



November 07, 2019

RE: SaniGLAZE Authorized Service Provider

To Whom It May Concern:

This letter is to advise you that Complete Floor Care Solutions is the exclusive SaniGLAZE provider for the Greater Tampa and Southwest Florida Areas. There are no other SaniGLAZE providers who are permitted to perform SaniGLAZE processes in these areas. SaniGLAZE processes, which include EnduraGLAZE (formerly Deluxe), GroutGLAZE (formerly Standard Elite), SurfaceGLAZE (formerly Standard Plus), XcelKLEEN (formerly Standard), SaniMAX-C (formerly ChromaGLAZE), VariGLAZE and EverGLAZE, are specialized processes that require proprietary products and technical training. Therefore, these processes can only be provided by a SaniGLAZE franchised service professional.

SaniGLAZE's restorative bonding processes should not be confused with ordinary procedures like grout staining, acid and pressure washing, acrylic sealing or other types of cleaning and color enhancement techniques. SaniGLAZE's restorative bonding processes are the only tile and grout restoration systems that utilize our specially formulated, proprietary SaniGLAZE coatings. These coatings can be applied to ceramic tile, VCT or concrete.

Our franchise agreements prohibit SaniGLAZE franchisees from performing SaniGLAZE processes in another SaniGLAZE franchisee's territory. Therefore, Complete Floor Care Solutions is the only available source in your location for SaniGLAZE tile and grout restoration.

Your interest in SaniGLAZE tile and grout restoration is greatly appreciated. Thank you!

Sincerely,

Michele L. Yonash
Controller