurring
Visual Collaboration	Knowledge Base	VCW-MSR-KBVIDEO-CONTENT	Self service knowledge based videos - 12 month recurring	\$29.76	Recurring
Visual Collaboration	Co-Delivery	VCW-MSR-MAINT-CODELIVERY	VCW Maintenance Co-Delivery (Recurring)	\$260.01	Recurring
Visual Collaboration	Video Rooms	VCW-MSR-ROOM-LARGE-MGM	Management and support of Large Conference Room	\$25.00	One-Time
Visual Collaboration	Video Rooms	VCW-MSR-ROOM-MEDIUM-MGM	Management and support of Medium Conference Room	\$25.00	Recurring
Visual Collaboration	Staffing	VCW-MSR-STAFF-AUG1	Technician Tier 1 Dedicated Full Time Employee	\$18,055.56	Recurring
Visual Collaboration	Staffing	VCW-MSR-STAFF-AUG2	Technician Tier 2 Dedicated Full Time Employee	\$25,793.65	Recurring
Visual Collaboration	Staffing	VCW-MSR-STAFF-AUG3	Technician Tier 3 Dedicated Full Time Employee	\$36,111.11	Recurring
Visual Collaboration	Staffing	VCW-MSR-STAFFING	Visual Collaboration NWN Staffing Services Setup	Requires Configuration	Recurring
Visual Collaboration	OEM Maintenance	VCW-OEM-SUPPORT	VCW-OEM-SUPPORT	Requires Configuration	Recurring

Visual Collaboration	Miscellaneous Equipment	VCW-PRN-MISC-EQUIPMENT	Visual Collaboration supplies, cables, and other accessories required to complete a projec	Requires Configuration	One-Time
Visual Collaboration	Control Systems	VCW-PRO-ADVPGM-LG	Custom NWN control system programming for VCW collaboration (audio & video) for a t	\$15,627.13	One-Time
Visual Collaboration	Control Systems	VCW-PRO-ADVPGM-MD	Custom NWN control system programming for VCW collaboration (audio & video) for a t	\$12,229.42	One-Time
Visual Collaboration	Control Systems	VCW-PRO-ADVPGM-SM	Custom NWN control system programming for VCW collaboration (audio & video) for a t	\$8,831.71	One-Time
Visual Collaboration	Control Systems	VCW-PRO-ADVPGM-VENUE	Custom Control System Programming	Requires Configuration	One-Time
Visual Collaboration	Control Systems	VCW-PRO-AUDIT	Scheduled One-time Day Rate for NWN Audit. A VCW SA/SME and or authorized partner	\$3,207.23	One-Time
Visual Collaboration	Hourly	VCW-PRO-CAD-AH	VCW CAD/Drafting (After Hours)	\$157.50	One-Time
Visual Collaboration	Hourly	VCW-PRO-CAD-S	VCW CAD/Drafting	\$103.45	One-Time
Visual Collaboration	Control Systems	VCW-PRO-CAMERA-STD	Wall mounted Conferencing Camera	\$258.80	One-Time
Visual Collaboration	Control Systems	VCW-PRO-CART	Cart assembly	\$945.52	One-Time
Visual Collaboration	Control Systems	VCW-PRO-CART-STD	Cart Assembly	\$1,206.97	One-Time
Visual Collaboration	Hourly	VCW-PRO-COMMISSION-1-AH	VCW Commissioning Zone 1 (After Hours)	\$260.01	One-Time
Visual Collaboration	Hourly	VCW-PRO-COMMISSION-2-AH	VCW Commissioning Zone 2 (After Hours)	\$346.50	One-Time
Visual Collaboration		VCW-PRO-COMMISSION-2-S	VCW Commissioning	\$155.17	One-Time
Visual Collaboration	Hourly	VCW-PRO-COMMISSION-3-AH	VCW Commissioning Zone 3 (After Hours)	\$340.01	One-Time
Visual Collaboration	Hourly	VCW-PRO-COMMISSION-3-S	VCW Commissioning Zone 3 Hourly	\$120.00	One-Time
Visual Collaboration	Control Systems	VCW-PRO-CTRL-ADVLG	Control System Programming, Large Room, Advanced Config	\$15,766.77	One-Time
Visual Collaboration	Control Systems	VCW-PRO-CTRL-ADVMD	Control System Programming, Medium Room, Advanced Config	\$12,326.02	One-Time
Visual Collaboration	Control Systems	VCW-PRO-CTRL-ADVSM	Control System Programming, Small Room, Advanced Config	\$8,887.78	One-Time
Visual Collaboration	Control Systems	VCW-PRO-CTRL-ADVVENUE	Control System Programming, Venue, Advanced Config	Requires Configuration	One-Time
