
Profile

John _____ G _____ Carey _____
First Name Middle Initial Last Name

j.carey2345@gmail.com _____
Email Address

1504 Laura Street _____ Suite or Apt _____
Home Address

CLEARWATER _____ FL _____ 33755 _____
City State Postal Code

Home: (346) 252-8875 _____ Alternate Phone _____
Primary Phone

Length of Residency - please select one. *

6+ years

Do you own or represent a business in Clearwater?

Yes No

If yes, where is the business located? Do you conduct business with the City?

Which Boards would you like to apply for?

Community Development Board: Submitted

HP _____ IT Desktop Services Manager _____
Employer Job Title

Occupation - If retired, enter former occupation.

IT Manager (RETIRED)

Have you served or do you serve on a board in Clearwater?

Yes No

If yes, please list the name of the board.

Why do you wish to serve on this board/committee? If seeking reappointment, state why you should be reappointed.

I have spent the past few years turning my house from an eyesore to one of the prettiest houses in our neighborhood. I am now at the point of my life where I would like to use the skills I developed over a lifetime at work, to help the city of Clearwater in any way I can.

What personal qualifications can you bring to this board or committee?

I managed multimillion dollar budgets for both projects and for staff. I have a keen eye for cost savings. Personally, I have completed many projects on my own home, so I understand the basics of labor and material costs and understand the expenses involved.

List Community Activities

None at present.

[JohnCareyResume2023.docx](#)

Upload a Resume

Question applies to multiple boards

Please attach a copy of your current voter registration within city limits.

Question applies to multiple boards

Please attach a copy of one of the following documents:

1) valid current Florida Driver License issued to an address within city limits, or 2) Declaration of Domicile filed with the city clerk affirming residency within city limits.

Demographics

Some boards and commissions require membership to be racially, politically or geographically proportionate to the general public. The following information helps track our recruitment and diversity efforts. (Optional)

Ethnicity

Caucasian/Non-Hispanic

Gender

Male

03/01/1960

Date of Birth

The City of Clearwater strives to promote diversity and provide reasonable accommodations for individuals with disabilities. If you are requesting accommodation, please indicate below:

By clicking on "I Agree," below, I affirm that the information above is true and correct, and that I understand and agree to the responsibilities and commitment of time associated with an appointment to a Clearwater advisory board or committee.

I Agree

All material submitted to the City of Clearwater is subject to the public records law of the State of Florida including Chapter 119, Florida Statutes.

EDUCATION / TRAINING / AWARDS

Project Management Professional (PMP) Certification	2004
Bachelors Degree in Chemical Engineering	Texas A&M University, College Station, TX
Bachelors Degree in Computer Science	Texas A&M University, College Station, TX
Masters Certificate in Project Management,	George Washington University/ESI 2003
Advanced Masters Certificate Project Management,	George Washington University/ESI 2007

Volunteer Work

1984-1988 Cyfair Volunteer Fire Dept—responded to fire calls and ambulance calls as an EMT.

IT Manager / Project Manager

Managing staff and technology to reduce costs and increase productivity

Proactive manager with 16 year history of success in a diverse range of stakeholder management roles as a Project Manager, Business Systems Manager and Desktop Services Manager. Strong commitment to customer service with expertise in serving as the bridge between the business and internal/external delivery to create the right solution. Strong oral and written communication skills, highly flexible, and a continuous learner. Experienced in building, staffing and training remote and global teams.

As a project manager, designed solutions and led teams in delivering network, web and vendor applications for Shell Refineries. Managed projects from \$250K to \$1.5M, with staff across the nation. Communicated effectively with all levels from VPs to union refinery operators.

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- | | |
|---|---|
| <ul style="list-style-type: none">▪ Value Analysis / Cost Savings▪ Team Leadership▪ Budgeting | <ul style="list-style-type: none">▪ Stakeholder/Vendor Management▪ Customer Service Management▪ Process Improvement / Alignment |
|---|---|
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PROFESSIONAL EXPERIENCE

HP/EDS--Royal Dutch Shell Account, Houston, TX

2008-2016

U.S. Desktop Services Mgr

Managed a \$10 million budget and delivery of desktop services for 30,000+ desktops across the U.S. for the Shell account. Managed activities of 28 staff and 70 contractors in service delivery, VIP support and Remote user support, including transitioning multiple vendor staff to our team.

