
Date: May 18, 2026

To: Marco Lemus at

Core & Main

From: Todd Bridges

Re: S01126528/ P33022792

To Whom It May Concern

Below is the timeline of events for S01126528 up until now. We apologize for the delays regarding this order and are working with all parties involved in order to complete this order as promptly as possible.

Flow-tek received the order on 09/26/2025. It was confirmed and entered by inside sales on 09/26/2025 as well. On 10/10/2025 planning scheduled the order for 02/11/2026 based on the lead times they were given for the components on order. This included scheduling a machine shop order to cut the v-ball for this valve. When the machine shop order was released to be worked on we were made aware of an inventory error for the blank v-ball needed. Planning then reached out to our supplier to see how quickly we could get the ball air freighted to us and rescheduled the order to 04/24/2026. During transit to us from the factory the ball was lost by the carrier. Flow-tek worked with the carrier to see if they could locate the lost shipment until it was determined it could not be found and another ball was ordered via air freight. We are awaiting the delivery of that ball so we can get this assembly completed and shipped to you.

Regards,



Todd Bridges
Ball Valve and Knife Gate Value Stream Manager
Todd.Bridges@Bray.com