Visual Collaboration	Custom	VCW-PRO-CUST	Custom Professional Services	Requires Configuration	One-Time
Visual Collaboration	Custom	VCW-PRO-CUST-PEXIP	Pexip On-Boarding	Requires Configuration	One-Time
Visual Collaboration	Hourly	VCW-PRO-DE-AH	VCW Design Engineer (After Hours)	\$157.50	One-Time
Visual Collaboration	Hourly	VCW-PRO-DE-S	VCW Design Engineer	\$155.00	One-Time
Visual Collaboration	Displays	VCW-PRO-DISP-LG	Display Installation, Large (75 inches or larger)	\$3,623.44	One-Time
Visual Collaboration	Displays	VCW-PRO-DISP-MED	Display Installation, Medium (55 inches to 75 inches)	\$1,991.38	One-Time
Visual Collaboration	Displays	VCW-PRO-DISP-SM	Display Installation, Small (55 inches or smaller)	\$1,206.97	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-DSP	Audio DSP Design, programming and Deployment	\$849.76	One-Time
Visual Collaboration	VCW Endpoints	VCW-PRO-ENDPOINT-STD	Endpoint Configuration, Source or Destination, Standard Config	\$180.41	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-3RDPARTY	VCW Governance of 3rd party services.	\$2,013.67	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-CUTOVER-ADV-AH	VCW Cutover Event, Full Day, After Hours	\$6,894.44	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-CUTOVER-ADV-S	VCW Cutover Event, Full Day, After Hours	\$2,351.42	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-CUTOVER-STD-AH	VCW Cutover Event, Half Day, After Hours	\$3,447.22	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-CUTOVER-STD-S	VCW Cutover Event, Half Day, Normal Business Hours	\$1,175.71	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-DESIGN	VCW Low-Level Design Workshop	\$2,141.13	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-INITIATE	VCW Project Initiation	\$503.42	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-KICKOFF	VCW Project Kickoff Meeting	\$1,468.84	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-KT	VCW Project Completion and Knowledge Transfer	\$713.71	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-POSTCUT-ONSITE	VCW Project Site Post Cutover Support, Half Day Onsite	\$924.00	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-POSTCUT-REMOTE	VCW Project Site Post Cutover Support, Half Day Remote	\$924.00	One-Time
Visual Collaboration	Governance	VCW-PRO-GOV-TRAVELEXP	VCW Travel and Expense Budget	Requires Configuration	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-ONPREM	Day rate - Infrastructure (ON-PREM)	\$2,586.21	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-PLY-A	Poly Access Suite Deployment, Single	\$6,336.00	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-PLY-A-UPG	Poly Access Suite Upgrade, Single	\$4,223.34	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-PLY-C	Poly Clarity Video Infrastructure Deployment, Single	\$7,920.00	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-PLY-C-UPG	Poly Clarity Video Upgrade Deployment, Single	\$4,752.00	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-PLY-RC/OTD	Poly Video RealConnect CVI and One Touch Dial Deployment	\$4,752.00	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-POLY-C-HA	Poly Video Infrastructure Deployment, HA Add-On	\$12,931.03	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-POLY-CLARITI	Poly Video Infrastructure Deployment – GK/GW/FWT	\$2,000.00	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-PXP-CLD	REMOTE Pexip Video Infrastructure Hosted Deployment	\$3,168.00	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-PXP-INF-PRM	REMOTE Pexip Video Infrastructure Private Deployment	\$9,504.00	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-REMOTE	Day rate - Infrastructure (REMOTE)	\$1,724.14	One-Time