- Secured and directed resources via three vendors: Compucom PO (\$4.8 million); Insight Global PO (\$2.4 million); K-force (\$1.7 million). Successfully transitioned staff from the vendors into HP as the contract allowed, saving on average 50% per resource. In 2015, saved HP over \$350K/year by onboarding 32 vendor staff into HP.
- In 2009, transitioned two different vendors' staff into HP, saving over \$1.5 million per year, through combining roles and only converting necessary staff.
- Developed a local asset refresh team where we onboarded raw staff, quickly training them to deliver. This allowed us to staff revenue generating project positions instantly from this experienced pool and keeping the onboarding of new staff within the internal team.
- Developed an idea to use an in-house disk wiping tool instead of purchasing vendor licenses, saving \$64K/year for several years.
- In 2015, during HP's continually cost-cutting exercises, oversaw the move of 90 percent of HP staff into outsourced contractor positions, where they continued to deliver on the account.
- Improved business continuity by having staff document business processes and training back-ups. Transitioned upper level staff to higher positions, backfilling with junior staff for a savings of \$80K/year in 2009.

- Led transition of warehouse to an HP approved vendor location in 2010, ensuring delivery during the move and resulting in \$63K/year savings. In 2015, moved the warehouse into an empty HP warehouse, while securing a delivery vehicle, saving another \$66K/year.
- Led the PC Loaner Program as the SME, suggesting and then creating a new service for the Shell account. This service generated over 7,000 loaner tickets@\$150 each per year globally.
- Submitted improvement idea of intelligent scripts which test the user's computer for things like available disk space, number and size of files, etc., so that pro-active user management can occur and problems can be solved before they become issues. This idea won an Innovation award and was implemented.
- Worked with HP Financial Services to secure better pricing with vendors on asset disposal pickups, saving over \$6K on each pickup of 22 pallets, where we had large disposal sales several times per year.

Royal Dutch Shell, Houston, Tx**1998-2008****Desktop Services Manager, 2007- 2008**

Managed delivery of desktop services for >20,000 desktops across the U.S., taking over the roles previously held by 2 managers. Managed activities of 11 staff in delivering services including VIP support and asset refresh projects, during a year when all staff were coping with being outsourced in the following year.

- Managed computers and provided data analysis to help the business reduce outside costs >\$4.2 M by cleaning up invalid billing data. Also managed licensing, saving >\$10K via reduction in software licenses.
- Managed local printer support change between CSC vendor and Shell, reducing costs >\$350K annually.
- Performed value analysis on CSC warehouse procedures. Saved >\$20K annually by initiating sales of surplus assets. Reduced >\$26K via standardized delivery schedule from warehouse to Shell locations.
- Supervised the largest computer refresh (>2,800 PCs) to prepare for global MS Vista migration.
- Improved business continuity by having staff document business processes and cross-train during a time of high uncertainty. Increased department morale by taking lead role on "fun" committee and providing regular activities for team building.

U.S. Business Systems Manager (BSM) for Downstream Functions, 2005 - 2007

Managed U.S. IT budget (>\$7M) and project oversight for 100+ application enhancements or replacements. Accountable for consumer demand for 1,200+ users across Contracts & Procurement, IT, Health & Safety, Human Resources, Legal, and Corporate Affairs. Accountable for project delivery of global PMs.

- Negotiated across business functions and with Shell IT Security and CSC to develop and implement an on-boarding process to expedite the creation of User Ids. This improved the set-up interval by 3-5 business days resulting in \$690K annual savings in prior lost productivity.
- Responsible for IT customer relationship management to senior executives. Negotiated with business leaders to not fund >\$1M of projects. Aligned businesses on software to reduce application portfolio.
- Mediated delivery issues between a Project Manager and business leaders and mentored the PM to help her successfully deliver a \$500K project.

Publications

Published Book: How to Succeed in the Workplace-An Insider's Guide to Earning Promotions Faster, 2016

My Clearwater Home

When we moved into our home 7 years ago, it was one of the worst looking homes in Crest Lake with a dirt front yard and no landscaping. Today, our home is one of the beauties of this neighborhood. My wife and I performed all of this work, except for the new roof and garage door.

