



4600 Campus Drive, Suite 200
Newport Beach, CA 92660
888-752-0512
Sales@DataTicket.com

EXHIBIT "A" FEE SCHEDULE

Electronic Parking Citation Processing: \$0.50 per citation

Services for the above-mentioned items include:

- Automated citation transmission into Data Ticket's Citation Management Solution 24/7
- Automated confirmation email detailing successfully transmitted citations
- Automated transmission of photos attached to citations

1st Delinquent Notice: \$0.70 per applicable citation

Services for the above-mentioned item include:

- Semi-custom Courtesy Notice that is printed on an 8 ½ x 11" piece of paper with a perforated tear-off payment stub provided in a window envelope sent to the registered owner of a vehicle
- All notices are attached to the citation online and are viewable via the web
- All notices sent via 1st Class Mail
- All notices include a return envelope in which the responsible party may submit payment
- This cost will increase as the US Postal Service increases the 1st Class postage rate

This charge is only incurred if the individual does not pay off the windshield and a notice is sent to the individual as a result

Delinquent Collections: 23% of revenue collected

- This fee will be assessed when a citation is 31 days old OR if the City reconfigures the notice timing. This assumes a first notice has been sent to the registered owner and the citation is not on hold for any reason
- Delinquent Notices will be sent to the registered owner
- All notices are sent via First Class mail and all notices are printed on an 8 ½ x 11" sheet of paper and folded into a window envelope; in addition, a window envelope is provided for the recipient to return payment
- All notices are attached to the citation online and are viewable via the web
- If Data Ticket does not collect on a citation that is delinquent, the Agency does not owe this fee
- Notices will be sent via 1st Class Mail, and Data Ticket will be responsible for the cost incurred and all customer service and payment entry



4600 Campus Drive, Suite 200
 Newport Beach, CA 92660
 888-752-0512
 Sales@DataTicket.com

Credit Reporting Collections **23% of revenue collected**
Legal Action Not Required (OPTIONAL)

- This fee is charged if a citation is paid at Advanced Credit Reporting Collections
- This charge is not combined with any other charge; for example if a citation is rolled to delinquent status and paid at Credit Reporting Collections, only the 23% of revenue collected will be charged

Electronic Citation Issuance:

Data Ticket has recommended the City utilize the online citation issuance solution via the computers currently in the patrol vehicles. There is no cost for this solution. Should the City prefer to utilize handheld ticket writers, we would be happy to provide a quote.

Ticket Stock:

Data Ticket has recommended the City utilize the online citation issuance solution and assumes the City will pay for the ticket stock and envelopes associated with the issuance of parking citations. Should the City prefer for Data Ticket to quote these items, we would be happy to do so.

Installation and Training **One-time cost of \$3,000**
Services for the above-mentioned item include:

- Data Ticket, Inc. will send an IT staff member to Clearwater to install and train City staff on handheld ticket writers and web training. The Data Ticket IT staff member will be available for system training/questions and general help for a period of not less than two (2) full work days.

Handheld Unit Pricing LEASE:

Casio IT9000 Handheld Unit 3 year lease **\$150.00 per unit per month**

- Handheld Ticket writers with integrated printer
- Docking stations to transmit citations electronically
- Remote servicing; Remote software enhancements
- Full maintenance and support with 48 hours replacement
- No deductible to be assessed in the event of repair or replacement
- No limit on the number of repairs or replacements required

Handheld Unit Pricing PURCHASE:

Casio IT9000 Handheld Unit Purchase **\$3,800.00 per unit**

- Handheld Ticket writers with integrated printer
- Docking stations to transmit citations electronically
- Remote servicing; Remote software enhancements



4600 Campus Drive, Suite 200
Newport Beach, CA 92660
888-752-0512
Sales@DataTicket.com

Payment Plan Processing variable cost

An administrative **fee will be assessed to Patrons** who wish to participate in a payment plan. There is no charge to the Agency. This fee will cover the cost of the payment plan initiation, and the cost of a confirmation letter that is sent to the Patron confirming the details of the payment plan. The Agency will have the ability to determine whether Payment Plans are accepted and, if so, what the parameters for payment will be.

Credit Card Chargeback Processing

\$30.00 per transaction

- If a chargeback occurs, **a fee will be charged to the Customer** for the processing of the chargeback
- No fee will be charged to the Agency