Visual Collaboration	Video Infrastructure	VCW-PRO-INFRA-UC	UC Tenant Configuration, remote for up to 5 endpoints	\$898.51	One-Time
Visual Collaboration	Hourly	VCW-PRO-INSTALL-1-AH	VCW Field Installation Zone 1 (After Hours)	Requires Configuration	One-Time
Visual Collaboration	Hourly	VCW-PRO-INSTALL-1-S	VCW Field Installation Zone 1 Hourly	Requires Configuration	One-Time
Visual Collaboration	Hourly	VCW-PRO-INSTALL-2-AH	VCW Field Installation Zone 2 (After Hours)	\$511.50	One-Time
Visual Collaboration	Hourly	VCW-PRO-INSTALL-2-S	VCW Field Installation	\$180.00	One-Time
Visual Collaboration	Hourly	VCW-PRO-INSTALL-3-AH	VCW Field Installation Zone 3 (After Hours)	Requires Configuration	One-Time
Visual Collaboration	Hourly	VCW-PRO-INSTALL-PW-AH	VCW Field Installation Prevailing Wage (After Hours)	\$262.50	One-Time
Visual Collaboration	Hourly	VCW-PRO-INSTALL-PW-S	VCW Field Installation Prevailing Wage	\$175.00	One-Time
Visual Collaboration	Hourly	VCW-PRO-INSTALL-U-AH	VCW Field Installation Union (After Hours)	\$405.00	One-Time
Visual Collaboration	Hourly	VCW-PRO-INSTALL-U-S	VCW Field Installation Union	\$270.00	One-Time
Visual Collaboration	Microphones	VCW-PRO-MIC-LOGIC	Microphone Installtion, Ceiling or Table mount, w/termination	\$631.17	One-Time
Visual Collaboration	Microphones	VCW-PRO-MIC-STD	Microphone Installation, ceiling or table mount	\$454.05	One-Time
Visual Collaboration	Hourly	VCW-PRO-PM-S	VCW Project Management	\$228.83	One-Time
Visual Collaboration	Projectors	VCW-PRO-PRJ-STD	Projector Installation, Ceiling or Desk mounting	\$1,810.46	One-Time
Visual Collaboration	Hourly	VCW-PRO-PROGRAM-AH	VCW Programming (After Hours)	\$435.00	One-Time
Visual Collaboration	Hourly	VCW-PRO-PROGRAM-S	VCW Programming	\$260.00	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-2PR	VESTA 9-1-1 2-Post Rack and Cable Management	\$1,185.54	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-3PI3	VESTA 9-1-1 3rd-Party I3	\$2,854.68	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-4PR	VESTA 9-1-1 4-Post Rack and Cable Management	\$1,977.54	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-ADMN	VESTA 9-1-1 Admin Workstation	\$1,114.62	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-ANLSRV	VESTA 9-1-1 Analytics Server	\$2,515.37	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-CAD	VESTA 9-1-1 Computer Aided Dispatch (CAD)	\$664.91	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-CDR/ECAT	VESTA 9-1-1 Call Detail Recording / ECATS	\$898.37	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-CFS/AAC	VESTA 9-1-1 CFS / Auto abandoned callback	\$2,263.66	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-CMDP	VESTA 9-1-1 Command Post	\$2,068.07	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-CON/WKST	VESTA 9-1-1 All-in-one Console/Workstation	\$2,068.07	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-EIM	VESTA 9-1-1 ESInet Interface Module - Non I3 - Single Back Room	\$13,402.52	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-EIM/SMS	VESTA 9-1-1 ESInet Interface Module w/SMS	\$16,817.30	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-FXS/FXO	VESTA 9-1-1 Telephony Gateway - FXS/FXO Module	\$565.91	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-GW	VESTA 9-1-1 Telephony Gateway - Chassis Only	\$1,329.83	