

June 17, 2026

City of Clearwater (FL)
Parks and Recreation Department

To Whom It May Concern:

Vermont Systems specializes in providing application software and related services for parks and recreation operations across the country. We are proposing our EMV & PCI-compliant payment service, **PayTrac**, as the single source payment processing solution to facilitate payments.

You have asked us for confirmation that RecTrac, LLC d/b/a Vermont Systems— including its integrated payment solution, PayTrac – is the sole source of fully integrated payment processing across all Vermont Systems application software. Only RecTrac, LLC provides a self-contained, end-to-end system designed specifically for the parks and recreation industry that will run across all Vermont Systems application software.

Our proposed PayTrac payment service includes the following unique characteristics:

- eCheck Capabilities: integrated processing of checking and savings account credits/debits and include eCheck funds with credit card settlement funding.
- Service Fees & Partial Service Fees: the ability pass either the full cost or portion of the cost of processing to the card holder for both card-present and card-not-present transactions.
- Automatic Balance Due: when an ACH/eCheck debit fails, a balance due is automatically created.
- Cutting-Edge Hardware Alignment: PayTrac is compatible with the latest EMV-Compliant hardware with the longest remaining life.
- Integrated Reporting: access financial information including Monthly Statements and Daily Settlements directly within the Vermont Systems application at any time.
- Financial Control and Transparency: track and store fees associated with credit card processing, view individual transaction detail (including the fee incurred for the transaction, transaction status, and associated relational data), receive automatic detection of credit card settlement batch discrepancies, utilize credit card settlement as criteria for running General Ledger reports, and interface credit card processing fees to your financial system all within the Vermont Systems application.

- Comprehensive Support Services: make just one call to the same premium Vermont Systems application support team.
- Simplified Invoicing: bundle PayTrac with other Vermont Systems products to save and purchase hardware directly through Vermont Systems

Please feel free to contact us should you require additional information. We look forward to working with you and appreciate your consideration.

Sincerely yours,

David Wirtz

David Wirtz
Director of Sales