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-IPPHN	VESTA 9-1-1 IP Phone Deployment	\$332.46	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-REC	VESTA 9-1-1 IP Audio Recording	\$1,365.29	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-RLBR	VESTA 9-1-1 Role Based Routing	\$10,596.84	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-RSOS	VESTA 9-1-1 Rapid SOS Integration	\$4,742.16	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-SBCHA	VESTA 9-1-1 Session Border Controller	\$4,131.32	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-SMSREM	VESTA 9-1-1 Integrated Text to 911 - Stand Alone - Additional Remotes	\$3,018.79	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-T1/PRI	VESTA 9-1-1 Telephony Gateway - T1/PRI Module	\$1,131.83	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-VMLB	VESTA 9-1-1 Map Local - Basic	\$431.46	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-VMLPH	VESTA 9-1-1 Map Local - Premium Data Host	\$664.91	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-VSRVHA	VESTA 9-1-1 Redundant Virtual Servers	\$5,065.15	One-Time
Visual Collaboration	Public Safety (PSAP)	VCW-PRO-PSAPV-WKST	VESTA 9-1-1 Workstation	\$1,000.00	One-Time
Visual Collaboration	Hourly	VCW-PRO-RACKFAB-AH	VCW Rack Fabrication (After Hours)	\$472.50	One-Time
Visual Collaboration	Hourly	VCW-PRO-RACKFAB-S	VCW Rack Fabrication	\$190.00	One-Time
Visual Collaboration	Racks	VCW-PRO-RACKFAB-STD	Rack and Fabrication, Standard	\$217.95	One-Time
Visual Collaboration	Racks	VCW-PRO-RACK-LG	Rack Assembly (31+ RU)	\$2,129.71	One-Time
Visual Collaboration	Racks	VCW-PRO-RACK-MED	Rack Assembly (15-30RU)	\$1,597.28	One-Time
Visual Collaboration	Racks	VCW-PRO-RACK-SM	Rack Assembly (1-14RU)	\$1,064.85	One-Time
Visual Collaboration		VCW-PRO-RM-CHAIR	Collaboration Chair Assembly	\$132.42	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-CHAIR-FOCUS	Collaboration Chair Assembly for Focus Room - 3 chairs	\$522.13	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-CHAIR-MEDIUM	Collaboration Chair Assembly for Medium Room - 10 chairs	\$1,728.04	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-CHAIR-SMALL	Collaboration Chair Assembly for Small Room - 7 chairs	\$1,198.35	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-FOCUS	Focus Room Collaboration Endpoint Install	\$1,651.43	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-FOCUS-BYOD	Bring Your Own Device Option (BYOD) for Focus Rooms	\$587.85	One-Time
Visual Collaboration		VCW-PRO-RM-FOCUS-ODISP	Focus Video Room, Customer Owned Single Display Install	\$1,298.49	One-Time
Visual Collaboration		VCW-PRO-RM-FOCUS-SDISP	Focus Video Room, Single Display Install	\$1,298.49	One-Time
Visual Collaboration		VCW-PRO-RM-LARGE-AUD	Large Room Collaboration Endpoint with DSP Install	\$5,999.98	One-Time
Visual Collaboration		VCW-PRO-RM-LARGE-BAR	Large Room Collaboration Endpoint Install	\$2,582.76	One-Time

Visual Collaboration	Video Rooms	VCW-PRO-RM-LARGE-DDISP	Large Video Room, Dual Display Install	\$5,445.67	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-LARGE-ODISP	Large Video Room, Customer Owned Single Display Install	\$2,722.84	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-LARGE-SDISP	Large Video Room, Single Display Install	\$2,722.84	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-MEDIUM	Medium Room Collaboration Endpoint Install	\$2,079.34	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-MEDIUM-BYOD	Bring Your Own Device Option (BYOD) for Medium Rooms	\$1,049.85	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-MEDIUM-DDISP	Medium Video Room, Dual Display Install	\$3,832.55	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-MEDIUM-ODISP	Medium Video Room, Customer Owned Single Display Install	\$1,916.27	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-MEDIUM-SDISP	Medium Video Room, Single Display Install	\$1,916.27	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-SCHEDPANEL	Scheduling Panel Install	\$340.35	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-SMALL	Small Room Collaboration Endpoint Install	\$1,827.63	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-SMALL-BYOD	Bring Your Own Device Option (BYOD) for Small Rooms	\$1,049.85	One-Time
Visual Collaboration		VCW-PRO-RM-SMALL-DDISP	Small Video Room, Dual Display Install	\$2,848.69	One-Time
Visual Collaboration	Video Rooms	VCW-PRO-RM-SMALL-ODISP	Small Video Room, Customer Owned Single Display Install	\$1,424.35	One-Time
Visual Collaboration		VCW-PRO-RM-SMALL-SDISP	Small Video Room, Single Display Install	\$1,424.35	One-Time
Visual Collaboration		VCW-PRO-RM-TABLE	Collaboration Table Assembly	\$2,219.42	One-Time
Visual Collaboration	Screens	VCW-PRO-SCRN-RM	Projector Screen Installation, Recessed Mounted	\$3,623.44	One-Time
Visual Collaboration	Screens	VCW-PRO-SCRN-WM	Projector Screen Installation, Wall Mounted	\$1,206.97	One-Time
Visual Collaboration	Consulting	VCW-PRO-SITE-AUDIT	Site Audit, Single Day for Existing Video Room(s)	\$1,848.00	One-Time
Visual Collaboration	Consulting	VCW-PRO-SITE-SURVEY	Site Survey, Single Day for New Video Room(s)	\$1,848.00	One-Time
Visual Collaboration	Speakers	VCW-PRO-SPK-PEND	Speaker Installation, Pendant Mount	\$408.99	One-Time
Visual Collaboration	Speakers	VCW-PRO-SPK-STD	Speaker Installation, Recessed or Surface Mount	\$246.62	One-Time
Visual Collaboration	Hourly	VCW-PRO-SRSE-S	NWN Sr Solution Engineer Hourly Rate	\$342.24	One-Time
Visual Collaboration	Control Systems	VCW-PRO-STDPGM-LG	Standard NWN control system programming for pre-bundled large room solutions	\$1,862.07	One-Time
Visual Collaboration	Control Systems	VCW-PRO-STDPGM-MD	Standard NWN control system programming for pre-bundled medium room solutions	\$1,551.72	One-Time
Visual Collaboration	Control Systems	VCW-PRO-STDPGM-SM	Standard NWN control system programming for pre-bundled small room solutions	\$931.03	One-Time
Visual Collaboration	Consulting	VCW-PRO-SURVEY	Scheduled One-time Day Rate for NWN site survey. A VCW SA/SME and or authorized pa	\$2,155.17	One-Time
Visual Collaboration	Hourly	VCW-PRO-TRAINING-1-AH	VCW Training Zone 1 (After Hours)	\$120.00	One-Time
Visual Collaboration	Hourly	VCW-PRO-TRAINING-2-AH	VCW Training Zone 2 (After Hours)	\$708.75	One-Time
Visual Collaboration	Hourly	VCW-PRO-TRAINING-2-S	VCW Training	\$180.00	One-Time
Visual Collaboration	Hourly	VCW-PRO-TRAINING-3-AH	VCW Training Zone 3 (After Hours)	\$520.01	One-Time
Visual Collaboration	Hourly	VCW-PRO-TRAINING-3-S	VCW Training Zone 3 Hourly	\$312.00	One-Time
Visual Collaboration	Cabling	VCW-PRO-WIREPULL	Single Wire Pull	\$152.30	One-Time
Visual Collaboration	Custom	VCW-PRTNR-PUBS-PROD-ARC	PUBSECTOR ONLY: Product Cost for Annually Recurring Charges	Requires Configuration	Recurring
Visual Collaboration	Custom	VCW-PRTNR-PUBS-PROD-MRC	PUBSECTOR ONLY: Product Cost for Monthly Recurring Charges	Requires Configuration	Recurring
Visual Collaboration	Custom	VCW-PRTNR-PUBS-PROD-OTC	PUBSECTOR ONLY: Product Cost for One Time Charges	Requires Configuration	One-Time